Total Medicare Statistics, 2023-24 Jul-Dec YTD
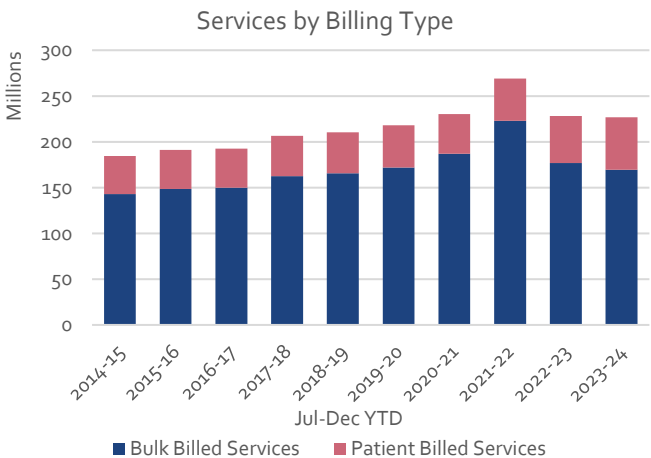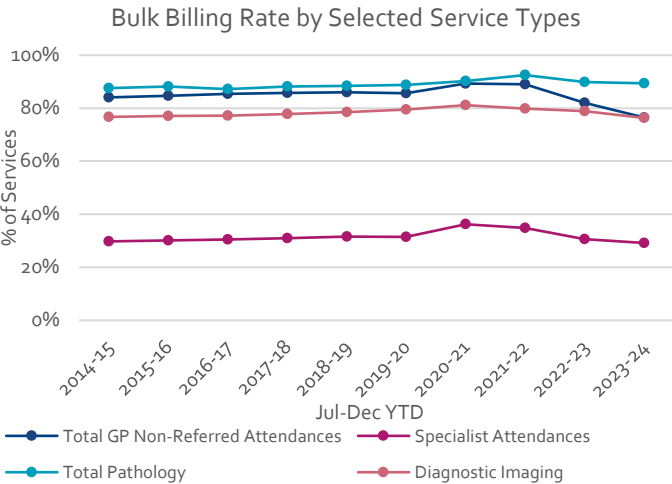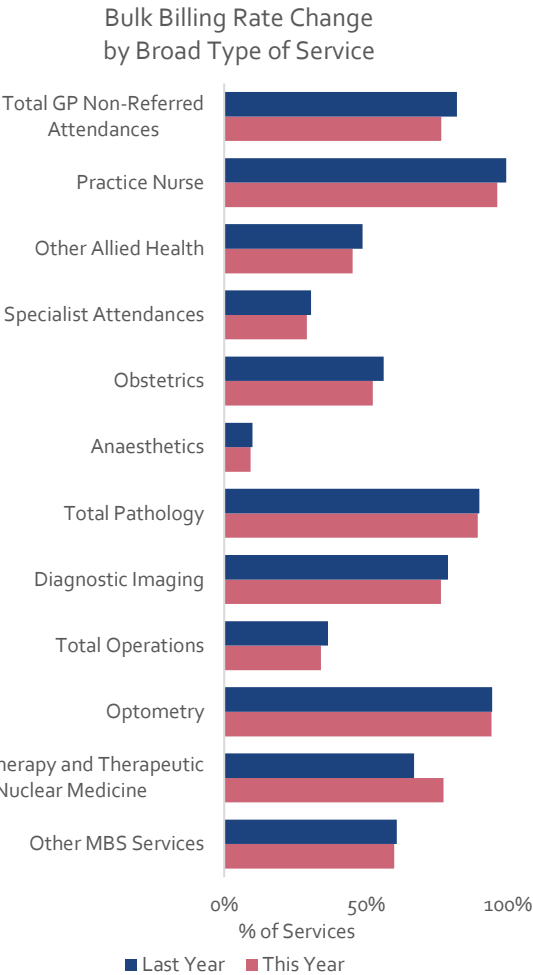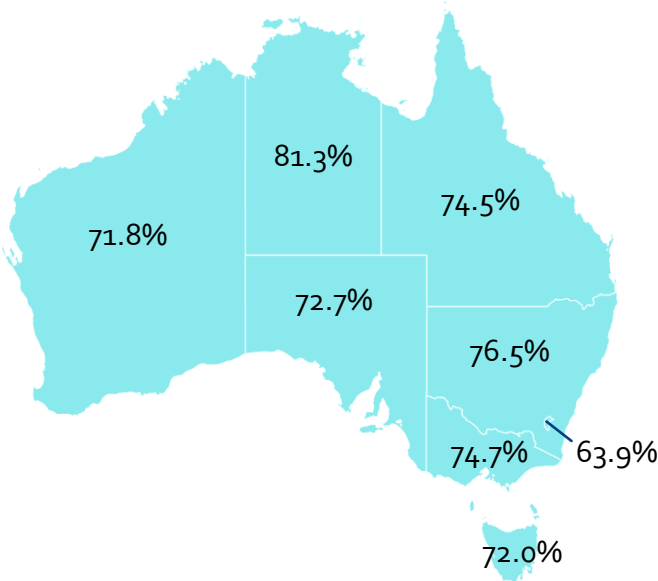
Services	Benefits	Bulk Billed Services	National Bulk Billing Rate	Average Patient Contribution*
226.8m	$14.5b	169.4m	74.7%	$71.56
Last Year: 228.0m	Last Year: $13.8b	Last Year: 176.7m	Last Year: 77.5%	Last Year: $70.68

