



HOME CARE PACKAGES PROGRAM

Data Report 1st Quarter 2024-25

1 July – 30 September 2024

December 2024

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Executive Summary

- At 30 September 2024, 289,582 people had access to a Home Care Package (HCP).
- Of the 289,582 people, 277,794 were in a HCP with the remaining 11,788 people assigned a HCP and considering whether to take up their offer.
- In the September 2024 quarter, 18,657 people entered a HCP for the first time.
- At 30 September 2024, there were 76,081 people waiting in the National Priority System (NPS) for a HCP at their approved level.
- There were 40,184 approvals for a HCP in the September 2024 quarter.
- There were 32,765 HCPs released in the September 2024 quarter, at an average of 2,520 per week.
- There were 917 approved HCP providers with a home care service at 30 September 2024.

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INTRODUCTION

OVERVIEW

The Australian Government recognises that people want to remain living independently in their own homes for as long as possible. To support this, the Government subsidises packages through the Home Care Packages Program (HCPP) to provide home-based care that can improve older Australians' quality of life and help them to remain active and connected to their communities.

This report provides an update on the operation of the HCPP for the period between 1 July 2024 and 30 September 2024. The estimated wait times are shown for 30 November 2024, in recognition that information for this indicator was available and assured at the time of publication.

A Glossary is also provided at the end of the report explaining specific terminology and abbreviations used throughout the report.

Data in this report was collected from systems and records held by the Department of Health and Aged Care (the department) and Services Australia. Data was valid on the date of extraction. Data extracted on a different date may vary from that in this report.

Further information on the HCPP, including eligibility, fees and recent reforms can be found at www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program.

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1. ELIGIBILITY AND ASSESSMENT

DISTRIBUTION OF HCP LEVELS

- There are four levels of HCPs to help meet older Australians' different levels of care need, which is determined by the outcome of an independent aged care assessment. Table 1 provides the rounded annual amount of Government subsidy in 2024-25.

Table 1: HCP annual subsidy, by HCP level from 1 July 2024 to September 2024

HCP level	Home care services for people with	Rounded annual subsidy amount paid by the Government
1	Basic care needs	\$11,000
2	Low-level care needs	\$19,000
3	Intermediate care needs	\$41,000
4	High-level care needs	\$61,000

Notes: The amounts in the table do not include additional supplements that a provider may be eligible for. Figures are rounded to the nearest \$1,000.

VOLUME OF HCP APPROVALS

- There were 40,184 HCP approvals in the September 2024 quarter (Table 2).

Table 2: Number of HCP approvals in September 2024 quarter, by state and territory of assessment, level and priority

State/ territory	Level 1		Level 2		Level 3		Level 4		Total	Share
	High	Medium	High	Medium	High	Medium	High	Medium		
NSW	1	582	200	4,313	705	4,857	1,021	1,950	13,629	33.9%
VIC	1	237	140	2,602	1,008	2,652	2,046	961	9,647	24.0%
QLD	1	218	137	2,278	975	1,980	1,585	586	7,760	19.3%
WA	-	20	13	602	276	1,025	1,018	630	3,584	8.9%
SA	2	68	108	735	558	1,058	637	502	3,668	9.1%
TAS	-	34	9	318	40	373	110	125	1,009	2.5%
ACT	-	4	2	141	32	168	184	150	681	1.7%
NT	-	1	2	44	15	82	21	31	196	0.5%
Unknown	-	-	-	3	3	3	-	1	10	0.0%
Sub-total	5	1,164	611	11,036	3,612	12,198	6,622	4,936	40,184	100.0%
Total	1,169		11,647		15,810		11,558		40,184	100.0%
Share	2.9%		29.0%		39.3%		28.8%		100.0%	

Key point

- There were 40,184 approvals for a HCP in the September 2024 quarter.

2. HOME CARE SERVICE DELIVERY

NUMBER OF PEOPLE IN A HCP

- There were 277,794 people in a HCP at 30 September 2024 (Table 3).
- In addition to the 277,794 people in a HCP at 30 September 2024, a further 11,788 people were assigned a HCP and were considering whether to take up their offer.

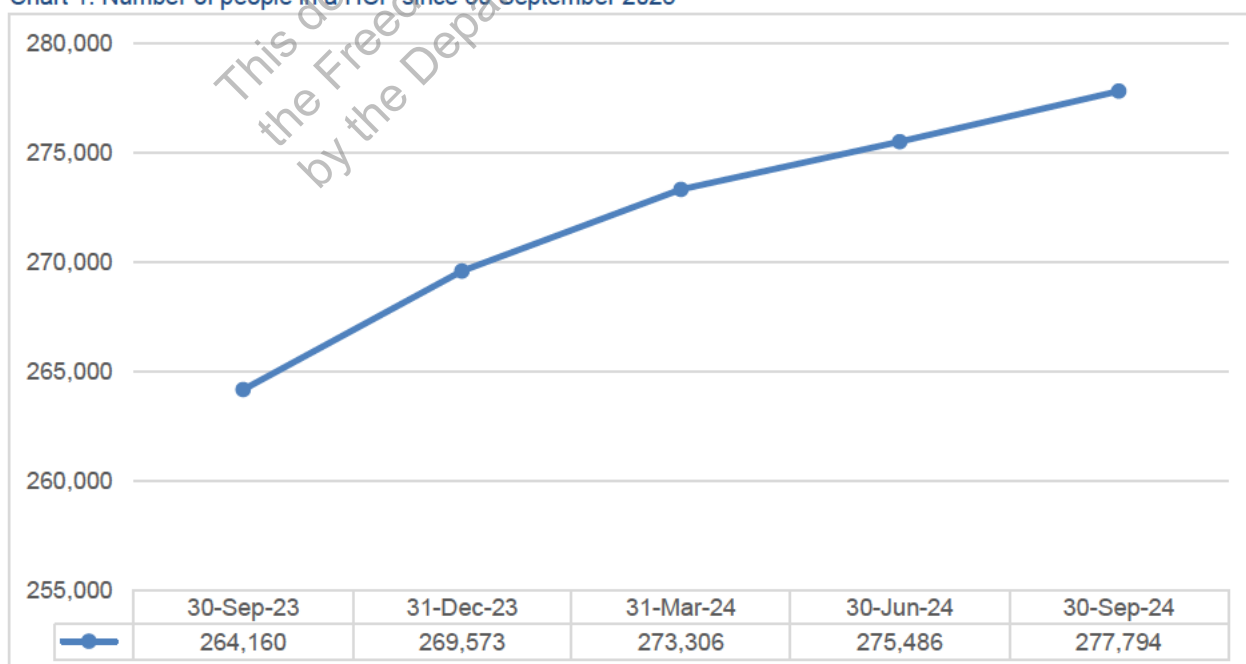
Table 3: Number of people in a HCP by level and state and territory, at 30 September 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	7,343	40,159	30,207	13,369	91,078	32.8%
VIC	3,596	31,174	23,708	17,282	75,760	27.3%
QLD	2,334	20,471	18,771	12,137	53,713	19.3%
WA	313	4,758	7,838	8,292	21,201	7.6%
SA	917	9,006	10,346	5,494	25,763	9.3%
TAS	292	2,540	2,271	1,018	6,121	2.2%
ACT	30	820	910	1,156	2,916	1.0%
NT	9	397	493	310	1,209	0.4%
Unknown	0	19	10	4	33	0.0%
Total	14,834	109,344	94,554	59,062	277,794	100.0%
Share by Level	5.3%	39.4%	34.0%	21.3%	100.0%	

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

- Data on the number of people in a HCP at 30 September 2024 by Aged Care Planning Region (ACPR) can be found at Appendix A.

Chart 1: Number of people in a HCP since 30 September 2023



- Table 4 provides a breakdown of the proportion of people in a HCP according to the Modified Monash Model (MMM) classifications – with 1 classified as major metropolitan regions, ranging to 7 which is classified as the most remote regions.

Table 4: Proportion of the total number of people in a HCP at the last day of the quarter, by MMM Classification

MMM	30-Sep-23	31-Dec-23	31-Mar-24	30-Jun-24	30-Sep-24
1	66.5%	66.5%	66.5%	66.6%	66.6%
2	9.1%	9.1%	9.0%	9.0%	8.9%
3	9.5%	9.5%	9.4%	9.4%	9.4%
4	5.6%	5.6%	5.6%	5.5%	5.5%
5	8.1%	8.1%	8.2%	8.2%	8.2%
6	0.8%	0.4%	0.9%	0.9%	0.9%
7	0.4%	0.0%	0.4%	0.4%	0.4%
Unknown	0.0%	0.0%	0.0%	0.0%	0.0%

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

NUMBER OF NEW ENTRIES TO A HCP

- There were 18,657 new entries to a HCP in the September 2024 quarter (Table 5).

Table 5: Number of new entries to a HCP in the September 2024 quarter, by state and territory

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	431	2,235	2,245	595	5,506	29.5%
VIC	237	1,508	1,775	995	4,515	24.2%
QLD	158	1,437	1,538	868	4,001	21.4%
WA	28	338	714	620	1,700	9.1%
SA	76	689	1,030	386	2,181	11.7%
TAS	18	180	154	61	413	2.2%
ACT	4	53	85	98	240	1.3%
NT	2	34	45	18	99	0.5%
Unknown	-	0	2	-	2	0.0%
Total	954	6,474	7,588	3,641	18,657	100.0%
Share	5.1%	34.7%	40.7%	19.5%	100.0%	

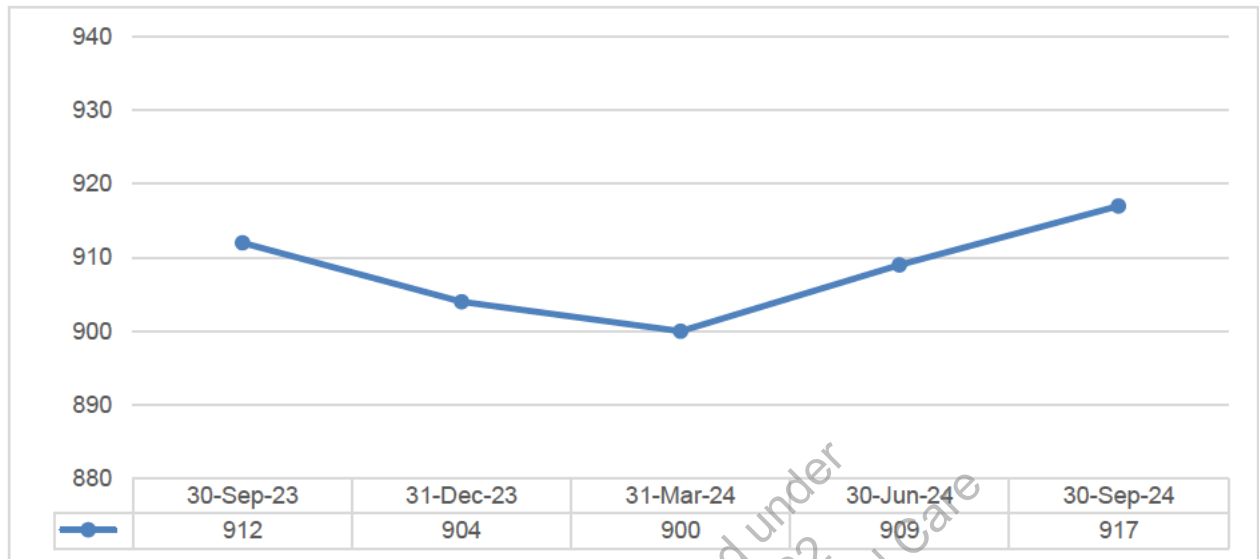
Note: Location is based on the address of the person entering a HCP, not the address of their provider.

- Further information on the number of new entries in the September 2024 quarter by ACPR can be found in Appendix B.

NUMBER OF APPROVED HCP PROVIDERS

- There were 917 approved HCP providers at 30 September 2024 (Chart 2).

Chart 2: Number of approved providers of home care with home care services since 30 September 2023



Note: Includes providers with at least one active service.

- Appendix C provides the total number of approved HCP providers in each ACPR that had indicated in My Aged Care that they had operational capacity to provide services across all four HCP levels in that ACPR at 30 September 2024.

Key points

- There were 277,794 people receiving care in a HCP at 30 September 2024.
- There were 18,657 new entries to a HCP in the September 2024 quarter.
- There were 917 approved HCP providers at 30 September 2024.

3. NATIONAL PRIORITY SYSTEM

NATIONAL PRIORITY SYSTEM

- The NPS allows for a nationally consistent and equitable process for assigning HCPs based on people's individual needs and circumstances, regardless of where they live. A person's wait time is dependent only on their date of approval and priority for service.
- Independent and qualified Aged Care Assessment Teams (ACATs) assess a person's needs and, when making an approval for care, can approve a person for a HCP, residential care, respite care, transitional care, and Commonwealth Home Support Programme (CHSP), depending on the person's circumstances. Therefore, based on care needs and choice, not everyone with a HCP approval and placed in the NPS will enter home care.
- There were 76,081 people in the NPS who were waiting on a HCP at their approved level at 30 September 2024. Of these people, 75,452 (99%) are in a lower level HCP and/or approved for CHSP services.

PEOPLE WHO HAVE NOT YET BEEN OFFERED A HCP

- At 30 September 2024, there were 58,424 people who were seeking a HCP at their approved level, who are not in a lower level HCP (Table 6).

Table 6: Number and percentage of people who had not yet been offered a HCP, who had been approved to access CHSP, by level of approval at 30 September 2024

Approved level	Number of people in the NPS who have never been offered a lower level HCP	Number of people in the NPS who have never been offered a lower level HCP with CHSP approval	Percentage of people in the NPS without a lower level HCP with CHSP approval
Level 1	657	638	97.1%
Level 2	21,031	20,818	99.0%
Level 3	28,241	28,019	99.2%
Level 4	8,495	8,320	97.9%
Total	58,424	57,795	98.9%

PEOPLE WHO ARE IN AN A LOWER LEVEL HCP

- At 30 September 2024, there were 16,982 people who are in a lower level HCP while they wait for a HCP at their approved level (Table 7).

Table 7: Number of people who had been offered a HCP while they wait for their approved level, by response category and level of approval at 30 September 2024

Approved level	Number of people in a lower level HCP	Number of people offered a lower level HCP, who had not yet accepted their offer	Number of people offered a lower level HCP that did not take up their offer
Level 1	0	0	0
Level 2	836	8	34
Level 3	8,677	128	254
Level 4	7,469	75	176
Total	16,982	211	464

DISTRIBUTION OF PEOPLE ACROSS STATES AND TERRITORIES

- Table 8 shows the state and territory distribution of people who had not been offered a HCP at 30 September 2024.

Table 8: Number of people waiting on a HCP at their approved level without a lower level HCP, by state and territory of residence and level of approval at 30 September 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	332	7,711	9,760	2,565	20,368	34.9%
VIC	118	5,137	6,373	2,184	13,812	23.6%
QLD	133	4,227	4,883	1,067	10,310	17.6%
WA	9	1,237	2,878	1,227	5,351	9.2%
SA	43	1,732	2,990	991	5,756	9.9%
TAS	20	637	795	195	1,647	2.8%
ACT	2	255	320	222	799	1.4%
NT	-	90	233	42	365	0.6%
Unknown	-	5	9	2	16	0.0%
Total	657	21,031	28,241	8,495	58,424	100.0%
Share	1.1%	36.0%	48.3%	14.5%	100.0%	

Note: A person with an approval at multiple levels is only counted once – at their highest active approved level.

- The number of people waiting on a HCP at 30 September 2024, without a lower level HCP, by ACPR, is found in Appendix D.
- Table 9 shows the state and territory distribution of people who are waiting on a HCP at their approved level as at 30 September 2024 and includes people represented in Table 8.

Table 9: Number of people waiting on a HCP at their approved level by state and territory of residence and level of approval at 30 September 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	332	8,159	13,713	5,671	27,875	36.6%
VIC	118	5,362	8,408	3,732	17,620	23.2%
QLD	133	4,360	6,512	2,332	13,337	17.5%
WA	9	1,259	3,406	2,055	6,729	8.8%
SA	43	1,766	3,542	1,546	6,897	9.1%
TAS	20	649	1,026	419	2,114	2.8%
ACT	2	259	392	351	1,004	1.3%
NT	-	90	290	106	486	0.6%
Unknown	-	5	11	3	19	0.0%
Total	657	21,909	37,300	16,215	76,081	100.0%
Share by Level	0.9%	28.8%	49.0%	21.3%	100.0%	

- The number of people waiting on a HCP at their approved level at 30 September 2024, by ACPR, is found in Appendix E.

Key point

- At 30 September 2024, there were 76,081 people who were waiting for a HCP at their approved level.

WAIT TIMES

- All people approved for a HCP, and seeking services, can access their individual expected wait time to receive their first HCP, and their approved HCP in time bands.
- A person's place in the NPS is solely based on date of approval and priority for care. Estimated wait times at 30 November 2024, for a person with a medium priority approval joining the NPS for a HCP by level, are provided in Table 10.

Table 10: Estimated wait time for people entering the NPS on 30 November 2024 by HCP level

HCP level	Time to approved HCP
Level 1	3-6 months
Level 2	6-9 months
Level 3	9-12 months
Level 4	12-15 months

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NUMBER OF HCPS RELEASED

- The department released 32,765 HCPs during the September 2024 quarter (Table 11), at an average of 2,520 per week.

Table 11: Number of HCPs released in the September 2024 quarter, by state and territory and level

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	566	3,501	4,198	1,518	9,783	29.9%
VIC	273	2,407	3,226	2,403	8,309	25.4%
QLD	195	2,073	2,635	1,809	6,712	20.5%
WA	31	577	1,253	1,253	3,114	9.5%
SA	79	997	1,533	788	3,397	10.4%
TAS	37	242	301	139	719	2.2%
ACT	6	116	161	227	510	1.6%
NT	1	65	109	39	214	0.7%
Unknown	-	3	4	-	7	0.0%
Total	1,188	9,981	13,420	8,176	32,765	100.0%
Share	3.6%	30.5%	41.0%	25.0%	100.0%	

- Of the HCPs released in the September 2024 quarter, 18% (5,931) were offered as upgrades to people already in a lower level HCP. The other 82% (26,834) were offered to people who were not in a lower level HCP (Table 12).

Table 12: HCPs released to people in the September 2024 quarter, by level and type of release

Release type	Level 1	Level 2	Level 3	Level 4	Total
New packages	1,188	9,703	10,536	5,407	26,834
Upgrades	0	278	2,884	2,769	5,931
Total	1,188	9,981	13,420	8,176	32,765
% released that were new	100.0%	97.2%	78.5%	66.1%	81.9%

Information on the number of HCPs released by ACPR and level for the September 2024 quarter can be found at Appendix F.

Key points

- 32,765 HCPs were released during the September 2024 quarter.

4. FIRST NATIONS PEOPLES

- For the purpose of this report, First Nations peoples include those people who have identified in My Aged Care as being Aboriginal and/or Torres Strait Islander.
- The number of First Nations peoples receiving a HCP or waiting for a HCP is proportionately less for their population size relative to the rest of the population. This is attributed to First Nations peoples accessing alternative programs such as the National Aboriginal and Torres Strait Islander Flexible Aged Care Program and Multi-Purpose Services for in-home care support. In addition, indigenous status for many people is not recorded in My Aged Care.
- There were 9,029 First Nations peoples in a HCP at 30 September 2024 (Table 14). The 9,029 people accounted for 3% of the 277,794 people in a HCP (Table 3).

Table 14: Number of First Nations peoples in a HCP by level and state and territory at 30 September 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	223	1,675	1,301	611	3,810	42.2%
VIC	35	489	269	239	1,032	11.4%
QLD	48	752	721	452	1,973	21.9%
WA	3	119	219	247	588	6.5%
SA	33	294	322	169	818	9.1%
TAS	18	99	121	43	281	3.1%
ACT	1	17	20	18	56	0.6%
NT	4	178	183	82	447	5.0%
Unknown	-	12	9	3	24	0.3%
Total	365	3,635	3,165	1,864	9,029	100.0%
Share by Level	4.0%	40.3%	35.1%	20.6%	100.0%	

Note: The 9,041 First Nations people are a subset of the 277,794 people in a HCP recorded for all of Australia.

- There were 1,796 First Nations peoples at 30 September 2024 who were waiting for a HCP at their approved level (Table 15). The 1,796 people accounted for 2% of the 76,081 people waiting for a HCP at their approved level (Table 9).

