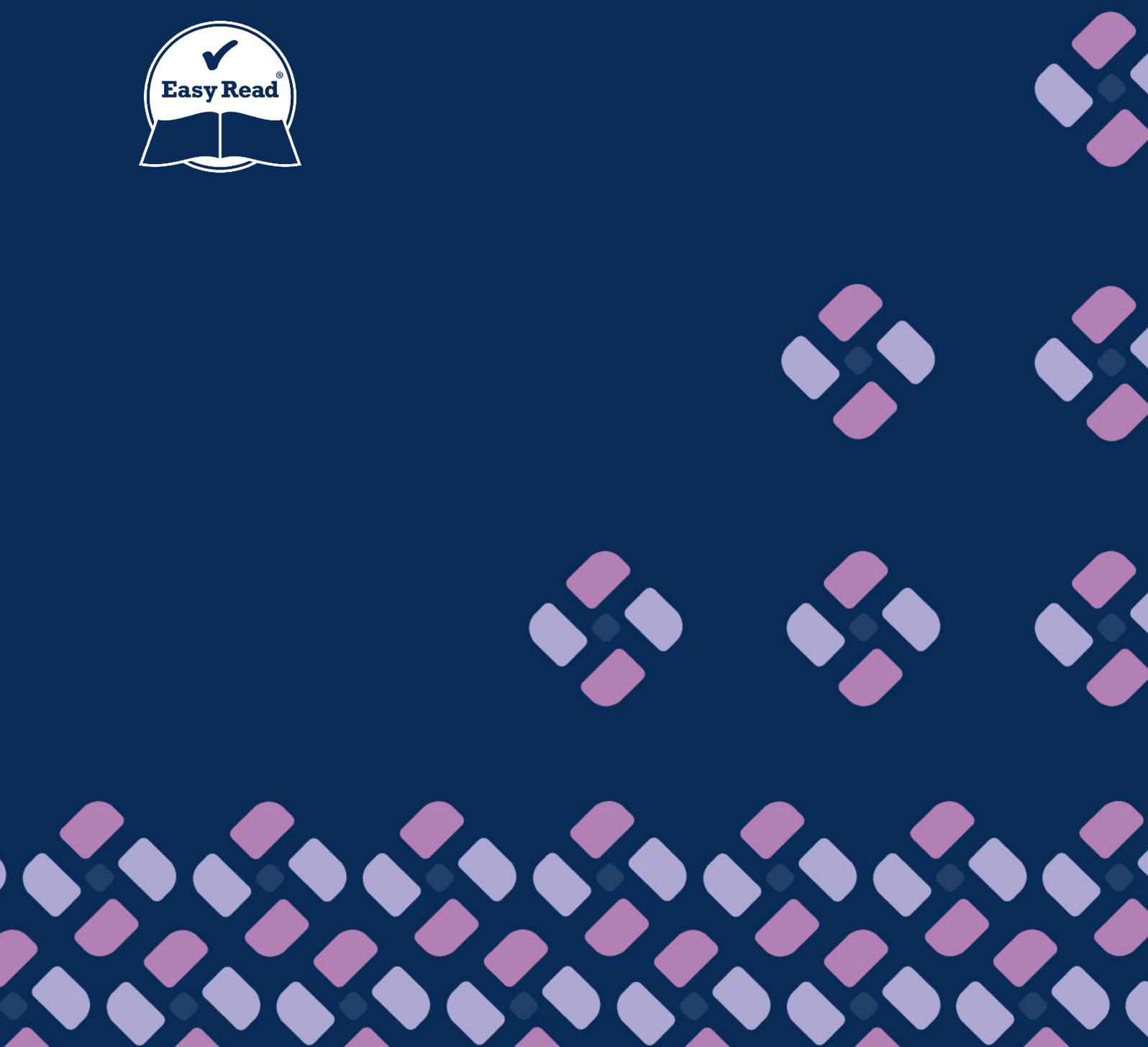


# NDIS Provider and Worker Registration Taskforce

Our Terms of Reference

Easy Read version



## How to use this document



The NDIS Provider and Worker Registration Taskforce (the Taskforce) wrote this document.

When you see the word 'we', it means the Taskforce.

We explain who we are on page [5](#).



We wrote this document in an easy to read way.

We use pictures to explain some ideas.

**Bold**  
Not bold

We wrote some words in **bold**.

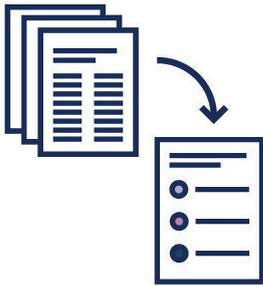
This means the letters are thicker and darker.



