

Sector Partners



Meeting: 57 | Meeting date: 6/03/2025

Agenda

- Welcome & Agenda
- State of Play
- Update: Aged Care Digital Maturity & Digital Transformation Impact Assessment
- Launch: Aged Care Assessor App Sideloading Workshop
- HCD Future Research Opportunities
- Q&A and Discussion
- Close

Discussion highlights

Welcome and Agenda

Welcome and housekeeping.

State of Play & New Member Introduction

SHARED:

- Review of collaboration activity status.
- Updates on the Service Delivery Assistance Panel (SDAP) Rural and Remote Workshops currently taking place.
- Updates on the phased implementation of digital changes for the new Aged Care Act.
- Link to a new resource on [Sector Digital Readiness release](#).
- Link to the [Australian Ageing Agenda news article](#).
- Link to register for the Support at Home program update webinar for older people, families and carers.

Update: Aged Care Digital Maturity & Digital Transformation Impact Assessment

SHARED:

- Updates about the Aged Care Digital Maturity project including:
 - recap of project scope and insights

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- update on deep dive interviews with providers, IT enablers, peak bodies and software vendors
 - overview of the Aged Care Digital Maturity framework
 - reminder to register for the self-assessment submissions closing on 16 March.
- Updates about the Digital Transformation Impact Assessment including:
 - overview of the aim of the study
 - reminder to express interest in participating in the impact assessment.

Launch: Aged Care Assessor App Sideloading Workshop

SHARED:

- Details of the sideloading workshop that will take place in May.
- Instructions on how members can submit an expression of interest (EOI) to take part in a workshop troubleshooting the sideloading experience.

HCD Future Research Opportunities

SHARED:

- An overview of the Human Centred Design (HCD) team and the work they conduct.
- Details of the current research priority (to provide information on how to improve older people's experiences with aged care correspondence) and the next stage of rolling research, which will involve aged care assessors, providers and software vendors.
- Instructions for how members can submit an expression of interest (EOI) to participate in the next stage of rolling research.

Close

Q&A and thanks.

Key outcomes & actions

ACTIONS:

- Sign up to the Digital Transformation Impact Assessment.
- Volunteer for the Aged Care Assessor App Sideloading Workshop.

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- Submit an EOI for upcoming HCD rolling research.

REMINDERS:

- Sign up to participate in SaH Claims and Payments Business Rules Deep Dive.
- Submit your 1 July Preparation questions.
- Sign up to get involved in Business Verification Testing (BVT).
- Submit a Hot Topic suggestion.

Next meeting: 11:30am Thursday 20 March 2025.