Table 15: Number of First Nations peoples waiting on a HCP at their approved level by state and territory of residence and level of approval at 30 September 2024

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	6	237	371	102	716	39.9%
VIC	2	53	65	26	146	8.1%
QLD	4	162	187	59	412	22.9%
WA	-	34	82	51	167	9.3%
SA	-	32	61	20	113	6.3%
TAS	-	15	37	14	66	3.7%
ACT	-	6	8	7	21	1.2%
NT	-	19	98	24	141	7.9%
Unknown	-	2	9	3	14	0.8%
Total	12	560	918	306	1,796	100.0%
Share by Level	0.7%	31.2%	51.1%	17.0%	100.0%	

Note: The 1,796 First Nations people are a subset of the 76,081 people in the NPS recorded for all of Australia.

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Glossary

Term	Definition
Aged Care Assessment Teams (ACAT)	ACATs are independent state and territory managed teams of medical and allied health professionals who assess the physical, psychological, medical, restorative, cultural and social needs of older people and help them and their carers to access appropriate levels of support.
Aged Care Planning Region (ACPR)	The areas marked out in the ACPR maps, which can be found at https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps .
Approved provider	An organisation that has been approved to provide home care under the <i>Aged Care Act 1997</i> .
Commonwealth Home Support Program (CHSP)	Entry-level support at home – Ongoing or short-term care and support services including help with housework, personal care, meals and food preparation, transport, shopping, allied health, social support, and planned respite.
Home Care Packages Program	A program that supports senior Australians with complex needs to remain living at home through a coordinated package of care and services to meet the individual needs of people.
A lower level HCP	A HCP at a lower level than a person's approved level, through which they are able to access some home care services while waiting for a higher level HCP.
My Aged Care	The main entry point to the aged care system in Australia.
National Priority System	The nationally consistent process for allocating HCPs based on peoples' needs and circumstances.
The department	The Department of Health and Aged Care.

Appendices

Appendix A – Number of people in a HCP at 30 September 2024, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
NSW					
Central Coast	400	2,470	1,875	750	5,495
Central West	85	757	641	305	1,788
Far North Coast	609	3,109	1,967	829	6,514
Hunter	839	3,302	2,083	1,485	7,709
Illawarra	368	1,895	1,757	703	4,723
Inner West	195	2,210	2,152	948	5,505
Mid North Coast	741	3,434	2,998	1,437	8,610
Nepean	132	1,253	1,070	461	2,916
New England	126	766	548	224	1,664
Northern Sydney	701	3,573	2,651	1,394	8,319
Orana Far West	225	1,006	615	245	2,091
Riverina/Murray	482	2,049	1,147	452	4,130
South East Sydney	477	4,061	3,323	1,244	9,105
South West Sydney	1,094	4,640	3,196	1,178	10,108
Southern Highlands	140	1,828	1,124	452	3,544
Western Sydney	729	3,806	3,060	1,262	8,857
Total	7,343	40,159	30,207	13,369	91,078
VIC					
Barwon-South Western	134	2,412	1,987	1,613	6,146
Eastern Metro	1,547	7,717	4,461	3,379	17,104
Gippsland	401	2,479	1,985	1,324	6,189
Grampians	84	1,400	936	562	2,982
Hume	275	1,295	586	259	2,415
Loddon-Mallee	192	1,596	1,025	765	3,578
Northern Metro	493	4,803	3,945	3,146	12,387
Southern Metro	375	5,924	5,543	4,170	16,012
Western Metro	95	3,548	3,240	2,064	8,947
Total	3,596	31,174	23,708	17,282	75,760

QLD					
Brisbane North	98	1,398	1,407	944	3,847
Brisbane South	291	2,320	2,294	1,343	6,248
Cabool	228	2,138	2,064	1,089	5,519
Central West	5	37	19	10	71
Darling Downs	397	1,831	1,155	545	3,928
Far North	77	1,920	1,209	460	3,666
Fitzroy	58	1,089	1,432	558	3,137
Logan River Valley	104	1,133	1,091	700	3,028
Mackay	23	300	191	82	596
North West	7	72	42	19	140
Northern	63	945	1,105	765	2,878
South Coast	164	1,566	1,385	1,018	4,133
South West	22	95	36	16	169
Sunshine Coast	169	2,748	3,338	3,537	9,792
West Moreton	231	790	512	239	1,772
Wide Bay	397	2,089	1,491	812	4,789
Total	2,334	20,471	18,771	12,137	53,713
WA					
Goldfields	2	61	79	54	196
Great Southern	9	108	301	322	740
Kimberley	1	75	43	32	151
Metro East	23	609	1,139	1,247	3,018
Metro North	146	1,450	1,952	1,560	5,108
Metro South East	76	799	1,152	1,398	3,425
Metro South West	38	1,101	1,873	2,220	5,232
Mid West	2	48	89	164	303
Pilbara	1	16	36	21	74
South West	5	194	491	702	1,392
Wheatbelt	10	297	683	572	1,562
Total	313	4,758	7,838	8,292	21,201

State/territory	Level 1	Level 2	Level 3	Level 4	Total
SA					
Eyre Peninsula	162	608	269	48	1,087
Flinders & Far North	35	181	159	29	404
Hills, Mallee & Southern	131	1,164	928	497	2,720
Metro East	23	988	1,626	784	3,421
Metro North	356	2,372	2,071	1,031	5,830
Metro South	17	1,029	2,142	1,643	4,831
Metro West	46	1,233	2,085	978	4,342
Mid North	23	187	110	25	345
Riverland	13	259	291	204	767
South East	49	370	194	48	661
Yorke, Lower North & Barossa	62	615	471	207	1,355
Total	917	9,006	10,346	5,494	25,763
TAS					
North Western	85	647	561	246	1,539
Northern	75	587	575	307	1,544
Southern	132	1,306	1,135	465	3,038
Total	292	2,540	2,271	1,018	6,121
ACT					
Total	30	820	910	1,156	2,916
NT					
Alice Springs	4	81	90	36	211
Barkly	1	6	7	1	15
Darwin	4	210	314	234	762
East Arnhem	-	69	50	23	142
Katherine	-	31	32	16	79
Total	9	397	493	310	1,209
UNKNOWN ACPR					
Total	-	19	10	4	33
NATIONAL					
Total	14,834	109,344	94,554	59,062	277,794

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

Appendix B – Number of new entries to a HCP in the September 2024 quarter, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
NSW					
Central Coast	30	169	150	44	393
Central West	4	66	76	22	168
Far North Coast	60	221	113	19	413
Hunter	49	162	166	79	456
Illawarra	19	84	174	30	307
Inner West	7	90	146	33	276
Mid North Coast	95	209	248	72	624
Nepean	6	61	57	30	154
New England	8	47	55	12	122
Northern Sydney	27	172	172	59	430
Orana Far West	10	79	55	15	159
Riverina/Murray	27	93	45	13	178
South East Sydney	10	226	290	66	592
South West Sydney	42	223	248	49	562
Southern Highlands	7	129	71	10	217
Western Sydney	30	204	179	42	455
Total	431	2,235	2,245	595	5,506
VIC					
Barwon-South Western	13	127	149	93	382
Eastern Metro	90	380	331	164	965
Gippsland	10	106	162	127	405
Grampians	4	41	74	46	165
Hume	26	64	35	2	127
Loddon-Mallee	14	73	68	33	188
Northern Metro	44	252	303	139	738
Southern Metro	31	266	476	318	1,091
Western Metro	5	199	177	73	454
Total	237	1,508	1,775	995	4,515

State/territory	Level 1	Level 2	Level 3	Level 4	Total
QLD					
Brisbane North	5	106	116	65	292
Brisbane South	15	162	143	70	390
Cabool	9	138	200	84	431
Central West	1	3	-	1	5
Darling Downs	28	82	72	16	198
Far North	9	187	124	33	353
Fitzroy	1	82	124	58	265
Logan River Valley	7	67	74	39	187
Mackay	1	31	21	6	59
North West	2	4	1	1	8
Northern	2	46	78	49	175
South Coast	7	95	102	47	251
South West	2	6	2	2	12
Sunshine Coast	12	238	343	329	922
West Moreton	28	54	42	16	140
Wide Bay	29	136	96	52	313
Total	158	1,437	1,538	868	4,001
WA					
Goldfields	-	9	11	3	23
Great Southern	-	13	35	24	72
Kimberley	-	5	6	2	13
Metro East	3	37	93	86	219
Metro North	16	128	170	106	420
Metro South East	7	48	99	71	225
Metro South West	2	49	141	183	375
Mid West	-	5	11	30	46
Pilbara	-	2	5	1	8
South West	-	13	70	72	155
Wheatbelt	-	29	73	42	144
Total	28	338	714	620	1,700

State/territory	Level 1	Level 2	Level 3	Level 4	Total
SA					
Eyre Peninsula	10	44	28	1	83
Flinders & Far North	1	14	22	-	37
Hills, Mallee & Southern	11	64	80	40	195
Metro East	3	114	219	51	387
Metro North	21	149	151	62	383
Metro South	2	71	201	119	393
Metro West	4	135	249	71	459
Mid North	3	8	7	-	18
Riverland	1	14	22	23	60
South East	7	26	9	2	44
Yorke, Lower North & Barossa	13	50	42	17	122
Total	76	689	1,030	386	2,181
TAS					
North Western	4	36	45	18	103
Northern	3	43	36	31	113
Southern	11	101	73	12	197
Total	18	180	154	61	413
ACT					
Total	4	53	85	98	240
NT					
Alice Springs	-	7	4	1	12
Barkly	-	-	2	-	2
Darwin	2	26	27	15	70
East Arnhem	-	1	7	1	9
Katherine	-	-	5	1	6
Total	2	34	45	18	99
UNKNOWN ACPR					
Total	-	-	2	-	2
NATIONAL					
Total	954	6,474	7,588	3,641	18,657

Note: Location is based on the address of the person who entered into a HCP during the September 2024 quarter.

Appendix C – Number of approved HCP providers that have indicated in My Aged Care that they can provide services at each of the four HCP levels, by ACPR

State/territory	31-Mar-24	30-Jun-24	30-Sep-24
NSW			
Central Coast	31	31	31
Central West	22	22	22
Far North Coast	44	45	45
Hunter	67	66	68
Illawarra	41	42	43
Inner West	48	49	50
Mid North Coast	58	58	59
Nepean	18	19	21
New England	28	28	28
Northern Sydney	50	54	53
Orana Far West	21	21	21
Riverina/Murray	41	41	41
South East Sydney	70	70	71
South West Sydney	63	65	69
Southern Highlands	30	30	31
Western Sydney	69	73	75
VIC			
Barwon-South Western	39	39	38
Eastern Metro	73	76	79
Gippsland	28	29	29
Grampians	31	31	31
Hume	36	36	37
Loddon-Mallee	22	22	25
Northern Metro	56	58	57
Southern Metro	76	75	79
Western Metro	72	74	77

State/territory	31-Mar-24	30-Jun-24	30-Sep-24
QLD			
Brisbane North	52	52	53
Brisbane South	68	69	71
Cabool	26	26	27
Central West	10	10	10
Darling Downs	35	35	35
Far North	25	26	26
Fitzroy	27	27	27
Logan River Valley	37	38	39
Mackay	19	19	19
North West	7	7	7
Northern	26	27	27
South Coast	39	39	39
South West	4	4	4
Sunshine Coast	44	44	44
West Moreton	25	25	25
Wide Bay	28	28	28
WA			
Goldfields	9	9	10
Great Southern	9	9	10
Kimberley	8	9	9
Metro East	43	42	41
Metro North	40	42	44
Metro South East	29	29	30
Metro South West	23	23	25
Mid West	7	7	7
Pilbara	8	8	8
South West	17	16	17
Wheatbelt	11	11	11

State/territory	31-Mar-24	30-Jun-24	30-Sep-24
SA			
Eyre Peninsula	6	6	6
Flinders & Far North	10	10	10
Hills, Mallee & Southern	12	13	13
Metro East	49	51	53
Metro North	18	19	19
Metro South	13	15	14
Metro West	26	27	28
Mid North	3	3	3
Riverland	3	3	3
South East	5	5	5
Yorke, Lower North & Barossa	9	9	9
North Western	13	13	13
Northern	15	16	16
Southern	37	38	39
ACT			
ACT	41	40	41
Alice Springs	15	15	15
Barkly	13	13	13
Darwin	16	16	16
East Arnhem	7	7	7
Katherine	12	12	12

Note: Totals per state/territory are not shown as providers can operate in multiple ACPRs and states/territories.

Appendix D – Number of people waiting on a HCP at their approved level at 30 September 2024, who are not in a lower level HCP, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
NSW					
Central Coast	34	579	448	59	1,120
Central West	8	249	250	49	556
Far North Coast	55	774	611	115	1,555
Hunter	41	646	712	159	1,558
Illawarra	4	263	657	118	1,042
Inner West	9	301	646	336	1,292
Mid North Coast	44	822	630	70	1,566
Nepean	9	286	309	74	678
New England	5	188	301	71	565
Northern Sydney	17	608	897	420	1,942
Orana Far West	6	261	288	24	579
Riverina/Murray	30	323	291	34	678
South East Sydney	11	767	1,489	415	2,682
South West Sydney	34	721	1,051	224	2,030
Southern Highlands	6	416	501	100	1,023
Western Sydney	19	507	679	297	1,502
Total	332	7,711	9,760	2,565	20,368
VIC					
Barwon-South Western	9	433	620	251	1,313
Eastern Metro	31	1,209	1,178	471	2,889
Gippsland	14	276	358	67	715
Grampians	5	236	310	137	688
Hume	20	284	167	11	482
Loddon-Mallee	10	277	307	185	779
Northern Metro	19	795	1,158	343	2,315
Southern Metro	7	1,047	1,758	555	3,367
Western Metro	3	580	517	164	1,264
Total	118	5,137	6,373	2,184	13,812

State/territory	Level 1	Level 2	Level 3	Level 4	Total
QLD					
Brisbane North	-	244	452	76	772
Brisbane South	7	472	768	116	1,363
Cabool	1	360	572	90	1,023
Central West	-	9	7	1	17
Darling Downs	34	387	207	33	661
Far North	1	547	275	21	844
Fitzroy	-	147	208	20	375
Logan River Valley	2	181	353	126	662
Mackay	1	91	107	8	207
North West	1	24	7	1	33
Northern	1	116	133	38	288
South Coast	5	294	537	308	1,144
South West	3	34	8	1	46
Sunshine Coast	17	656	770	155	1,598
West Moreton	41	220	161	26	448
Wide Bay	19	445	318	47	829
Total	133	4,227	4,883	1,067	10,310
WA					
Goldfields	-	35	35	4	74
Great Southern	-	34	153	48	235
Indian Ocean Territories	-	-	1	-	1
Kimberley	-	28	33	4	65
Metro East	-	197	495	210	902
Metro North	7	423	853	227	1,510
Metro South East	-	223	410	225	858
Metro South West	2	208	495	298	1,003
Mid West	-	18	79	90	187
Pilbara	-	8	10	-	18
South West	-	16	197	100	313
Wheatbelt	-	47	117	21	185
Total	9	1,237	2,878	1,227	5,351

State/territory	Level 1	Level 2	Level 3	Level 4	Total
SA					
Eyre Peninsula	10	142	81	6	239
Flinders & Far North	-	48	29	2	79
Hills, Mallee & Southern	1	213	358	166	738
Metro East	4	156	240	47	447
Metro North	9	567	805	211	1,592
Metro South	-	148	787	385	1,320
Metro West	5	191	323	38	557
Mid North	-	30	36	5	71
Riverland	3	38	57	25	123
South East	-	69	84	18	171
Yorke, Lower North & Barossa	11	130	190	88	419
Total	43	1,732	2,990	991	5,756
TAS					
North Western	1	88	201	68	358
Northern	8	130	136	40	314
Southern	11	419	458	87	975
Total	20	637	795	195	1,647
ACT					
Total	2	255	320	222	799
NT					
Alice Springs	-	13	33	4	50
Barkly	-	2	3	-	5
Darwin	-	58	157	28	243
East Arnhem	-	8	11	-	19
Katherine	-	9	29	10	48
Total	-	90	233	42	365
UNKNOWN ACPR					
Total	-	5	9	2	16
NATIONAL					
Total	657	21,031	28,241	8,495	58,424

Note: Location is based on the address of the person waiting to be assigned a HCP.

Appendix E – Number of people waiting on a HCP at their approved level at 30 September 2024, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
NSW					
Central Coast	34	609	717	214	1,574
Central West	8	256	351	107	722
Far North Coast	55	846	1,031	397	2,329
Hunter	41	682	932	320	1,975
Illawarra	4	269	832	262	1,367
Inner West	9	309	853	585	1,756
Mid North Coast	44	899	980	275	2,198
Nepean	9	292	397	153	851
New England	5	194	408	113	720
Northern Sydney	17	632	1,197	823	2,669
Orana Far West	6	276	417	87	786
Riverina/Murray	30	339	473	148	990
South East Sydney	11	796	1,994	850	3,651
South West Sydney	34	796	1,508	491	2,829
Southern Highlands	6	430	702	275	1,413
Western Sydney	19	534	921	571	2,045
Total	332	8,159	13,713	5,671	27,875
VIC					
Barwon-South Western	9	438	770	416	1,633
Eastern Metro	31	1,307	1,688	910	3,936
Gippsland	14	291	456	114	875
Grampians	5	242	412	211	870
Hume	20	300	252	25	597
Loddon-Mallee	10	282	393	254	939
Northern Metro	19	847	1,533	595	2,994
Southern Metro	7	1,065	2,152	941	4,165
Western Metro	3	590	752	266	1,611
Total	118	5,362	8,408	3,732	17,620

State/territory	Level 1	Level 2	Level 3	Level 4	Total
QLD					
Brisbane North	-	249	580	199	1,028
Brisbane South	7	491	1,023	306	1,827
Cabool	1	377	750	197	1,325
Central West	-	9	11	1	21
Darling Downs	34	401	304	88	827
Far North	1	551	421	81	1,054
Fitzroy	-	149	274	71	494
Logan River Valley	2	185	466	236	889
Mackay	1	94	158	37	290
North West	1	24	14	6	45
Northern	1	119	178	81	379
South Coast	5	300	676	527	1,508
South West	3	35	12	2	52
Sunshine Coast	17	666	975	321	1,979
West Moreton	41	241	233	70	585
Wide Bay	19	469	437	109	1,034
Total	133	4,360	6,512	2,332	13,337
WA					
Goldfields	-	35	45	21	101
Great Southern	-	34	163	76	273
Indian Ocean Territories	-	-	1	-	1
Kimberley	-	28	41	6	75
Metro East	-	199	559	347	1,105
Metro North	7	434	1,066	496	2,003
Metro South East	-	227	496	359	1,082
Metro South West	2	212	590	463	1,267
Mid West	-	18	81	97	196
Pilbara	-	9	12	2	23
South West	-	16	215	152	383
Wheatbelt	-	47	137	36	220
Total	9	1,259	3,406	2,055	6,729

State/territory	Level 1	Level 2	Level 3	Level 4	Total
SA					
Eyre Peninsula	10	145	103	9	267
Flinders & Far North	-	48	34	2	84
Hills, Mallee & Southern	1	217	431	246	895
Metro East	4	156	277	83	520
Metro North	9	587	1,010	392	1,998
Metro South	-	148	861	517	1,526
Metro West	5	193	374	89	661
Mid North	-	31	44	9	84
Riverland	3	39	65	45	152
South East	-	72	121	33	226
Yorke, Lower North & Barossa	11	130	222	121	484
Total	43	1,766	3,542	1,546	6,897
TAS					
North Western	1	92	231	116	440
Northern	8	132	197	82	419
Southern	11	425	598	221	1,255
Total	20	649	1,026	419	2,114
ACT					
Total	2	259	392	351	1,004
NT					
Alice Springs	-	13	40	6	59
Barkly	-	2	3	-	5
Darwin	-	58	192	78	328
East Arnhem	-	8	21	3	32
Katherine	-	9	34	19	62
Total	-	90	290	106	486
UNKNOWN ACPR					
Total	-	5	11	3	19
NATIONAL					
Total	657	21,909	37,300	16,215	76,081

Note: Location is based on the address of the person waiting to be assigned a HCP.

