



Australian Government

Department of Health,  
Disability and Ageing

# Quarterly Financial Report Help for Aged Care Providers

## Government Provider Management System

Providers submit Quarterly Financial Reports through the Government Provider Management System.

 [GPMS Resources](#)

## Quarterly Financial Report

Providers have access to resources to assist in their submissions, available on the Department's website.

 [QFR Resources](#)

## Provide feedback to the department

[Email](#)

If you have technical questions about GPMS or the QFR application

### My Aged Care Service Provider and Assessor Helpline

Can support with:

- Logging into GPMS
- Accessing the QFR
- GPMS Functionality
- QFR Application



**1800 836 799**

If you have questions about completing the Quarterly Financial Report

### Forms Administration

Can support with:

- Submission related questions
- Re-opening the portal for resubmissions
- Wages
- Outbreak Expenses



[health@formsadministration.com.au](mailto:health@formsadministration.com.au)



**(02) 4403 0640**

If you have questions about direct care reporting or the data quality check process

### Residential Care Help Desk

Can support with:

- Residential Labour Costs & Hours
- Care Minutes



[QFRACFRHelp@health.gov.au](mailto:QFRACFRHelp@health.gov.au)

### Home Care Help Desk

Can support with:

- Home Care Labour Costs & Hours



[ACFRQFRQueries@health.gov.au](mailto:ACFRQFRQueries@health.gov.au)