*Out of Hospital, Patient Billed Services

Medicare subsidises the cost of medical services listed in the Medicare Benefits Schedule. In 2023-24 Jul-Dec YTD, total Medicare **services decreased from 228.0m to 226.8m**, whilst **total benefits paid increased from $13.8b to $14.5b**.

Bulk billed services are provided at no cost to the patient. The bulk billing rate is defined as bulk billed services divided by total services.

Bulk Billing Rate

71.8%
81.3%
74.5%
72.7%
76.5%
74.7%
63.9%
72.0%

Bulk Billing Rate Change by Broad Type of Service

Total GP Non-Referred Attendances
Practice Nurse
Other Allied Health
Specialist Attendances
Obstetrics
Anaesthetics
Total Pathology
Diagnostic Imaging
Total Operations
Optometry
Radiotherapy and Therapeutic Nuclear Medicine
Other MBS Services

% of Services — 0% 50% 100%

■ Last Year ■ This Year

Bulk Billing Rate by Selected Service Types

% of Services: 0% – 100%

Jul-Dec YTD: 2014-15, 2015-16, 2016-17, 2017-18, 2018-19, 2019-20, 2020-21, 2021-22, 2022-23, 2023-24

— Total GP Non-Referred Attendances   — Specialist Attendances
— Total Pathology   — Diagnostic Imaging

Services by Billing Type

Millions: 0 – 300

Jul-Dec YTD: 2014-15, 2015-16, 2016-17, 2017-18, 2018-19, 2019-20, 2020-21, 2021-22, 2022-23, 2023-24

