


Regulating for Results

Review of complexity in the
National Registration and
Accreditation Scheme



12 May 2025

RELEASE OF CONSULTATION PAPER 2

The Independent Reviewer, Ms Sue Dawson, is pleased to announce the release of [Consultation Paper 2: Consultation Outcomes and Reform Directions](#) for the Independent Review of Complexity in the National Registration and Accreditation Scheme (the National Scheme).

Consultation Paper

Consultation Paper 2 proposes a suite of necessary and practical adjustments to simplify and refocus the National Scheme, in four key areas:

- Strategic planning discipline around the National Scheme
- A coherent regulatory policy framework for the entire health workforce (and a manageable pathway for growth of the National Scheme)
- Instituting appropriate stewardship and governance for the National Scheme
- Establishing an efficient and compassionate complaints handling regime across Australia.

Next Steps in the Review Process

Consultation Paper 2 follows an open public submissions process and wide-reaching consultation conducted during September – November 2024.

It supports more targeted consultation with key organisations and individuals across the range of stakeholder groups interested in and affected by this Review – including governments, the National Scheme and Health Complaints Entities (HCEs) leadership, professional memberships bodies (both within and outside the Scheme), consumer representatives, accreditation entities and organisations, and academics.

This targeted consultation is occurring between May through to the middle of June 2025. Participants in the targeted consultation will also have the opportunity to provide written submissions.

While there is not a wider public written submissions process, comments on Consultation Paper 2 may be provided through organisational representatives involved in the targeted stakeholder deliberations (who will be free to consult with their members and colleagues) or directly to the Review team via NRASComplexityReview@health.gov.au.

Through this targeted consultation, formal recommendations (including implementation actions, potential timeframes and accountabilities) will be finalised and presented to Health Ministers in July 2025.

Questions?

If you have any additional questions, please reach out to the NRAS Complexity Review team at NRASComplexityReview@health.gov.au.