National Aged Care Mandatory Quality Indicator Program (QI Program)

Quick reference guide: enrolled nursing

This guide helps residential aged care providers to collect and report data on enrolled nursing.

You must report the enrolled nursing quality indicator against:

- **Proportion of enrolled nursing care minutes**[1]
- **Proportion of nursing care minutes**[2]

Nurses are essential health professionals who care for aged care residents:

- **Enrolled nurses** (ENs) complete a Diploma of Nursing, to meet the EN standards for practice. ENs work under the supervision of a registered nurse and cannot act alone.

- **Registered nurses** (RNs) complete a 3-year Bachelor of Nursing or 2-year Master of Nursing through a university to meet the RN standards for practice. They have more responsibilities than an EN.

---

[1] enrolled nursing care minutes as a proportion of all care minutes (EN + RN + PCW + AIN)

[2] enrolled nurse + registered nurse care minutes as a proportion of all care minutes (EN + RN + PCW + AIN)

- **The Aged Care Award 2010** classifies Personal Care Workers (PCW) under Schedule B.2– direct care Level 2 to 7 (Grade 1 to 5 PCW). It excludes direct care Level 6. You may employ a PCW in an equivalent role in an:
  - award
  - enterprise agreement
  - individual contract/agreement.
- **The Nurses Award 2020** classifies an Assistant in Nursing (AIN) or Nursing Assistant under Schedule B.2.1. PCWs and AINs work under the supervision of a nurse.

Funded providers must always have a sufficient mix of RNs, ENs and PCWs/AINs on duty. This is so providers deliver safe and quality care to residents.

Reporting enrolled nursing data

We will calculate the enrolled nursing quality indicator from the data you submit through the Quarterly Financial Report (QFR).

Providers are not required to report anything separately for the enrolled nursing quality indicator.

We will extract the EN, RN, PCW and AIN care minutes data you submit through the QFR across to the QI Program app within Government Provider Management System (GPMS). This will allow providers to see their enrolled nursing data alongside their other QI Program data.

If a provider does not submit their QFR data or does not submit it on time, this will result in an automatic non-submission of this quality indicator.

More information

You can find the QI Program Manual 4.0 and other guidance on the [QI Program's resources webpage](#).

For assistance, contact the My Aged Care provider and assessor helpline on 1800 836 799 and select option 5.

The helpline is closed on Sunday and public holidays. It is open:

- between 8am and 8pm Monday to Friday
- between 10am and 2pm on Saturday

Let's change aged care together

We invite Australians to continue to have their say about the aged care reforms.

Visit **agedcareengagement.health.gov.au**

Phone **1800 318 209** (Aged care reform free-call phone line)

For translating and interpreting services, call 131 450 and ask for 1800 318 209.
To use the National Relay Service, visit nrschat.nrscall.gov.au/nrs to choose your preferred access point on their website, or call the NRS Helpdesk on 1800 555 660.