■ Bulk Billed Services ■ Patient Billed Services

GP Non-Referred Attendances (GP NRA), 2023-24 Jul-Dec YTD

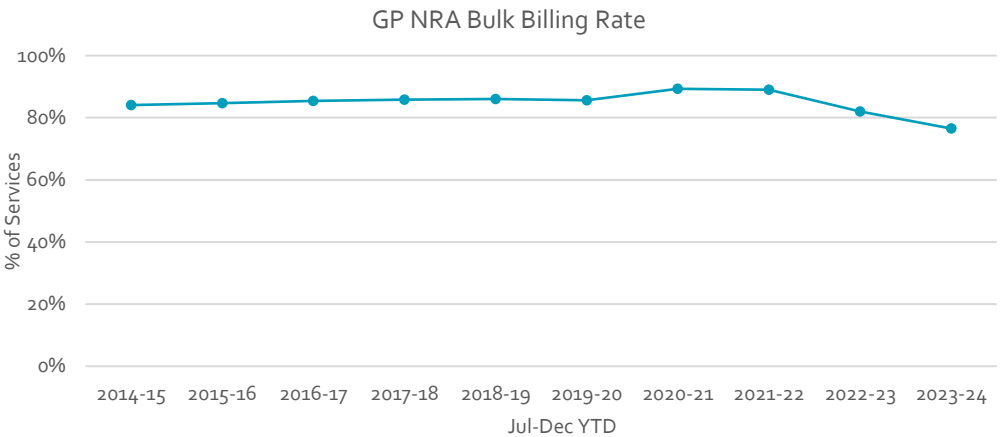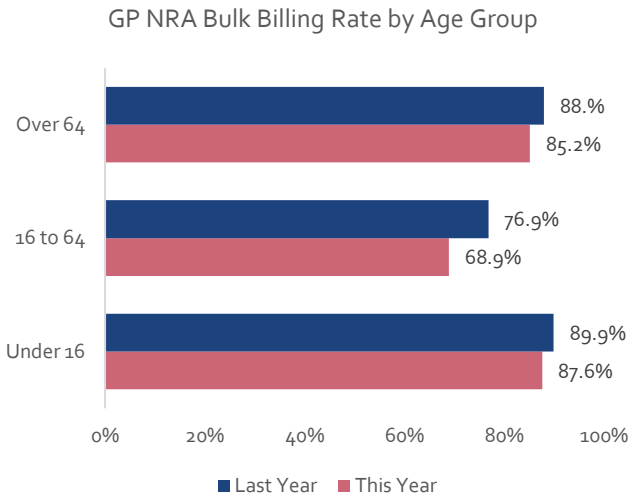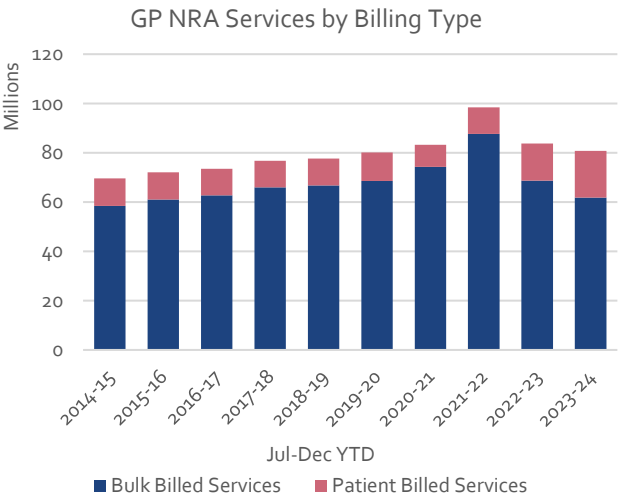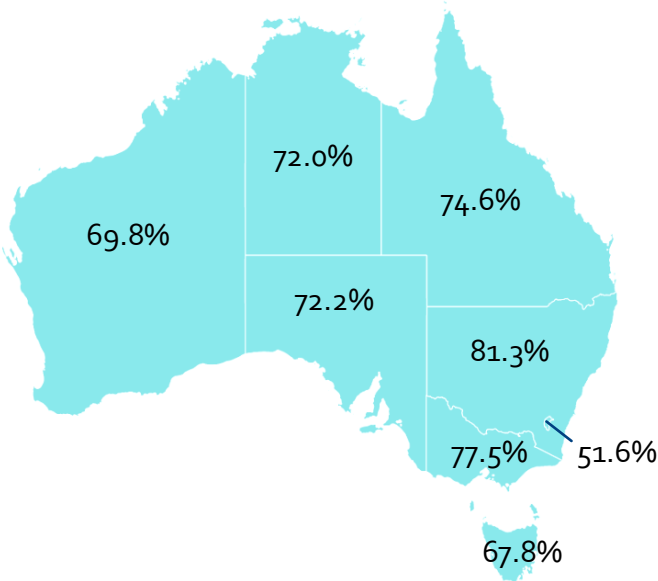| GP NRA Services	GP NRA Benefits	GP NRA Bulk Billed Services	National GP NRA Bulk Billing Rate	GP NRA Average Patient Contribution*
80.8m	**$4.5b**	**61.8m**	**76.5%**	**$41.90**
Last Year: 83.7m	Last Year: $4.4b	Last Year: 68.6m	Last Year: 82.0%	Last Year: $41.00

