



Residents' Experience Survey

Share feedback on the care you receive

The survey gives you a chance to share your experience on the care you receive.

Scheduled survey date

On the day:

1

A small number of residents will be randomly selected to participate in the survey. Your participation is voluntary.



2

If a survey team member invites you, they will **first ask you for your consent** to participate.



3

The survey will take **10 to 30 minutes**.



4

Your **name will not be connected to your responses**. No one at your aged care home or the Australian Government will be informed of your participation.



5

We can arrange an **interpreter or other support** for you. **A family member or friend can be with you.**



Speak with your staff at your aged care home or email the survey team at RES@acna.org.au.

Scan the QR code or visit:



 www.health.gov.au/our-work/residents-experience-surveys