



# Support at Home monthly statement

## Statement provided to:

Mrs Jane Smith  
13 Sample Street  
Sampletown SA  
5000  
Australia

**Client Name:**  
**My Aged Care ID No:**  
**Provider ID:**  
**Location:**

Mrs Jane Smith  
AC12345  
67890  
Sampletown SA

### This is not an invoice – no payment is required.

This is a statement only. Please refer to the following pages for information relating to services that you have received in the current calendar month. This statement should include all services you received in the calendar month. Please review this statement and discuss any concerns with your provider.

You will receive a separate invoice relating to payment of participant contributions.

Please contact us if you have any questions regarding your statement.

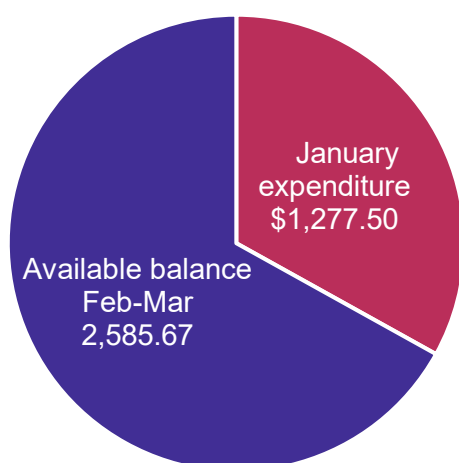
**Call: 1800 123 456 Monday to Friday – 8:30am - 5:00pm**

**Email: [information@homecare.com.au](mailto:information@homecare.com.au)**

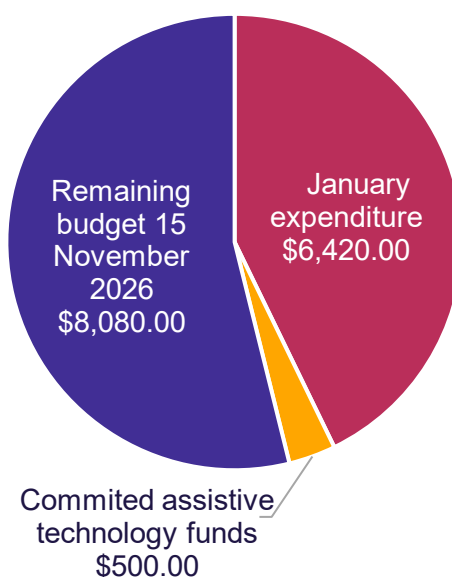
## Financial summary January 2026

Financial summary of monthly spending and remaining budgets across Support at Home funding streams. Note the total budgets are reduced by monthly expenditure, which includes both government and participant contributions.

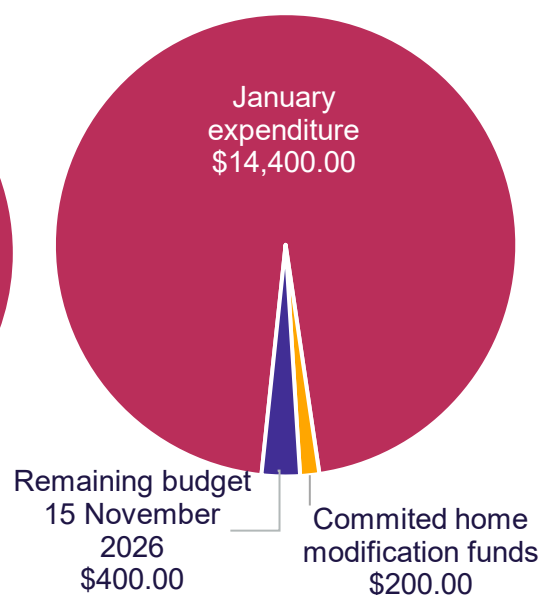
**Services budget Jan-Mar 2026**



**Assistive technology budget**



**Home modification budget**



## Support at Home account summary

Statement calendar month 1 quarter 3: 1 January 2026 to 31 January 2026

<b>Support at Home quarterly budget *</b>	<b>\$2,750.00</b>
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Support at Home classification quarterly budget (adjustment, if applicable)	\$300.00
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### Quarterly budget

Primary supplement(s) (if applicable)