*Out of Hospital, Patient Billed Services

GP NRA services account for 35.6% of Medicare services. In 2023-24 Jul-Dec YTD, there were **80.8m GP NRA services, down from 83.7m in the same period in the previous year. GP NRA benefits paid were $4.5b, up from $4.4b.**

Bulk billed services are provided at no cost to the patient. The bulk billing rate is defined as bulk billed services divided by total services.

GP NRA Bulk Billing Rate

Map of Australia showing GP NRA Bulk Billing Rate by region:
- 69.8%
- 72.0%
- 74.6%
- 72.2%
- 81.3%
- 77.5%
- 51.6%
- 67.8%

GP NRA Services by Billing Type

Stacked bar chart (Millions) by Jul-Dec YTD from 2014-15 to 2023-24, with Bulk Billed Services and Patient Billed Services.

GP NRA Bulk Billing Rate by Age Group

Age Group	Last Year	This Year
Over 64	88.%	85.2%
16 to 64	76.9%	68.9%
Under 16	89.9%	87.6%

GP NRA Bulk Billing Rate

Line chart of % of Services by Jul-Dec YTD from 2014-15 to 2023-24.

GP Non-Referred Attendances – Bulk Billing Rate by PHN, 2023-24 Jul-Dec YTD

Primary Health Networks (PHNs) are independent organisations that are government-funded to coordinate primary health care in their region.

Bulk billed services are provided at no cost to the patient. The bulk billing rate is defined as bulk billed services divided by total services.
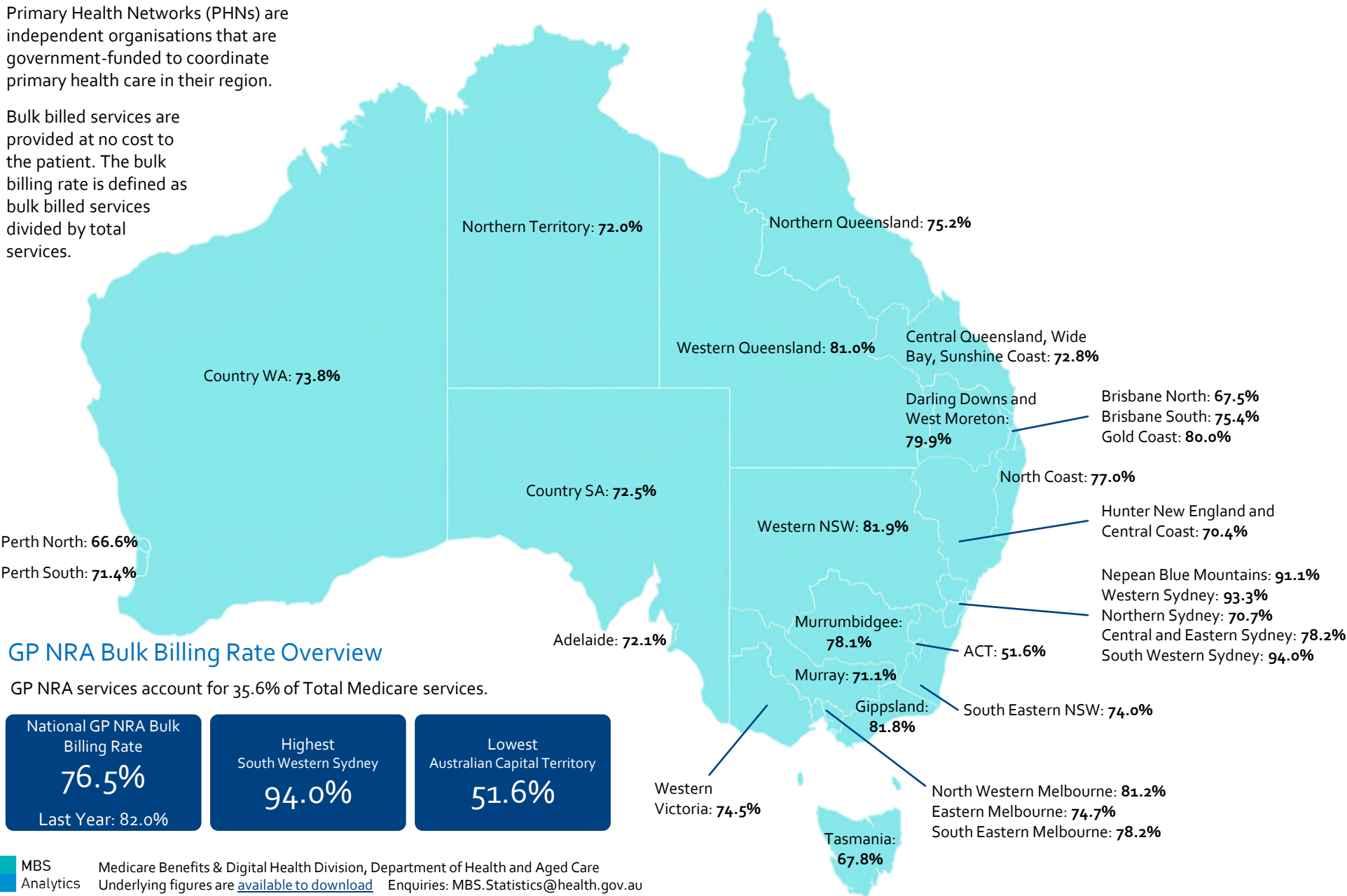
Northern Territory: **72.0%**

