

Sector Partners



Meeting: 65 | Meeting date: 26/06/2025

Agenda

- Welcome & Agenda
- State of Play
- Playback: Aged Care Digital Maturity Research
- Q&A and Sector Readiness Discussion
- Close

Discussion highlights

Welcome and Agenda

Welcome and housekeeping.

State of Play

SHARED:

- Review of collaboration activity status.
- Link to the [new Aged Care Act start update – Frequently asked questions](#) document.
- Link to the new [eLearning for the new Aged Care Act](#).
- Link to new [Support at Home Fact Sheets](#).
- Link to the updated [Commonwealth Home Support Programme \(CHSP\) Manual](#).
- Link to the [Commonwealth Home Support Programme \(CHSP\) – Sector readiness webinar](#) recording.
- Link to the [Digital Transformation Tech Talk #24 – 11 June 2025 webinar](#) recording.
- Link to register for the [Digital Transformation Tech Talk #25 – 29 July 2025 webinar](#).

Playback: Aged Care Digital Maturity Research

SHARED:

- Outline of the project scope, key questions and methodologies.
- Overview of the Aged Care Digital Maturity Framework (ACDMF).
- Results found from the digital maturity provider research including:
 - survey response rate
 - overall aged care digital maturity score and scores by domain
 - variation in digital maturity by domain and market segment



Sector Partners

- aged care digital maturity scores by provider size
- key common challenges effecting providers digital maturity.
- Results found from the digital maturity IT/software vendor research including:
 - survey response rate
 - vendor service delivery in relation to interoperability with government systems
 - key vendor outcomes for government support.

Q&A and close

Shared:

- Sector readiness discussion and Q&A.

Key outcomes

REMINDERS:

- Express your interest in participating in the ELDAC: End-of-Life Care in Home Care Understanding Digital and Data Needs study.
- Sign up to the Human-Centred Design (HCD) Future Research Opportunities.
- Sign up to get involved in Business Verification Testing (BVT).
- Submit your Reform Preparation questions.
- Submit a Hot Topic suggestion.

Next meeting: 11:30am Thursday 10 July 2025.

