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 Medicare Benefits & Digital Health Division, Department of Health and Aged Care

 Analytics
 Underlying figures are <u>available to download</u>
 Enquiries: MBS.Statistics@health.gov.au

GP Non-Referred Attendances (GP NRA), 2024-25 Jul-MarYTD

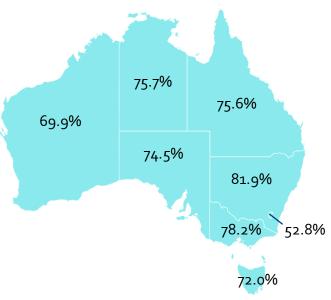
GP NRA Services	GP NRA Benefits \$7.2b	GP NRA Bulk Billed Services 95.9M	National GP NRA Bulk Billing Rate 77.4%	GP NRA Average Patient Contribution* \$48.32
Last Year: 120.7m	Last Year: \$6.7b	Last Year: 92.6m	Last Year: 76.7%	Last Year: \$43.97

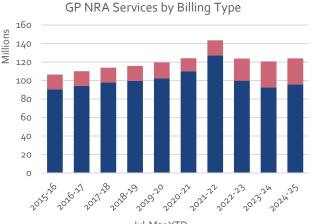
GP NRA services account for 35.2% of Medicare services. In 2024-25 Jul-Mar YTD, there were 124m GP NRA services, up from 120.7m in the same period in the previous year. GP NRA benefits paid were \$7.2b, up from \$6.7b.

Bulk billed services are provided at no cost to the patient. The bulk billing rate is defined as bulk billed services divided by total services.

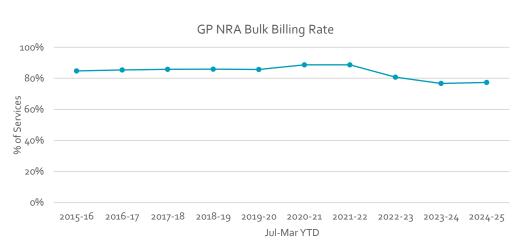
GP NRA Bulk Billing Rate

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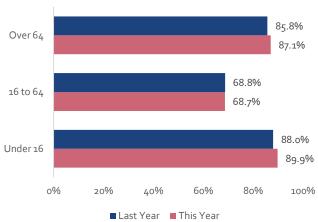








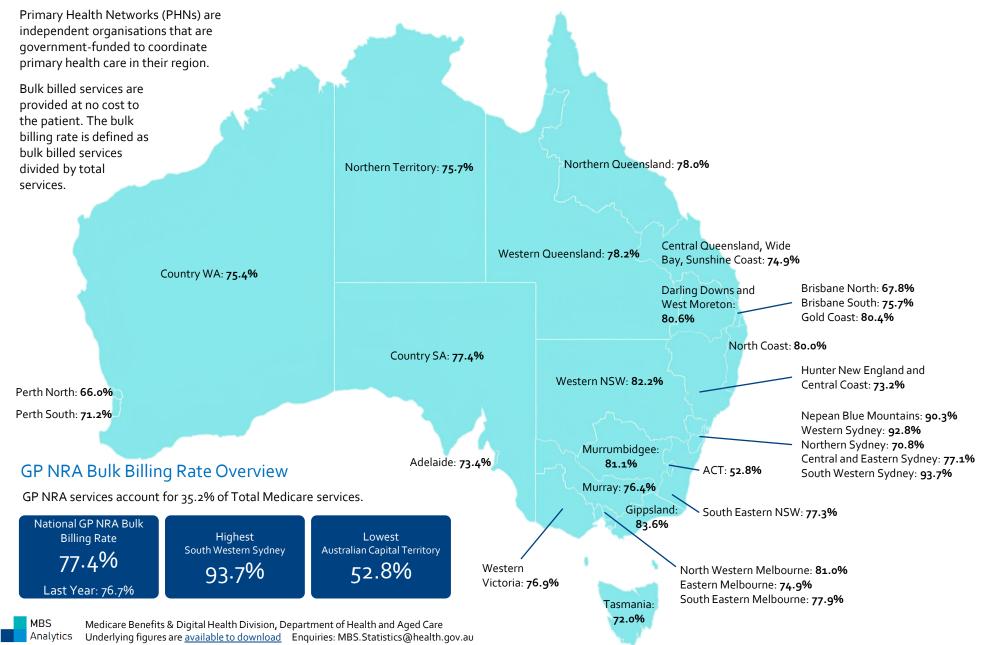
*Out of Hospital, Patient Billed Services





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GP Non-Referred Attendances – Bulk Billing Rate by PHN, 2024-25 Jul-MarYTD



GP Non-Referred Attendances (GP NRA) by Service Type, 2024-25 Jul-MarYTD

GP NRA Level B accounts for 65.2% of all GP NRA services in 2024-25 Jul-Mar YTD.