We explain what these words mean.

There is a list of these words on page [23](#).





This is an Easy Read summary of another document.

This means it only includes the most important ideas.



You can find the other document on the Australian Government Department of Social Services (DSS) website.

[www.dss.gov.au/ndis-provider-and-worker-registration-taskforce-terms-of-reference](http://www.dss.gov.au/ndis-provider-and-worker-registration-taskforce-terms-of-reference)



You can ask for help to read this document.

A friend, family member or support person might be able to help you.



## What's in this document?

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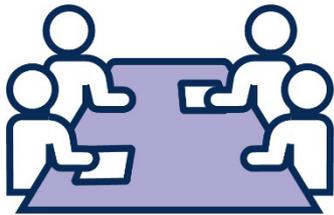


## About this document



The **National Disability Insurance Scheme** provides services and support to people with disability.

It is also called the NDIS.



We are a group called the NDIS Provider and Worker Registration Taskforce.

In this document, we call ourselves the Taskforce.



We will give advice to the Australian Government about a new way to check NDIS **providers**.



Providers support people with disability by delivering a service.



NDIS providers support **participants**.

Participants are people with disability who use the NDIS.





You can learn more about the Taskforce on the DSS website.

[www.dss.gov.au/ndisregistrationtaskforce](http://www.dss.gov.au/ndisregistrationtaskforce)



This document is our **Terms of Reference**.

Our Terms of Reference explains how the Taskforce will work.



You can also find our Terms of Reference on the DSS website.

[www.dss.gov.au/ndis-provider-and-worker-registration-taskforce-terms-of-reference](http://www.dss.gov.au/ndis-provider-and-worker-registration-taskforce-terms-of-reference)



## The NDIS Review's final report



A group of people who were separate to the Australian Government checked the NDIS to find out what:

- worked well
- could be better.

This was called the **NDIS Review**.



In December 2023, the NDIS Review published their final report.

It included suggestions for how the Australian Government can make the NDIS better.



The NDIS checks to make sure NDIS providers:

- give good supports
- keep people safe.





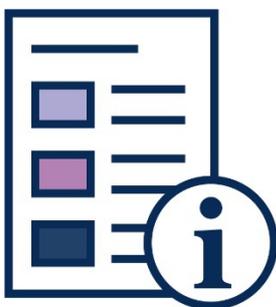
The NDIS Review found there aren't enough checks for NDIS providers who deliver high-risk supports.



And there are too many checks for NDIS providers who deliver low-risk supports.



The NDIS Review found that participants can only choose certain types of NDIS providers depending on what supports are in their **NDIS plan**.



An NDIS plan is a document that has information about:

- a participant and their goals
- what supports they need
- the funding the NDIS will give them.





The NDIS Review also found that participants can only choose certain types of NDIS providers depending on how they manage their **funding**.

Funding is the money from a participant's NDIS plan that pays for the services and supports they need.



'Recommendation 17' in the NDIS Review's final report includes suggestions about how to fix these problems.

## Recommendation 17



Recommendation 17 suggests that there should be a better way to make sure NDIS providers:

- give good supports
- keep people safe.



The NDIS Review call this new way a 'graduated risk-proportionate regulatory model' for NDIS providers.

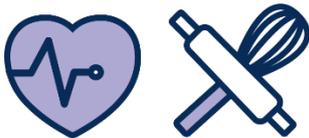
In this document, we call it the Model.





The Model will make sure NDIS providers and workers have to pass certain checks before they can provide supports.

These checks will be based on:



- the types of supports the NDIS providers and workers offer



- the amount of risk involved in delivering these supports to participants.



This includes the risk to:

- NDIS providers
- participants.



Recommendation 17 also suggests making a plan about how to start using the Model.

The plan should include different steps.





Recommendation 17 also suggests changing the National Disability Insurance Scheme Act 2013.

We call it the NDIS Act.



The NDIS Act is a law that explains how the NDIS works.

The NDIS Act currently connects:



- how participants manage their funding to
- the types of NDIS providers they can choose to support them.



The NDIS Review suggests that the NDIS Act should change this to give participants more choice about which NDIS providers they want to use.



## What we will do



The Australian Government made the Taskforce to give advice about how the Model should work.



We will also give advice about a 'Provider Risk **Framework**'.

In this document, we call it the Framework.

A framework is a plan for how things should work.



The Framework would check the risks of different:

- supports
- NDIS providers.

And it would check the risk to:



- participants
- NDIS providers.



We will think about how the Framework might affect:



- websites that participants use to find support workers



- participants who hire their own support workers.



