Meeting: 66 | Meeting date: 10/07/2025

# **Agenda**

Welcome & Agenda

State of Play

Playback: Emerging Technologies Pilots (iLA)

Update: Support at Home (Services Australia)

Q&A and Sector Readiness Discussion

Close

# **Discussion highlights**

## Welcome and Agenda

Welcome and housekeeping.

## State of Play

SHARED:

* Review of collaboration activity status.
* Status update on the Digital Maturity Research questions taken on notice.
* Links to new Schedules of Subsidies, Supplements Fees and Charges for Aged Care including:
* [Schedule of Subsidies and Supplements for Aged Care](https://www.health.gov.au/resources/publications/schedule-of-subsidies-and-supplements-for-aged-care?language=en)
* [Schedule of Fees and Charges for Residential and Home Care](https://www.health.gov.au/resources/publications/schedule-of-fees-and-charges-for-residential-and-home-care)
* [Schedule of Fees and Charges for Pre-1 July 2014 Residential and Home Care Recipients](https://www.health.gov.au/resources/publications/schedule-of-fees-and-charges-for-pre-1-july-2014-residential-and-home-care-recipients).
* Links to new Support at Home material including:
* [Service List Frequently Asked Questions (FAQs)](https://www.health.gov.au/resources/publications/support-at-home-service-list-faqs?language=en)
* [Pricing Frequently Asked Questions (FAQs)](https://www.health.gov.au/sites/default/files/2025-07/support-at-home-pricing-faqs.pdf)
* [Community of Practice](https://www.hcpcommunity.com.au/latest).
* Links to new Commonwealth Home Support Programme (CHSP) resources including:
* [Service List Mapping](https://www.health.gov.au/resources/publications/commonwealth-home-support-program-chsp-service-list-mapping?language=en)
* [2025-27 Manual](https://www.health.gov.au/resources/publications/commonwealth-home-support-program-chsp-2025-27-manual).
* Link to the updated [Provider Operational Readiness – Priority Checklist](https://www.health.gov.au/resources/publications/provider-operational-readiness-priority-actions-list?language=en).

## Playback: Emerging technologies Pilots (iLA)

SHARED:

* Outline of the scope of two pilot initiatives that explored the use of Artificial Intelligence (AI), Virtual Reality (VR) and Augmented Reality (AR) in aged care.
* Overview of the scope and purpose of these pilots in evaluating how the technologies could enhance care planning, workforce training and client engagement.
* Information about early evaluation insights.
* Summary of the potential benefits of immersive and intelligent technologies to improve service delivery and support digital transformation in aged care.

## Update: Support at Home (Services Australia)

SHARED:

* Overview of Support at Home API enhancements including:
* planned updates for 15 August
* updates to test data to support broader vendor testing.
* Overview of the Provider Portal Developments including:
* portal functions aligning with the current provider portal
* investigation into the potential to provide a test environment and release ping-only APIs before 1 November.

# **Q&A and close**

Shared:

* GPMS Frequently Asked Questions (FAQs):
* New GPMS FAQs page on the Sector Partners collaboration site.

Sector readiness discussion and Q&A.

# **Key outcomes**

REMINDERS:

* Express your interest in participating in the ELDAC: End-of-Life Care in Home Care Understanding Digital and Data Needs study.
* Sign up to the Human-Centred Design (HCD) Future Research Opportunities.
* Sign up to get involved in Business Verification Testing (BVT).
* Submit your Reform Preparation questions.
* Submit a Hot Topic suggestion.

**Next meeting:** 11:30am Thursday 24 July 2025.