Northern Queensland: **75.2%**

Western Queensland: **81.0%**

Central Queensland, Wide Bay, Sunshine Coast: **72.8%**

Country WA: **73.8%**

Darling Downs and West Moreton: **79.9%**

Brisbane North: **67.5%**
Brisbane South: **75.4%**
Gold Coast: **80.0%**

North Coast: **77.0%**

Country SA: **72.5%**

Western NSW: **81.9%**

Hunter New England and Central Coast: **70.4%**

Perth North: **66.6%**

Perth South: **71.4%**

Nepean Blue Mountains: **91.1%**
Western Sydney: **93.3%**
Northern Sydney: **70.7%**
Central and Eastern Sydney: **78.2%**
South Western Sydney: **94.0%**

Adelaide: **72.1%**

Murrumbidgee: **78.1%**

ACT: **51.6%**

Murray: **71.1%**

Gippsland: **81.8%**

South Eastern NSW: **74.0%**

GP NRA Bulk Billing Rate Overview

GP NRA services account for 35.6% of Total Medicare services.

National GP NRA Bulk Billing Rate	Highest South Western Sydney	Lowest Australian Capital Territory
76.5%	**94.0%**	**51.6%**
Last Year: 82.0%		

Western Victoria: **74.5%**

North Western Melbourne: **81.2%**
Eastern Melbourne: **74.7%**
South Eastern Melbourne: **78.2%**

Tasmania: **67.8%**

GP Non-Referred Attendances (GP NRA) by Service Type, 2023-24 Jul-Dec YTD

GP NRA Level B accounts for **66.5%** of all GP NRA services in 2023-24 Jul-Dec YTD.

GP NRA Level A Brief:
- GP attendances for obvious and straight forward cases (Item 3 and equivalents)

GP NRA Level B Standard:
- GP attendances lasting less than 20 or 25 minutes (Item 23 and equivalents)

GP NRA Level C Long:
- GP attendances lasting at least 20 or 25 minutes (Item 36 and equivalents)

GP NRA Level D Prolonged:
- GP attendances lasting at least 40 or 45 minutes (Item 44 and equivalents)

GP NRA Level E Extended:
- GP attendances lasting at least 60 minutes (Item 123 and equivalents)

GP NRA Chronic Disease and Complex Care:
- GP attendances for patients with chronic conditions or complex medical conditions

