



Australian Government

Department of Health,
Disability and Ageing

Quarterly Financial Report Help for Aged Care Providers

Government Provider Management System

Providers submit Quarterly Financial Reports through the Government Provider Management System.

→ [GPMS Resources](#)

Quarterly Financial Report

Providers have access to resources to assist in their submissions, available on the Department's website.

→ [QFR Resources](#)

Provide feedback to the department

[Email](#)

If you have technical questions about GPMS or the QFR application

My Aged Care Service Provider and Assessor Helpline

Can support with:

- Logging into GPMS
- Accessing the QFR
- GPMS Functionality
- QFR Application



1800 836 799

If you have questions about completing the Quarterly Financial Report

Forms Administration

Can support with:

- Submission related questions
- Re-opening the portal for resubmissions
- Wages
- Outbreak Expenses



health@formsadministration.com.au



(02) 4403 0640

If you have questions about direct care reporting or the data quality check process

Residential Care Help Desk

Can support with:

- Residential Labour Costs & Hours
- Care Minutes



QFRACFRHelp@health.gov.au

Home Care Help Desk

Can support with:

- Home Care Labour Costs & Hours



ACFRQFRQueries@health.gov.au