

From: s22
To: [HERALD, Russell](#)
Cc: s22
Subject: Att Rusty: - MMA - Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]
Date: Thursday, 29 September 2022 11:52:03 AM
Attachments: [Official Order - Clean Version - Miles Morgan Australia Pty Ltd - FUTRUE FIT - MMA - 29 September 2022.docx](#)
[image001.png](#)
[image002.jpg](#)

Hi Rusty, here is the contract updated to be sent out again to LG.

You should have just received the CA through the SAP system for this for the additional funds. Given we have a record of the reasoning for the inclusion of the CRM creation the CA through the system is all that is being actioned for this. We have documentation re the changes and email correspondence to evidence the change.

ACTION

- Approve in SAP the CA
- Send contract to LG

s22 note this is for the s47G(1)(a) – no action for you just FYI

s22

From: HERALD, Russell s22 @health.gov.au>
Sent: Thursday, 29 September 2022 8:50 AM
To: s22 @health.gov.au>
Cc: s22 @Health.gov.au>
Subject: RE: take 2- Att Rusty - MMA - Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]
 Yes pls

From: s22 @health.gov.au>
Sent: Thursday, 29 September 2022 8:49 AM
To: HERALD, Russell s22 @health.gov.au>
Cc: s22 @Health.gov.au>; s22
 s22 @health.gov.au>
Subject: RE: take 2- Att Rusty - MMA - Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

Hi Rusty,

Interesting changes, all makes sense what LG has done but he has included more detail, mostly around the existing project that is in train and he has moved around some of the requirements in order. The RCM is captured and date pushed back. It makes sense his changes but some of the detail regarding the future proofing has changed due to the work they have done thus far. It looks ok to me.

If you are ok, can get clean copy and send back to him for signature and do the ca in the system for the additional funds

s22

From: Lakshman Gunaratnam s47F
Sent: Thursday, 29 September 2022 8:12 AM
To: HERALD, Russell s22 @health.gov.au>
Cc: s22 @health.gov.au>; s22
 @Health.gov.au>

Subject: RE: take 2- Att Rusty - MMA - Mid-Point Check (MPC): Finalised draft documents

[SEC=OFFICIAL]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Hi Rusty,

Please find attached an updated draft contract. I've accepted all the Department's changes and left my latest inputs in track changes.

As mentioned, I've worked specifically through s47G(1)(a)

Happy to discuss.

Many thanks

LG

Lakshman Gunaratnam

CEO

s47F



From: HERALD, Russell s22 @health.gov.au>

Sent: Monday, 26 September 2022 2:45 PM

To: Lakshman Gunaratnam s47F

Cc: s22 @health.gov.au> s22

@Health.gov.au>

Subject: FW: take 2- Att Rusty - MMA - Mid-Point Check (MPC): Finalised draft documents

[SEC=OFFICIAL]

Importance: High

LG,

Contract for your perusal. I just want to have one last read through, but wanted to check content OK with MMA.

Rusty

From: Lakshman Gunaratnam s47F

Sent: Friday, 9 September 2022 11:19 AM

To: HERALD, Russell s22 @health.gov.au>

Cc: s22 @health.gov.au>

Subject: [ATTACHMENT UNSCANNED]RE: Mid-Point Check (MPC): Finalised draft documents

[SEC=OFFICIAL]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Hi Rusty,

Please find attached two documents:

s47G(1)(a)

I trust this meets your needs and please let me know if you need anything further.

Thanks
 LG
 Lakshman Gunaratnam
 CEO

s47F



From: HERALD, Russell s22 [redacted] <s22@health.gov.au>
Sent: Tuesday, 6 September 2022 12:04 PM
To: Lakshman Gunaratnam s47F [redacted]
Cc: s22 [redacted] <s22@health.gov.au>
Subject: RE: Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

Hi LG,

As discussed, will come back formally on s47G(1)(a) [redacted]
 [redacted]
 [redacted]

Rusty

From: Lakshman Gunaratnam s47F [redacted]
Sent: Monday, 5 September 2022 12:29 PM
To: HERALD, Russell s22 [redacted] <s22@health.gov.au>
Subject: FW: Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Hi Rusty,

Further to my email below, please find attached our QA'd data insights report. Happy to discuss and set the course for frequent drops of analytics outputs based on the topics you would like to know more about.