GP NRA After Hours:
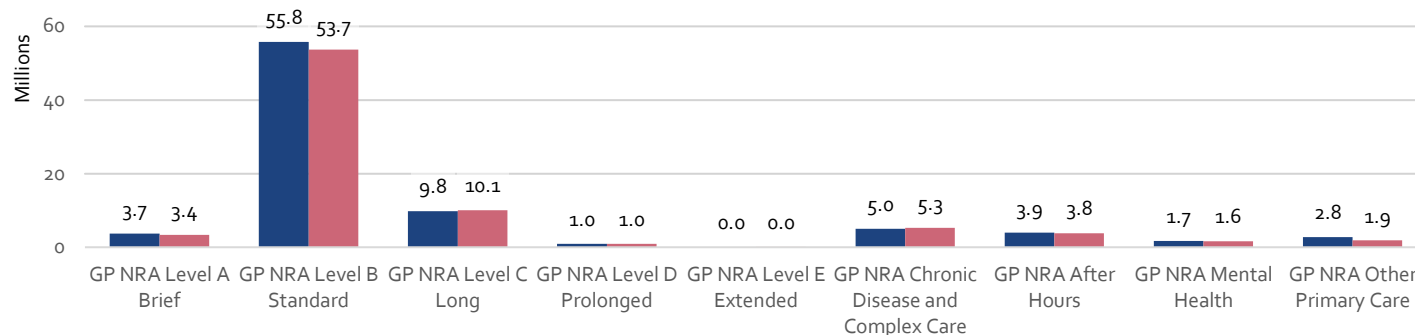- GP attendances on a public holiday, Sunday and specified periods between Monday and Saturday

GP NRA Mental Health:
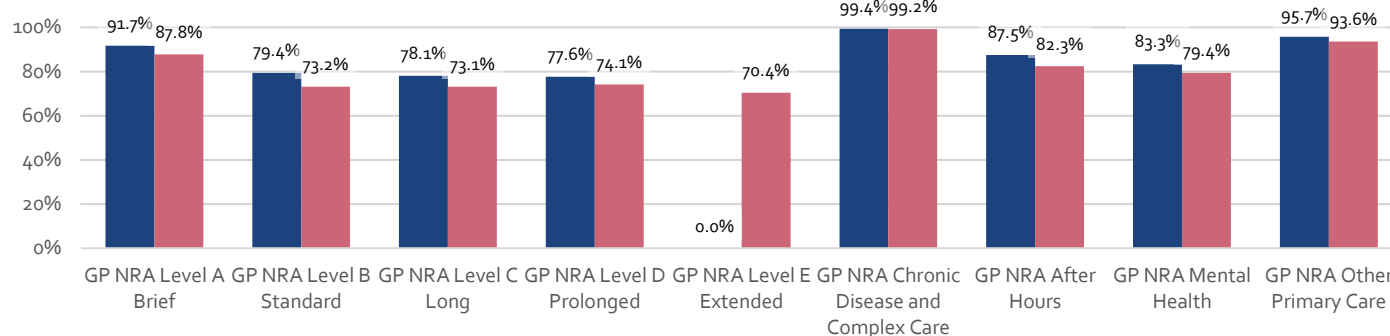- GP attendances relating to mental health care

