



# **New aged care regulatory model: Let's answer your questions**

# What's today about?

On 30 November 2024 we hosted a webinar on the new regulatory model and the deeming process.

Feedback from the webinar indicated more time for questions would be helpful.

Today we are providing you with an opportunity to have your questions answered.

# To recap:

## Why a new regulatory model?

- Improve outcomes for older people
- Provide more transparency and collaboration
- Support the Strengthened Quality standards, planned reforms for in-home care, and other recommendations of the Royal Commission

## Benefits

- Universal provider registration
- Streamlined provider obligations
- Enhanced powers of the Aged Care Quality and Safety Commission
- Focus on continuous improvement and innovation

## Features

- Risk-based Registration Categories
- Registration Renewal
- Registration Certificate
- Obligations
- Sole Traders and Partnerships

## Final proposed registration categories – July 2024

Provider registration category	Description	Service types	Application to registration categories			
			Provider obligations	Code of Conduct	Aged Care Quality Standards Standards 1 to 4	Aged Care Quality Standards Standards 5 to 7
<b>Category 1</b>	Home and community services	<ul style="list-style-type: none"> <li>Domestic assistance</li> <li>Home maintenance and repairs</li> <li>Meals</li> <li>Transport</li> </ul>	✓	✓	X	X
<b>Category 2</b>	Assistive technology and home modifications	<ul style="list-style-type: none"> <li>Equipment and products</li> <li>Home adjustments</li> </ul>	✓	✓	X	X
<b>Category 3</b>	Advisory and support services	<ul style="list-style-type: none"> <li>Hoarding and squalor assistance</li> <li>Social support and community engagement</li> </ul>	✓	✓	X	X
<b>Category 4</b>	Personal care and care support in the home or community (including respite)	<ul style="list-style-type: none"> <li>Allied health and other therapy</li> <li>Personal care</li> <li>Nutrition</li> <li>Therapeutic services for independent living</li> <li>Home or community general respite</li> <li>Community cottage respite</li> <li>Care management</li> <li>Restorative care management</li> </ul>	✓	✓	Standard 1: The Person Standard 2: The Organisation Standard 3: The Care and Services Standard 4: The Environment	Standard 5: Clinical Care – Outcome 5.1 Clinical Governance <i>(Applies to the service types of care management and restorative care management only)</i>
<b>Category 5</b>	Nursing and transition care	<ul style="list-style-type: none"> <li>Nursing care</li> <li>Assistance with transition care</li> </ul>	✓	✓	Standard 1: The Person Standard 2: The Organisation Standard 3: The Care and Services Standard 4: The Environment	Standard 5: Clinical Care
<b>Category 6</b>	Residential care (including respite)	<ul style="list-style-type: none"> <li>Residential accommodation</li> <li>Residential everyday living</li> <li>Residential services</li> <li>Residential clinical care</li> </ul>	✓	✓	Standard 1: The Person Standard 2: The Organisation Standard 3: The Care and Services Standard 4: The Environment	Standard 5: Clinical Care Standard 6: Food and Nutrition Standard 7: The Residential Community

# Deeming steps

Where we are in the  
deeming process



Confirm  
provider  
contact  
details

Provider  
validation of  
registration  
categories

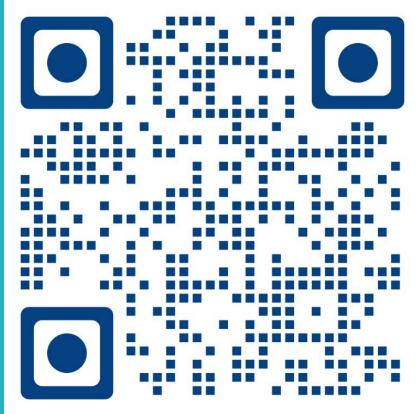
Resolve any  
feedback  
and finalise  
categories

Provider  
Registration  
Preview

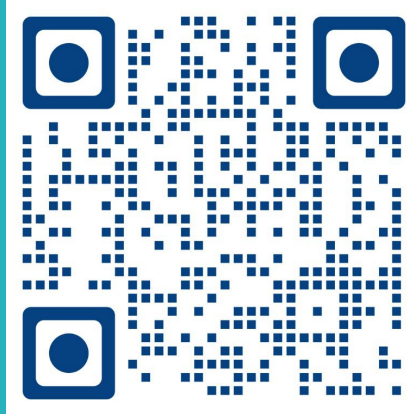
Providers  
are  
registered  
on Day 1 of  
the Act

# Question and Answers

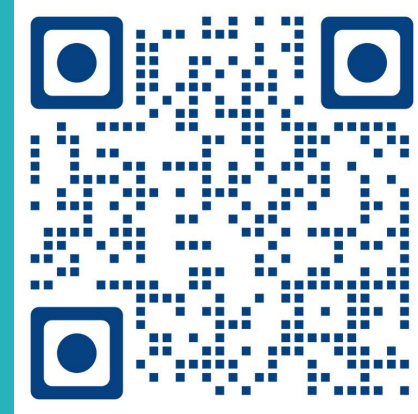
# More information and further resources



[New aged care  
regulatory model  
webpage](#)



[Provider booklet –  
\*Unpacking the new  
model for providers\*](#)



[New aged care  
regulatory model:  
how it will work - 14  
November 2024  
webinar](#)

Keep an eye out for future webinars in 2025

Contact us at [AgedCareRegModel@health.gov.au](mailto:AgedCareRegModel@health.gov.au)