# Office of the Inspector-General of Aged Care

# Entity resources and planned performance

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# Office of the Inspector-General of Aged Care

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# Office of the Inspector-General of Aged Care

# Section 1: Entity overview and resources

# 1.1 Strategic direction statement<sup>1</sup>

The Inspector-General of Aged Care (Inspector-General) and supporting Office of the Inspector-General of Aged Care (OIGAC) were established by the Australian Government to provide independent oversight of the aged care system and to drive accountability and positive change for older people. The OIGAC is independent from other entities in the aged care system to enable its impartial and transparent oversight of the system in its totality.

The role of the OIGAC is to help improve the aged care system by:

- undertaking in-depth investigations and providing independent advice to the Australian Government and parliament through formal reviews
- reporting regularly to parliament on the Commonwealth's implementation of Royal Commission recommendations
- reporting on other specific topics or matters related to the aged care system
- monitoring the aged care system and analysing intelligence to inform all activities in the Inspector-General's annual work plans
- looking at how Australian Government agencies, approved providers, and other aged care bodies that are funded or regulated by the Australian Government manage their complaints processes, and recommending improvements
- informing government and the community about the weaknesses and successes in the aged care sector and driving positive change for older people who need aged care.

The Royal Commission for Aged Care Quality and Safety recommended that the Australian Government establish the Inspector-General and supporting OIGAC to ensure the aged care system is both effective and continuously improving. The Inspector-General's role is to hold the system to account, call out issues, recommend solutions, and report to Parliament and the public.

The Inspector-General and supporting OIGAC were established through the *Inspector-General of Aged Care Act 2023* (IGAC Act) in October 2023. The IGAC Act sets out the functions and powers of the Inspector-General and supporting OIGAC. The OIGAC publishes an annual work plan that sets out the key outcomes and priorities for the Office for each financial year.

<sup>&</sup>lt;sup>1</sup> For more information about the strategic direction of the OIGAC, refer to the current Corporate Plan, available at: www.igac.gov.au/sites/default/files/2023-12/corporate-plan-2023-2024.pdf

# 1.2 Entity resource statement

Table 1.1 shows the total resourcing from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity's operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the 'Budgeted expenses by Outcome 1' tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis. Amounts presented below are consistent with amounts presented in the Appropriation Bills themselves.

## Table 1.1: OIGAC resource statement – Budget estimates for 2025–26 as at Budget March 2025

2024–25 stimated actual	2025–26 Estimate
\$'000	\$'000
8,916	8,916
8,887	6,256
-	-
-	-
7,261	900
16,148	7,156
25,064	16,072
25,064	16,072
004 05	2025–26
2(	25,064 024–25

Average staffing level (number)

All figures are GST exclusive.

Prepared on resourcing (i.e. appropriation available) basis.

(a) Appropriation Bill (No. 1) 2025–2026 and Supply Bill (No. 1) 2025–2026.

(b) Estimated retained revenue receipts under section 74 of the *Public Governance, Performance and Accountability Act 2013* (PGPA Act).

(c) Departmental capital budgets are not separately identified in Appropriation Bill (No. 1) and form part of ordinary annual services items. Please refer to Table 3.5 within this chapter for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.

(d) Appropriation Bill (No. 2) 2025–2026 and Supply Bill (No. 2) 2025–2026.

(e) Excludes \$1.9 million subject to administrative quarantine by Finance or withheld under section 51 of the *Public Governance, Performance and Accountability Act 2013* (PGPA Act).

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# 1.3 Budget measures

Budget measures in Part 1 relating to the OIGAC are detailed in Budget Paper No. 2 and are summarised below.

# Table 1.2: OIGAC 2025–26 Budget measures

Part 1: Measures announced since the 2024–25 Mid-Year Economic and Fiscal	
Outlook (MYEFO)	

	Program	2024–25 \$'000	2025–26 \$'000	2026–27 \$'000	2027–28 \$'000	2028–29 \$'000
Savings from External Labo	(a)					
Office of the Inspector Generation						
Departmental payments 1.1			-	-	-	(169)
Total payments		-	-	-	-	(169)

Prepared on a Government Financial Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

<sup>(a)</sup> The OIGAC is not the lead entity for this measure. OIGAC impacts only are shown in this table.

# Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

## Note:

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance measure described in Portfolio Budget Statements will be read with broader information provided in an entity's corporate plans and annual performance statements – included in Annual Reports – to provide a complete picture of an entity's planned and actual performance.

The most recent Corporate Plan for OIGAC can be found at: www.igac.gov.au/resources/corporate-plan-2024-2025

The most recent Annual Performance Statements for OIGAC can be found at: www.igac.gov.au/resources/office-inspector-general-aged-care-annual-report-2023-24

# 2.1 Budgeted expenses and performance for Outcome 1

#### Outcome 1

Provide independent oversight of the aged care system to drive accountability and positive change through reviews, recommendations, and reporting to Parliament.

## Program contributing to Outcome 1

Program 1.1: Office of the Inspector-General of Aged Care

# Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

	2024–25 Estimated actual \$'000	2025–26 Budget \$'000	2026–27 Forward estimate \$'000	2027–28 Forward estimate \$'000	2028–29 Forward estimate \$'000
Program 1.1: Office of the Inspect	Program 1.1: Office of the Inspector General of Aged Care				
Departmental expenses Departmental appropriation <sup>(a)</sup> Expenses not requiring appropriation in the Budget year <sup>(b)</sup>	8,887	6,256	6,338 -	6,280	6,191 -
Operating deficit (surplus)	2,700	-	-	-	-
Total for Program 1.1	11,587	6,256	6,338	6,280	6,191
Total expenses for Outcome 1	11,587	6,256	6,338	6,280	6,191
	2024–25	2025–26			
Average staffing level (number)	22	22			

(a)

Departmental appropriation combines 'Ordinary annual services Appropriation Bill (No. 1), Supply Bill (No. 1)' and 'Revenue from independent sources (s74)'. Expenses not requiring appropriation in the Budget year are made up of depreciation expense, amortisation (b) expense, makegood expense and audit fees.

# Performance measures for Outcome 1

Table 2.1.2 details the performance measures for each program associated with Outcome 1. It is used by entities to describe the results they plan to achieve and the related key activities, as detailed in the current corporate plan, the context in which these activities are delivered, and how the performance of these activities will be measured. Where relevant, details of the 2025–26 Budget measures that have created new programs or materially changed existing programs are provided.

# Table 2.1.2: Performance measures for Outcome 1

Outcome 1 Provide independent oversight of the aged care system to drive accountability and positive change through reviews, recommendations, and reporting to Parliament.					
The Office of the Ins	Program 1.1: Office of the Inspector-General of Aged Care The Office of the Inspector-General of Aged Care provides independent oversight of the aged care system to drive accountability and positive change for older people.				
Key Activities Monitoring, investigating, reviewing, and reporting on the aged care system.					

Program 1.1: O	Program 1.1: Office of the Inspector-General of Aged Care						
Year	Performance Measure Expected Performance Results						
Current Year 2024–25	Annual Work Plan (AWP) published.	Published the AWP by 31 July 2024.					
		Achieved					
Year	Performance Measure	Planned Performance Results					
Budget Year 2025–26	As per 2024–25.	Publish the AWP annually by 31 July.					
Forward Estimates 2026–29	As per 2025–26.	As per 2025–26.					

Program 1.1: O	Program 1.1: Office of the Inspector-General of Aged Care						
Year	Performance Measure	Expected Performance Results					
Current Year 2024–25	Effective stakeholder engagement through meetings with consultative committee, other advisory bodies, agencies, organisations	Positive response from annual review of stakeholder engagement.					
and the public.		On track					
Year Performance Measure		Planned Performance Results					
Budget Year 2025–26	Effective stakeholder engagement through meetings with relevant committees, other advisory bodies, agencies, organisations, and the public.	Positive response from annual review of stakeholder engagement.					
Forward Estimates 2026–29	As per 2025–26.	As per 2025–26.					