GP NRA Other:
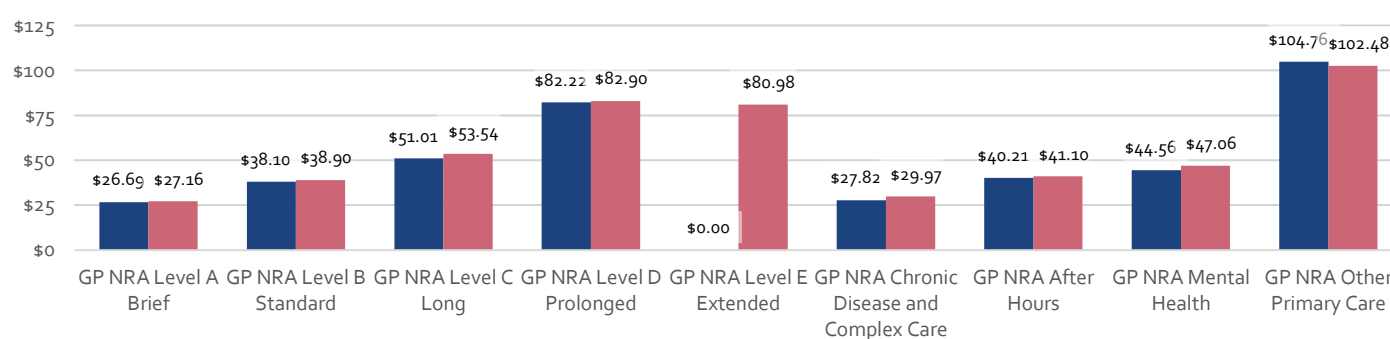- GP attendances that do not fall within the other GP categories (includes COVID-19 Vaccines)

GP NRA Services by Type (Millions)

Type	Last Year	This Year
GP NRA Level A Brief	3.7	3.4
GP NRA Level B Standard	55.8	53.7
GP NRA Level C Long	9.8	10.1
GP NRA Level D Prolonged	1.0	1.0
GP NRA Level E Extended	0.0	0.0
GP NRA Chronic Disease and Complex Care	5.0	5.3
GP NRA After Hours	3.9	3.8
GP NRA Mental Health	1.7	1.6
GP NRA Other Primary Care	2.8	1.9

GP NRA Bulk Billing Rate by Type

Type	Last Year	This Year
GP NRA Level A Brief	91.7%	87.8%
GP NRA Level B Standard	79.4%	73.2%
GP NRA Level C Long	78.1%	73.1%
GP NRA Level D Prolonged	77.6%	74.1%
GP NRA Level E Extended	0.0%	70.4%
GP NRA Chronic Disease and Complex Care	99.4%	99.2%
GP NRA After Hours	87.5%	82.3%
GP NRA Mental Health	83.3%	79.4%
GP NRA Other Primary Care	95.7%	93.6%

GP NRA Average Patient Contribution by Type

Type	Last Year	This Year
GP NRA Level A Brief	$26.69	$27.16
GP NRA Level B Standard	$38.10	$38.90
GP NRA Level C Long	$51.01	$53.54
GP NRA Level D Prolonged	$82.22	$82.90
GP NRA Level E Extended	$0.00	$80.98
GP NRA Chronic Disease and Complex Care	$27.82	$29.97
GP NRA After Hours	$40.21	$41.10
GP NRA Mental Health	$44.56	$47.06
GP NRA Other Primary Care	$104.76	$102.48

Legend: ■ Last Year ■ This Year

GP Non-Referred Attendances (GP NRA) by SEIFA and Age Group, 2023-24 Jul-Dec YTD

In 2023-24 Jul-Dec YTD, the **GP NRA bulk billing rate in the most disadvantaged areas was 87.0%,** 10.5% percentage points higher than the national GP NRA bulk billing rate of 76.5% for the same period.

The Socio-Economic Indexes for Areas (SEIFA) are published by the Australian Bureau of Statistics and rank areas in Australia according to socio-economic variables.
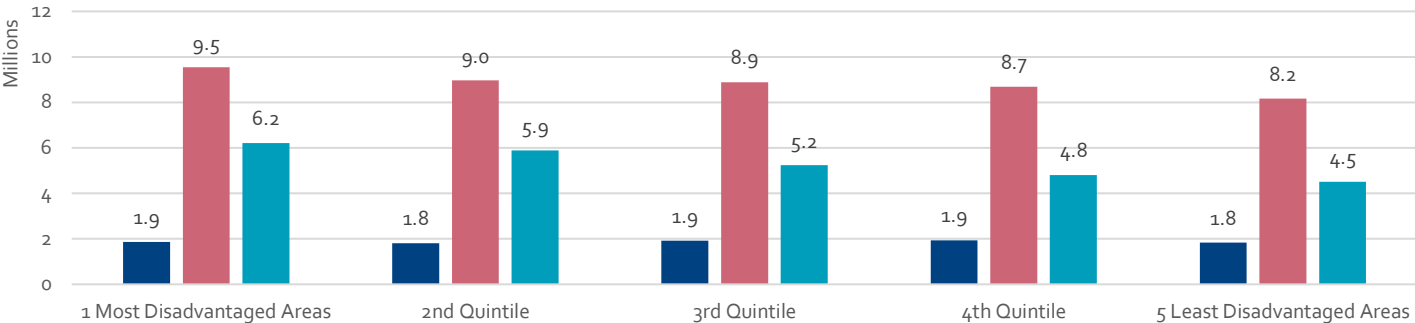
The measures (services, bulk billing rate and average patient contribution) on this page are shown against the Index of Relative Socio-Economic Disadvantage (IRSD).