Appendix F – Number of HCPs released in the September 2024 quarter, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
NSW					
Central Coast	44	266	307	131	748
Central West	6	108	150	59	323
Far North Coast	71	315	281	82	749
Hunter	54	229	288	212	783
Illawarra	16	120	266	100	502
Inner West	13	142	222	74	451
Mid North Coast	91	286	427	174	978
Nepean	7	108	129	56	300
New England	6	77	87	33	203
Northern Sydney	65	380	387	171	1,003
Orana Far West	16	126	117	42	301
Riverina/Murray	37	148	129	26	340
South East Sydney	36	416	509	127	1,088
South West Sydney	53	327	423	97	900
Southern Highlands	11	177	183	46	417
Western Sydney	40	276	293	88	697
Total	566	3,501	4,198	1,518	9,783
VIC					
Barwon-South Western	18	179	269	208	674
Eastern Metro	110	706	606	419	1,841
Gippsland	9	140	292	241	682
Grampians	14	67	175	111	367
Hume	31	119	75	15	240
Loddon-Mallee	14	114	108	104	340
Northern Metro	34	389	547	434	1,404
Southern Metro	38	417	752	640	1,847
Western Metro	5	276	402	231	914
Total	273	2,407	3,226	2,403	8,309

State/territory	Level 1	Level 2	Level 3	Level 4	Total
QLD					
Brisbane North	3	182	243	145	573
Brisbane South	19	273	274	174	740
Cabool	11	211	284	153	659
Central West	2	5	-	1	8
Darling Downs	34	106	131	30	301
Far North	9	244	219	90	562
Fitzroy	1	113	205	135	454
Logan River Valley	11	89	116	70	286
Mackay	2	58	28	10	98
North West	3	7	10	3	23
Northern	2	53	130	104	289
South Coast	15	148	172	119	454
South West	4	9	4	2	19
Sunshine Coast	21	316	516	612	1,465
West Moreton	32	79	106	28	245
Wide Bay	26	180	197	133	536
Total	195	2,073	2,635	1,809	6,712
WA					
Goldfields	-	15	22	9	46
Great Southern	-	24	49	42	115
Kimberley	3	14	16	9	42
Metro East	3	92	168	180	443
Metro North	15	216	358	208	797
Metro South East	5	75	170	169	419
Metro South West	5	77	230	374	686
Mid West	-	8	23	56	87
Pilbara	-	2	8	2	12
South West	-	16	97	108	221
Wheatbelt	-	38	112	96	246
Total	31	577	1,253	1,253	3,114

State/territory	Level 1	Level 2	Level 3	Level 4	Total
SA					
Eyre Peninsula	10	95	65	12	182
Flinders & Far North	2	25	41	3	71
Hills, Mallee & Southern	11	75	130	60	276
Metro East	6	158	300	131	595
Metro North	21	205	238	144	608
Metro South	1	117	262	225	605
Metro West	4	152	332	145	633
Mid North	1	14	17	1	33
Riverland	-	13	38	34	85
South East	10	54	39	6	109
Yorke, Lower North & Barossa	13	89	71	27	200
Total	79	997	1,533	788	3,397
TAS					
North Western	4	41	67	48	160
Northern	10	48	81	48	187
Southern	23	153	153	43	372
Total	37	242	301	139	719
ACT					
Total	6	116	161	227	510
NT					
Alice Springs	-	14	12	2	28
Barkly	-	3	7	2	12
Darwin	1	40	67	27	135
East Arnhem	-	4	11	3	18
Katherine	-	4	12	5	21
Total	1	65	109	39	214
UNKNOWN ACPR					
Total	-	3	4	-	7
NATIONAL					
Total	1,188	9,981	13,420	8,176	32,765

Note: Location is based on the address of the person who was assigned the HCP.

Aged care data snapshot—2024



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Notes

This file contains the third and final release of the 2024 *Aged care data snapshot*.

This document has been released under
the Freedom of Information Act 1982
by the Department of Health and Aged Care

Population



Total population (estimated) by sex as at 30 June 2024

Sex	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
					(^{'000})				
Female	4,255,628	3,489,342	2,797,826	1,442,258	949,476	294,028	238,827	126,915	13,596,638
Male	4,198,274	3,409,137	2,742,162	1,443,425	927,034	288,715	232,417	131,369	13,375,128
Persons	8,453,902	6,898,479	5,539,988	2,885,683	1,876,510	582,743	471,244	258,284	26,971,766

Total population (estimated) by sex and age at 30 June 2024

Sex by age	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Female									
0-4	239,196	189,048	153,364	81,574	48,257	14,384	13,359	8,659	747,934
5-9	245,002	200,188	162,006	88,413	51,382	15,190	14,097	8,677	785,102
10-14	254,252	203,130	175,476	90,215	53,898	16,346	14,233	8,686	816,362
15-19	252,149	202,489	175,812	87,306	54,853	16,680	13,386	7,815	810,615
20-24	256,233	217,278	174,866	83,451	55,294	15,231	16,655	7,872	826,979
25-29	277,240	238,657	184,204	91,567	59,990	18,144	19,011	10,756	899,687
30-34	307,492	267,411	195,933	102,916	63,550	20,822	20,680	12,476	991,408
35-39	306,021	265,176	194,071	109,035	64,073	19,189	19,531	11,203	988,443
40-44	288,279	242,296	188,512	102,153	60,575	17,727	18,019	9,596	927,324
45-49	256,867	210,956	172,808	89,797	54,471	16,446	14,828	7,951	824,260
50-54	266,175	218,800	182,100	91,955	58,958	18,630	14,474	7,840	859,103
55-59	243,115	200,760	164,615	85,177	57,630	18,368	12,469	6,945	789,251
60-64	253,021	198,895	165,787	83,747	60,286	20,370	11,796	6,172	800,275
65-69	227,630	178,526	146,324	74,653	55,837	18,757	10,323	4,749	716,987
70-74	196,190	153,912	127,155	63,404	50,134	16,750	9,148	3,360	620,189
75-79	162,845	127,117	105,137	50,507	42,500	13,769	7,500	2,156	511,619
80-84	107,247	83,509	65,569	32,330	27,425	8,654	4,677	1,179	330,642
85-89	68,360	53,460	38,203	20,389	17,483	5,170	2,845	526	206,464
90+	48,314	37,734	25,884	13,669	12,880	3,401	1,796	297	143,994
<i>Total female</i>	<i>4,255,628</i>	<i>3,489,342</i>	<i>2,797,826</i>	<i>1,442,258</i>	<i>949,476</i>	<i>294,028</i>	<i>238,827</i>	<i>126,915</i>	<i>13,596,638</i>
Male									
0-4	252,096	197,885	162,128	86,209	50,729	15,171	14,079	9,189	787,606
5-9	260,310	210,745	171,862	94,316	53,908	16,286	14,821	9,297	831,674
10-14	269,904	213,823	184,588	95,046	57,010	17,298	14,916	9,196	861,955
15-19	269,104	214,922	187,202	92,971	57,333	17,969	14,161	8,484	862,298
20-24	280,680	234,284	180,435	89,101	59,811	16,534	17,052	9,070	887,045
25-29	286,757	248,923	185,794	95,529	63,249	18,765	18,816	11,038	929,022
30-34	302,322	260,322	190,389	101,539	63,069	21,131	20,500	12,007	971,458
35-39	299,952	258,524	186,805	107,876	62,679	19,081	18,974	11,045	965,119
40-44	284,461	237,819	180,961	102,648	59,191	16,968	17,578	9,582	909,395
45-49	249,567	205,114	164,353	89,706	53,368	15,699	14,804	8,047	800,790
50-54	257,789	207,842	176,343	93,136	57,522	17,645	14,095	8,091	832,661
55-59	233,623	189,737	157,815	85,147	55,489	17,167	11,928	7,120	758,199
60-64	240,340	185,406	157,166	81,960	56,891	19,168	10,887	6,450	758,467
65-69	210,848	163,128	136,775	70,103	51,311	17,765	8,887	4,990	663,990
70-74	180,270	137,258	118,857	58,947	45,150	15,679	7,687	3,608	567,628
75-79	149,777	112,892	98,540	47,418	37,529	12,773	6,488	2,310	467,814
80-84	92,528	70,371	58,231	28,598	22,758	7,748	3,707	1,219	285,219
85-89	51,076	39,450	29,604	15,419	12,909	4,007	1,966	414	154,870
90+	26,870	20,692	14,314	7,756	7,128	1,861	1,071	212	79,918
<i>Total male</i>	<i>4,198,274</i>	<i>3,409,137</i>	<i>2,742,162</i>	<i>1,443,425</i>	<i>927,034</i>	<i>288,715</i>	<i>232,417</i>	<i>131,369</i>	<i>13,375,128</i>
All persons									
0-4	491,292	386,933	315,492	167,783	98,986	29,555	27,438	17,848	1,535,540
5-9	505,312	410,933	333,868	182,729	105,290	31,476	28,918	17,974	1,616,776
10-14	524,156	416,953	360,064	185,261	110,908	33,644	29,149	17,882	1,678,317
15-19	521,253	417,411	363,014	180,277	112,186	34,649	27,547	16,299	1,672,913
20-24	536,913	451,562	355,301	172,552	115,105	31,765	33,707	16,942	1,714,024
25-29	563,997	487,580	369,998	187,096	123,239	36,909	37,827	21,794	1,828,709
30-34	609,814	527,733	386,322	204,455	126,619	41,953	41,180	24,483	1,962,866
35-39	605,973	523,700	380,876	216,911	126,752	38,270	38,505	22,248	1,953,562
40-44	572,740	480,115	369,473	204,801	119,766	34,695	35,597	19,178	1,836,719
45-49	506,434	416,070	337,161	179,503	107,839	32,145	29,632	15,998	1,625,050
50-54	523,964	426,642	358,443	185,091	116,480	36,275	28,569	15,931	1,691,764
55-59	476,738	390,497	322,430	170,324	113,119	35,535	24,397	14,065	1,547,450
60-64	493,361	384,301	322,953	165,707	117,177	39,538	22,683	12,622	1,558,742
65-69	438,478	341,654	283,099	144,756	107,148	36,522	19,210	9,739	1,380,977
70-74	376,460	291,170	246,012	122,351	95,284	32,429	16,835	6,968	1,187,817
75-79	312,622	240,009	203,677	97,925	80,029	26,542	13,988	4,466	979,433
80-84	199,775	153,880	123,800	60,928	50,183	16,402	8,384	2,398	615,861
85-89	119,396	92,885	67,765	35,799	30,382	9,170	4,811	940	361,201
90+	75,224	58,451	40,240	21,434	20,018	5,269	2,867	509	224,045
<i>Total persons</i>	<i>8,453,902</i>	<i>6,898,479</i>	<i>5,539,988</i>	<i>2,885,683</i>	<i>1,876,510</i>	<i>582,743</i>	<i>471,244</i>	<i>258,284</i>	<i>26,971,766</i>

Total population (estimated) by Remoteness Area(a) at 30 June 2024

Remoteness Area	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total population									

Major cities	6,397,012	5,376,134	3,629,277	2,281,554	1,425,824	..	470,560	..	19,580,361
Inner regional	1,638,476	1,259,520	1,060,729	250,331	183,580	362,805	684	..	4,756,436
Outer regional	384,833	259,544	722,620	193,979	207,458	208,511	..	154,903	2,131,848
Remote	26,738	3,282	73,190	93,169	45,255	8,825	..	54,121	304,579
Very remote	6,842	..	54,172	66,650	14,394	2,602	..	49,260	198,542
<i>Total</i>	<i>8,453,902</i>	<i>6,898,479</i>	<i>5,539,988</i>	<i>2,885,683</i>	<i>1,876,510</i>	<i>582,743</i>	<i>471,244</i>	<i>258,284</i>	<i>26,971,766</i>
Population aged 65 years or over									
Major cities	1,043,350	839,940	587,466	387,865	269,330	..	66,018	..	3,193,969
Inner regional	381,613	273,617	232,234	45,498	49,140	71,197	77	..	1,053,433
Outer regional	90,266	63,568	126,479	35,247	51,391	51,998	..	16,632	435,581
Remote	5,480	924	11,095	9,397	10,495	2,395	..	5,554	45,340
Very remote	1,246	..	7,319	5,186	2,688	744	..	2,834	21,011
<i>Total</i>	<i>1,521,955</i>	<i>1,178,049</i>	<i>964,593</i>	<i>483,193</i>	<i>383,044</i>	<i>126,334</i>	<i>66,095</i>	<i>25,020</i>	<i>4,749,334</i>
Population aged 70 years or over									
Major cities	743,456	600,338	420,963	276,276	195,168	..	46,846	..	2,283,047
Inner regional	271,953	191,107	163,008	30,248	35,042	51,431	39	..	742,862
Outer regional	63,418	44,318	85,601	23,345	36,560	36,238	..	10,554	300,033
Remote	3,796	633	7,281	5,687	7,383	1,603	..	3,263	29,647
Very remote	853	..	4,640	2,882	1,743	540	..	1,464	12,769
<i>Total</i>	<i>1,083,477</i>	<i>836,395</i>	<i>681,494</i>	<i>338,437</i>	<i>275,896</i>	<i>89,812</i>	<i>46,885</i>	<i>15,281</i>	<i>3,368,357</i>

(a) Remoteness Areas are based on the Australian Bureau of Statistics (Jul2021-Jun2026), Australian Statistical Geography Standard (ASGS) Edition 3.

.. Not applicable

All tables:

Department of Health and Aged Care projections of the total population are based on Statistical Area 2 (SA2) population projections prepared by the Australian Bureau of Statistics for the Department of Health and Aged Care according to assumptions agreed to by the Department of Health and Aged Care. Data are based on the 30 June 2024 Estimated Resident Population (ERP) (2021 Census-based).

Aboriginal and Torres Strait Islander Australians population projections:

Population projections for Aboriginal and Torres Strait Islander Australians can be found in the Australian Bureau of Statistics publication 3238.0 - Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2006 to 2031. Refer to the following URL: <https://www.abs.gov.au/AUSSTATS/abs@.nsf/DetailsPage/3238.02006%20to%202031?OpenDocument>

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Providers and Services



Operational aged care services, 30 June 2024

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Number of operational aged care services									
Residential Aged Care	832	741	461	249	231	67	27	9	2,617
Home Care Program	748	589	527	220	139	71	37	33	2,364
Transition Care Program	17	18	11	15	4	3	1	1	70
Short Term Restorative Care Program ^(b)	40	32	20	10	9	8	6	4	128
Innovative Pool	2	1	-	1	2	1	-	-	7
National Aboriginal and Torres Strait Islander Program	2	2	7	5	7	2	-	20	45
Multi-purpose Services	67	11	37	38	26	3	-	1	183
Total ^(b)	1,708	1,394	1,063	538	418	155	71	68	5,414

Number of operational aged care services by Remoteness Areas ^(a)

Residential Aged Care									
Major Cities	534	459	284	201	156	..	27	..	1,661
Inner Regional	220	209	103	19	38	45	-	..	634
Outer Regional	73	71	64	22	35	18	..	4	287
Remote	5	2	7	4	2	2	..	5	27
Very Remote	-	..	3	3	-	2	..	-	8
Home Care Program									
Major Cities	508	413	293	149	99	..	37	..	1,499
Inner Regional	183	140	113	31	17	57	-	..	541
Outer Regional	53	33	90	23	19	11	..	9	238
Remote	2	3	8	12	3	3	..	12	43
Very Remote	2	..	23	5	1	..	..	12	43
Transition Care Program									
Major Cities	9	11	5	11	3	..	1	..	40
Inner Regional	6	6	4	2	1	2	-	..	20
Outer Regional	2	1	2	2	1	1	..	1	9
Remote	-	-	-	1	-	-	..	-	1
Very Remote	-	..	-	-	-	-	..	-	-
Short Term Restorative Care Program									
Major Cities	27	21	13	7	8	..	6	..	81
Inner Regional	12	10	3	1	1	8	-	..	35
Outer Regional ^(b)	1	1	3	2	-	-	..	2	9
Remote	-	-	-	-	-	-	..	2	2
Very Remote	-	..	1	-	-	-	..	-	1
Innovative Pool									
Major Cities	2	1	-	1	1	..	-	..	5
Inner Regional	-	-	-	-	-	1	-	..	1
Outer Regional	-	-	-	-	1	-	..	-	1
Remote	-	-	-	-	-	-	..	-	-
Very Remote	-	-	-	-	-	-	..	-	-
National Aboriginal and Torres Strait Islander Program									
Major Cities	1	1	2	-	2	..	-	..	6
Inner Regional	-	1	-	1	-	-	-	..	2
Outer Regional	1	-	-	-	1	-	..	1	3
Remote	-	-	2	1	-	-	..	5	8
Very Remote	-	..	3	3	4	2	..	14	26
Multi-purpose Services									
Major Cities	-	-	-	-	-	..	-	..	-
Inner Regional	18	3	3	2	1	-	-	..	27
Outer Regional	35	8	12	17	11	3	..	-	86
Remote	11	-	9	12	9	-	..	-	41
Very Remote	3	..	13	7	5	-	..	1	29

(a) Remoteness Areas are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information.

(b) State totals for some program types (e.g. STRC) may not add up to the Australia total due to a small number of services which have service delivery areas spanning two or more states.

.. Not applicable - nil or rounded to zero

Operational aged care places, 30 June 2024

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Number of operational aged care places ^(a)									
Residential Aged Care	73,252	59,416	43,794	20,308	18,398	5,212	2,752	559	223,691
Transition Care Program	1,498	1,045	783	586	387	134	78	49	4,560
Short Term Restorative Care Program	626	563	494	262	135	74	70	45	2,269
Innovative Pool	5	1	-	3	3	1	-	-	13
National Aboriginal and Torres Strait Islander Program	52	124	238	229	254	17	-	745	1,659
Multi-purpose Services	1,311	378	606	770	612	102	-	6	3,785
Total	76,744	61,527	45,915	22,158	19,789	5,540	2,900	1,404	235,977

Number of operational aged care places by Remoteness Areas ^(a,b)

Residential Aged Care									
Major Cities	51,989	42,804	29,286	17,317	14,033	..	2,752	..	158,181
Inner Regional	17,193	13,763	8,996	1,421	2,467	3,943	-	..	47,783
Outer Regional	3,967	2,829	5,142	1,214	1,748	1,180	..	334	16,414
Remote	103	20	228	245	150	66	..	225	1,037
Very Remote	-	..	142	111	-	23	..	-	276

Transition Care Program									
Major Cities	903	729	515	531	282	..	78	..	3,038
Inner Regional	519	298	180	20	105	109	-	..	1,231
Outer Regional	76	18	88	25	-	25	..	49	281
Remote	-	-	-	10	-	-	..	-	10
Very Remote	-	..	-	-	-	-	..	-	-
Short Term Restorative Care Program									
Major Cities	452	407	333	225	115	..	70	..	1,602
Inner Regional	151	140	55	12	20	74	-	..	452
Outer Regional	23	16	91	25	-	-	..	30	185
Remote	-	-	-	-	-	-	..	15	15
Very Remote	-	..	15	-	-	-	..	-	15
Innovative Pool									
Major Cities	5	1	-	3	2	..	-	..	11
Inner Regional	-	-	-	-	-	1	-	..	1
Outer Regional	-	-	-	-	1	-	..	-	1
Remote	-	-	-	-	-	-	..	-	-
Very Remote	-	..	-	-	-	-	..	-	-
National Aboriginal and Torres Strait Islander Program									
Major Cities	39	94	99	-	93	..	-	..	325
Inner Regional	-	30	-	75	-	-	-	..	105
Outer Regional	13	-	-	-	37	-	..	75	125
Remote	-	-	45	15	-	-	..	170	230
Very Remote	-	..	94	139	124	17	..	500	874
Multi-purpose Services									
Major Cities	-	-	-	-	-	..	-	..	-
Inner Regional	384	93	27	73	24	-	-	..	601
Outer Regional	686	285	212	416	255	102	..	-	1,956
Remote	183	-	187	170	254	-	..	-	794
Very Remote	58	..	180	111	79	-	..	6	434
Number of residential aged care places by service size									
1-20 places	271	802	110	18	59	73	-	-	1,333
21-40 places	2,885	2,926	1,337	1,367	1,175	108	21	123	9,942
41-60 places	7,112	7,256	2,933	2,424	2,315	700	137	60	22,937
61+ places	62,984	48,432	39,414	16,499	14,849	4,331	2,594	376	189,479

(a) Following the Increasing Choices changes on 27 February 2017, places for the Home Care Packages program are now assigned to consumers and not to services. Correspondingly, places data for the Home Care Packages Program are no longer reportable here.

(b) Remoteness Areas are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information.