Veterans' supplement	\$343.17
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Accrued funds carried forward	\$470
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Commonwealth held Commonwealth unspent funds (if applicable)	\$0
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Provider held Commonwealth unspent funds (if applicable)	\$0
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Individual portion of individual's unspent fee amount (if applicable)	\$0
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Spending from previous month(s) within same quarter	N/A
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<b>Available budget as of 1 January 2026</b>	<b>\$3863.17</b>
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<b>Support at Home quarterly budget balance as of 1 January 2026</b>	<b>\$3863.17</b>
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Services delivered during the period (including participant contributions)	- \$1197.50
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Variations from previous months	- \$80.00
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<b>Remaining Support at Home balance as at 31 January 2026</b>	<b>\$2,585.67</b>
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*\*This total reflects your ongoing classification amount after 10% was deducted by government for care management. Participants accessing the End-of-Life Pathway or the Restorative Care Pathway will not have 10% deducted from their budget. Care management services and restorative care services respectively will be managed as part of the participant's budget.*

# Assistive Technology and Home Modifications scheme account summary

Statement calendar month 1 quarter 3: 1 January 2026 to 31 January 2026

<b>Assistive technology budget</b>	<b>\$15,000</b>
Tier – low, medium or high	\$15,000
Supplement/s - remote or very remote	\$0
Additional amount approved (AT high tier, only if applicable)	\$0
Specified need – assistance dog (ongoing maintenance)	\$0
Spending from previous month(s) within allocated period	N/A
<b>Assistive technology budget balance as of 1 January 2026</b>	<b>\$15,000</b>
Assistive technology delivered during the month (includes items and services)	-\$6,450
Adjustments or refunds from previous months	\$30
<b>Remaining assistive technology balance as at 31 January 2026</b>	<b>\$8,580</b>
Committed assistive technology funds (to be delivered)*	-\$500
<b>Remaining assistive technology balance for allocation period</b>	<b>\$8,080</b>

*Assistive technology funding (including supplements and any additional amounts approved) to expire **15 November 2026**. Funding for specified needs will be re-allocated annually.*

<b>Home modifications budget</b>	<b>\$15,000</b>
Tier – low, medium or high	\$15,000
Supplement/s - remote or very remote	\$0
Spending from previous month(s) within allocation period	N/A
<b>Home modifications budget balance as of 1 January 2026</b>	<b>\$15,000</b>
Home modifications delivered during the month (includes items, modifications and services)	-\$14,400
Adjustments or refunds from previous months	\$0
<b>Remaining home modifications balance as at 31 January 2026</b>	<b>\$600</b>
Committed home modifications funds (to be delivered)*	-\$200
<b>Remaining home modifications balance for allocation period</b>	<b>\$400</b>

*Home modifications funding (including supplements) to expire **15 November 2026**.*

*\*Committed funds are costs which the participant has agreed to pay as part of the provision of Assistive Technology and Home Modifications (AT-HM) scheme and for which the process has begun to source or install AT-HM however, these items or services have not yet been delivered within the calendar month.*

If you need assistance in understanding this statement in other languages, you are welcome to access free translation services.

## Your Support at Home Services summary

The table below summarises the total Support at Home funds available during the statement calendar month, and the expenses incurred based on services provided to you in the same calendar month.

<b>Available budget balance at 1 January 2026</b>		<b>\$3863.17</b>
<b>Services (service type)</b>	<b>Units</b>	<b>Totals</b>
Nursing care	2	-\$180.00
Allied health and other therapeutic services	1	-\$182.50
Personal care	1.5	-\$150.00
Respite	3	-\$297.00
Domestic assistance	1.5	-\$142.50
Home maintenance and repairs	0.5	-\$51.50
Meals	2	-\$194.00
<b>Adjustments or refunds from previous months</b>		
Incorrect or missing charges from previous months		-\$80.00
<b>Remaining Support at Home quarterly balance as at 31 January 2023</b>		<b>\$2,585.67</b>

*Your provider has also carried out care management activities which include working with you to plan and coordinate your services, making sure your services are working well for you, resolving problems, adjusting services for your changing needs and connecting you to other services and supports. Care management includes time spent on documentation and following up agreed actions. An itemised list of care management activities can be found in the [Support at Home Program Manual](#).*

*Your provider will have charged these services to their care management fund. Your provider is responsible for providing you at least one care management activity per month.*

*If you are only accessing the Restorative Care Pathway, you will receive restorative care management, rather than care management. Restorative care management service information will be displayed below.*

## Detailed expense information

The following information relates to the specific items and services provided to you during the statement calendar month and your contribution.

