



Monthly Program Statistics 2024–25

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2024-25 financial year. All figures are effective as of 9 January 2025. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	136	3,650	66	2,706	1,016	332	2,949	1,242	12,097
Aug	121	3,626	70	2,556	1,002	340	3,072	1,381	12,168
Sep	138	3,456	67	2,512	979	362	2,820	1,146	11,480
Oct	140	3,670	85	2,910	1,055	346	3,247	1,387	12,840
Nov	113	3,432	66	2,620	970	300	2,859	1,294	11,654
Dec	91	2,407	46	1,773	631	226	1,955	910	8,039
Total	739	20,241	400	15,077	5,653	1,906	16,902	7,360	68,278

Source: Hearing Services Enterprise Data Warehouse (EDW) data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	174	5,583	47	4,318	1,429	588	4,433	1,646	18,218
Aug	178	5,503	45	4,072	1,573	616	4,458	1,670	18,115
Sep	186	5,439	47	4,095	1,621	609	4,197	1,520	17,714
Oct	216	5,830	50	4,762	1,775	767	5,333	1,889	20,622
Nov	220	6,282	58	4,616	1,575	574	4,643	1,726	19,694
Dec	140	4,456	57	3,352	1,232	526	3,410	1,351	14,524
Total	1,114	33,093	304	25,215	9,205	3,680	26,474	9,802	108,887

Source: Hearing Services EDW data.

Clients Served

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,113	31,556	382	24,995	9,325	3,607	26,340	10,858	108,176
Aug	1,064	31,287	371	23,657	9,608	3,512	26,015	10,588	106,102
Sep	1,141	31,101	376	24,299	9,865	3,641	24,988	10,080	105,491
Oct	1,124	30,449	400	24,468	9,826	3,680	27,144	11,020	108,111
Nov	1,169	31,111	363	24,605	9,953	3,344	25,028	11,193	106,766
Dec	841	22,813	259	17,608	7,290	2,533	19,197	8,211	78,752
Total	5,191	143,364	1,733	111,496	44,137	16,183	118,267	49,163	489,534

Source: Hearing Services EDW data.

Note: This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	430	11,830	185	9,373	3,313	1,294	9,884	3,902	40,211
Aug	370	11,658	132	8,746	3,414	1,252	9,407	3,681	38,660
Sep	446	11,533	169	8,585	3,364	1,234	8,812	3,557	37,700
Oct	387	11,473	184	8,772	3,203	1,377	10,165	3,795	39,356
Nov	387	10,366	145	8,286	3,157	1,001	8,523	3,662	35,527
Dec	344	8,347	103	6,702	2,384	936	7,115	3,053	28,984
Total	2,364	65,207	918	50,464	18,835	7,094	53,906	21,650	220,438

Source: Hearing Services EDW data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.