.. Not applicable - nil or rounded to zero

Operational flexible aged care places, 30 June 2024

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Number of operational flexible aged care places ^(a)									
Flexible Residential Aged Care ^(c)									
Innovative Pool	4	1	-	3	-	1	-	-	9
National Aboriginal and Torres Strait Islander Program	8	55	91	45	108	-	-	165	472
Multi-purpose Services	1,175	359	465	611	598	81	-	4	3,293
Flexible Home Care ^(d)									
Innovative Pool	1	-	-	-	3	-	-	-	4
National Aboriginal and Torres Strait Islander Program	44	69	147	184	146	17	-	580	1,187
Multi-purpose Services	136	19	141	159	14	21	-	2	492
Total	1,368	503	844	1,002	869	120	-	751	5,457
Number of operational flexible aged care places by Remoteness Areas ^{(a)(b)}									
Flexible Residential Aged Care ^(c)									
Innovative Pool									
Major Cities	4	1	-	3	-	..	-	..	8
Inner Regional	-	-	-	-	-	1	-	..	1
Outer Regional	-	-	-	-	-	-	..	-	-
Remote	-	-	-	-	-	-	..	-	-
Very Remote	-	..	-	-	-	-	..	-	-
National Aboriginal and Torres Strait Islander Program									
Major Cities	-	25	24	-	33	..	-	..	82
Inner Regional	-	30	-	-	-	-	-	..	30
Outer Regional	8	-	-	-	32	-	..	-	40
Remote	-	-	27	-	-	-	..	40	67
Very Remote	-	..	40	45	43	-	..	125	253
Multi-purpose Services									
Major Cities	-	-	-	-	-	..	-	..	-
Inner Regional	356	90	21	64	24	-	-	..	555
Outer Regional	622	269	151	316	255	81	..	-	1,694
Remote	168	-	147	140	240	-	..	-	695
Very Remote	29	..	146	91	79	-	..	4	349
Flexible Home Care ^(d)									
Innovative Pool									
Major Cities	-	-	-	-	1	..	-	..	1
Inner Regional	1	-	-	-	2	-	-	..	3
Outer Regional	-	-	-	-	-	-	..	-	-
Remote	-	-	-	-	-	-	..	-	-
Very Remote	-	..	-	-	-	-	..	-	-
National Aboriginal and Torres Strait Islander Program									
Major Cities	39	69	75	-	60	..	-	..	243
Inner Regional	-	-	-	75	-	-	-	..	75

Outer Regional	5	-	-	-	5	-	..	75	85
Remote	-	-	18	15	-	-	..	130	163
Very Remote	-	..	54	94	81	17	..	375	621
Multi-purpose Services									
Major Cities	-	-	-	-	-	..	-	..	-
Inner Regional	28	3	6	9	-	-	-	..	46
Outer Regional	64	16	61	100	-	21	..	-	262
Remote	15	-	40	30	14	-	..	-	99
Very Remote	29	..	34	20	-	-	..	2	85

(a) Following the Increasing Choices changes on 27 February 2017, places for the Home Care Packages program are now assigned to consumers and not to services. Correspondingly, places data for the Home Care Packages Program are no longer reportable here.

(b) Remoteness Areas are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information.

(c) Count is of operational flexible residential places delivered under the Multi-Purpose Services, National Aboriginal and Torres Strait Islander Flexible Aged Care and Innovative Care Programs and provided in a residential aged care facility

(d) Count is of operational flexible home care places delivered under the Multi-Purpose Services, National Aboriginal and Torres Strait Islander Flexible Aged Care and Innovative Care Programs and provided in the community.

.. Not applicable - nil or rounded to zero

Allocated aged care places, 30 June 2024

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Number of allocated aged care places ^(a,b)									
Residential Aged Care	82,410	66,189	49,110	22,320	19,277	5,565	3,151	689	248,711
Transition Care Program	1,498	1,045	783	596	387	134	78	49	4,570
Short Term Restorative Care Program	626	563	494	262	135	74	70	45	2,269
Innovative Pool	5	1	-	3	3	1	-	-	13
National Aboriginal and Torres Strait Islander Program	52	124	238	229	254	17	-	745	1,659
Multi-purpose Services	1,361	378	613	795	669	102	-	6	3,924
Total	85,952	68,300	51,238	24,205	20,725	5,893	3,299	1,534	261,146

(a) Following the Increasing Choices changes on 27 February 2017, places for the Home Care Packages program are now assigned to consumers and not to services. Correspondingly, places data for the Home Care Packages Program are no longer reportable here.

(b) Allocated aged care places include operational aged care places, unused (e.g. not currently operational) places, and places that are approved but not yet operational.

- nil or rounded to zero

Ownership types of aged care approved providers, 30 June 2024

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Ownership type of provider									
Residential Aged Care places									
Private for-profit	26,239	30,611	19,156	8,689	4,757	668	413	135	90,668
Religious	16,932	7,114	12,550	4,615	4,713	1,584	543	85	48,136
Community-based	10,032	7,850	2,964	2,224	2,357	849	506	339	27,121
Charitable	19,399	8,956	8,112	4,702	5,546	2,054	1,290	-	50,059
Religious/Charitable	-	-	-	-	-	-	-	-	-
State and Territory government	287	4,795	992	56	811	57	-	-	6,998
Local government	363	90	20	22	214	-	-	-	709
Home Care recipients ^(a)									
Private for-profit	43,492	25,120	24,704	6,487	5,926	751	298	130	106,908
Religious	8,315	11,749	16,439	3,177	3,609	712	558	275	44,834
Community-based	17,793	12,615	9,822	2,018	2,617	1,253	496	415	47,029
Charitable	20,783	12,505	8,130	8,624	9,656	3,284	1,039	-	64,021
Religious/Charitable	39	-	-	-	-	-	-	-	39
State and Territory government	3	6,831	270	74	1,400	22	-	-	8,600
Local government	849	1,988	156	254	577	-	-	231	4,055

(a) Following the Increasing Choices changes on 27 February 2017, places for the Home Care Packages program are now assigned to consumers and not to services. Correspondingly, information on recipient numbers by home care approved provider type are provided for 30 June 2024.

- nil or rounded to zero

Client summary



Aged care clients at 30 June 2024^(a,b)

Program type	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Residential care									
Permanent	60,785	49,161	38,619	17,831	16,211	4,373	2,409	495	189,884
Respite	3,118	2,527	1,236	389	942	171	62	33	8,478
<i>Total residential care</i>	<i>63,903</i>	<i>51,688</i>	<i>39,855</i>	<i>18,220</i>	<i>17,153</i>	<i>4,544</i>	<i>2,471</i>	<i>528</i>	<i>198,362</i>
Home Care									
Home Care Packages levels 1–2	47,808	33,704	26,090	5,424	9,698	2,827	853	384	126,788
Home Care Packages levels 3–4	43,466	37,104	33,431	15,210	14,087	3,195	1,538	667	148,698
<i>Total Home Care Packages</i>	<i>91,274</i>	<i>70,808</i>	<i>59,521</i>	<i>20,634</i>	<i>23,785</i>	<i>6,022</i>	<i>2,391</i>	<i>1,051</i>	<i>275,486</i>
Commonwealth Home Support Program	..	..	..	..	..	..	..	..	..
Transition Care	1,168	751	559	277	227	93	56	40	3,171
Short Term Restorative Care	457	394	426	212	108	53	35	16	1,701

(a) Data are presented at the program level only. An individual may receive services under more than one aged care program, therefore the number of unique individuals accessing aged care cannot be determined.

(b) State or territory is based on the location of the service provider outlet.

.. Not applicable

Aged care clients during 2023–24 financial year^(a,b,c)

Program type	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
All clients									
Residential care									
Permanent	81,109	65,692	51,828	23,863	21,863	6,162	3,274	662	254,049
Respite	29,425	24,075	13,571	4,042	8,868	1,820	786	167	82,480
<i>Residential care</i>	<i>92,044</i>	<i>76,662</i>	<i>56,850</i>	<i>25,543</i>	<i>25,419</i>	<i>7,091</i>	<i>3,556</i>	<i>738</i>	<i>287,111</i>
Home Care									
Home Care Packages levels 1–2	55,408	38,353	30,599	6,579	11,113	3,395	1,042	463	143,654
Home Care Packages levels 3–4	57,811	47,833	44,449	20,872	18,495	4,480	2,155	909	191,881
<i>Home Care Packages</i>	<i>113,058</i>	<i>86,087</i>	<i>74,906</i>	<i>27,429</i>	<i>29,591</i>	<i>7,865</i>	<i>3,193</i>	<i>1,370</i>	<i>334,840</i>
Commonwealth Home Support Program	236,844	224,869	190,202	65,685	72,615	25,215	10,382	4,671	834,981
Transition Care	5,897	3,947	2,937	1,786	1,271	474	275	161	16,743
Short Term Restorative Care	2,709	2,429	2,735	1,169	558	313	224	91	10,226

Aboriginal and Torres Strait Islander peoples^(a) aged 50 years and over

Residential care									
Permanent	966	221	903	410	138	80	18	218	2,952
Respite	371	98	196	74	60	35	7	73	913
<i>Residential care</i>	<i>1,122</i>	<i>274</i>	<i>999</i>	<i>456</i>	<i>167</i>	<i>106</i>	<i>20</i>	<i>270</i>	<i>3,410</i>
Home Care									
Home Care Packages levels 1–2	1,997	627	958	139	348	125	22	220	4,353
Home Care Packages levels 3–4	2,166	641	1,496	513	520	175	33	304	5,678
<i>Home Care Packages</i>	<i>4,156</i>	<i>1,267</i>	<i>2,451</i>	<i>652</i>	<i>868</i>	<i>300</i>	<i>55</i>	<i>523</i>	<i>10,013</i>
Commonwealth Home Support Program	7,413	2,829	7,826	1,509	1,430	839	110	1,763	23,815
Transition Care	117	14	55	80	6	5	3	8	288
Short Term Restorative Care	86	23	69	26	8	15	4	2	233

Clients aged 65 years and over and Aboriginal and Torres Strait Islander peoples aged 50–64 years

Residential care									
Permanent									
50–64 years (Aboriginal and Torres Strait Islander peoples only)	99	35	106	64	10	6	2	26	348
65–69 years	1,891	1,687	1,302	611	466	169	61	41	6,218
70–74 years	5,033	4,070	3,693	1,550	1,279	457	179	107	16,339
75–79 years	9,495	7,300	6,898	2,742	2,565	788	422	121	30,238
80–84 years	14,354	11,332	9,881	4,336	3,653	1,111	591	128	45,312
85–89 years	20,090	16,111	12,439	5,842	5,123	1,504	820	113	61,950
90+ years	29,598	24,566	17,267	8,591	8,660	2,078	1,192	125	91,974
65+ years, Aboriginal and Torres Strait Islander status unknown	6,440	5,064	4,422	1,927	1,633	465	231	35	20,202
<i>Total older clients</i>	<i>80,560</i>	<i>65,101</i>	<i>51,586</i>	<i>23,736</i>	<i>21,756</i>	<i>6,113</i>	<i>3,267</i>	<i>661</i>	<i>252,379</i>
Respite									
50–64 years (Aboriginal and Torres Strait Islander peoples only)	37	15	35	16	6	2	1	12	124
65–69 years	854	616	422	122	247	47	19	11	2,336
70–74 years	2,034	1,622	1,044	296	637	135	47	27	5,821
75–79 years	3,954	3,052	2,054	599	1,163	272	122	39	11,212
80–84 years	5,882	4,916	2,908	811	1,724	380	151	28	16,727
85–89 years	7,624	6,336	3,354	1,026	2,262	475	212	32	21,254
90+ years	8,940	7,447	3,725	1,167	2,800	501	234	18	24,764
65+ years, Aboriginal and Torres Strait Islander status unknown	4,037	2,775	1,867	374	1,112	163	63	12	10,378
<i>Total older clients</i>	<i>29,325</i>	<i>24,004</i>	<i>13,542</i>	<i>4,037</i>	<i>8,839</i>	<i>1,812</i>	<i>786</i>	<i>167</i>	<i>82,238</i>
Residential care									
50–64 years (Aboriginal and Torres Strait Islander peoples only)	121	44	130	78	15	8	2	36	434
65–69 years	2,257	1,992	1,474	678	584	199	73	49	7,292
70–74 years	5,893	4,895	4,125	1,689	1,579	527	204	122	18,971
75–79 years	11,077	8,778	7,748	3,013	3,046	931	465	140	35,053
80–84 years	16,594	13,656	10,957	4,673	4,411	1,307	651	137	52,208
85–89 years	22,849	18,936	13,575	6,245	6,040	1,732	892	125	70,205

90+ years	32,657	27,726	18,582	9,035	9,620	2,333	1,262	128	101,143
65+ years, Aboriginal and Torres Strait Islander status unknown	7,798	6,175	5,020	2,062	2,070	535	249	37	23,892
Total older clients	91,448	76,027	56,591	25,411	25,295	7,037	3,549	737	285,306
Home Care									
Levels 1-2									
50-64 years (Aboriginal and Torres Strait Islander peoples only)	504	154	185	30	121	14	6	84	1,078
65-69 years	2,090	1,192	1,281	216	355	118	29	63	5,168
70-74 years	5,925	4,037	3,567	575	1,081	402	72	92	15,271
75-79 years	10,013	7,252	6,059	1,077	2,130	624	162	78	26,658
80-84 years	13,241	9,734	7,568	1,594	2,717	812	261	66	35,155
85-89 years	13,763	9,743	7,095	1,729	2,768	862	292	53	35,644
90+ years	9,761	6,197	4,821	1,336	1,927	563	219	24	24,467
65+ years, Aboriginal and Torres Strait Islander status unknown	4,531	3,488	2,270	430	989	326	62	22	12,058
Total older clients	55,297	38,309	30,576	6,557	11,099	3,395	1,041	460	143,441
Levels 3-4									
50-64 years (Aboriginal and Torres Strait Islander peoples only)	509	223	382	125	196	36	8	81	1,512
65-69 years	2,292	1,726	2,065	794	743	197	74	77	7,662
70-74 years	6,180	5,429	5,567	2,191	1,920	583	191	151	21,453
75-79 years	9,845	8,399	8,227	3,538	3,146	842	397	191	33,582
80-84 years	12,200	10,503	9,813	4,406	3,940	983	471	160	41,382
85-89 years	13,286	11,233	9,550	4,854	4,349	977	527	141	43,877
90+ years	13,263	10,192	8,652	4,788	4,144	858	483	103	41,637
65+ years, Aboriginal and Torres Strait Islander status unknown	1,839	1,989	1,927	877	848	142	95	15	7,669
Total older clients	57,575	47,705	44,256	20,696	18,438	4,476	2,151	904	191,105
Home Care Packages									
50-64 years (Aboriginal and Torres Strait Islander peoples only)	1,011	376	566	155	317	50	14	165	2,585
65-69 years	4,377	2,915	3,342	1,010	1,098	315	103	139	12,811
70-74 years	12,088	9,451	9,119	2,764	2,999	983	262	243	36,633
75-79 years	19,822	15,630	14,268	4,608	5,275	1,465	559	269	60,114
80-84 years	25,402	20,212	17,338	5,993	6,651	1,794	731	226	76,366
85-89 years	27,019	20,958	16,615	6,579	7,115	1,836	819	194	79,380
90+ years	22,993	16,373	13,442	6,122	6,065	1,418	700	126	65,963
65+ years, Aboriginal and Torres Strait Islander status unknown	6,369	5,476	4,197	1,307	1,837	468	157	37	19,724
Total older clients	112,712	85,915	74,690	27,231	29,520	7,861	3,188	1,362	333,852
Commonwealth Home Support Program									
50-64 years (Aboriginal and Torres Strait Islander peoples only)	2,369	1,154	3,214	514	588	247	36	743	8,894
65-69 years	16,369	20,374	13,963	3,909	5,407	2,198	854	618	64,055
70-74 years	34,574	36,758	30,754	8,801	11,362	3,917	1,679	868	129,425
75-79 years	52,485	50,837	46,052	14,280	16,985	5,680	2,320	928	190,536
80-84 years	55,305	50,352	45,333	16,256	16,770	5,895	2,311	741	194,011
85-89 years	45,323	39,214	31,957	13,630	13,007	4,480	1,878	467	150,784
90+ years	28,630	24,091	18,043	8,044	7,983	2,695	1,123	209	91,338
65+ years, Aboriginal and Torres Strait Islander status unknown	10,198	13,469	8,027	2,370	2,135	748	804	105	38,054
Total older clients	235,055	222,780	189,316	65,434	72,102	25,112	10,201	4,574	829,043
Transition Care									
50-64 years (Aboriginal and Torres Strait Islander peoples only)	29	2	12	29	2	-	-	3	77
65-69 years	426	235	248	97	77	31	17	16	1,147
70-74 years	800	473	430	162	150	69	24	32	2,139
75-79 years	1,181	697	644	280	242	108	44	40	3,235
80-84 years	1,349	868	661	399	262	86	68	41	3,732
85-89 years	1,275	896	566	432	310	107	69	21	3,675
90+ years	829	769	371	382	227	73	53	8	2,712
65+ years, Aboriginal and Torres Strait Islander status unknown	1,272	687	724	285	227	88	20	15	3,318
Total older clients	5,889	3,940	2,932	1,781	1,270	474	275	161	16,717
Short Term Restorative Care									
50-64 years (Aboriginal and Torres Strait Islander peoples only)	35	5	17	7	4	5	1	-	74
65-69 years	220	222	275	90	38	24	8	9	886
70-74 years	417	359	448	153	76	53	18	20	1,544
75-79 years	597	510	672	195	120	72	49	19	2,234
80-84 years	601	580	640	273	126	79	58	21	2,378
85-89 years	531	476	461	255	132	52	52	12	1,970
90+ years	302	275	221	187	62	27	38	10	1,121
65+ years, Aboriginal and Torres Strait Islander status unknown	566	452	614	198	130	65	32	11	2,068
Total older clients	2,703	2,427	2,734	1,160	558	312	224	91	10,207

(a) Client numbers are distinct counts of clients at any time in the 12 month period to 30 June.

(b) Data are presented at the program level only. An individual may receive services under more than one aged care program throughout the year, therefore the number of unique individuals accessing aged care cannot be determined.

(c) State or territory is based on the location of the service provider outlet, except Commonwealth Home Support Program which is based on the location of the client according to the most recent client record in the DSS Data Exchange. Where a person moved from one state to another they are counted uniquely in each state. Thus, a person who moved between states within the year will be double counted, making the total number of people across states greater than the number of unique individuals receiving services under the program.

(d) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

.. Not applicable - nil or rounded to zero

Expenditure summary



Commonwealth Government expenditure on aged care services, 2023–24 financial year ^(a,b)										
Program Type	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Other ^(c)	Aust
	(\$'000)									
Residential care subsidies (Health)	6,638,918	5,278,779	4,136,998	1,895,344	1,812,137	490,395	236,389	74,086	-	20,563,047
Residential care subsidies (DVA)	217,590	151,052	170,929	56,706	54,477	19,243	8,755	1,291	-	680,041
Home Care Packages										
Home Care levels 1–2	708,840	507,450	329,728	68,504	141,362	40,220	14,057	5,756	-	1,815,916
Home Care levels 3–4	1,766,316	1,506,056	1,135,400	534,984	544,788	130,302	69,736	27,445	-	5,715,025
Home Care all levels ^(d)	2,475,156	2,013,506	1,465,128	603,487	686,150	170,521	83,793	33,201	-	7,530,941
Basic support at home										
Home Support (CHSP) ^(e)	760,707	767,108	737,973	271,001	251,470	70,546	36,448	24,141	107,107	3,026,502
Home Support (DSOA) ^(f)	164,373	67,730	58,442	50,851	61,698	28,658	1,335	1,033	569	434,689
Veterans Home Care (DVA) ^(g)	-	-	-	-	-	-	-	-	135,507	135,507
Community Nursing (DVA) ^(g)	-	-	-	-	-	-	-	-	170,797	170,797
Flexible Care and short term aged care										
Multi-Purpose Services ^(h)	90,473	24,421	45,429	51,719	48,167	6,318	-	474	-	267,000
NATSIFACP	4,154	14,906	33,457	11,284	23,647	890	-	70,836	34,112	193,285
Innovative pool	154	43	147	60	-	31	-	-	-	434
Transition Care	123,499	80,377	60,506	36,135	24,780	10,315	6,071	2,952	-	344,635
Short Term Restorative Care	32,522	30,550	32,483	14,450	6,125	3,653	2,699	1,207	-	123,690
Continence Aids Assistance	-	-	-	-	-	-	-	-	112,503	112,503
Other aged care										
Access and Information	147,989	109,479	90,885	41,520	35,972	10,496	4,714	4,232	195,764	641,050
Aged Care Assessment Program (ACAP)	47,438	34,084	24,611	14,189	12,727	3,867	1,634	2,040	-	140,591
Other access and information services	100,551	75,395	66,274	27,330	23,246	6,628	3,079	2,191	195,764	500,459
Rural and Remote Building Fund	14,012	12,767	34,276	2,418	19,063	10,761	-	16,146	2,059	111,502
Zero Real Interest Loans (ZRIL)	-	-	-	-	-	-	-	-	-	-
RAD Support Loan Program	-	-	-	-	-	-	-	-	-	-
Bond Management	-	-	-	-	-	-	-	-	7	7
Accommodation Bond Guarantee Scheme	882	-	-	-	-	-	-	-	-	882
Aged Care Quality	519,504	352,966	140,794	77,854	64,161	17,041	33,651	12,793	159,764	1,378,028
Specialist Dementia Care Units	11,845	3,890	5,635	1,837	1,280	962	-	-	59	25,507
Other aged care workforce ⁽ⁱ⁾	-	-	-	-	-	-	-	-	1	1
Total Expenditure^(j)	11,201,778	8,907,571	7,013,079	3,114,166	3,089,128	839,829	413,855	242,393	918,248	35,740,048

(a) Figures in these expenditure tables are formatted as thousands, with the underlying values representing actual dollars.

