

Sector Partners



Meeting: 66 | Meeting date: 10/07/2025

Agenda

- Welcome & Agenda
- State of Play
- Playback: Emerging Technologies Pilots (iLA)
- Update: Support at Home (Services Australia)
- Q&A and Sector Readiness Discussion
- Close

Discussion highlights

Welcome and Agenda

Welcome and housekeeping.

State of Play

SHARED:

- Review of collaboration activity status.
- Status update on the Digital Maturity Research questions taken on notice.
- Links to new Schedules of Subsidies, Supplements Fees and Charges for Aged Care including:
 - [Schedule of Subsidies and Supplements for Aged Care](#)
 - [Schedule of Fees and Charges for Residential and Home Care](#)
 - [Schedule of Fees and Charges for Pre-1 July 2014 Residential and Home Care Recipients.](#)
- Links to new Support at Home material including:
 - [Service List Frequently Asked Questions \(FAQs\)](#)
 - [Pricing Frequently Asked Questions \(FAQs\)](#)
 - [Community of Practice.](#)
- Links to new Commonwealth Home Support Programme (CHSP) resources including:
 - [Service List Mapping](#)
 - [2025-27 Manual.](#)

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- Link to the updated [Provider Operational Readiness – Priority Checklist](#).

Playback: Emerging technologies Pilots (iLA)

SHARED:

- Outline of the scope of two pilot initiatives that explored the use of Artificial Intelligence (AI), Virtual Reality (VR) and Augmented Reality (AR) in aged care.
- Overview of the scope and purpose of these pilots in evaluating how the technologies could enhance care planning, workforce training and client engagement.
- Information about early evaluation insights.
- Summary of the potential benefits of immersive and intelligent technologies to improve service delivery and support digital transformation in aged care.

Update: Support at Home (Services Australia)

SHARED:

- Overview of Support at Home API enhancements including:
 - planned updates for 15 August
 - updates to test data to support broader vendor testing.
- Overview of the Provider Portal Developments including:
 - portal functions aligning with the current provider portal
 - investigation into the potential to provide a test environment and release ping-only APIs before 1 November.

Q&A and close

Shared:

- GPMS Frequently Asked Questions (FAQs):
 - New GPMS FAQs page on the Sector Partners collaboration site.

Sector readiness discussion and Q&A.

Key outcomes

REMINDERS:

- Express your interest in participating in the ELDAC: End-of-Life Care in Home Care Understanding Digital and Data Needs study.

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- Sign up to the Human-Centred Design (HCD) Future Research Opportunities.
- Sign up to get involved in Business Verification Testing (BVT).
- Submit your Reform Preparation questions.
- Submit a Hot Topic suggestion.

Next meeting: 11:30am Thursday 24 July 2025.

