



Australian Government

Department of Health  
and Aged Care

medicare

**Urgent Care Clinic**

# Who gets seen first?

We use a priority system to decide who needs to see a doctor or nurse first.

People with more serious health problems may be seen before you, even if they arrive after you.

We know waiting can be hard, and we will help you as soon as we can. Thank you for your patience.



## If it's not urgent

See your GP (family doctor) for check-ups or minor illnesses.



## If it's an emergency

Go to hospital or call **triple zero (000)** for help.



[health.gov.au/MedicareUCC](https://health.gov.au/MedicareUCC)