(b) In 2023–24, various aged care programs were supported through COVID-19 with additional top-up, emergency and other supplementation funding. This funding where applicable is grouped within the specific programs to which they related. Data may be grouped by state based on where the funding were directed or otherwise where it was administered. Data should be interpreted with this factor in mind.

(c) 'Other' includes Government expenditure that cannot be attributed to an individual state or territory and reconciliation or other adjustments to final FY figures. 'Other' expenditure are counted in Australian totals.

(d) The 2023–24 expenditure figures for Home Care Packages are not comparable to previous financial years due to new payment arrangements introduced in 2021–22. Since 1 September 2021, Home Care Package providers are paid only for the care, services and goods they deliver to care recipients. In 2023–24, \$8.9 billion in Government subsidy was made available, plus supplements but less the income tested care fee. In addition, unspent or saved package funds may have accrued in Home Care Accounts, and some providers continued to hold a balance of unspent funds accumulated prior to 1 September 2021. Once all these variables were factored in, \$7.5 billion was expensed to providers.

(e) Commonwealth Home Support Program.

(f) Disability Support for Older Australians. The DSOA program supports older people with disability who received specialist disability services from the Continuity of Support (CoS) Programme, but were not eligible for the National Disability Insurance Scheme (NDIS).

(g) Expenditure for DVA Veterans Home Care and Community Nursing programs are not available by state/territory.

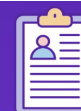
(h) Note: Due to administrative reasons, in all years prior to 2022–23, the funding for services provided on Norfolk Island are included under NSW totals, except for 2020–21, where funding for these services were grouped separately as Other Territories (OT). From 2022–23, Norfolk Island is included in QLD totals.

(i) This measure encompasses workforce support, retention and additional funding payments specific to the 2023–24 financial year.

(j) Excludes aged care revenue such as recoveries and cross-billing, and additional Commonwealth Government expenditure not listed separately above, such as expenditure through the Australian Aged Care Quality and Safety Commission.

.. Not applicable - Nil or rounded to zero

Assessments and approvals



Aged care assessments summary, 2023-24 financial year^(a)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total number of completed aged care assessments of all people	71,842	55,652	42,137	20,766	18,905	5,324	2,426	1,238	218,290
Number of completed aged care assessments by Aboriginal and Torres Strait Islander status ^(b)									
Aboriginal and Torres Strait Islander peoples									
Aged less than 50 years	5	2	1	4	2	-	-	-	14
50-64 years	450	114	337	191	177	31	3	124	1,427
50-69 years	731	180	535	299	253	47	9	194	2,248
50 years and over	1,716	376	1,177	565	408	146	26	355	4,769
65 years and over	1,266	262	840	374	231	115	23	231	3,342
70 years and over	985	196	642	266	155	99	17	161	2,521
Age unknown	159	25	105	46	31	15	7	36	424
All Aboriginal and Torres Strait Islander peoples (including age unknown)	1,880	403	1,283	615	441	161	33	391	5,207
Non-Aboriginal and Torres Strait Islander peoples									
Aged less than 50 years	12	6	6	8	3	-	-	-	35
50-64 years	287	109	142	186	83	19	3	5	834
50-69 years	4,283	3,311	2,813	1,238	1,265	322	136	70	13,438
50 years and over	64,747	51,663	37,754	18,708	17,142	4,808	2,233	764	197,819
65 years and over	64,460	51,554	37,612	18,522	17,059	4,789	2,230	759	196,985
70 years and over	60,464	48,352	34,941	17,470	15,877	4,486	2,097	694	184,381
Age unknown	5,203	3,579	3,094	1,435	1,319	355	160	83	15,228
All Non-Aboriginal and Torres Strait Islander peoples (including age unknown)	69,962	55,248	40,854	20,151	18,464	5,163	2,393	847	213,082
Aboriginal and Torres Strait Islander status not stated									
Aged less than 50 years	-	-	-	-	-	-	-	-	-
50-64 years	-	-	-	-	-	-	-	-	-
50-69 years	-	-	-	-	-	-	-	-	-
50 years and over	-	1	-	-	-	-	-	-	1
65 years and over	-	1	-	-	-	-	-	-	1
70 years and over	-	1	-	-	-	-	-	-	1
Age unknown	-	-	-	-	-	-	-	-	-
All Aboriginal and Torres Strait Islander status not stated (including age unknown)	-	1	-	-	-	-	-	-	1
Number of completed aged care assessments by CALD status ^(c)									
All clients									
CALD	17,204	18,820	4,705	4,001	3,724	363	544	164	49,525
Non-CALD	47,430	32,247	33,272	14,939	13,058	4,518	1,590	857	147,911
CALD status unknown	7,208	4,585	4,160	1,826	2,123	443	292	217	20,854
Clients aged 65 years and over									
CALD	17,174	18,800	4,697	3,987	3,721	363	544	163	49,449
Non-CALD	46,765	32,048	32,837	14,610	12,835	4,471	1,586	755	145,907
CALD status unknown	1,787	969	918	299	734	70	123	72	4,972
Number of completed aged care assessments by Remoteness Area ^(d)									
All clients									
Major cities	43,388	38,768	23,085	15,484	12,971	9	2,253	9	135,967
Inner regional	18,866	11,341	10,218	1,759	2,414	3,457	41	4	48,100
Outer regional	5,191	2,769	5,945	1,768	1,871	1,506	13	686	19,749
Remote	349	44	398	418	503	68	-	270	2,050
Very remote	43	-	242	204	140	27	-	147	803
Unknown	4,005	2,730	2,249	1,133	1,006	257	119	122	11,621
Clients aged 65 years and over									
Major cities	41,986	37,927	22,269	14,912	12,597	9	2,199	9	131,908
Inner regional	18,208	11,026	9,855	1,686	2,352	3,343	39	4	46,513
Outer regional	4,966	2,673	5,679	1,697	1,754	1,455	12	631	18,867
Remote	329	40	369	370	472	61	-	216	1,857
Very remote	40	-	212	166	87	27	-	100	632
Unknown	197	151	68	65	28	9	3	30	551
Number of Aged Care Assessment Teams	17	18	14	15	8	3	1	4	80

(a) Data in this table include complete assessments only and excludes assessments which were cancelled or closed.

(b) The number of Aboriginal and Torres Strait Islander assessments is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the assessment of Aboriginal and Torres Strait Islander persons.

(c) People from Culturally and Linguistically Diverse (CALD) backgrounds are identified as those who were born overseas in countries other than main-English speaking countries (e.g. UK, Ireland, NZ, Canada, South Africa, and USA).

(d) Remoteness Areas are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are proportionally distributed by Remoteness Area based on the postcode of the client's usual address as recorded in the assessment. 'Unknown' includes records with missing location information; records where the Remoteness Area and State assigned to a record are incompatible, and records where Remoteness Area could not be determined from recorded data.

(e) Remoteness area is based on the residential address of the recipient of care at the time of their assessment to receive aged care services. State and territory is based on the state or territory in which the assessment team is located. Some recipients are counted in remoteness categories that do not exist in the state or territory they are counted in, as they were assessed for care in a state or territory other than that in which they were residing.

.. Not applicable - nil or rounded to zero

Age-specific numbers of aged care approvals, 2023-24 financial year^(a)

Program/age group	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Numbers of approvals of eligibility for permanent residential care									
<65 years	280	127	251	172	176	27	5	20	1,058

65–69 years	1,856	1,686	1,561	616	838	147	119	31	6,854
70–74 years	3,603	3,093	2,909	1,122	1,412	288	179	50	12,656
75–79 years	6,201	5,364	4,881	1,767	2,341	454	322	52	21,382
80–84 years	8,436	7,089	5,873	2,362	3,001	582	412	67	27,822
85 years and over	16,191	12,551	9,230	4,703	4,819	1,127	667	61	49,349
Age unknown	2,465	1,854	1,944	775	915	122	131	13	8,219
<i>Total (including age unknown)</i>	<i>39,032</i>	<i>31,764</i>	<i>26,649</i>	<i>11,517</i>	<i>13,502</i>	<i>2,747</i>	<i>1,835</i>	<i>294</i>	<i>127,340</i>

Numbers of approvals of eligibility for Home Care

<65 years	506	99	335	289	203	29	6	91	1,558
65–69 years	2,847	2,201	2,093	792	944	225	110	99	9,311
70–74 years	5,554	4,099	3,698	1,536	1,611	446	186	142	17,272
75–79 years	8,742	6,761	5,884	2,412	2,601	703	317	156	27,576
80–84 years	10,556	8,582	6,678	3,060	3,191	808	461	135	33,471
85 years and over	17,232	13,533	9,557	5,395	5,016	1,188	744	137	52,802
Age unknown	4,772	3,191	2,913	1,360	1,264	343	154	111	14,108
<i>Total (including age unknown)</i>	<i>50,209</i>	<i>38,466</i>	<i>31,158</i>	<i>14,844</i>	<i>14,830</i>	<i>3,742</i>	<i>1,978</i>	<i>871</i>	<i>156,098</i>

Number of approvals by Remoteness Area^(b, c, d)

All clients									
Major cities	68,029	62,187	38,475	26,354	22,302	13	4,451	15	221,826
Inner regional	28,649	17,389	16,862	2,837	4,259	5,895	72	5	75,968
Outer regional	7,730	4,078	9,270	3,009	2,964	2,573	27	1,050	30,701
Remote	524	75	563	713	887	113	-	349	3,224
Very remote	62	-	349	325	263	46	-	209	1,254
Unknown	6,955	4,827	4,264	2,068	1,909	505	263	201	20,992
Clients aged 65 years and over									
Major cities	65,899	60,906	37,068	25,378	21,658	13	4,338	15	215,275
Inner regional	27,682	16,944	16,262	2,721	4,151	5,720	69	5	73,554
Outer regional	7,393	3,953	8,851	2,886	2,790	2,490	25	969	29,357
Remote	490	68	525	639	831	103	-	284	2,940
Very remote	58	-	305	266	161	46	-	144	980
Unknown	229	197	93	118	37	14	5	46	739

(a) One assessment may result in approvals for multiple care types.

(b) Approvals data by Remoteness Area include all assessments where any valid approval for residential care, home care package, restorative aged care and/or flexible aged care was recorded. Data exclude assessments in which no valid approvals were recorded.

(c) Remoteness Areas are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are proportionally distributed by Remoteness Area based on the postcode of the client's usual address as recorded in the assessment. 'Unknown' includes records with missing location information; records where the Remoteness Area and State assigned to a record are incompatible, and records where Remoteness Area could not be determined from recorded data.

(d) Remoteness area is based on the residential address of the recipient of care at the time of their assessment to receive aged care services. State and territory is based on the state or territory in which the assessment team is located. Some recipients are counted in remoteness categories that do not exist in the state or territory they are counted in, as they were assessed for care in a state or territory other than that in which they were residing.

.. Not applicable - nil or rounded to zero

Recommended long-term living arrangements^(a), 2023-24 financial year

Program/age group	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Community									
Private residence	73.1	74.8	56.8	55.0	73.2	77.9	0.0	0.0	73.8
Other community ^(c)	5.7	4.5	2.5	8.4	8.9	4.8	0.0	0.0	6.2
<i>Total community</i>	<i>78.7</i>	<i>79.2</i>	<i>59.3</i>	<i>63.4</i>	<i>82.0</i>	<i>82.6</i>	<i>0.0</i>	<i>0.0</i>	<i>79.9</i>
Residential	21.1	21.2	40.7	36.3	18.1	18.0	100.0	100.0	20.4
Other ^(d)	0.0	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.1
No long term plan made ^(e)	0.3	0.0	0.8	0.3	0.0	0.0	0.0	0.0	0.1
(Number)									
Number of clients^(f, g)	65,826	51,326	38,683	18,948	17,430	4,910	2,242	1,100	200,453

(a) Data include completed assessments and assessments which were cancelled or closed, and exclude assessments that were ongoing at the end of the financial year.

(b) Percentage data are computed using as a denominator a distinct count of all clients for whom a recommended long-term living arrangement was recorded, or a reason for no recommendation being made was known. Recommendations are an optional part of an aged care assessment. Where a client had more than one assessment in the reporting period, the most recent assessment is counted against each applicable recommendation. As clients are counted once against each recommendation type they had recorded in an assessment, but the denominator is a distinct count of these clients, percentages may add up to more than 100%.

(c) Includes independent living within a retirement village, supported community accommodation, boarding houses and other community settings.

(d) Includes hospital and other institutional care.

(e) Includes assessments that ended before completion, such as when the client died, transferred, withdrew, or other reasons.

(f) 'Number of clients' provides a distinct count of clients with an assessment that ended in the financial year.

(g) In 2023-24, 13.9 per cent of clients with an assessment ended in the financial year (27,891 clients) had an assessment with a recorded recommendation or it was known no recommendation was made.

All tables:

Data are reported for comprehensive aged care assessments undertaken by Aged Care Assessment Teams (ACATs). Data exclude assessments for home support services undertaken by Regional Assessment Services (RASs).

Data for assessments were extracted in October 2024. Future extracts of these data may change and thus alter final numbers.

Data are grouped by State/Territory based on the ACAT undertaking the assessment.

The methodology used to calculate assessment data was updated in 2020. These data are not comparable with data reported in previous years.

Home Care



Aged care clients as at 30 June 2024^(a)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
All clients	91,274	70,808	59,521	20,634	23,785	6,022	2,391	1,051	275,486
Older clients (aged 65 years and over and Aboriginal and Torres Strait Islander peoples aged 50–64 years)	90,974	70,660	59,348	20,469	23,731	6,019	2,386	1,043	274,630
Care level ^(b)									
Level 1	7,005	3,442	2,771	351	886	293	40	4	14,792
Level 2	40,803	30,262	23,319	5,073	8,812	2,534	813	380	111,996
Level 3	29,125	21,574	20,271	7,457	9,144	2,195	740	402	90,908
Level 4	14,341	15,530	13,160	7,753	4,943	1,000	798	265	57,790
Sex by age									
Female									
<65 years	819	330	437	193	222	34	12	90	2,137
65–69 years	2,480	1,643	1,817	485	615	157	57	71	7,325
70–74 years	6,725	5,362	4,911	1,311	1,638	532	129	114	20,722
75–79 years	11,221	9,023	7,558	2,323	2,954	797	312	109	34,297
80–84 years	13,941	11,451	9,066	2,972	3,705	928	400	104	42,567
85–89 years	14,282	11,199	8,266	3,178	3,785	925	410	97	42,142
90 years and over	10,992	7,729	6,227	2,809	2,802	669	325	56	31,609
Age unknown	-	-	-	-	-	-	-	-	-
Total female (including age unknown)	60,460	46,737	38,282	13,271	15,721	4,042	1,645	641	180,799
Male									
<65 years	376	143	230	101	118	11	4	54	1,037
65–69 years	1,306	872	1,019	319	335	94	25	50	4,020
70–74 years	3,621	2,843	2,843	916	928	273	82	88	11,594
75–79 years	5,639	4,482	4,378	1,319	1,503	374	122	92	17,909
80–84 years	7,078	5,660	5,010	1,615	1,838	472	175	64	21,912
85–89 years	7,253	5,871	4,581	1,724	1,882	465	189	40	22,005
90 years and over	5,529	4,192	3,167	1,367	1,458	291	148	22	16,174
Age unknown	-	-	-	-	-	-	-	-	-
Total male (including age unknown)	30,802	24,063	21,228	7,361	8,062	1,980	745	410	94,651
All persons (includes unknown sex)									
<65 years	1,196	474	668	294	340	45	16	144	3,177
65–69 years	3,786	2,515	2,837	804	950	251	82	121	11,346
70–74 years	10,350	8,206	7,756	2,227	2,566	805	211	202	32,323
75–79 years	16,861	13,505	11,939	3,642	4,458	1,171	435	201	52,212
80–84 years	21,022	17,113	14,079	4,588	5,544	1,400	575	168	64,489
85–89 years	21,535	17,071	12,848	4,902	5,667	1,390	599	137	64,149
90 years and over	16,524	11,924	9,394	4,177	4,260	960	473	78	47,790
Age unknown	-	-	-	-	-	-	-	-	-
Total persons (including age unknown)	91,274	70,808	59,521	20,634	23,785	6,022	2,391	1,051	275,486
Aboriginal and Torres Strait Islander status ^(c)									
Care level									
Level 1-2									
Aboriginal and Torres Strait Islander peoples									
Aged 50-64 years	461	136	168	23	115	10	5	75	993
Aged 50-69 years	751	240	318	49	173	27	9	111	1,678
Aged 70 years and over	1,052	316	536	61	148	85	6	81	2,285
All Aboriginal and Torres Strait Islander peoples	1,804	556	854	110	321	112	15	193	3,965
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	41,492	29,693	23,025	4,880	8,401	2,405	775	168	110,839
Aboriginal and Torres Strait Islander status not stated, 65 years and over	4,412	3,414	2,190	416	962	310	62	21	11,787
Level 3-4									
Aboriginal and Torres Strait Islander peoples									
Aged 50-64 years	435	190	327	106	171	32	6	61	1,328
Aged 50-69 years	763	286	536	180	257	59	11	109	2,201
Aged 70 years and over	1,012	252	682	235	189	92	12	130	2,604
All Aboriginal and Torres Strait Islander peoples	1,777	540	1,218	416	446	151	23	239	4,810
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	39,825	34,605	30,389	13,865	12,842	2,905	1,424	411	136,266
Aboriginal and Torres Strait Islander status not stated, 65 years and over	1,667	1,854	1,672	783	759	136	87	12	6,970
CALD ^(d) status									
All clients									
Level 1-2									
CALD	15,170	14,154	4,476	1,338	2,244	247	200	53	37,882
Non-CALD	31,318	18,729	20,941	3,966	6,963	2,506	627	306	85,356
CALD status unknown	1,320	821	673	120	491	74	26	25	3,550
Level 3-4									
CALD	14,679	17,191	6,608	3,873	4,036	281	409	120	47,197

Non-CALD	27,609	19,060	25,890	10,990	9,384	2,849	1,092	500	97,374
CALD status unknown	1,178	853	933	347	667	65	37	47	4,127
Clients aged 65 years and over									
Level 1-2									
CALD	15,156	14,151	4,474	1,336	2,242	247	200	53	37,859
Non-CALD	30,792	18,559	20,765	3,928	6,840	2,497	623	235	84,239
CALD status unknown	1,298	817	662	119	487	73	24	18	3,498
Level 3-4									
CALD	14,665	17,174	6,592	3,864	4,035	281	409	120	47,140
Non-CALD	27,015	18,786	25,451	10,767	9,194	2,814	1,082	443	95,552
CALD status unknown	1,152	847	909	326	647	65	37	38	4,021
Remoteness Area ^(e)									
All clients									
Major cities	63,725	55,801	42,319	17,620	17,441	..	2,391	..	199,297
Inner regional	20,701	12,363	8,803	1,904	2,460	5,243	-	..	51,474
Outer regional	6,828	2,580	8,060	848	2,153	659	..	533	21,661
Remote	17	64	99	223	505	120	..	275	1,303
Very remote	3	..	240	39	1,226	-	..	243	1,751
Unknown	-	-	-	-	-	-	-	-	-
Clients aged 65 years and over									
Major cities	63,214	55,561	41,864	17,431	17,154	..	2,375	..	197,599
Inner regional	20,150	12,176	8,722	1,851	2,448	5,204	-	..	50,551
Outer regional	6,694	2,534	7,946	836	2,123	654	..	520	21,307
Remote	17	63	97	192	496	119	..	222	1,206
Very remote	3	..	224	30	1,224	-	..	165	1,646
Unknown	-	-	-	-	-	-	-	-	-

(a) State or territory is based on the location of the service provider outlet.

