



Australian Government
Department of Health and Aged Care

Ref No: MC24-002248

s47F



Dear s47F and s47F

Thank you for your correspondence of 12 February 2024 and 20 March 2024 to the Minister for Aged Care and Minister for Sport, Hon Anika Wells MP regarding Future Fit Meal Services and Open Care Tech, respectively. The Minister has asked me to reply.

The department recognises the time and effort you have put into developing the Future Fit deliverables with the ultimate goal of supporting older people to access nutritious meals and to help ensure viability of organisations that provide those meals and accompanying social supports.

The contract with Miles Morgan Australia (MMA) to support the Future Fit project ended on 31 December 2023. In January the Department of Health and Aged Care put in place a transitional contract with MMA. This contract was to close out the Future Fit project and to fully transition any MMA administration at Whitehorse while consideration was given by the Australian Government on the next steps for reforms. However, MMA notified the department on 31 January 2024 that it will no longer be involved in the proposed meals Feasibility Study, which was to be the likely next stage of Future Fit. The department is therefore considering its options before preparing advice to government.

s47G



We welcome your offer to discuss the Future Fit Collective and Open Care Tech with you. The below questions build on those I posed to you on 20 March:

s47G



I will ask my team to arrange a time to discuss these important issues. Thank you for writing on this matter.

Yours sincerely

s47F

Thea Connolly
First Assistant Secretary
Home and Residential Division
4 April 2024

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Australian Government
Department of Health and Aged Care

Ref No: MC24-005915

Directors
Future Fit Collective
enquiries@futurefitcollective.net.au

Dear Directors of Future Fit Collective

I refer to your correspondence of 15 April 2024 to the Minister for Finance and Minister for Women and Minister for the Public Service, the Hon Katy Gallagher MP, regarding Open Care Tech. Your letter has been referred to the Minister for Aged Care and Minister for Sport, the Hon Anika Wells MP. The Minister has asked me to reply.

s47G

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I appreciate your support in helping us better understand the issues you've raised. I would be grateful for a response by 28 June. Following this response, I would still be interested in meeting with the Future Fit Collective to discuss your broader vision.

Thank you for writing on this matter.

Yours sincerely

A grey rectangular box containing the text 's47F' in a large, bold, black sans-serif font, indicating a redacted signature.

Thea Connolly
First Assistant Secretary
Home and Residential Division
5 June 2024

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From: [CONNOLLY, Thea](#)
To: s47F enquiries@futurefitcollective.net.au
Cc: s47E(c), s47F
Subject: RE: Open Care Tech announcement [SEC=OFFICIAL]
Date: Wednesday, 20 March 2024 5:39:21 PM
Attachments: [image001.png](#)
[image004.png](#)

Hi s47F

We were surprised to receive this from Minister Wells's office given your last email to the minister advised that you would reach out to her further on this to 'share your vision in more detail'. s47G

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

Regards

Thea

Thea Connolly

First Assistant Secretary

Home and Residential Division | Ageing and Aged Care Group

Australian Government, Department of Health and Aged Care

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PO Box 9848, Canberra ACT 2601, Australia

s47E(c), s47F

The Department of Health and Aged Care acknowledges First Nations peoples as the Traditional Owners of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.

***Making flexibility work** - if you receive an email from me outside of normal business hours, I'm sending it at a time that suits me. Unless I reach out to you via phone or text, I'm not expecting you to read or reply until normal business hours.*

From: s47F

Sent: Wednesday, March 20, 2024 7:32 AM

To: Minister Wells <Minister.Wells@Health.gov.au>; Minister.Wells@aph.gov.au

Cc: s47E(c), s47F [@Health.gov.au](mailto:s47E(c),s47F@Health.gov.au); s47E(c), s47F [@Health.gov.au](mailto:s47E(c),s47F@Health.gov.au); enquiries@futurefitcollective.net.au

Subject: Open Care Tech announcement

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

EMBARGOED UNTIL 12.01AM 21 MARCH 2024

Dear Minister Wells

Further to my email to you on 10 February 2024, I am writing to let you know we will be launching Open Care Tech this Thursday 21 March. Our media release which is embargoed until 12.01am Thursday 21 March 2024 is attached for your reference.

Our decision to make the software we helped to develop freely available will not only benefit the wider community but also maximise the impact of the government's investment in Future Fit. We believe that this approach aligns with the objectives of the government to promote accessibility and advance technology, as well as setting a

precedent for further investments to also be shared across the network. We believe that this collaborative approach will foster innovation, reinforce a strengthened sense of community, drive improvements, and ultimately support our common goal, which is to enhance the quality of in-home care.

s47G

We would welcome the addition of an attributable quote from you to include in our media release. We would also like to offer a meeting with you or your office at any time to discuss the work Future Fit Collective and the benefits of **Open Care Tech**.

s47F

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