### Services

Date	Service provider	Service	Rate	Units	Unit cost	Total unit cost charged	Gov subsidy*	Contribution *
Sun, 1 Jan	Home Care Pty Ltd	Personal care	Per hour	1	\$100.00	\$100.00	\$95.00	\$5.00
Mon, 2 Jan	In-Home Services Pty Ltd	Respite	Per hour	3	\$99.00	\$297.00	\$282.15	\$14.85
Fri, 6 Jan	Home Care Pty Ltd	General house cleaning	Per hour	0.75	\$95.00	\$71.25	\$58.78	\$12.47
		Personal care	Per hour	0.5	\$100.00	\$50.00	\$47.50	\$2.50
Sat, 7 Jan	Foods Pty Ltd	Meal preparation	Per hour	2	\$97.00	\$194.00	\$160.05	\$33.95
Wed, 11 Jan	Home Care Pty Ltd	Registered nursing	Per hour	1	\$160.00	\$160.00	\$160.00	\$0.00
		Nursing supplies	Per item	1	\$20.00	\$20.00	\$20.00	\$0.00
Thu, 12 Jan	Health Services Pty Ltd	Physiotherapy	Per hour	0.5	\$185.00	\$92.50	\$92.50	\$0.00
Thu, 19 Jan	Home Cleaning Pty Ltd	General house cleaning	Per hour	0.75	\$95.00	\$71.25	\$58.78	\$12.47
Sat, 21 Jan	Mowing Services Pty Ltd	Gardening	Per service	0.5	\$103.00	\$51.50	\$42.49	\$9.01
Fri, 27 Jan	Health Services Pty Ltd	Podiatry	Per hour	0.5	\$180.00	\$90.00	\$90.00	\$0.00
<b>Total</b>						<b>\$1197.50</b>	<b>\$1107.25</b>	<b>\$90.25</b>

\*Government subsidy and contribution rate calculated at the full pensioner rate for this template.

### Adjustments or refunds from previous calendar months

The following information relates to any incorrect or missing charges from previous months. Please contact us if you have any concerns or questions.

Date	Service provider	Service	Rate	Units	Unit cost	Total unit cost charged	Gov subsidy	Contribution
Thu, 12 Jan	Home Care Pty Ltd	Missed charge: Registered nursing delivered not charged: 20 Dec 2024	Per hour	0.5	\$160.00	\$80.00	\$80.00	\$0.00
Tues 31 Jan	Home Care Pty LTD	Total contribution refund amount: update in contribution rate	N/A	N/A	N/A	N/A	N/A	\$X.XX
Total						\$80.00	\$80.00	\$0.00

### Accrued account funds

**This information is for your reference only and no action is required from you.**

The maximum amount of funds you can carry into the next quarter is \$1000 or 10% of your ongoing quarterly budget as a \$ figure (whichever is higher).

Support at Home accrued funds	Balance as of past quarter
Carried forward from previous quarter	\$470
Accrued funds over cap	- \$0
Total	\$470

## Your Support at Home Assistive Technology and Home Modifications scheme summary

The table below summarises the total Support at Home funds available for assistive technology and home modifications during the statement calendar month, and the expenses incurred based on equipment, products, home modifications and services provided to you in the same calendar month.

<b>Assistive technology budget as at 1 January 2026</b>	<b>\$15,000</b>
Equipment and products (purchased or loaned)	-\$5,500
Prescription	-\$500
Wraparound services (includes delivery, fitting and follow-up)	-\$200
Repairs and maintenance	\$0
Administration costs	-\$250
<b>Adjustments or refunds from previous months</b>	
Incorrect or missing charges from previous months	\$30
<b>Remaining assistive technology balance as at 31 January 2026</b>	<b>\$8,580</b>
Committed assistive technology funds (to be delivered)	-\$500
<b>Remaining assistive technology balance for allocation period</b>	<b>\$8,080</b>

<b>Home modifications budget as at 1 January 2026</b>	<b>\$15,000</b>
Home modifications (includes materials, installation, modifications; may include milestone payments)	-\$12,500
Prescription	-\$500
Wraparound services (includes follow-up)	-\$400
Repairs and maintenance	\$0
Coordination costs	- \$1,000
<b>Adjustments or refunds from previous months</b>	
Incorrect or missing charges from previous months	-
<b>Remaining home modifications balance as at 31 January 2026</b>	<b>\$600</b>
Committed home modification funds (to be delivered)	-\$200
<b>Remaining home Modifications balance for allocation period</b>	<b>\$400</b>

Please contact us if you wish to explore options for using your remaining funds for any additional items or services.

## Detailed expense information

The following information relates to the specific equipment, products, home modifications and services provided to you during the statement calendar month. It also shows any administrative or coordination charges and any adjustments made from previous calendar months.