(b) Home care client care level is based on claim data for June 2024. For a small number of cases where claim data for this period had not been received at time of reporting, client care level is based on the care level of the client at entry to Home Care.

(c) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

(d) People from Culturally and Linguistically Diverse (CALD) backgrounds are identified as those who were born overseas in countries other than main-English speaking countries (e.g. UK, Ireland, NZ, Canada, South Africa, and USA)

(e) Remoteness Area are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are distributed by Remoteness Area based on the location of the aged care service through which care was provided. 'Unknown' includes services that cannot be attributed to a particular Remoteness Area.

.. Not applicable - nil or rounded to zero

Aged care clients during 2023–24 financial year^(a)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Home Care Level 1-4									
Aboriginal and Torres Strait Islander status ^(b)									
Aboriginal and Torres Strait Islander peoples									
Aged 50-64 years	1,011	376	566	155	317	50	14	165	2,585
Aged 50-69 years	1,706	606	975	277	473	98	25	262	4,315
Aged 70 years and over	2,450	661	1,476	375	395	202	30	261	5,698
All Aboriginal and Torres Strait Islander peoples	4,160	1,269	2,452	653	868	300	55	524	10,022
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	102,187	79,172	68,042	25,272	26,815	7,093	2,976	802	304,115
Aboriginal and Torres Strait Islander status not stated, 65 years and over	6,369	5,476	4,197	1,307	1,837	468	157	37	19,724
Remoteness Area ^(d)									
Major cities	79,170	67,893	53,973	23,582	21,725	..	3,193	..	243,251
Inner regional	26,175	15,401	11,417	2,475	3,117	6,911	-	..	65,401
Outer regional	9,038	3,274	10,485	1,146	2,677	846	..	740	28,189
Remote	25	72	116	309	621	151	..	361	1,655
Very remote	4	..	311	58	1,606	-	..	275	2,254
Unknown	-	-	-	-	-	-	-	-	-

(a) State or territory is based on the location of the service provider outlet. Where a person received care in more than one state they are counted uniquely in each state, but will only be counted once in the Australia total.

(b) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

(c) Remoteness Area are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are distributed by Remoteness Area based on the location of the aged care service through which care was provided. 'Unknown' includes services that cannot be attributed to a particular Remoteness Area. Where a person received care from services located in multiple Remoteness Area they are counted uniquely in each Remoteness Area, but will only be counted once in the Australia total.

.. Not applicable - nil or rounded to zero

Residential Care



Aged care clients as at 30 June 2024^(a)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Permanent residential aged care									
All clients	60,785	49,161	38,619	17,831	16,211	4,373	2,409	495	189,884
Older clients (aged 65 years and over and Aboriginal and Torres Strait Islander peoples aged 50–64 years)	60,367	48,704	38,441	17,743	16,133	4,337	2,405	494	188,624
Sex by Age									
Female									
<65 years	225	224	110	62	44	18	4	8	695
65–69 years	688	634	518	215	179	58	23	17	2,332
70–74 years	1,996	1,688	1,541	684	534	187	75	40	6,745
75–79 years	4,173	3,258	2,992	1,197	1,200	332	186	47	13,385
80–84 years	6,864	5,533	4,770	2,125	1,748	502	288	57	21,887
85–89 years	10,267	8,328	6,307	3,004	2,714	726	423	48	31,817
90 years and over	15,416	12,946	8,864	4,516	4,474	1,017	599	66	47,898
Age unknown	-	-	-	-	-	-	-	-	-
Total female (including age unknown)	39,629	32,611	25,102	11,803	10,893	2,840	1,598	283	124,759
Male									
<65 years	264	259	140	70	40	23	2	11	809
65–69 years	855	708	524	261	197	65	28	10	2,648
70–74 years	2,045	1,607	1,449	566	485	179	70	39	6,440
75–79 years	3,305	2,483	2,391	961	828	242	146	52	10,408
80–84 years	4,270	3,294	2,821	1,221	1,062	311	157	39	13,175
85–89 years	4,982	3,820	3,046	1,396	1,161	350	189	37	14,981
90 years and over	5,425	4,373	3,140	1,551	1,540	363	219	24	16,635
Age unknown	-	-	-	-	-	-	-	-	-
Total male (including age unknown)	21,146	16,544	13,511	6,026	5,313	1,533	811	212	65,096
All persons (includes unknown sex)									
<65 years	489	483	250	132	84	41	6	19	1,504
65–69 years	1,543	1,342	1,042	476	376	123	51	27	4,980
70–74 years	4,041	3,295	2,990	1,250	1,019	366	145	79	13,185
75–79 years	7,478	5,741	5,383	2,158	2,028	574	332	99	23,793
80–84 years	11,134	8,827	7,591	3,346	2,810	813	445	96	35,062
85–89 years	15,249	12,148	9,353	4,400	3,875	1,076	612	85	46,798
90 years and over	20,841	17,319	12,004	6,067	6,014	1,380	818	90	64,533
Age unknown	-	-	-	-	-	-	-	-	-
Total persons (including age unknown)	60,785	49,161	38,619	17,831	16,211	4,373	2,409	495	189,884
Aboriginal and Torres Strait Islander status ^(b)									
Aboriginal and Torres Strait Islander peoples									
50–64 years	71	26	72	44	6	5	2	18	244
50–69 years	170	40	157	87	21	10	3	40	528
70 years and over	558	117	533	197	78	43	10	122	1,658
All Aboriginal and Torres Strait Islander peoples	729	157	692	285	100	53	13	162	2,191
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over									
53,773	44,004	33,749	15,687	14,525	3,865	2,178	299	168,080	
Aboriginal and Torres Strait Islander status not stated, 65 years and over	5,866	4,543	4,002	1,772	1,508	419	214	33	18,357
CALD ^(c) status									
All clients									
CALD	13,498	12,681	4,024	3,195	2,670	318	494	71	36,951
Non-CALD	44,738	34,397	33,257	14,128	12,646	3,902	1,804	378	145,250
CALD status unknown	2,549	2,083	1,338	508	895	153	111	46	7,683
Clients aged 65 years and over									
CALD	13,456	12,619	4,010	3,186	2,663	318	494	71	36,817
Non-CALD	44,322	34,008	33,035	14,007	12,577	3,861	1,798	361	143,969
CALD status unknown	2,518	2,051	1,324	506	887	153	111	44	7,594
Remoteness Area ^(d)									
All clients									
Major cities	43,372	35,325	25,911	15,348	12,523	-	2,409	-	134,888
Inner regional	14,207	11,518	7,974	1,222	2,108	3,281	-	-	40,310
Outer regional	3,119	2,302	4,477	1,021	1,458	1,018	-	315	13,710
Remote	87	16	162	167	122	55	-	180	789
Very remote	-	-	95	73	-	19	-	-	187
Unknown	-	-	-	-	-	-	-	-	-
Clients aged 65 years and over									
Major cities	43,082	35,020	25,770	15,254	12,463	-	2,403	-	133,992
Inner regional	14,048	11,367	7,929	1,213	2,102	3,254	-	-	39,913
Outer regional	3,080	2,275	4,419	1,009	1,443	1,005	-	309	13,540
Remote	86	16	158	157	119	54	-	167	757
Very remote	-	-	93	66	-	19	-	-	178
Unknown	-	-	-	-	-	-	-	-	-
Basic subsidy amounts, per occupied place and dependency level of aged care residents									
Average annual Australian Government subsidy (\$2023-24) ^(e)									
105,597	103,027	106,163	105,766	106,463	107,155	97,084	140,822	105,157	

Australian National Aged Care Classification (AN-ACC)^(f)

AN-ACC classification level				(Per cent)						
1 - Palliative care	0.1%	0.1%	0.1%	0.1%	0.1%	0.2%	0.0%	0.0%	0.1%	
2 - Independent mobility	1.5%	2.2%	1.8%	2.4%	1.4%	1.1%	1.3%	0.8%	1.8%	
3 - Independent mobility	0.7%	0.7%	0.6%	0.5%	0.7%	0.4%	0.5%	0.8%	0.6%	
Total Independent mobility	2.3%	2.8%	2.4%	2.9%	2.0%	1.5%	1.9%	1.6%	2.4%	
4 - Assisted mobility	4.7%	5.4%	5.3%	4.7%	3.4%	4.3%	5.6%	2.4%	4.9%	
5 - Assisted mobility	16.2%	17.9%	19.5%	15.3%	18.4%	19.9%	20.8%	8.7%	17.5%	
6 - Assisted mobility	7.2%	6.7%	6.9%	8.4%	6.7%	6.5%	8.1%	5.6%	7.1%	
7 - Assisted mobility	13.8%	14.4%	13.5%	15.5%	15.0%	12.7%	13.4%	13.5%	14.1%	
8 - Assisted mobility	10.2%	9.6%	9.6%	12.3%	8.7%	9.7%	9.9%	10.9%	10.0%	
Total Assisted mobility	52.1%	54.0%	54.8%	56.3%	52.2%	53.0%	57.7%	41.1%	53.6%	
9 - Not mobile	6.0%	5.2%	5.8%	3.6%	6.0%	7.1%	5.4%	2.8%	5.5%	
10 - Not mobile	6.3%	5.5%	6.6%	4.9%	5.9%	6.0%	7.4%	12.7%	6.0%	
11 - Not mobile	14.5%	15.6%	14.7%	14.6%	16.9%	15.1%	13.7%	13.3%	15.0%	
12 - Not mobile	3.2%	3.1%	2.7%	3.5%	3.4%	4.0%	3.1%	5.6%	3.1%	
13 - Not mobile	15.4%	13.6%	12.9%	14.1%	13.3%	12.8%	10.7%	22.8%	14.0%	
Total Not mobile	45.4%	42.9%	42.5%	40.7%	45.5%	45.1%	40.2%	57.3%	43.7%	
98 - Entry into permanent care to receive palliative care	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
99 - Entry into permanent care (other than entry for palliative care)	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.2%	0.0%	0.1%	
Total all classifications (including unknown classification)	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	(Number)									
Number of permanent residents with AN-ACC	60,778	49,162	38,618	17,830	16,208	4,374	2,409	496	189,875	
Respite residential aged care										
All clients	3,118	2,527	1,236	389	942	171	62	33	8,478	
Older clients (aged 65 years and over and Aboriginal and Torres Strait Islander Peoples aged 50–64 years)	3,107	2,517	1,235	388	940	169	62	33	8,451	
Sex by age										
Female										
<65 years	11	6	1	5	1	1	-	2	27	
65–69 years	57	34	21	4	17	2	2	2	139	
70–74 years	123	91	53	12	32	2	1	3	317	
75–79 years	232	161	113	34	74	15	5	8	642	
80–84 years	367	322	150	40	118	22	11	2	1,032	
85–89 years	486	408	165	61	145	30	9	2	1,306	
90 years and over	602	498	215	72	168	33	8	3	1,599	
Age unknown										
Total female (including age unknown)	1,878	1,520	718	228	555	105	36	22	5,062	
Male										
<65 years	5	4	1	2	1	1	-	1	15	
65–69 years	56	43	18	7	17	4	1	-	146	
70–74 years	106	75	55	18	39	7	2	3	305	
75–79 years	204	136	77	29	41	7	3	3	500	
80–84 years	247	221	139	30	99	16	7	1	760	
85–89 years	315	252	119	29	99	12	7	3	836	
90 years and over	306	276	109	46	91	19	6	-	853	
Age unknown										
Total male (including age unknown)	1,299	1,007	518	161	387	66	26	11	3,415	
All persons (includes unknown sex)										
<65 years	16	10	2	7	2	2	-	3	42	
65–69 years	113	77	39	11	34	6	3	2	285	
70–74 years	229	166	108	30	71	9	3	6	622	
75–79 years	436	297	190	63	115	22	8	11	1,142	
80–84 years	614	543	289	70	217	38	18	3	1,792	
85–89 years	801	660	284	90	244	42	16	5	2,142	
90 years and over	908	774	324	118	259	52	14	3	2,452	
Age unknown	1	-	-	-	-	-	-	-	1	
Total persons (including age unknown)	3,118	2,527	1,236	389	942	171	62	33	8,478	
Aboriginal and Torres Strait Islander status ^(b)										
Aboriginal and Torres Strait Islander peoples										
50-64 years	6	-	1	6	-	-	-	3	16	
50-69 years	15	1	7	7	1	-	-	5	36	
70 years and over	30	11	14	5	4	4	-	21	89	
All Aboriginal and Torres Strait Islander peoples	45	12	21	12	5	4	-	26	125	
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	2,598	2,200	992	328	774	147	59	6	7,104	
Aboriginal and Torres Strait Islander status not stated, 65 years and over	464	305	222	48	161	18	3	1	1,222	
CALD ^(c) status										
All clients										
CALD	786	789	149	88	183	11	11	-	2,017	
Non-CALD	2,202	1,635	1,046	285	691	154	48	30	6,091	
CALD status unknown	130	103	41	16	68	6	3	3	370	
Clients aged 65 years and over										
CALD	782	785	149	88	183	11	11	-	2,009	
Non-CALD	2,189	1,631	1,044	278	689	152	48	27	6,058	
CALD status unknown	130	101	41	16	68	6	3	3	368	
Remoteness Area ^(d)										
All clients										
Major cities	2,223	1,921	815	348	661	-	62	-	6,030	

Inner regional	721	468	244	22	157	125	-	-	1,737
Outer regional	172	136	162	11	114	37	-	5	637
Remote	2	2	9	2	10	9	-	28	62
Very remote	-	-	6	6	-	-	-	-	12
Unknown	-	-	-	-	-	-	-	-	-
Clients aged 65 years and over									
Major cities	2,208	1,912	814	344	661	-	62	-	6,001
Inner regional	720	467	244	22	157	123	-	-	1,733
Outer regional	171	136	162	10	113	37	-	5	634
Remote	2	2	9	2	9	9	-	25	58
Very remote	-	-	5	4	-	-	-	-	9
Unknown	-	-	-	-	-	-	-	-	-
Australian National Aged Care Classification (AN-ACC) ^(f)									
AN-ACC respite resident classification level					(Per cent)				
1 - Independent Mobility	10.6%	19.1%	10.1%	11.3%	8.5%	14.0%	14.5%	27.3%	13.0%
2 - Assisted Mobility	68.1%	64.6%	71.0%	77.3%	72.1%	69.6%	75.8%	36.4%	68.3%
3 - Not Mobile	20.3%	15.0%	17.5%	11.1%	18.6%	15.8%	9.7%	36.4%	17.6%
100 - Entry into Respite Care	0.8%	1.1%	1.4%	0.3%	0.7%	0.0%	0.0%	0.0%	0.9%
Total Classifications (including unknown classification)	100%	100%	100%	100%	100%	100%	100%	100%	100%
					(Number)				
Number of respite residents with AN-ACC	3,117	2,523	1,232	388	942	171	62	33	8,468

(a) State or territory is based on the location of the service provider outlet.

(b) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

(c) People from Culturally and Linguistically Diverse (CALD) backgrounds are identified as those who were born overseas in countries other than main-English speaking countries (e.g. UK, Ireland, NZ, Canada, South Africa, and USA)

(d) Remoteness Area are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are distributed by Remoteness Area based on the location of the aged care service through which care was provided. 'Unknown' includes services that cannot be attributed to a particular Remoteness Area.

(e) Average Australian Government subsidy amount per resident is computed by dividing data for claims for residential care funding by the total numbers of care days provided in the reporting period, multiplied by 365. Differences in average subsidy amounts reflects differences in the care needs of residents. From 2023/24, the average annualised level of Australian Government payments per resident is based on the AN-ACC funding model, which includes primary and other supplements under AN-ACC but excludes service supplements. These figures are different to those provided in prior FYs, which were based on the previous Aged Care Funding Instrument (ACFI) and are not directly comparable to these figures provided here.

(f) The Australian National Aged Care Classification (AN-ACC) proportions are computed for residents who have an AN-ACC classification.

.. Not applicable - nil or rounded to zero

Aged care clients during 2023–24 financial year^(a,h)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Permanent residential aged care									
Aboriginal and Torres Strait Islander status ^(b)									
Aboriginal and Torres Strait Islander peoples									
50-64 years	99	35	106	64	10	6	2	26	348
50-69 years	220	58	214	126	27	12	4	58	719
70 years and over	746	163	689	284	111	68	14	160	2,233
All Aboriginal and Torres Strait Islander peoples	967	221	905	411	138	80	18	218	2,956
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	73,154	59,816	46,261	21,399	19,985	5,568	3,018	408	229,225
Aboriginal and Torres Strait Islander status not stated, 65 years and over	6,440	5,064	4,422	1,927	1,633	465	231	35	20,202
Remoteness Area ^(c)									
All clients									
Major cities	57,467	47,002	34,536	20,446	16,774	..	3,274	..	179,333
Inner regional	19,455	15,677	10,959	1,696	2,918	4,674	-	..	55,333
Outer regional	4,312	3,189	6,134	1,462	2,048	1,405	..	416	18,955
Remote	108	24	220	223	164	75	..	247	1,061
Very remote	-	..	132	107	-	27	..	-	266
Unknown	-	-	-	-	-	-	-	-	-
Concessional, assisted, supported or low means									
New resident status ^(d)									
Low means	9,269	6,944	6,551	2,914	2,620	764	276	97	29,435
Not low means	12,868	11,181	7,701	3,834	3,375	944	591	76	40,570
Unknown or invalid dates	-	-	-	-	-	-	-	-	-
Number of resident days ^(e)									
Concessional, assisted, supported or low means	9,131,208	6,882,058	6,501,921	2,767,617	2,613,695	720,878	293,470	110,874	29,021,721
Not Concessional, assisted, supported or low means	12,896,452	10,896,636	7,485,591	3,650,543	3,281,398	902,130	583,742	67,254	39,763,746
Unknown status or invalid dates	-	-	-	-	-	-	-	-	-
Respite residential aged care									
Aboriginal and Torres Strait Islander status ^(b)									
Aboriginal and Torres Strait Islander peoples									
50-64 years	37	15	35	16	6	2	1	12	124
50-69 years	79	28	63	29	14	5	4	20	242
70 years and over	292	70	133	45	46	30	3	53	671
All Aboriginal and Torres Strait Islander peoples	374	99	197	74	61	36	7	73	920
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	24,917	21,131	11,479	3,589	7,667	1,614	716	82	70,947
Aboriginal and Torres Strait Islander status not stated, 65 years and over	4,037	2,775	1,867	374	1,112	163	63	12	10,378
Remoteness Area ^(c)									
All clients									
Major cities	20,862	17,559	9,506	3,529	6,759	..	786	..	58,874
Inner regional	7,160	5,523	2,426	188	1,247	1,268	-	..	17,772

Outer regional	1,607	1,242	1,617	258	900	526	..	80	6,219
Remote	43	15	94	54	66	49	..	87	408
Very remote	-	..	52	26	-	19	..	-	97
Unknown	-	-	-	-	-	-	-	-	-
Total occupancy by Remoteness Area^(f,g)									
	(Per cent)								
Major cities	87.5	85.4	90.7	90.0	92.7	..	89.7	..	88.3
Inner regional	87.2	85.6	91.0	85.7	90.1	87.3	-	..	87.6
Outer regional	84.4	85.7	89.8	85.0	89.4	89.9	..	95.1	87.5
Remote	88.4	82.2	74.0	60.7	87.6	93.1	..	87.8	78.6
Very remote	-	..	73.7	70.3	-	89.0	..	-	73.6
All areas	87.3	85.5	90.5	89.0	92.0	88.0	89.7	92.2	88.0

(a) State or territory is based on the region of the service provider outlet. Where a person received care in more than one state they are counted uniquely in each state, but will only be counted once in the Australia total.

(b) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

(c) Remoteness Area are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are distributed by Remoteness Area based on the location of the aged care service through which care was provided. 'Unknown' includes services that cannot be attributed to a particular Remoteness Area. Where a person received care from services located in multiple Remoteness Area they are counted uniquely in each Remoteness Area, but will only be counted once in the Australia total.