Program 1.1: 0	Program 1.1: Office of the Inspector-General of Aged Care						
Year	Performance Measure	Expected Performance Results					
Current Year 2024–25	Percentage of report recommendations accepted by the agency or organisation or government.	70% of recommendations were accepted.					
	Reports and reviews are delivered and published within agreed timeframes.	1 review report published. At risk					
Year	Performance Measure	Planned Performance Results					
Budget Year 2025–26	Reports and reviews are delivered and made publicly available through parliamentary and other relevant processes.	Publish reports and reviews in accordance with agreed timeframes and ensure public availability through parliamentary and other relevant processes. Communicate recommendations effectively and develop a framework to assess their impact on aged care improvements.					
Forward Estimates 2026–29	As per 2025–26.	As per 2025–26.					

Program 1.1: Office of the Inspector-General of Aged Care						
Year	Performance Measure Expected Performance Results					
Current Year 2024–25	Report on the implementation of Royal Commission recommendations delivered within statutory timeframes.	Present to the Minister 1 report by 1 June 2025.				
	On track					
Year Performance Measure Planned Performance Results						
Budget Year 2025–26	Review the implementation by the Commonwealth of the recommendations of the Aged Care Royal Commission.	Present to the Minister 1 review by 1 March 2026.				
Forward Estimates 2026–29	To be determined. <sup>2</sup>	To be determined. <sup>3</sup>				
Material changes to Program 1.1 resulting from 2025–26 Budget Measures: Nil						

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No reports or reviews on implementation of Royal Commission recommendations are required in 2026–27, 2027–28 or 2028–29. The next report is due 1 March 2031. Ibid. 2

# Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2025–26 Budget year, including the impact of budget measures and resourcing on financial statements.

# 3.1 Budgeted financial statements

## 3.1.1 Differences between entity resourcing and financial statements

This section is not applicable to the OIGAC.

## 3.1.2 Explanatory notes and analysis of budgeted financial statements

## **Departmental Resources**

## **Comprehensive Income Statement**

The OIGAC's departmental appropriation is aligned to its statutory functions under the *Inspector-General of Aged Care Act 2023*. Revenue and expenditure is expected to be in line with Government forecasts.

## **Balance Sheet**

Net assets are expected to increase over the Budget and forward years due to the equity injection of Bill 2 appropriation.

# 3.2. Budgeted financial statements tables

# Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

	2024–25 Estimated actual \$'000	2025–26 Budget \$'000	2026–27 Forward estimate \$'000	2027–28 Forward estimate \$'000	2028–29 Forward estimate \$'000
EXPENSES	<del>0000</del>	<i></i>	φ 000	φ 000	φ 000
Employee benefits	3,024	3,044	3,095	3,123	3,160
Supplier expenses	8,563	3,212	3,243	3,157	3,031
Depreciation and amortisation	-	-	-	-	
Interest on RoU	-	-	-	-	
Total expenses	11,587	6,256	6,338	6,280	6,191
LESS:					
OWN-SOURCE INCOME					
Own-source revenue					
Sale of goods and rendering of					
services		-	-	-	
Total revenue		-	-	-	
Gains					
Other	-	-	-	-	
Total gains		-	-	-	
Total own-source revenue		-	-	-	
Net cost of (contribution by) services	11,587	6,256	6,338	6,280	6,19 <sup>,</sup>
Revenue from Government	8,887	6,256	6,338	6,280	6,19 <sup>-</sup>
Surplus (Deficit)	(2,700)	-	-	-	
Surplus (Deficit) attributable to the Australian Government	(2,700)	-	-	-	
OTHER COMPREHENSIVE INCOME					
Changes in asset revaluation reserves	-	-	-	-	
Total other comprehensive income		-		-	
Total comprehensive income attributable to the Australian Government	(2,700)	-	-	-	