### Assistive technology

Date	Provider	Item or service	Rate	Units	Unit Cost	Cost	Contribution
Mon, 5 Jan	Home Care Pty Ltd	Prescription	Per hour	2.5	\$200.00	\$500.00	\$0.00
Wed, 7 Jan	Aid Equipment Pty Ltd	Long handled reacher – purchase	Per item	1	\$100.00	\$100.00	\$5.00
		Adjustable bed - purchase	Per item	1	\$5,100.00	\$5,100.00	\$255.00
		Mattress cover - purchase	Per item	1	\$100.00	\$100.00	\$5.00
Fri, 9 Jan	Home Care Pty Ltd	Wraparound services	Per hour	1	\$200.00	\$200.00	\$0.00
Mon, 12 Jan	Enable NSW	Manual wheelchair -loan	Per item	1	\$200.00	\$200.00	\$10.00
	Home Care Pty Ltd	Administration	Per hour	5	\$50.00	\$250.00	\$0.00
<b>Total</b>						<b>\$6,450.00</b>	<b>\$275.00</b>
To be delivered	Aid Equipment Pty Ltd	Rollator - purchase	Per item	1	\$350.00	\$350.00	\$17.50
To be delivered	Home Care Pty Ltd	Wraparound services	Per hour	1.5	\$100.00	\$150.00	\$0.00
<b>Total</b>						<b>\$500.00</b>	<b>\$17.50</b>



## Home modifications

Date	Provider	Item or service	Rate	Units	Unit Cost	Cost	Contribution
Mon, 5 Jan	Home Care Pty Ltd	Prescription	Per hour	2.5	\$200.00	\$500.00	\$0.00
Mon, 19 Jan	HM Pty Ltd	Grab rails	Per item	2	\$250.00	\$500.00	\$25.00
	Ramps are us Pty Ltd	Ramp	Per item	1	\$2,000.00	\$2,000.00	\$100.00
Tues, 20 Jan	Home Care Pty Ltd	Wraparound services	Per hour	1.5	\$200.00	\$300.00	\$0.00
Wed, 28 Jan	HM Pty Ltd	Stair lift	Per item	1	\$10,000.00	\$10,000.00	\$500.00
		Wraparound services	Per hour	1	\$100.00	\$100.00	\$0.00
Thurs, 29 Jan	Home Care Pty Ltd	Coordination	Per hour	20	\$50.00	\$1,000.00	\$0.00
<b>Total</b>						<b>\$14,400.00</b>	<b>\$625.00</b>
To be delivered	Home Care Pty Ltd	Wraparound services	Per hour	1	\$200.00	\$200.00	\$0.00
<b>Total</b>						<b>\$200.00</b>	<b>\$0.00</b>

## Adjustments or refunds from previous calendar months

The following information relates to any incorrect or missing charges from previous months. Please contact us if you have any concerns or questions.

Date	Service provider	AT or HM budget	Service	Rate	Units	Unit Cost	Cost	Contribution
Sun, 1 Jan	Aid Equipment Pty Ltd	Assistive Technology	Refund: Services delivered with incorrect charge: 22 Dec 2024	Per hour	0.50	\$60.00	\$30.00	\$0.00
Tues 31 Jan	Aid Equipment Pty Ltd	Assistive Technology	Total contribution refund amount: update in contribution rate	N/A	N/A	N/A	N/A	\$X.XX

Date	Service provider	AT or HM budget	Service	Rate	Units	Unit Cost	Cost	Contribution
<b>Total</b>							<b>\$30.00</b>	<b>\$0.00</b>

Please call or email us if you have any questions regarding your statement or would like to discuss financial or hardship support options.

**Call: 1800 123 456 Monday to Friday – 8:30am-5:00pm**

**Email: [information@homecare.com.au](mailto:information@homecare.com.au)**

If you have questions or concerns about your aged care, including Support at Home costs and fees, you can speak to an aged care advocate by calling the Aged Care Advocacy Line. Provided by the Older Persons Advocacy Network (OPAN), this free and confidential service is independent of both government and aged care providers, and will connect you with a local advocate in your state or territory.



**Aged Care Advocacy Line 1800 700 600**

**Monday to Friday – 8:00am-8:00pm**

**Saturday – 10:00am-4:00pm**

**Website: [www.opan.org.au](http://www.opan.org.au)**



**Australian Government**



**myagedcare**

## Getting started with aged care

If you need help around the house or are thinking about aged care homes, contacting My Aged Care is the first step.

 Visit **[myagedcare.gov.au](http://myagedcare.gov.au)**  Phone **1800 200 422**

 Face-to-face by speaking with an Aged Care Specialist Officer (to book an appointment call **1800 227 475** or visit any Services Australia Service Centre).