(d) Data are limited to new residents admitted in the financial year. Low Means residents are those who entered care on or after 1 July 2014 and have a daily means tested amount at the date they enter care that is less than the maximum daily rate of accommodation supplement.

(e) Data include resident days for Low Means residents and for residents who entered care prior to 1 July 2014 and when assessed under the scheme in place at the time were found to be Supported or Concessional/Assisted residents.

(f) The occupancy rate is the proportion of available bed days that were used/occupied for residential aged care over the financial year.

- Includes mainstream operational places only.
- Excludes flexible places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool programs and care provided by Multi-Purpose services.
- Excludes allocated places that are not operational.

(g) Remoteness Area are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are distributed by Remoteness Area based on the location of the aged care service through which care was provided. 'All areas' includes any records where Remoteness Area could not be determined.

.. Not applicable - nil or rounded to zero

Elapsed time from approval to admission during 2023–24 financial year^(a,b,c,h,i)									
Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
First admissions to residential care ^(d)									
	(Per cent)								
Within two days or less	1.0	1.9	0.7	0.9	0.7	3.6	0.3	6.1	1.2
Seven days or less	2.9	5.9	3.1	3.1	1.7	9.7	2.4	8.6	3.8
Less than one month	13.3	20.6	17.7	16.4	7.7	27.4	12.3	21.5	16.3
Less than three months	43.9	43.1	42.1	38.9	31.2	47.8	36.5	40.5	41.8
Less than nine months	64.5	61.0	62.1	62.1	51.4	65.3	55.5	60.1	61.7
Nine months and over	35.5	39.0	37.9	37.9	48.6	34.7	44.5	39.9	38.3
	(Days)								
Median elapsed time	118	134	133	148	253	105	203	146	136
	(Number)								
Total admissions	20,247	16,607	12,846	6,046	5,382	1,590	758	163	63,639
By remoteness^(e)									
Major Cities									
	(Per cent)								
Within two days or less	0.8	2.0	0.6	0.7	0.6	-	0.3	14.3	1.1
Seven days or less	2.3	6.1	2.8	2.7	1.5	8.7	2.6	14.3	3.4
Less than one month	12.2	21.0	17.6	15.8	7.3	21.8	12.1	28.6	15.5
Less than three months	43.6	43.9	42.2	38.1	30.8	39.1	36.4	42.9	41.5
Less than nine months	64.2	62.0	62.1	60.9	50.9	60.9	55.7	71.4	61.5
Nine months and over	35.8	38.0	37.9	39.1	49.1	39.1	44.3	28.6	38.5
	(Number)								
Total admissions	13,707	11,503	7,906	4,675	3,907	23	696	7	42,425
Inner Regional									
	(Per cent)								
Within two days or less	1.4	1.5	0.6	1.3	1.5	2.8	-	-	1.3
Seven days or less	4.1	5.2	3.0	4.3	3.3	9.4	0.1	-	4.5
Less than one month	16.1	20.0	16.8	18.9	9.7	27.0	17.5	-	17.9
Less than three months	45.1	41.2	39.6	42.7	33.7	48.7	46.8	49.9	42.4
Less than nine months	65.1	58.6	59.2	67.6	54.8	66.0	60.7	49.9	61.7
Nine months and over	34.9	41.4	40.8	32.4	45.2	34.0	39.3	50.1	38.3
	(Number)								
Total admissions	5,058	4,117	2,990	580	794	1,053	43	2	14,637
Outer Regional									
	(Per cent)								
Within two days or less	2.1	2.5	1.4	1.7	0.9	5.6	-	1.2	2.1
Seven days or less	4.2	6.8	4.4	6.3	1.5	10.8	0.0	4.9	5.1
Less than one month	14.6	19.0	19.4	20.8	8.4	29.4	9.6	16.1	17.9
Less than three months	43.8	41.7	45.6	41.1	32.2	47.5	26.3	37.3	42.8
Less than nine months	65.9	60.4	66.5	62.0	51.3	64.5	43.7	60.7	63.1
Nine months and over	34.1	39.6	33.5	38.0	48.7	35.5	56.3	39.3	36.9
	(Number)								
Total admissions	1,309	921	1,729	431	574	468	13	82	5,527
Remote									
	(Per cent)								
Within two days or less	4.6	-	2.1	3.3	0	4.4	-	6.6	2.9
Seven days or less	7.5	9.8	4.2	6.0	0.1	4.5	-	9.2	5.1
Less than one month	12.0	19.6	23.8	20.3	3.3	18.8	-	29.0	18.2
Less than three months	47.3	30.7	49.6	41.5	19.3	32.4	-	48.9	40.6
Less than nine months	70.0	46.2	64.7	69.6	39.0	54.1	0	57.9	60.7
Nine months and over	30.0	53.8	35.3	30.4	61.0	45.9	100.0	42.1	39.3
	(Number)								

Total admissions	55	13	118	114	68	33	0	38	438
Very Remote	(Per cent)								
Within two days or less	1.5	-	2.0	2.5	-	9.1	-	20.1	4.6
Seven days or less	1.5	0	4.2	4.7	-	9.1	-	20.1	6.1
Less than one month	2.9	0.3	21.0	18.6	0.1	9.1	-	39.6	19.0
Less than three months	43.8	25.1	43.2	41.5	14.1	27.3	-	51.9	40.5
Less than nine months	78.0	75.1	69.8	67.6	40.0	63.6	1.6	71.5	67.8
Nine months and over	22.0	24.9	30.2	32.4	60.0	36.4	98.4	28.5	32.2
Total admissions	7	4	53	51	8	11	0.0	17	151
By Socio-Economic Indexes for Areas Index of Relative Socio-Economic Disadvantage (SEIFA IRSD) quintiles^(h)									
Quintile 1	(Per cent)								
Within two days or less	1.6	2.2	0.6	0.7	0.9	3.7	-	18.5	1.5
Seven days or less	3.9	6.4	3.2	2.5	1.9	9.6	-	18.5	4.3
Less than one month	13.8	22.4	19.2	18.2	9.1	28.6	-	40.7	17.5
Less than three months	47.6	44.7	44.3	39.9	34.0	49.0	41.7	51.9	44.4
Less than nine months	68.6	60.9	64.0	61.7	55.3	64.4	58.3	70.4	63.7
Nine months and over	31.4	39.1	36.0	38.3	44.7	35.6	41.7	29.6	36.3
Total admissions	3,670	2,415	2,792	439	1,353	674	12	27	11,382
Quintile 2	(Per cent)								
Within two days or less	1.3	1.8	0.9	1.0	0.5	4.7	-	-	1.3
Seven days or less	3.7	6.0	3.8	3.5	1.2	10.2	-	-	4.2
Less than one month	16.4	20.7	17.9	16.3	6.4	25.2	19.0	0	17.1
Less than three months	47.0	43.3	43.1	36.9	31.0	48.1	33.3	30.0	43.1
Less than nine months	67.3	61.4	62.2	59.6	52.4	65.6	52.4	40.0	62.9
Nine months and over	32.7	38.6	37.8	40.4	47.6	34.4	47.6	60.0	37.1
Total admissions	4,459	2,864	2,213	1,156	1,061	401	21	10	12,185
Quintile 3	(Per cent)								
Within two days or less	1.1	1.4	0.7	0.9	0.7	3.4	-	-	1.0
Seven days or less	3.5	5.5	3.3	2.8	2.0	9.5	-	-	3.8
Less than one month	16.8	22.2	17.3	16.3	8.4	31.3	20.0	4.3	17.6
Less than three months	48.1	43.6	40.6	40.0	32.0	47.5	60.0	30.4	43.2
Less than nine months	66.8	61.6	61.2	64.1	50.6	65.4	66.7	56.5	62.7
Nine months and over	33.2	38.4	38.8	35.9	49.4	34.6	33.3	43.5	37.3
Total admissions	4,543	2,942	3,202	1,389	1,065	179	15	23	13,358
Quintile 4	(Per cent)								
Within two days or less	0.7	1.8	0.8	0.7	1.3	2.8	-	1.8	1.1
Seven days or less	1.7	5.1	2.7	3.6	1.8	10.3	4.5	5.4	3.4
Less than one month	10.6	19.1	17.2	16.8	7.4	27.7	13.0	26.8	15.6
Less than three months	41.2	42.6	41.0	39.0	27.6	47.4	42.2	42.9	40.3
Less than nine months	63.1	61.4	61.0	62.6	46.6	68.1	64.3	60.7	60.7
Nine months and over	36.9	38.6	39.0	37.4	53.4	31.9	35.7	39.3	39.3
Total admissions	2,658	3,685	2,861	1,203	1,028	213	154	56	11,858
Quintile 5	(Per cent)								
Within two days or less	0.5	2.3	0.6	1.0	0.2	1.8	0.4	6.7	1.2
Seven days or less	1.6	6.5	2.4	3.2	1.5	8.0	2.0	13.3	3.5
Less than one month	8.3	19.9	16.8	16.4	6.5	21.4	12.0	20.0	14.2
Less than three months	36.1	42.2	41.9	38.9	30.4	42.0	34.7	46.7	38.8
Less than nine months	57.6	60.3	62.2	61.2	50.4	63.4	53.2	66.7	58.9
Nine months and over	42.4	39.7	37.8	38.8	49.6	36.6	46.8	33.3	41.1
Total admissions	4,804	4,647	1,731	1,663	842	112	551	30	14,380
By Indigenous Status^(a)									
Aboriginal and Torres Strait Islander	(Per cent)								
Within two days or less	1.2	3.2	2.7	2.6	-	0	-	13.0	2.7
Seven days or less	5.0	7.9	6.7	5.2	0	13.0	-	14.8	6.5
Less than one month	17.0	30.2	22.0	19.1	6.3	34.8	0	31.5	20.8
Less than three months	45.2	49.2	42.2	40.0	34.4	60.9	33.3	44.4	43.7
Less than nine months	65.6	65.1	65.0	69.6	59.4	73.9	33.3	59.3	65.3
Nine months and over	34.4	34.9	35.0	30.4	40.6	26.1	66.7	40.7	34.7
Total admissions	259	63	223	115	32	23	6	54	775
Non-Indigenous	(Per cent)								
Within two days or less	1.0	1.9	0.7	0.8	0.7	3.6	0.3	2.8	1.2
Seven days or less	2.9	5.8	3.0	3.1	1.7	9.6	2.4	5.5	3.8
Less than one month	13.2	20.5	17.6	16.3	7.7	27.2	12.4	16.5	16.2
Less than three months	43.8	42.9	42.0	38.8	31.0	47.5	36.6	38.5	41.6
Less than nine months	64.4	60.8	61.9	61.9	51.2	65.1	55.7	60.6	61.5
Nine months and over	35.6	39.2	38.1	38.1	48.8	34.9	44.3	39.4	38.5
Total admissions	19,908	16,462	12,583	5,914	5,321	1,564	751	109	62,612

(a) The measure of elapsed time is utilised because the period of time between the ACAT approval and entry into residential care may be due to factors which cannot be categorised as waiting time.

(h) Data report on first admissions to aged care in the financial year. Data are limited to records where the ACAT approval is before the admission date, and exclude admissions for which the elapsed time is unknown.

(b) Data report on first admissions to aged care in the financial year. Data are limited to records where the AAT approval is before the admission date, and exclude admissions for which the elapsed time is unknown.

(c) State or territory is based on the region of the service provider outlet.

(d) Admission to permanent residential aged care

(e) Remoteness Areas are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are proportionally distributed by Remoteness Area based on the postcode of the client's usual address as recorded in the assessment. Records with missing location information and records where Remoteness Area could not be determined from recorded data are excluded here.

(f) Elapsed time by SEIFA IRSD quintiles are based on the ABS Socio-Economic Indexes for Areas 2016. See ABS Cat. No. 2033.0.55.001 for more information. Here, records are distributed by SEIFA IRSD quintile based on the postcode of the client's usual address as recorded in the assessment. Records with missing location information and records for which recipients' postcodes are not found in the ABS's SEIFA data are excluded here.

(g) The number of admissions for Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

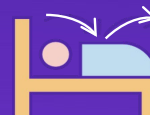
(h) Data for elapsed time were extracted in November 2024. Future extracts or past extracts of these data may change and thus alter final numbers.

(i) In 2023-24, 9.0 per cent of clients with a first admission to care in the financial year (6,282 clients) did not contain a valid assessment date or no date was recorded, these records have been excluded from the elapsed time calculations.

- nil or rounded to zero

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Transition Care



Aged care clients as at 30 June 2024^(a)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
All Clients	1,168	751	559	277	227	93	56	40	3,171
Older clients (aged 65 years and over and Aboriginal and Torres Strait Islander peoples aged 50–64 years)	1,166	751	558	275	227	93	56	40	3,166
Sex by age									
Female									
<65 years	6		2	3	-	-	-	1	12
65–69 years	45	24	29	5	10	6	2	2	123
70–74 years	82	51	65	13	16	6	2	5	240
75–79 years	141	100	76	23	35	14	6	5	400
80–84 years	141	94	59	38	28	10	11	3	384
85–89 years	153	92	64	42	36	6	11	2	406
90 years and over	104	94	39	29	21	8	11	2	308
Age unknown	-	-	-	-	-	-	-	-	-
Total female (including age unknown)	672	455	334	153	146	50	43	20	1,873
Male									
<65 years	5	-	1	3	-	-	-	-	9
65–69 years	30	27	22	5	3	3	1	2	93
70–74 years	82	40	31	15	10	8	-	2	188
75–79 years	95	55	49	24	16	8	4	1	252
80–84 years	103	70	48	35	21	13	3	9	302
85–89 years	110	65	46	22	15	7	3	4	272
90 years and over	71	39	28	20	16	4	2	2	182
Age unknown	-	-	-	-	-	-	-	-	-
Total male (including age unknown)	496	296	225	124	81	43	13	20	1,298
All persons (includes unknown sex)									
<65 years	11	-	3	6	-	-	-	1	21
65–69 years	75	51	51	10	13	9	3	4	216
70–74 years	164	91	96	28	26	14	2	7	428
75–79 years	236	155	125	47	51	22	10	6	652
80–84 years	244	164	107	73	49	23	14	12	686
85–89 years	263	157	110	64	51	13	14	6	678
90 years and over	175	133	67	49	37	12	13	4	490
Age unknown	-	-	-	-	-	-	-	-	-
Total persons (including age unknown)	1,168	751	559	277	227	93	56	40	3,171
Aboriginal and Torres Strait Islander status(b)									
Aboriginal and Torres Strait Islander peoples									
50–64 years	9	-	2	4	-	-	-	1	16
50–69 years	10	-	4	7	-	-	-	1	22
70 years and over	14	4	6	8	-	1	-	-	33
All Aboriginal and Torres Strait Islander peoples	24	4	10	15	-	1	-	1	55
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	815	632	391	214	181	67	50	33	2,383
Aboriginal and Torres Strait Islander status not stated, 65 years and over	327	115	157	46	46	25	6	6	728
CALD ^(c) status									
All clients									
CALD	227	202	54	55	47	2	13	4	604
Non-CALD	887	520	471	212	156	86	36	29	2,397
CALD status unknown	54	29	34	10	24	5	7	7	170
Clients aged 65 years and over									
CALD	227	202	54	55	47	2	13	4	604
Non-CALD	878	520	468	208	156	86	36	28	2,380
CALD status unknown	52	29	34	8	24	5	7	7	166
Remoteness Area ^(d)									
All clients									
Major cities	683	530	394	249	162	..	56	..	2,074
Inner regional	413	206	127	4	65	86	-	..	901
Outer regional	72	15	38	18	-	7	..	40	190
Remote	-	-	-	6	-	-	..	-	6
Very remote	-	..	-	-	-	-	..	-	-
Unknown	-	-	-	-	-	-	-	-	-
Clients aged 65 years and over									
Major cities	679	530	392	246	162	..	56	..	2,065
Inner regional	409	206	126	3	65	86	-	..	895
Outer regional	69	15	38	18	-	7	..	39	186
Remote	-	-	-	4	-	-	..	-	4
Very remote	-	..	-	-	-	-	..	-	-
Unknown	-	-	-	-	-	-	-	-	-

Aged care clients as at 30 June 2024^(a)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
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(a) State or territory is based on the location of the service provider outlet.

(b) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

(c) People from Culturally and Linguistically Diverse (CALD) backgrounds are identified as those who were born overseas in countries other than main-English speaking countries (e.g. UK, Ireland, NZ, Canada, South Africa, and USA)

(d) Remoteness Area are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are distributed by Remoteness Area based on the location of the aged care service through which care was provided. 'Unknown' includes services that cannot be attributed to a particular Remoteness Area.

.. Not applicable - nil or rounded to zero

Aged care clients during 2023–24 financial year^(a,b)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
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Number of admissions	5,046	3,421	2,486	1,555	1,121	395	225	139	14,388
Number of discharges	5,041	3,391	2,484	1,595	1,081	397	228	134	14,351
Number of recipient days	422,273	259,226	195,485	106,790	77,779	32,865	19,889	13,209	1,127,516
Average length of stay (days)	79	80	78	70	72	78	90	89	78

Average Modified Barthel Index on entry ^(c)	80.9	65.9	73.8	50.0	74.1	70.4	82.0	80.0	72.1
Average Modified Barthel Index on exit ^(c)	90.9	75.0	87.1	61.5	86.3	86.4	91.5	89.9	83.0

Aboriginal and Torres Strait Islander status^(d)

Aboriginal and Torres Strait Islander peoples									
50-64 years	29	2	12	29	2	-	-	3	77
50-69 years	51	2	24	50	3	-	2	3	135
70 years and over	66	12	31	30	3	5	1	5	153
<i>All Aboriginal and Torres Strait Islander peoples</i>	117	14	55	81	6	5	3	8	289
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	4,500	3,239	2,153	1,416	1,037	381	252	138	13,111
Aboriginal and Torres Strait Islander status not stated, 65 years and over	1,272	687	724	285	227	88	20	15	3,318