GP NRA Level A Brief:

GP attendances for obvious and straight forward cases (Item 3 and equivalents)

GP NRA Level B Standard:

GP attendances lasting less than 20 or 25 minutes (Item 23 and equivalents)

GP NRA Level C Long:

GP attendances lasting at least 20 or 25 minutes (Item 36 and equivalents)

GP NRA Level D Prolonged:

GP attendances lasting at least 40 or 45 minutes (Item 44 and equivalents)

GP NRA Level E Extended:

GP attendances lasting at least 60 minutes (Item 123 and equivalents)

GP NRA Chronic Disease and Complex Care:

GP attendances for patients with chronic conditions or complex medical conditions

GP NRA After Hours:

GP attendances on a public holiday, Sunday and specified periods between Monday and Saturday

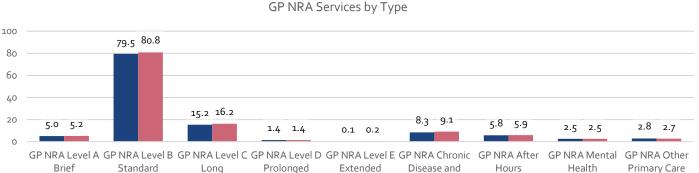
GP NRA Mental Health:

GP attendances relating to mental health care

GP NRA Other:

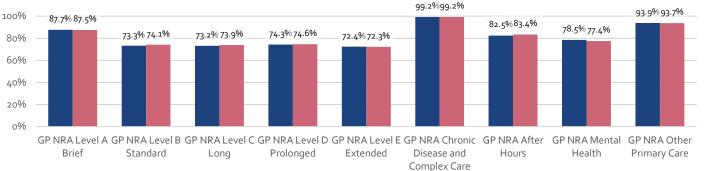
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GP attendances that do not fall within the other GP categories (includes COVID-19 Vaccines)

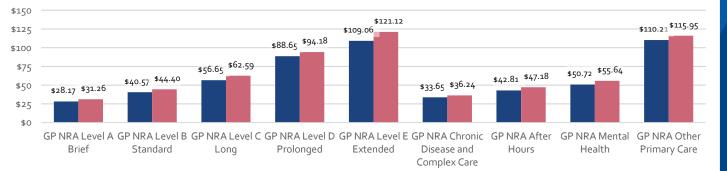


Complex Care

GP NRA Bulk Billing Rate by Type



GP NRA Average Patient Contribution by Type



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Millions

Last Year This Year

GP Non-Referred Attendances (GP NRA) by SEIFA and Age Group, 2024-25 Jul-MarYTD

In 2024-25 Jul-Mar YTD, the **GP NRA bulk** billing rate in the most disadvantaged areas was 87.7%, 10.3% percentage points higher than the national GP NRA bulk billing rate of 77.4% for the same period last year.

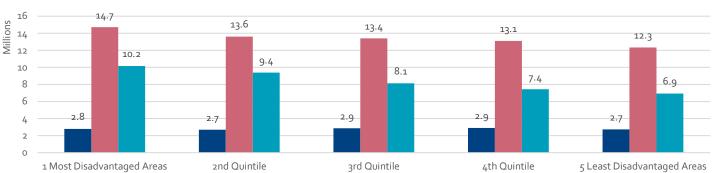
The Socio-Economic Indexes for Areas (SEIFA) are published by the Australian Bureau of Statistics and rank areas in Australia according to socio-economic variables.

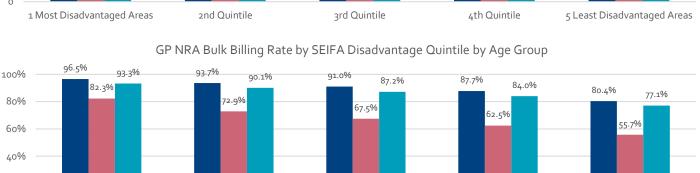
The measures (services, bulk billing rate and average patient contribution) on this page are shown against the Index of Relative Socio-Economic Disadvantage (IRSD).

Areas are more likely to be identified as disadvantaged if there are many:

- households with low income,
- people with no qualifications, or
- people in low skill occupations

As SEIFA indexes are assigned to areas, and not individuals, indexes indicate the average socio-economic characteristics of people, families and households living in the area.





GP NRA Services by SEIFA Disadvantage Quintile by Age Group



GP NRA Average Patient Contribution by SEIFA Disadvantage Quintile by Age Group



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20%

0%

\$60