



Monthly Program Statistics 2024–25

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2024–25 financial year. All figures are effective as of 10 April 2025. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	136	3,650	66	2,706	1,016	332	2,949	1,242	12,097
Aug	121	3,626	70	2,556	1,002	340	3,072	1,381	12,168
Sep	138	3,456	67	2,512	979	362	2,820	1,146	11,480
Oct	140	3,670	85	2,910	1,055	346	3,247	1,387	12,840
Nov	113	3,432	66	2,620	970	300	2,859	1,294	11,654
Dec	91	2,407	46	1,773	631	226	1,955	910	8,039
Jan	119	3,116	57	2,447	966	305	2,712	1,175	10,897
Feb	144	3,575	62	2,661	973	297	2,770	1,241	11,723
Mar	146	3,781	60	2,415	975	303	3,045	1,335	12,060
Total	1,148	30,713	579	22,600	8,567	2,811	25,429	11,111	102,958

Source: Hearing Services Enterprise Data Warehouse (EDW) data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	174	5,583	47	4,318	1,429	588	4,433	1,646	18,218
Aug	178	5,503	45	4,072	1,573	616	4,458	1,670	18,115
Sep	186	5,439	47	4,095	1,621	609	4,197	1,520	17,714
Oct	216	5,830	50	4,762	1,775	767	5,333	1,889	20,622
Nov	220	6,282	58	4,616	1,575	574	4,643	1,726	19,694
Dec	140	4,456	57	3,352	1,232	526	3,410	1,351	14,524
Jan	206	5,536	70	4,287	1,575	591	4,095	1,756	18,116
Feb	166	5,723	65	4,428	1,759	562	4,524	1,756	18,983
Mar	252	5,997	64	4,601	1,724	728	4,846	1,823	20,035
Total	1,738	50,349	503	38,531	14,263	5,561	39,939	15,137	166,021

Source: Hearing Services EDW data.

Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,114	31,666	384	25,118	9,351	3,609	26,549	10,881	108,672
Aug	1,064	31,409	371	23,781	9,632	3,521	26,115	10,629	106,522
Sep	1,140	31,311	380	24,464	9,933	3,644	25,125	10,127	106,124
Oct	1,131	30,908	403	24,857	9,926	3,722	27,545	11,140	109,632
Nov	1,214	32,029	370	25,420	10,177	3,416	25,815	11,429	109,870
Dec	931	26,030	296	20,234	8,036	2,770	21,725	9,038	89,060
Jan	944	25,063	322	20,098	8,313	2,702	21,098	9,540	88,080
Feb	1,046	28,225	370	21,759	8,930	3,152	23,454	10,023	96,959
Mar	1,100	28,876	319	21,520	8,977	3,234	23,812	10,221	98,059
Total	7,216	197,965	2,450	152,753	60,397	22,008	162,428	67,755	672,972

Source: Hearing Services EDW data.

Note: This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	434	11,947	185	9,493	3,351	1,296	9,992	3,920	40,618
Aug	374	11,801	132	8,828	3,432	1,258	9,449	3,718	38,992
Sep	448	11,760	167	8,712	3,427	1,235	8,902	3,584	38,235
Oct	393	11,943	190	9,105	3,266	1,440	10,530	3,894	40,761
Nov	425	11,109	154	8,851	3,315	1,072	9,116	3,813	37,855
Dec	420	10,626	132	8,384	2,886	1,090	8,753	3,499	35,790
Jan	296	8,690	141	6,852	2,692	778	7,048	3,320	29,817
Feb	368	9,697	112	7,459	2,890	892	7,692	3,130	32,240
Mar	347	9,861	117	7,370	2,931	902	8,031	3,455	33,014
Total	3,505	97,434	1,330	75,054	28,190	9,963	79,513	32,333	327,322

Source: Hearing Services EDW data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.