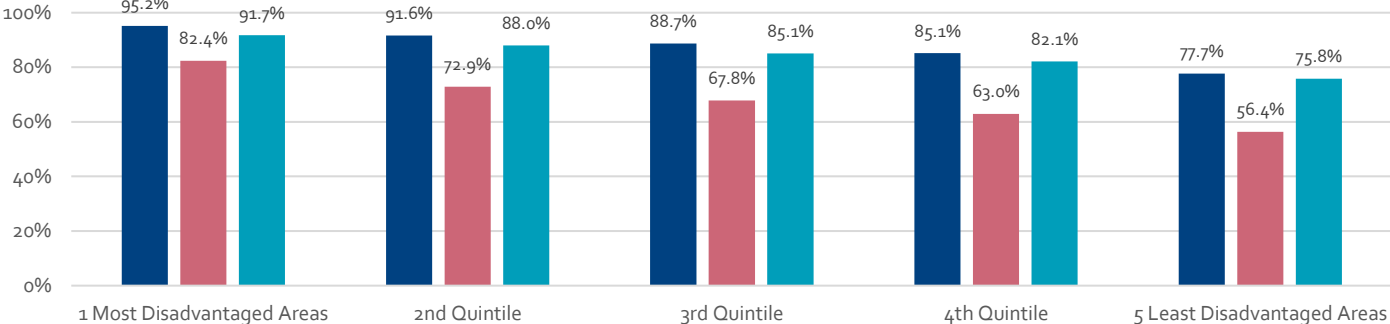Areas are more likely to be identified as disadvantaged if there are many:
• households with low income,
• people with no qualifications, or
• people in low skill occupations

As SEIFA indexes are assigned to areas, and not individuals, indexes indicate the average socio-economic characteristics of people, families and households living in the area.

GP NRA Services by SEIFA Disadvantage Quintile by Age Group

	1 Most Disadvantaged Areas	2nd Quintile	3rd Quintile	4th Quintile	5 Least Disadvantaged Areas
Under 16	1.9	1.8	1.9	1.9	1.8
16 to 64	9.5	9.0	8.9	8.7	8.2
Over 64	6.2	5.9	5.2	4.8	4.5

(Millions)

GP NRA Bulk Billing Rate by SEIFA Disadvantage Quintile by Age Group

	1 Most Disadvantaged Areas	2nd Quintile	3rd Quintile	4th Quintile	5 Least Disadvantaged Areas
Under 16	95.2%	91.6%	88.7%	85.1%	77.7%
16 to 64	82.4%	72.9%	67.8%	63.0%	56.4%
Over 64	91.7%	88.0%	85.1%	82.1%	75.8%

GP NRA Average Patient Contribution by SEIFA Disadvantage Quintile by Age Group

	1 Most Disadvantaged Areas	2nd Quintile	3rd Quintile	4th Quintile	5 Least Disadvantaged Areas
Under 16	$38.10	$38.70	$39.50	$41.02	$43.62
16 to 64	$39.34	$40.68	$42.09	$43.85	$46.93
Over 64	$35.62	$35.85	$36.68	$37.79	$40.13

Legend: ■ Under 16 ■ 16 to 64 ■ Over 64