Digital Transformation

Sector Partners

Digital Transformation for the Aged Care Sector

Digital Services within Corporate Operations Group Department of Health, Disability and Ageing



Department of Health, Disability and Ageing

www.health.gov.au Meeting #64 12/06/2025

WELCOME

Janine Bennett

Assistant Secretary Digital Business and Sector Engagement Branch Digital Services within Corporate Operations Group Department of Health, Disability and Ageing | Australian Government



Agenda

Digital Transformation for the Aged Care sector

Welcome & Agenda	State of Play	Update: Aged Care Reform	Update: Support at Home	Q&A and Sector Readiness Discussion	Close
Janine Bennett	Janine Bennett	Greg Pugh & Brian Schumacher	Josh Bosschieter	Janine Bennett	Janine Bennett

Australian Government Department of Health, Disability and Ageing

State of Play

Janine Bennett Assistant Secretary

Digital Business and Sector Engagement Branch Digital Services within Corporate Operations Group Department of Health, Disability and Ageing

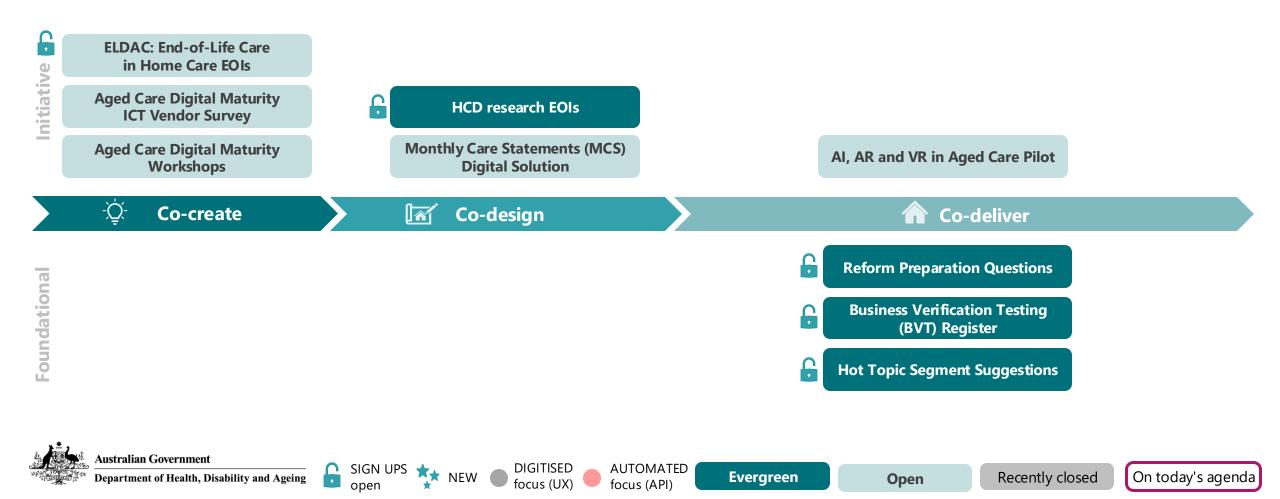


4 Australian Government 5 Department of Health, Disability and Ageing



State of Play

Open collaboration activities



State of Play

UPDATE: New Aged Care Act Implementation Extension



Media Release

Open Letter to Aged Care Providers

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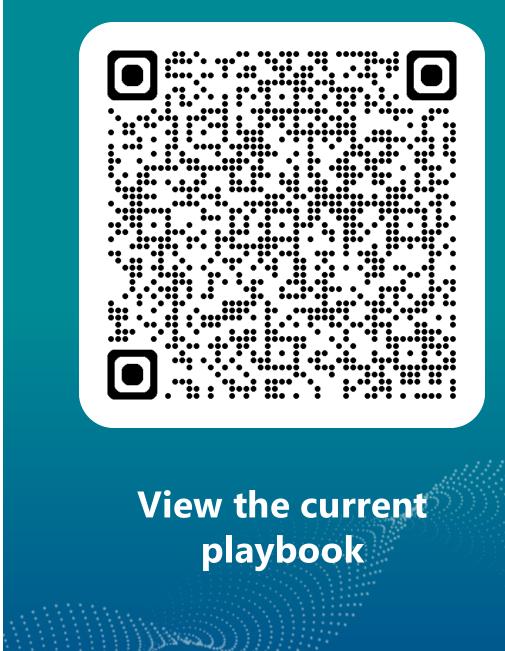
Open Letter to Older People

Australian Government Department of Health, Disability and Ageing

To be updated: Digital Transformation Impact Assessment Playbook

The current version of the Digital Transformation Impact Assessment Playbook is available on the Sector Partners collaboration site. This does not yet reflect the revised implementation date for the new Aged Care Act. An updated version is being developed to align with the new timeline and we will notify you once it becomes available.



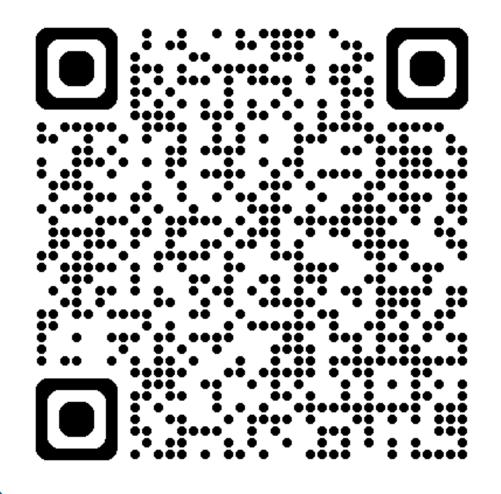


New Support at Home provider training material

New Support at Home training material has been released. These self-paced training modules aim to help you and your staff get ready for the Support at Home program. The latest modules include:

- Module 1: Assessment process and service delivery
- Module 2: Service agreement, care planning, and budgeting
- Module 3: Short-term pathways

These modules are designed to give you a clear, practical understanding of what's coming – so you can feel confident and prepared.