# Table 3.1: Comprehensive income statement (showing net cost of services) forthe period ended 30 June (continued)

# Note: Impact of net cash appropriation arrangements

	2024–25 Estimated actual \$'000	2025–26 Budget \$'000	2026–27 Forward estimate \$'000	2027–28 Forward estimate \$'000	2028–29 Forward estimate \$'000
Total comprehensive income (loss) attributable to the Australian Government	(2,700)	-	-	-	-
plus non-appropriated expenses depreciation and amortisation expenses	-	-	-	-	-
plus depreciation and amortisation expenses for RoU	-	-	-	-	-
less lease principal repayments	-	-	-	-	-
Total comprehensive income (loss) attributable to the agency	(2,700)	-	-	-	-

Prepared on Australian Accounting Standards basis.

RoU = Right-of-Use asset

	2024–25 2025–26 2026–27 2027–28 2028					
	Estimated actual	Budget	Forward estimate	Forward estimate	Forward estimate	
	\$'000	\$'000	\$'000	\$'000	\$'000	
ASSETS	· · · ·	•	•	•	•	
Financial assets						
Cash and cash equivalents	215	215	215	215	215	
Trade and other receivables	9,318	9,318	9,318	9,318	9,318	
Total financial assets	9,533	9,533	9,533	9,533	9,533	
Non-financial assets						
Intangibles	7,261	8,161	9,061	9,961	9,961	
Land and buildings	278	278	278	278	278	
Total non-financial assets	7,539	8,439	9,339	10,239	10,239	
Total assets	17,072	17,972	18,872	19,772	19,772	
LIABILITIES						
Payables						
Suppliers	2,482	2,482	2,482	2,482	2,482	
Other payables	78	78	78	78	78	
Total payables	2,560	2,560	2,560	2,560	2,560	
Interest bearing liabilities						
Leases	289	289	289	289	289	
Total interest bearing liabilities	289	289	289	289	289	
Provisions						
Employees	1,062	1,062	1,062	1,062	1,062	
Total provisions	1,062	1,062	1,062	1,062	1,062	
Total liabilities	3,911	3,911	3,911	3,911	3,911	
Net Assets	13,161	14,061	14,961	15,861	15,861	
EQUITY						
Contributed equity	16,046	16,946	17,846	18,746	18,746	
Reserves	-	-	-	-	-	
Retained surpluses or (accumulated deficits)	(2,885)	(2,885)	(2,885)	(2,885)	(2,885)	
Total equity	13,161	14,061	14,961	15,861	15,861	

# Table 3.2: Budgeted departmental balance sheet (as at 30 June)

Prepared on Australian Accounting Standards basis.

	Retained earnings	Asset revaluation	Contributed equity/	Total equity
	\$'000	reserve \$'000	capital \$'000	\$'000
Opening balance as at 1 July 2025				
Balance carried forward from previous period	(2,885)	-	16,046	13,161
Surplus (deficit) for the period	-	-	-	-
Appropriation - Non Corporate	-	-	900	900
Capital budget - Bill 1 (DCB)	-	-	-	-
Estimated closing balance as at 30 June 2026	(2,885)	-	16,946	14,061

# Table 3.3: Departmental statement of changes in equity – summary of movement (Budget year 2025–26)

Prepared on Australian Accounting Standards basis.

