When to visit a Medicare Urgent Care Clinic

Medicare Urgent Care Clinics give you more options to see a GP or nurse when you need care forurgent, but not life-threatening, injuries and illnesses.

# Urgent care

When you have an injury or illness that can’t wait for a regular GP appointment but is not life-threatening.

* Minor infections
* Minor fractures, sprains, sports injuries and neck and back pain
* Urinary tract infections (UTIs)
* Sexually transmitted infections (STIs)
* Minor cuts
* Insect bites and rashes
* Minor eye and ear infections
* Respiratory illness
* Gastroenteritis
* Mild burns

# General care

When you have an injury or illness that can wait for an appointment with your local GP.

* Diagnosis and treatment of a wide range of diseases and illnesses
* General screening and health checks
* Vaccinations and prescriptions
* Mental health advice
* Family planning advice
* Referrals for tests, scans or specialist care
* Ongoing chronic disease care and health assessments

# Emergency care

When you have an injury or illness that is life-threatening: call triple zero (000) or go to your nearest emergency department.

* Chest pain or tightness
* Breathing difficulties
* Uncontrollable bleeding
* Severe burns
* Poisoning
* Numbness or paralysis
* Unconscious
* Unresponsive or having seizures
* Ongoing fever in infants

Open early and late, Bulk billed, Walk-in

To find your nearest Medicare Urgent Care Clinic, visit health.gov.au/MedicareUCC