Many thanks

LG

Lakshman Gunaratnam
 CEO

s47F



From: Lakshman Gunaratnam
Sent: Tuesday, 30 August 2022 5:22 PM
To: HERALD, Russell s22 [redacted] <s22@health.gov.au>
Subject: RE: Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

Hi Rusty,

Further to the draft MPC report (re-attached for your reference), please find attached the following three appendices:

- Appendix 1: Gateway assessment

◦ s47G(1)(a) [redacted]

◦ s47G(1)(a)

- Appendix 2: Revised governance arrangements
 - Happy to discuss this with you, but I have suggested the Department become the Project Owner (given the discussions to-date and the outcome of the gateway assessment)
 - From a practical perspective this does not put any greater burden on you than at present, but it does allow MMA to provide far greater transparency through the delivery of FUTURE FIT
 - The change in Project Owner also allows us to overtly deliver this (to government) in collaborative way
- Appendix 3: Network operations team: terms of reference (significant revisions to reflect revised governance arrangements).

With your feedback, I will take the MPC report through MOW-NSW and MOW-QLD to get them across it and then I would use the first Portfolio Board meeting to cover appendices 2 and 3. This would be supported by a short paper to capture the essence of appendix 1.

Many thanks

LG

Lakshman Gunaratnam

CEO

s47F



From: HERALD, Russell s22 @health.gov.au>

Sent: Monday, 29 August 2022 2:11 PM

To: Lakshman Gunaratnam s47F

Subject: RE: Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

Thanks LG – will get back to you tomorrow, I think

Rusty

From: Lakshman Gunaratnam s47F

Sent: Monday, 29 August 2022 8:35 AM

To: HERALD, Russell s22 @health.gov.au>

Subject: Mid-Point Check (MPC): Finalised draft documents

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Hi Rusty,

We have finalised the draft MPC documents, and in doing so applied a greater level of rigour in anticipation they may be shared at some point. I felt a more comprehensive set of artefacts ensures transparency around the work to-date, highlights the commitment from the department and also makes clear the challenges encountered and the need to pivot to deliver expected benefits.

The MPC comprises the following artefacts:

- MPC report (see attached)
- Appendix 1: Gateway assessment
- Appendix 2: Revised governance arrangements

Appendix 3: Network operations team: terms of reference (significant revisions to reflect revised governance arrangements)

- Appendix 4: Data insights – part one (draft sent through on Friday, now commencing formal QA)

I am travelling interstate this morning and will get appendices 1 to 3 across to you later today. By the end of the day you will have the full suite of MPC documents. I am seeking your feedback in the first instance before formalising these with MOW-QLD and MOW-NSW (as the vast majority of the active network).

Many thanks

LG

Lakshman Gunaratnam

CEO

s47F



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"Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error please notify the author immediately and delete all copies of this transmission."

s22

From: s22
Sent: Monday, 26 September 2022 3:00 PM
To: HERALD, Russell
Cc: s22
Subject: take 2- Att Rusty - MMA - Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]
Attachments: FUTURE_FIT_mid_point_check_report_v1.1.docx; APPENDIX_5_FUTURE_FIT_REPLACEMENT_CRM_September_2022.docx; FW: Revised draft contract for your consideration [SEC=OFFICIAL]; D22-2804480 Official Order - Miles Morgan Australia Pty Ltd - FUTRUE FIT - MD Edits 26 September 2022.DOCX

Importance: High

Take 2- sorry

s22
s22

s22 | Home Support and Operations Branch
 P | s22 E | s22 @health.gov.au

From: s22
Sent: Monday, 26 September 2022 1:51 PM
To: HERALD, Russell s22 @health.gov.au>
Cc: s22 @Health.gov.au>; s22 @Health.gov.au>; s22 @health.gov.au>
Subject: Att Rusty - MMA - Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]
Importance: High

Hi there Rusty

Find attached the marked up version of the contract – Official order – Mils Morgan – 26 sept edits..

Reviewed what they have done and included additional info relating to the other projects.

Including the s47G(1)(a) across the two years and have extended grant out. I moved the final report to July. Additional info included as part of the aspect to their project.

I have kept other aspects of the MMA contract in this email trail and attached for any reference.

s22

s22
s22

s22 | Home Support and Operations Branch
 P | s22 E | s22 @health.gov.au

From: s22
Sent: Monday, 26 September 2022 9:04 AM
To: s22 <@Health.gov.au>
Subject: FW: Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

From: s22 <@health.gov.au>
Sent: Friday, 9 September 2022 11:43 AM
To: HERALD, Russell s22 <@health.gov.au>
Cc: s22 <@Health.gov.au>; s22 <@health.gov.au>; s22 <@health.gov.au>
Subject: RE: Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

Will do Rusty.