DCB = Departmental Capital Budget

i	2024–25 Estimated actual \$'000	2025–26 Budget \$'000	2026–27 Forward estimate \$'000	2027–28 Forward estimate \$'000	2028–29 Forward estimate \$'000
OPERATING ACTIVITIES		* * * * *	<i><b></b></i>	+ • • • •	<i><b></b></i>
Cash received					
Appropriations	11,587	6,256	6,338	6,280	6,191
Other s74 receipts	-	-	-	-	-
Total cash received	11,587	6,256	6,338	6,280	6,191
Cash used					
Employees	3,024	3,044	3,095	3,123	3,160
Interest payment on lease liability	-	-	-	-	-
Suppliers	8,563	3,212	3,243	3,157	3,031
Total cash used	11,587	6,256	6,338	6,280	6,191
Net cash from (or used by) operating activities		-	-	-	-
INVESTING ACTIVITIES					
Cash used					
Purchase of property, plant and					
equipment	7,261	900	900	900	-
Total cash used	7,261	900	900	900	-
Net cash from (or used by) investing activities	(7,261)	(900)	(900)	(900)	-
FINANCING ACTIVITIES					
Cash received					
Capital budget - Bill 2 Equity	7,261	900	900	900	-
Total cash received	7,261	900	900	900	-
Cash used					
Lease principal repayments	-	-	-	-	-
Total cash used	-	-	-	-	-
Net cash from (or used by) financing activities	7,261	900	900	900	-
Net increase (or decrease) in cash held	-	-	-	-	-
Cash and cash equivalents at the beginning of the reporting period	215	215	215	215	215
Cash and cash equivalents at the end of the reporting period	215	215	215	215	215

# Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

Prepared on Australian Accounting Standards basis.

DCB = Departmental Capital Budget

	2024–25 Estimated	2025–26 Budget	2026–27 Forward	2027–28 Forward	2028–29 Forward
	actual \$'000	\$'000	estimate \$'000	estimate \$'000	estimate \$'000
CAPITAL APPROPRIATIONS					
Capital budget - Bill 1 (DCB)	-	-	-	-	-
Equity injections - Bill 2	7,261	900	900	900	-
Total capital appropriations	7,261	900	900	900	-
Total new capital appropriations represented by:					
Purchase of non-financial assets	7,261	900	900	900	-
Total items	7,261	900	900	900	-
PURCHASE OF NON-FINANCIAL ASSETS					
Funded by capital appropriations - equity injection <sup>(a)</sup>	7,261	900	900	900	-
Funded by capital appropriation - DCB $^{(b)}$	-	-	-	-	-
Funded internally from departmental resources	-	-	-	-	-
Total acquisitions of non-financial assets	7,261	900	900	900	-
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	7,261	900	900	900	-
Total cash used to acquire assets	7,261	900	900	900	-

# Table 3.5: Departmental capital budget statement (for the period ended 30 June)

Prepared on Australian Accounting Standards basis.

DCB = Departmental Capital Budget

<sup>(a)</sup> Includes current Appropriation Bill (No. 2), Supply Bill (No. 2) and prior Appropriation Act (No. 2/4/6) appropriations and special capital appropriations.
<sup>(b)</sup> Does not include annual finance lease costs. Includes purchases from current and previous years' DCB.

	Buildings	Property, plant and equipment	Intangibles	Total
	\$'000	\$'000	\$'000	\$'000
As at 1 July 2025				
Gross book value	475	-	7,261	7,736
Gross book value – RoU	-	-	-	
Accumulated depreciation/ amortisation and impairment	-	-	-	
Accumulated depreciation/ amortisation and impairment – RoU	(197)	-	-	(197)
Opening net book balance	278	-	7,261	7,539
CAPITAL ASSET ADDITIONS Estimated expenditure on new or replacement assets				
By purchase – internal resources	-	-	900	900
Total additions	-	-	900	900
Other movements				
Depreciation/amortisation expense Depreciation/amortisation expense –	-	-	-	
RoU	-	-	-	-
Total other movements		-	-	-
As at 30 June 2026				
Gross book value	475	-	8,161	8,636
Gross book value – RoU	-	-	-	-
Accumulated depreciation/ amortisation and impairment	-	-	-	
Accumulated depreciation/ amortisation and impairment – RoU	(197)		<u>-</u>	(197)
Closing net book balance	278	-	8,161	8,439

# Table 3.6: Statement of departmental asset movements (Budget year 2025–26)

Prepared on Australian Accounting Standards basis.

RoU = Right-of-Use asset