Updated Support at Home Program Provider Transition Guide

> This document gives guidance on the actions Home Care Package providers and Short-Term Restorative Care providers should take to be operationally ready to transition to the Support at Home program.

Updated Support at Home program manual – A guide for registered providers

This document is a guide designed to assist registered providers to understand and comply with the Support at Home program rules, procedures and obligations.

The main changes include:

- Correction to annual funding amount for classification 1 (section 6.7.1)
- And updates to chapters:
 - Chapter 5 11
 - Chapter 13
 - Chapter 17

Support at Home eKit now includes reference data file with codes

The Support at Home eKit has been updated with a reference data file that includes claim validation data and full listings (including codes) of Support at Home services, items, wraparounds and health professional types.

IHACPA – Consultation Paper on the Pricing Framework for Australian Support at Home Aged Care Services 2026–27

Submissions close at 5pm AEST on Friday 18 July 2025.

How to make a submission:

- complete an online submission form
- download an online submission form and email your completed form to submissions.ihacpa@ihacpa.gov.au
- mail your completed form to: PO Box 483 Darlinghurst NSW 1300

CHSP sector readiness webinar

Date: Thursday 12 Jun 2025 (today) Time: 2:00 pm to 3:00pm AEST

A webinar for Commonwealth Home Support Programme (CHSP) providers is scheduled for later today.

It will include information about changes to the CHSP from 1 July 2025.

Tech Talk #24 – 11 June 2025

Yesterday, the 24th Tech Talk webinar was held. This session covered updates for the:

- Digital Transformation/Aged Care Reform,
- Support at Home, and
- Government Provider Management System (GPMS)

This meeting was recorded and will be published on the Health website in the coming weeks.

Registrations are open for the next Tech Talk session and can be found using the QR code.

We want to hear from you!

Which topics would you like us to cover in our upcoming Sector Partners meetings?





Update: Aged Care Reform

Greg Pugh

ustralian Government

epartment of Health, Disability and Ageing

First Assistant Secretary

Reform Implementation Division Ageing and Aged Care Group Department of Health, Disability and Ageing

Brian Schumacher

A/G Chief Digital Information Officer

Digital Services within Corporate Operations Group Department of Health, Disability and Ageing





Digital Transformation Roadmap

Disclaimer

This is a CURRENT STATE view, shared to provide early visibility of the expected work ahead (a 'working timeline').

The timeline is NOT a Government commitment.

Formal decisions – regarding the scope, sequence, and timeframes of the department's portfolio delivery will be determined by the Government – and therefore this timeline is subject to change as policy decisions and planning evolves.

My Aged Care (MAC)

Government Provider Management System (GPMS)

Business to Government (B2G)

Foundational Work – NOT Live in Production

YEAR			2025			
MONTH		MAY - JUNE	OCT - DEC			
TECH UPDATES	Provider data integration with Services Australia to support payments under the new	Updated provider payments and client integration with Services Australia	Classification decision support	HCP client digital transition	Enhancements to GPMS Operational Reporting	
	Aged Care Act GPMS for Registered Providers	Transition to the new Supported Decision Making framework	New Aged Care Act wording updates	Capturing First Nations Assessment Organisations	Enhancements to worker screening to align with new Aged Care Act	
	Uplift bed data management to accommodate places to	Alignment of My Aged Care 'Find a Provider' and referral model	New prioritisation system for Support at Home	AT and HM prioritisation system	Enhancements to Risk Based Targeting and Information	
	people and occupancy level tracking	Outlet, Service Referrals and Find a Service	Budget allocation for ongoing services and short-term support		Sharing Program Enhancements to Quarterly	
	GPMS platform enhancements for new Aged Care Act & Provider Register	Transition for the Aged Care Gateway	Client transition		Financial Reporting	
	GPMS data migration to support New Aged Care Act	Support at Home service List	Refinements to letters and notices		Updates to Quality Indicators in GPMS	
	Updates to Registered Nurses 24/7 API to support New Aged Care Act	Support at Home information sharing with partner systems	NACA SIRS form and payload		Updates to Quality Indicators API to support New Aged Care Act	
	Updates to Provider Management to support New Aged Care Act	Improvements to eligit Vity pathways	Home Care package client transition			
	Updates to Authentication API to support New Aged Care Act	Improvements to end of lift assessments	Amendments to service catal gue			
	Provider Management, Quality Indicators, Authentication and Register	CHSP Service List updates aligned with Care Services Model	IMPORTANT NOTE:			
	Nurses Beta APIs ensuring compliance with the new Aged Care Act		Digital capability releases are currently bein			
			ге-ріа	lanned, based on the revised GO LIVE date for the new Aged Care Act		

Aged Care Reform Q&A



Update: Support at Home

Update: Support at Home

Josh Bosschieter

National Manager

Care Provider Systems Branch Staff Processing and Enterprise Systems Division Services Australia



 Australian Government

 Department of Health, Disability and Ageing



Q&A

There are multiple ways to ask your question:



Type your question into the meeting chat.



Raise your virtual hand to be brought to stage to ask your questions directly.

Want to ask your question directly?

Just raise your hand using the option at the top of the MS Teams window.





THANK YOU

Our next meeting will be on **Thursday, 26 June 2025.**

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