So extend into 23-24 – no funding though and have s47G(1)(a) additional added to the contract relating to the IT (CRM – future fit).

s22 attached the proposed contract. Will work with you next week re this

s22 s47G(1)(a)

s22

s22
s22

s22 | Home Support and Operations Branch
P | s22 | s22 <@health.gov.au>

From: HERALD, Russell s22 <@health.gov.au>
Sent: Friday, 9 September 2022 11:27 AM
To: s22 <@health.gov.au>
Cc: s22 <@Health.gov.au>
Subject: FW: Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

s22

Note attached revised documents that supercede the s47G(1)(a).

I will review in detail, but im generally supportive of approach based on a quick review.

Can we adjust the contract variation in train to include the s47G(1)(a), noting that the contract will now be extended into 2023-24 due to timelines to resolve the CRM issues.

I think we need to include something around the fact that the CRM work is only a one off injection, and the network is responsible for all ongoing costs.

Rusty

From: Lakshman Gunaratnam s47F

Sent: Friday, 9 September 2022 11:19 AM

To: HERALD, Russell s22 @health.gov.au>

Cc: s22 @health.gov.au>

Subject: [ATTACHMENT UNSCANNED]RE: Mid-Point Check (MPC): Finalised draft documents [SEC=OFFICIAL]

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Hi Rusty,

Please find attached two documents:

s47G(1)(a)

I trust this meets your needs and please let me know if you need anything further.

Thanks

LG

Lakshman Gunaratnam

CEO

s47F

s22 - duplicate of document 1

duplicates document 1

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by the Department of Health and Aged Care

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by the Department of Health and Aged Care

From: [HERALD, Russell](#)
To: s22
Subject: FW: Revised draft contract for your consideration [SEC=OFFICIAL]
Date: Tuesday, 12 July 2022 9:35:21 AM
Attachments: [Official Order - Miles Morgan Australia Pty Ltd MMA edits 08 JULY 2022.docx](#)
[image001.jpg](#)
[image004.jpg](#)
Importance: High

s22 – re the MMA official order, s47C

MMA have proposed adjustment to the contract in this regard, but we will need to review and develop an appropriate contract amendment.

Can you get someone to look into this/review?

Rusty

From: Lakshman Gunaratnam s47F
Sent: Friday, 8 July 2022 5:35 PM
To: HERALD, Russel s22 @health.gov.au>
Cc: s47F
Subject: RE: Revised draft contract for your consideration
Importance: High

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Hi Rusty,

Please find attached a revised version – can you use this instead.

Having referenced the current signed order, I found the Word document previously sent had material not included in the final order (i.e. a table summarised the services). I have ensured the attached version now matches the executed order and then tracked back in all suggested changes, for your consideration.

Many thanks

LG

Lakshman Gunaratnam

CEO

s47F



From: Lakshman Gunaratnam
Sent: Thursday, 7 July 2022 8:32 AM
To: HERALD, Russell s22 [REDACTED] <s22@health.gov.au>
Cc: s47F [REDACTED]
Subject: Revised draft contract for your consideration

Hi Rusty,

Further to our meeting in Canberra, please find attached the revised draft Order for your consideration. I've tracked changes to reflect the pivot to State Associations and frontline services that constitute the active network. Please note I have also requested a small extension in time to deploy the tech, and regain some ground lost through the process of engaging with MOWA to drive necessary cultural change (noting MMA will now do this through more direct engagement of services and the two largest State Associations). Please note the ability to pivot from MOWA (who do not have the operational capability or appetite for the change they committed to) will allow MMA to deliver expediently herein – and achieve anticipated benefits.

Welcome your feedback on the suggested changes and happy to discuss. My understanding is that you'd like to resolve the Order before we formally issue the Mid-point Check report?

Lastly, I can also confirm that both the NSW and QLD State Associations are committed to providing letters of support re FUTURE FIT (including their commitment to work with the Department). These will go through their respective State Boards and will come to the Department.

Cheers

LG

Lakshman Gunaratnam

CEO

s47F [REDACTED]



From: [Lakshman Gunaratnam](#)
To: [HERALD, Russell](#)
Subject: In confidence without prejudice
Date: Friday, 19 May 2023 1:50:36 PM
Attachments: [image001.png](#)

s47G

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Hi Rusty,

s47G

I would assume under these circumstances DOHAC would not be able to directly, or indirectly, provide any assurance or support about this business at all.

Thanks

LG

Lakshman Gunaratnam

CEO

s47F



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