

Aged Care Transition Taskforce – Summary of eighth meeting – 19 May 2025

Aged Care Transition Taskforce (Transition Taskforce) members welcomed the Minister for Aged Care and Seniors, the Hon. Sam Rae MP for part of the meeting. The Chair, Anne Burgess AM, provided the Minister with an update on the work and progress of the Transition Taskforce and key implementation issues. The Minister acknowledged the important role of the Transition Taskforce in the transition process and noted that aged care reform remained a key priority for the Australian Government.

Members advised on the importance of communication, education and training as part of aged care reform. In particular members:

- acknowledged the potential for different levels of ICT readiness among providers and the importance of tailoring guidance and support material
- sought further information on the outreach underway to support providers delivering services to Aboriginal and Torres Strait Islander people, and
- advised on communication for the Support at Home program to assist in discussions with transitioning participants.

Members considered key issues raised during consultation on Higher Everyday Living Fees. Members advised on the Additional Service Fees and Extra Service Fees to be transitioned to the new Higher Everyday Living Fees arrangements and consumer protections.

Members advised on a proposed implementation user experience for the transition to the *Aged Care Act 2024* considering pressure points in parallel with targeted and broader communication. Members also considered mechanisms to support pre and post implementation including work to manage and mitigate service disruption through the transition process.

Members acknowledged the updates provided by the working groups for Digital, Education and Training, and Care Management.

In attendance (in-person and virtual):

Anne Burgess AM	Chair
Sonja Stewart	Deputy Chair, Deputy Secretary, Ageing and Aged Care Group
Buddy Bell	<i>Office of the Interim First Nations Aged Care Commissioner (Nominated Alternative for Andrea Kelly)</i>
Professor Tanya Buchanan	Chief Executive Officer, Dementia Australia
Tim Dymond	Senior Policy Analyst, United Workers Union
Craig Gear OAM	Chief Executive Officer, Older Persons Advocacy Network

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Amanda Hawton	General Manager, Home Health, Australian Unity
Emma Hossack	Chief Executive Officer, Medical Software Industry Association
Claerwen Little	National Director, UnitingCare Australia
Deidre McGill Clarke	Chief Operating Officer, Home & Community Support, Bolton
<i>Mel Metz</i>	<i>Deputy Commissioner, Sector Capability and Regulatory Strategy Aged Care Quality and Safety Commission (Nominated Alternative for Liz Hefren-Webb)</i>
Simon Miller	Chief Executive Officer, Anglicare
Natalie Molloy	Head of Operations and Clinical Governance, HammondCare
Patricia Sparrow	Chief Executive Officer, COTA
Tom Symondson	Chief Executive Officer, Ageing Australia
Stephen Teulan	Board Chair, Catholic Healthcare
Lloyd Williams	National Secretary, Health Services Union

Apologies

Annie Butler	Federal Secretary, Australian Nursing and Midwifery Federation
Professor Jody Currie	Professor of Practice Queensland University of Technology
Dr Paresh Dawda	General Practitioner, Principal and Director, Presantia Health and Next Practice
Liz Hefren-Webb	Aged Care Quality and Safety Commissioner
Andrea Kelly	Interim First Nations Aged Care Commissioner