



Monthly Program Statistics 2024–25

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2024-25 financial year. All figures are effective as of 7 July 2025. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	136	3,650	66	2,706	1,016	332	2,949	1,242	12,097
Aug	121	3,626	70	2,556	1,002	340	3,072	1,381	12,168
Sep	138	3,456	67	2,512	979	362	2,820	1,146	11,480
Oct	140	3,670	85	2,910	1,055	346	3,247	1,387	12,840
Nov	113	3,432	66	2,620	970	300	2,859	1,294	11,654
Dec	91	2,407	46	1,773	631	226	1,955	910	8,039
Jan	119	3,116	57	2,447	966	305	2,712	1,175	10,897
Feb	144	3,575	62	2,661	973	297	2,770	1,241	11,723
Mar	146	3,781	60	2,415	975	303	3,045	1,335	12,060
Apr	115	3,158	49	2,352	843	266	2,602	1,054	10,439
May	141	3,638	64	2,685	1,002	337	3,131	1,210	12,208
Jun	119	3,309	61	2,547	851	328	2,681	1,107	11,003
Total	1,523	40,818	753	30,184	11,263	3,742	33,843	14,482	136,608

Source: Hearing Services Enterprise Data Warehouse (EDW) data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	174	5,583	47	4,318	1,429	588	4,433	1,646	18,218
Aug	178	5,503	45	4,072	1,573	616	4,458	1,670	18,115
Sep	186	5,439	47	4,095	1,621	609	4,197	1,520	17,714
Oct	216	5,830	50	4,762	1,775	767	5,333	1,889	20,622
Nov	220	6,282	58	4,616	1,575	574	4,643	1,726	19,694
Dec	140	4,456	57	3,352	1,232	526	3,410	1,351	14,524
Jan	206	5,536	70	4,287	1,575	591	4,095	1,756	18,116
Feb	166	5,723	65	4,428	1,759	562	4,524	1,756	18,983
Mar	252	5,997	64	4,601	1,724	728	4,846	1,823	20,035
Apr	158	4,893	57	3,942	1,361	539	3,934	1,529	16,413
May	194	5,713	69	4,330	1,879	684	4,452	1,684	19,005
Jun	183	5,689	59	4,507	1,641	570	4,335	1,713	18,697
Total	2,273	66,644	688	51,310	19,144	7,354	52,660	20,063	220,136

Source: Hearing Services EDW data.

Clients Served

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,117	31,759	388	25,190	9,366	3,621	26,674	10,914	109,029
Aug	1,067	31,512	372	23,849	9,659	3,532	26,331	10,658	106,980
Sep	1,144	31,475	381	24,535	9,957	3,661	25,370	10,155	106,678
Oct	1,138	31,081	405	24,960	9,954	3,733	27,902	11,197	110,370
Nov	1,224	32,333	372	25,545	10,225	3,437	26,122	11,492	110,750
Dec	941	26,369	301	20,409	8,069	2,784	22,032	9,103	90,008
Jan	963	25,636	329	20,376	8,397	2,755	21,511	9,667	89,634
Feb	1,070	29,014	386	22,244	9,118	3,222	24,161	10,242	99,457
Mar	1,162	31,373	345	23,463	9,523	3,381	25,655	10,848	105,750
Apr	975	27,687	298	21,833	8,368	3,074	23,096	9,719	95,050
May	1,096	31,090	389	24,274	10,435	3,824	26,618	11,318	109,044
Jun	970	27,857	365	22,769	8,757	3,238	23,363	9,633	96,952
Total	8,872	245,062	3,058	188,859	74,001	27,089	201,208	83,364	831,513

Source: Hearing Services EDW data.

Note: This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	436	12,036	189	9,560	3,361	1,316	10,045	3,943	40,886
Aug	376	11,919	132	8,900	3,443	1,271	9,537	3,739	39,317
Sep	450	11,913	168	8,759	3,439	1,249	8,974	3,597	38,549
Oct	396	12,111	192	9,194	3,287	1,451	10,670	3,937	41,238
Nov	426	11,381	152	8,967	3,366	1,085	9,276	3,850	38,503
Dec	432	10,956	132	8,542	2,912	1,105	8,950	3,527	36,556
Jan	311	9,251	145	7,132	2,764	838	7,391	3,416	31,248
Feb	393	10,385	121	7,837	3,046	961	8,145	3,270	34,158
Mar	389	11,706	130	8,496	3,312	1,003	9,049	3,727	37,812
Apr	388	11,075	125	8,306	3,005	1,048	8,825	3,641	36,413
May	417	10,530	159	8,159	3,330	1,204	8,529	3,501	35,829
Jun	374	9,789	158	7,856	2,726	1,024	7,762	3,247	32,936
Total	4,788	133,052	1,803	101,708	37,991	13,555	107,153	43,395	443,445

Source: Hearing Services EDW data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.