Training checklist – aged care providers

Use this checklist to identify the modules that suit your organisation and track completion.

Training Module	Date Available	Duration	Prerequisite	Due by	Credential	Owner/Contact	Status
Module 1: Your guide to the *Aged Care Act 2024*: Understanding and adapting **Purpose:** This module gives you a clear overview of the key changes introduced by the *Aged Care Act* from 1 November 2025.	Now	20-30 mins	None	Jul-Nov 2025	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 2: Aligning to changes – implementing the *Aged Care Act 2024* **Purpose:** This module supports you to understand and align with the upcoming requirements of the new Act. It covers key changes to operations, workforce practices, systems and processes, and explains what needs to be in place by the implementation dates.	Now	20-30 mins	New Aged Care Act Module 1	Sep-Nov 2025	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

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Module 3: Embedding best practice in organisational systems and leadership **Purpose:** This module helps you embed the new requirements into your practice. It provides practical guidance on integrating changes into policies, procedures and staff routines to support consistent, high-quality care under the new system.	Aug 2025	20-30 mins	New Aged Care Act Modules 1 & 2	Sep 2025-Mar 2026	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 4: Reflecting and adjusting **Purpose:** This module will explore challenges and solutions to move beyond the reform changes into sustainable delivery.	Mid-Dec 2025	20-30 mins	New Aged Care Act Modules 1, 2 & 3	Dec 2025-May 2026	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home overview module **Purpose:** Introduces Support at Home and explains how it will operate. Includes	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 1: Assessment process and service delivery **Purpose:** Explores how aged care assessments and	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete

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provider obligations work. It also provides information on the Support at Home Service List and funding classifications.							☐ Needs review
Support at Home Module 2: Service agreement, care plan and budget planning **Purpose:** Covers how service agreements, care plans and participant budgets are developed. Outlines principles involved in care management and self-management options. Content relating to participant budget and contributions, care management and self-management.	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 3: Short-term pathways **Purpose:** Provides detail around the Assistive Technology and Home Modifications (AT-HM) scheme, Restorative Care Pathway and End-of-Life Pathway.	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 4: Claiming and payment arrangements	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress

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Purpose: Explains the claiming process, claiming timeframes, and how claims are processed and resolved.							☐ Complete ☐ Needs review
Support at Home Module 5: Care management **Purpose:** Provides a comprehensive understanding of how care management operates within the Support at Home program, including the process for claiming.	July 2025	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 6: Self-management **Purpose:** Provides a comprehensive understanding of how self-management operates within the Support at Home program and its interactions with care management.	July 2025	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

Other learning opportunities

Opportunity	Date Available	Duration	Owner/Contact	Status
Aged Care Quality and Safety Commission (Alis platform) • The strengthened Aged Care Quality Standards – 8 modules • Case study series – Quality Standards • Various other modules.	Now	1.5-3 hrs (per module)	Aged Care Quality and Safety Commission education@agedcarequality.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Government Provider Management System (GPMS) • Logging into GPMS • Various resources (videos, user guides)	Now	Various	Department of Health, Disability and Ageing	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Aged Care Provider Portal (ACPP) Learn how to use the portal.	Now	<5 mins	Services Australia medicare.education@servicesaustralia.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review