When we make our advice, we will think about:

- the NDIS Review's final report
- research that supported the NDIS Review's final report.



We might also meet with people who worked on the NDIS review.



## Members of the Taskforce



The Taskforce includes 4 members.

They are experts who understand:



- the supports participants use



- how to check these supports for risk.



The Taskforce also includes members with **lived experience** of disability.



If you have lived experience of disability, you might:

- have a disability
- or
- have experienced what life can be like for people with disability.





Natalie Wade is on the Taskforce.



They are a **lawyer**.

A lawyer is someone who knows and understands the law.



Natalie's work as a lawyer focuses on human **rights**.

Rights are rules about how people must treat you:

- fairly
- equally.



Natalie is also a disability **advocate**.

An advocate is someone who can:

- support you
- help you have your say
- give you information and advice.





Michael Borowick is on the Taskforce.

They are an expert on training and safety.



Michael was also a leader of the Australian Council of Trade Unions.



Vicki O'Halloran is on the Taskforce.

They were the **Administrator** of the Northern Territory.



An Administrator helps to run a state or territory.



Allan Fels is on the Taskforce.

They were a leader of the Australian Competition and Consumer Commission.



## Our goals

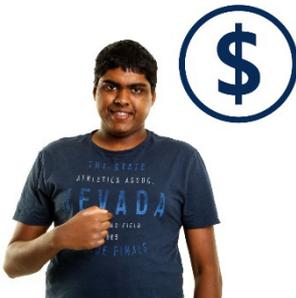


We have goals that we want to achieve.



We want the Model to support the rights of participants to have control over which NDIS providers they can choose.

We want to make sure participants can still:



- manage their own funding



- hire their own workers.





We want to make sure everyone is safe while participants get support.

This includes:

- participants
- NDIS providers.



We also want to make supports better for all participants.

This includes how people deliver those supports.



## Working with the disability community



We will work with the disability community to make our advice for the Australian Government.

This includes hearing from:



- people with disability



- NDIS providers



- people who check NDIS providers.



Our advice will also support the Australian Government to work more with the disability community.



## Our 2024 report



We will give the **Minister** for the NDIS a report in 2024.

A minister leads an area of the government.

Our report will include our advice on:



- how the Model should work



- what the Framework should be like



- how to protect participants who hire their own workers.



To make our report, we will work with:



- the Australian Government Department of Social Services (DSS)



- the **National Disability Insurance Agency (NDIA)** – the NDIA runs the NDIS.



**NDIS** Quality and Safeguards Commission

We will also work with the **NDIS Quality and Safeguards Commission.**



The NDIS Quality and Safeguards Commission makes sure people with disability who take part in the NDIS:

- are safe
- get good services.



## More information



You can send us an email for more information.

[ndisregistrationtaskforce@dss.gov.au](mailto:ndisregistrationtaskforce@dss.gov.au)



You can learn more about us on the DSS website.

[www.dss.gov.au/ndisregistrationtaskforce](http://www.dss.gov.au/ndisregistrationtaskforce)



## Word list

This list explains what the **bold** words mean.



### **Administrator**

An administrator helps to run a state or territory.



### **Advocate**

An advocate is someone who can:

- support you
- help you have your say
- give you information and advice.



### **Framework**

A framework is a plan for how things should work.



### **Funding**

Funding is money from an NDIS plan that pays for services and supports.





## Lawyer

A lawyer is someone who knows and understands the law.

## Lived experience



If you have lived experience of disability, you might:

- have a disability
- or
- have experienced what life can be like for people with disability.



## Minister

A minister leads an area of the government.



## National Disability Insurance Agency (NDIA)

The NDIA runs the NDIS.



## National Disability Insurance Scheme

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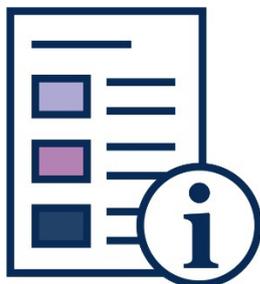
## NDIS Quality and Safeguards Commission



The NDIS Quality and Safeguards Commission makes sure people with disability who take part in the NDIS:

- are safe
- get good services.

## NDIS plan



An NDIS plan is a document that has information about:

- a participant and their goals
- what supports they need
- the funding the NDIS will give them.



## NDIS Review



A group of people who were separate to the Australian Government checked the NDIS to find out what:

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- could be better.

This was called the NDIS Review.



## Participants

Participants are people with disability who use the NDIS.



## Providers

Providers support people with disability by delivering a service.





## Rights

Rights are rules about how people must treat you:

- fairly
- equally.



## Terms of Reference

Our Terms of Reference is a document that explains how the Taskforce will work.



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