Innovative Models of Care (IMOC) Program – Clinical Care Coordination (CCC) team

GP Down South Limited will deliver the Clinical Care Coordination (CCC) team: Provides support for GPs and improves patient access to integrated health care.

Round 2: GP Down South Care Coordination (CC) team

Location: Warren Blackwood Region of Western Australia (MM5)

Funding: \$1.8 million over 5 years from 2022

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The trial implements a clinically informed Care Coordination (CC) team with the aim to support GPs and other health services through the design and development of a collaborative coordination network. The activity seeks to increase health professionals' capacity through working with multi-disciplinary teams, developing communication and referral pathways, and shared care processes.

The trial intends to improve access to an integrated health system for the benefit of people in the Warren Blackwood area who are at risk of poor health outcomes. The region consists of four Local Government Areas—the Shires of Bridgetown-Greenbushes, Boyup Brook, Manjimup and Nannup.

The program supports clients to access the right services, at the right time, and in the right place, through:

- in-hours walk in access to a CC team
- CC working with clients to assess their needs, and develop & implement a plan of care
- establishing referral pathways to enable timely access to required services
- enhancing client-service engagement
- optimising use of limited resources

The grant funding will establish the development of a *RoadMap Directory* of health and community service providers within the region. The CC Team will collaborate to assemble of a digital library of tools, resources, and educational material.

The grant funding supports clinically informed coordinators and admin support staff to engage with service providers and their local communities to enhance primary health care delivery within the Warren Blackwood area.

Trial activities commenced in September 2022.

For more information visit: GP down south