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Home Support



Aged care clients during 2023–24 financial year^{(a),(h)}

Category		NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
All Clients		236,844	224,869	190,202	65,685	72,615	25,215	10,382	4,671	834,981
Older clients (aged 65 years and over and Aboriginal and Torres Strait Islander peoples aged 50–64 years)		235,055	222,780	189,316	65,434	72,102	25,112	10,201	4,574	829,043
Aboriginal and Torres Strait Islander status ^(b)										
Aboriginal and Torres Strait Islander peoples										
50 years and over		7,413	2,829	7,826	1,509	1,430	839	110	1,763	23,815
50-64 years		2,369	1,154	3,214	514	588	247	36	743	8,894
50-69 years		3,727	1,628	4,553	798	860	393	58	1,089	13,149
70 years and over		3,686	1,201	3,273	711	570	446	52	674	10,666
All Aboriginal and Torres Strait Islander peoples		7,478	2,874	7,842	1,514	1,446	840	114	1,795	24,003
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over		217,444	206,482	173,463	61,555	68,537	23,525	9,287	2,706	767,174
Aboriginal and Torres Strait Islander status not stated, 65 years and over		10,198	13,469	8,027	2,370	2,135	748	804	105	38,054
CALD ^(c) status										
All clients										
CALD		50,590	66,733	18,664	12,713	12,592	1,810	2,230	710	167,035
Non-CALD		178,411	148,217	157,900	50,474	58,380	23,068	5,673	3,917	629,357
CALD status unknown		7,843	9,919	13,638	2,498	1,643	337	2,479	44	38,589
Clients aged 65 years and over										
CALD		50,300	66,288	18,605	12,684	12,546	1,805	2,174	702	166,091
Non-CALD		174,714	145,602	154,650	49,766	57,355	22,726	5,524	3,091	616,696
CALD status unknown		7,672	9,736	12,847	2,470	1,613	334	2,467	38	37,362
Remoteness Area ^(d)										
All clients										
Major cities		148,324	146,583	114,800	50,579	47,897	..	10,376	..	518,559
Inner regional		64,678	60,559	45,459	7,891	11,587	16,548	6	..	206,736
Outer regional		21,121	17,267	25,546	5,286	10,121	8,109	..	2,688	90,138
Remote		2,501	460	2,227	1,072	2,469	382	..	1,045	10,156
Very remote		220	..	2,170	857	541	176	..	938	5,062
Unknown		..	..	..	-	-	-	-	-	4,330
Clients aged 65 years and over										
Major cities		146,210	144,586	112,336	50,220	47,357	..	10,159	..	510,868
Inner regional		63,378	59,728	44,835	7,814	11,419	16,339	6	..	203,524
Outer regional		20,542	16,857	25,008	5,227	9,889	7,990	..	2,522	88,035
Remote		2,363	455	2,042	1,019	2,431	374	..	754	9,438
Very remote		193	..	1,881	640	418	162	..	555	4,009
Unknown		..	..	..	-	-	-	-	-	4,275
Distinct clients by service type ^(e)										
Allied Health and Therapy Services		53,382	109,730	47,359	11,850	23,302	4,464	2,215	1,387	254,996
Assistance with Care and Housing		901	160	304	132	290	15	34	70	1,914
Centre-based Respite		2,788	2,508	2,292	414	750	222	421	310	9,773
Cottage Respite		780	359	502	278	174	27	154	87	2,377
Domestic Assistance		76,944	85,160	85,505	40,150	27,462	11,986	3,866	1,745	334,426
Flexible Respite		12,121	8,284	6,381	2,016	1,472	905	551	95	32,025
Goods, Equipment and Assistive Technology		1,840	1,358	5,529	3,725	7,296	741	200	1,070	21,849
Home Maintenance		27,337	34,696	50,257	17,700	17,966	4,463	1,141	750	155,196
Home Modifications		14,251	11,850	15,030	4,977	5,117	826	439	282	53,094
Meals		35,595	20,177	23,773	5,707	13,421	3,645	931	1,033	105,030
Nursing		28,137	42,493	23,975	2,163	6,151	4,779	1,496	229	109,972
Other Food Services		2,351	111	413	255	238	3	25	78	3,485
Personal Care		13,274	30,839	14,553	6,195	3,645	2,537	701	517	72,571
Social Support Group		23,642	25,584	16,493	7,397	11,533	1,646	1,637	429	88,842
Social Support Individual		38,836	20,138	34,580	10,753	15,419	3,264	1,619	1,081	126,367
Specialised Support Services		9,436	16,873	13,391	1,643	4,409	850	349	1,029	48,196
Transport		66,356	16,087	44,217	12,711	13,964	6,654	2,230	1,230	164,304
Amount of services by service type										
Allied Health and Therapy Services	hours	587,371	1,006,162	597,174	113,077	275,745	50,096	20,216	15,146	2,664,987
Assistance with Care and Housing	hours	37,205	2,225	10,388	7,944	6,903	291	1,864	3,635	70,454
Centre-based Respite	hours	486,551	377,490	309,417	65,184	90,204	30,033	37,285	77,015	1,473,180
Cottage Respite	hours	252,149	103,858	85,609	94,987	31,567	15,945	50,832	21,986	656,933
Domestic Assistance	hours	2,469,802	2,069,962	2,463,526	1,051,545	750,852	297,088	128,476	68,770	9,300,021
Flexible Respite	hours	535,422	382,181	168,354	56,536	52,345	37,064	21,962	23,886	1,277,750
Goods, Equipment and Assistive Technology	Quantity	5,766	3,447	47,097	7,539	54,219	253,952	748	2,315	375,083
Home Maintenance	hours	555,441	275,674	520,253	236,616	183,077	53,742	21,831	12,184	1,858,819
Home Modifications	\$'000	26,442	6,969	14,149	7,754	6,561	1,266	459	355	63,955
Meals	Number	3,469,102	1,465,802	2,394,890	446,799	929,212	286,164	66,534	350,175	9,408,678
Nursing	hours	476,073	1,028,933	320,784	28,047	237,592	84,645	26,022	3,582	2,205,678
Other Food Services	hours	31,806	1,590	13,435	7,672	7,408	61	532	738	63,242
Personal Care	hours	547,581	580,168	422,007	194,074	115,229	96,799	25,766	20,217	2,001,841
Social Support Group	hours	2,762,893	2,985,730	1,720,667	1,078,634	850,712	209,553	118,644	52,622	9,779,456
Social Support Individual	hours	1,103,144	502,727	774,437	233,923	295,193	69,194	34,657	33,919	3,047,194
Specialised Support Services	hours	82,761	140,560	93,330	6,981	23,292	6,165	3,156	5,676	361,921

Transport	Number	1,991,861	441,029	1,262,032	466,924	347,429	186,541	84,108	98,057	4,877,981
Expenditure by service type^(f,g)										
Allied Health and Therapy Services	\$'000	51,087	109,021	72,075	16,374	33,624	7,031	1,806	2,255	293,273
Assistance with Care and Housing	\$'000	2,873	548	1,158	846	696	030	383	256	6,790
Centre-based Respite	\$'000	31,879	21,811	23,173	7,390	8,429	2,473	2,440	5,571	103,167
Cottage Respite	\$'000	14,646	9,815	7,881	8,364	3,318	802	1,763	1,313	47,902
Domestic Assistance	\$'000	155,485	117,731	157,115	53,541	48,471	17,670	8,502	5,062	563,578
Flexible Respite	\$'000	64,866	42,023	32,866	11,129	10,513	5,509	2,616	2,019	171,541
Goods, Equipment and Assistive Technology	\$'000	1,276	686	2,538	2,614	4,477	500	564	487	13,142
Home Maintenance	\$'000	36,019	16,097	40,512	19,103	10,943	4,165	2,313	1,826	130,977
Home Modifications	\$'000	28,140	8,403	16,318	7,973	4,125	2,001	1,820	319	69,100
Meals	\$'000	43,304	19,371	22,952	3,767	11,777	3,451	990	6,020	111,632
Nursing	\$'000	68,299	136,350	59,375	6,179	32,137	10,224	2,001	503	315,068
Other Food Services	\$'000	1,548	192	1,162	1,388	502	087	072	061	5,011
Personal Care	\$'000	74,709	53,577	40,184	22,377	15,309	8,909	3,208	1,343	219,614
Sector Support and Development	\$'000	..	..	..	..	..	..	..	..	31,385
Social Support Group	\$'000	77,254	81,938	58,792	40,262	25,845	5,910	4,538	1,925	296,464
Social Support Individual	\$'000	68,357	24,699	54,822	20,550	26,658	4,799	3,868	1,875	205,629
Specialised Support Services	\$'000	11,828	18,637	12,543	1,283	5,152	1,437	470	1,619	52,968
Transport	\$'000	96,406	18,135	56,382	21,864	15,352	8,329	4,724	3,072	224,263

(a) State or territory is based on the location of the client, according to the most recent client record in the DSS Data Exchange, except Expenditure by service type, in which State or territory is based on the service delivery area as recorded in the funding management system, and Amounts of Services, which is based on location of the Outlet from which services were provided.

(b) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

(c) People from Culturally and Linguistically Diverse (CALD) backgrounds are identified as those who were born overseas in countries other than main-English speaking countries (e.g. UK, Ireland, NZ, Canada, South Africa, and USA)

(d) Remoteness Areas are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are proportionally distributed by Remoteness Area based on the most recent client latitude and longitude as recorded in the DSS Data Exchange. 'Unknown' includes records where Remoteness Area could not be determined from recorded data.

(e) Clients can receive more than one service type. As such, the sum of distinct clients by service type will be greater than the number of distinct clients overall.

(f) Expenditure figures are formatted as thousands, with the underlying values representing actual dollars.

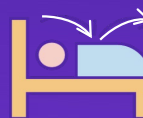
(g) Expenditure by service type is based on grants allocated for service delivery. Data were extracted from the grants management system in August 2024. Service delivery area is not available for some grants funding agreements, particularly for Sector Support and Development. Such cases are counted in the Australia total but not provided separately - accordingly, funding amounts across state/territory may not match the Australia total for all activities. Data exclude supplementation funding for the Social and Community Services (SACS) Modern Award

(h) Not all CHSP Providers submitted data for the 2023-24 financial year: approximately 98.1% of providers submitted client data for this reporting period. Actual client numbers and service amounts will be higher than those reported here.

.. Not applicable - nil or rounded to zero

This document has been released under
the Freedom of Information Act 1982
by the Department of Health and Aged Care

Short Term Restorative Care



Aged care clients as at 30 June 2024^(a)

Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
All Clients	457	394	426	212	108	53	35	16	1,701
Older clients (aged 65 years and over and Aboriginal and Torres Strait Islander peoples aged 50–64 years)	455	394	426	210	108	52	35	16	1,696
Sex by age									
Female									
<65 years	2	1	1	2	1	-	-	-	7
65–69 years	29	24	28	10	4	1	-	1	97
70–74 years	38	40	48	21	9	3	2	2	163
75–79 years	67	58	63	27	16	11	2	5	249
80–84 years	68	62	76	26	14	6	11	1	264
85–89 years	50	50	32	26	18	5	5	1	187
90 years and over	29	25	15	21	8	3	5	1	107
Age unknown	-	-	-	-	-	-	-	-	-
Total female (including age unknown)	283	260	263	133	70	29	25	11	1,074
Male									
<65 years	1	-	1	1	-	1	-	-	4
65–69 years	12	12	12	6	2	3	1	-	48
70–74 years	29	23	22	8	7	4	-	1	94
75–79 years	28	29	42	9	8	4	2	2	124
80–84 years	53	29	43	19	5	4	3	2	158
85–89 years	32	19	32	20	10	4	3	-	120
90 years and over	19	22	11	16	6	4	1	-	79
Age unknown	-	-	-	-	-	-	-	-	-
Total male (including age unknown)	174	134	163	79	38	24	10	5	627
All persons (includes unknown sex)									
<65 years	3	1	2	3	1	1	-	-	11
65–69 years	41	36	40	16	6	4	1	1	145
70–74 years	67	63	70	29	16	7	2	3	257
75–79 years	95	87	105	36	24	15	4	7	373
80–84 years	121	91	119	45	19	10	14	3	422
85–89 years	82	69	64	46	28	9	8	1	307
90 years and over	48	47	26	37	14	7	6	1	186
Age unknown	-	-	-	-	-	-	-	-	-
Total persons (including age unknown)	457	394	426	212	108	53	35	16	1,701
Aboriginal and Torres Strait Islander status ^(b)									
Aboriginal and Torres Strait Islander peoples									
50–64 years	1	1	2	1	1	-	-	-	6
50–69 years	1	1	5	2	1	-	-	-	10
70 years and over	2	2	11	1	2	4	2	1	25
All Aboriginal and Torres Strait Islander peoples	3	3	16	3	3	4	2	1	35
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	298	274	258	146	74	29	27	13	1,119
Aboriginal and Torres Strait Islander status not stated, 65 years and over	154	117	152	61	31	19	6	2	542
CALD ^(c) status									
All clients									
CALD	179	173	51	57	29	3	7	1	500
Non-CALD	263	212	361	149	76	49	28	15	1,153
CALD status unknown	15	9	14	6	3	1	-	-	48
Clients aged 65 years and over									
CALD	178	173	51	57	29	3	7	1	499
Non-CALD	261	211	359	148	75	48	28	15	1,145
CALD status unknown	15	9	14	4	3	1	-	-	46
Remoteness Area ^(d)									
All clients									
Major cities	339	299	328	196	92	..	35	..	1,289
Inner regional	95	95	45	5	16	53	-	..	309
Outer regional	23	-	51	11	-	-	..	13	98
Remote	-	-	-	-	-	-	..	3	3
Very remote	-	..	2	-	-	-	..	-	2
Unknown	-	-	-	-	-	-	-	-	-
Clients aged 65 years and over									
Major cities	337	299	327	193	91	..	35	..	1,282
Inner regional	94	94	45	5	16	52	-	..	306
Outer regional	23	-	50	11	-	-	..	13	97
Remote	-	-	-	-	-	-	..	3	3
Very remote	-	..	2	-	-	-	..	-	2
Unknown	-	-	-	-	-	-	-	-	-

(a) State or territory is based on the location of the service provider outlet.

(b) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

(c) People from Culturally and Linguistically Diverse (CALD) backgrounds are identified as those who were born overseas in countries other than main-English speaking countries (e.g. UK, Ireland, NZ, Canada, South Africa, and USA)

(d) Remoteness Area are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are distributed by Remoteness Area based on the

location of the aged care service through which care was provided. 'Unknown' includes services that cannot be attributed to a particular Remoteness Area.

.. Not applicable - nil or rounded to zero

Aged care clients during 2023–24 financial year ^(a,b)									
Category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Number of admissions	2,423	2,151	2,418	1,099	488	278	199	87	9,143
Number of discharges	2,354	2,102	2,378	1,050	458	264	202	83	8,891
Number of recipient days	149,283	129,121	144,588	63,731	32,028	16,513	13,208	5,041	553,513
Average length of stay (days)	55.78	55.45	55.81	55.36	54.59	56.26	54.84	55.19	55.59
Average Modified Barthel Index on entry ^(c)	79.37	83.18	84.73	79.58	81.60	87.53	91.04	88.00	82.43
Average Modified Barthel Index on exit ^(c)	82.72	86.31	87.18	82.20	86.27	89.66	93.15	90.81	85.40
Aboriginal and Torres Strait Islander status ^(d)									
Aboriginal and Torres Strait Islander peoples									
50-64 years	35	5	17	7	4	5	1	-	74
50-69 years	54	11	31	13	5	7	2	-	123
70 years and over	32	12	38	13	3	8	2	2	110
All Aboriginal and Torres Strait Islander peoples	121	28	86	33	12	20	5	2	307
Non-Aboriginal and Torres Strait Islander peoples, 65 years and over	2,051	1,952	2,051	936	420	232	188	78	7,906
Aboriginal and Torres Strait Islander status not stated, 65 years and over	566	452	614	198	130	65	32	11	2,068
Remoteness Area ^(e)									
Major cities	2,023	1,795	2,120	1,086	483	..	224	..	7,731
Inner regional	571	632	237	29	75	313	-	..	1,857
Outer regional	115	3	347	54	-	-	..	86	605
Remote	-	-	-	-	-	-	..	5	5
Very remote	-	..	31	-	-	-	..	-	31
Unknown	-	-	-	-	-	-	-	-	-

(a) State or territory is based on the region of the service provider outlet. Where a person received care in more than one state they are counted uniquely in each state, but will only be counted once in the Australia total.

(b) Average length of stay and the Modified Barthel Index data only include recipients who completed a transition care episode, while all other data in these tables are totals for the financial year (i.e. including incomplete episodes)

(c) The Modified Barthel Index is a measure of functioning in the activities of daily living reported for Transition Care Program recipients who completed a transition care episode, with zero being fully dependent and 100 being fully independent.

(d) The number of Aboriginal and Torres Strait Islander recipients is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of Aboriginal and Torres Strait Islander recipients.

(e) Remoteness Area are based on the ABS Australian Statistical Geography Standard (ASGS 2016). See ABS Cat. No. 1270.0.55.005 for more information. Here, records are distributed by Remoteness Area based on the location of the aged care service through which care was provided. 'Unknown' includes services that cannot be attributed to a particular Remoteness Area. Where a person received care from services located in multiple Remoteness Area they are counted uniquely in each Remoteness Area, but will only be counted once in the Australia total.

.. Not applicable - nil or rounded to zero

Age Care Service List - Australia - as at 30 June 2024

Note: One new NATSAPAC service opened on 01/04/2024 in NSW but not included in the Service List as data could not be added retrospectively to this list

Service Name	Physical State	Postal Code	2018 Aged Care Planning Region (ACPR)	2018 Aged Care Planning Region (ACPR)	Residential Places	Home Care Places	Respite Care Places	Provider Name	Organisation Type	ABS Remuneration	2019 MHA Code	2018 SAZ Code	2018 SAZ Name	2018 SAZ Code	2018 SAZ Name	Latitude	Longitude	2023/24 FY Estimated Grossed Funding
Mona Hume Residential Hostel	NSW	2608	112	112	20	0	0	United Protestant Association of NSW Limited	Charitable	11175	11175	11175	Albury Region	11175	Albury Region	-36.1150001	147.013121	\$2,024,474
Richmond House	NSW	2047	109	109	20	0	0	Domestic Aged Retirement Homes Association Incorporated	Charitable	11175	11175	11175	Tamworth Region	11175	Tamworth Region	-35.3510004	148.225147	\$1,235,147
Oolong Hotel	NSW	2643	112	112	21	0	0	United Protestant Association of NSW Limited	Charitable	11181	11181	11181	Corowa Region	11181	Corowa Region	-36.9803238	146.044819	\$1,916,793
Woodhouse	NSW	2608	112	112	21	0	0	Respect Group Limited	Charitable	11181	11181	11181	Wagga Wagga Region	11181	Wagga Wagga Region	-36.022344	148.1708819	\$8,391,946
Holbrook Hostel	NSW	2644	112	112	21	0	0	United Protestant Association of NSW Limited	Charitable	11181	11181	11181	Albury Region	11181	Albury Region	-36.7334444	147.1838189	\$9,138,189
Rose Murrumbidgee	NSW	2541	105	105	21	0	0	Ilmaro Co-operative Aboriginal Corporation	Community Based	11277	11277	11277	North Narrabri - Barmah	11277	North Narrabri - Barmah	-36.8776333	150.7538811	\$2,223,074
Tourmaline Local Community Hostel	NSW	2714	112	112	21	0	0	United Protestant Association of NSW Limited	Charitable	11277	11277	11277	Albury Region	11277	Albury Region	-36.8112344	146.1091245	\$4,099,245
Jindera Gardens Hostel	NSW	2642	112	112	21	0	0	United Protestant Association of NSW Limited	Charitable	11175	11175	11175	Albury Region	11175	Albury Region	-36.9519441	146.907257	\$2,352,141
Albury Retirement Village	NSW	2791	102	102	22	0	0	Burwood Care Pty Ltd	Private Incorporated Body	11078	11078	11078	Albury Region	11078	Albury Region	-36.6444441	146.420696	\$2,422,085
Adelaide House Aged Care Home	NSW	2714	102	102	22	0	0	Port of Call Australia Pty Ltd	Charitable	11078	11078	11078	Albury Region	11078	Albury Region	-36.4302104	146.4601235	\$1,540,235
Uniting Tangle	NSW	2680	115	115	23	0	0	On the Living Church in Australia Property Trust (NSW)	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
FFB Belconnen Mosaic Village - II	NSW	2614	107	107	24	0	0	Royal Freemasons' Benevolent Institution	Charitable	11083	11083	11083	Belconnen Region	11083	Belconnen Region	-35.4550454	149.027439	\$2,487,298
Christophorus House Hostel	NSW	2077	112	112	24	0	0	Christophorus House Pty Ltd	Charitable	11077	11077	11077	North Sydney Region	11077	North Sydney Region	-33.3122484	151.2066182	\$2,312,284
Hayfield Retirement Hostel	NSW	2711	112	112	24	0	0	Hay Senior Citizens Association Incorporated	Community Based	11087	11087	11087	Hay Region	11087	Hay Region	-34.931797	148.19139	\$2,006,309
Lidcombe Body Works Hostel	NSW	2068	106	106	24	0	0	East Coast Health Services	Local Government	11087	11087	11087	North Sydney Region	11087	North Sydney Region	-33.1077624	151.2066182	\$2,798,427
Southern Cross Care Lavington Residential Aged Care	NSW	2641	112	112	24	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11176	11176	11176	Albury Region	11176	Albury Region	-36.8423975	146.9445208	\$2,595,224
Woronah Lodge	NSW	2602	111	111	25	0	0	Goulburn Health Association Inc	Community Based	11074	11074	11074	Woronah Region - West	11074	Woronah Region - West	-32.385195	149.141724	\$2,424,133
Marrubidge Aged Care Facility	NSW	2138	104	104	25	0	0	Marrubidge Retirement Homes Ltd	Community Based	11129	11129	11129	Upper Murrumbidgee Region	11129	Upper Murrumbidgee Region	-35.7617263	150.8501755	\$2,603,725
Southern Cross Care Kingswood Residential Aged Care	NSW	2035	113	113	25	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11086	11086	11086	Marrubidge Region	11086	Marrubidge Region	-35.9416972	151.429085	\$2,085,294
Les Realms Care	NSW	2799	102	102	27	0	0	Burwood Care Pty Ltd	Private Incorporated Body	11078	11078	11078	Albury Region	11078	Albury Region	-35.6372654	146.022114	\$2,409,658
Catholic Healthcare Kingswood Residential Aged Care	NSW	2133	110	110	28	0	0	Catholic Healthcare Limited	Charitable	11078	11078	11078	North Sydney Region	11078	North Sydney Region	-33.3122484	151.2066182	\$2,312,284
Tourmaline Limited	NSW	2044	109	109	28	0	0	Tourmaline Limited	Community Based	11178	11178	11178	Albury Region - West	11178	Albury Region - West	-36.8650554	150.7538811	\$2,772,225
Pronto Lodge	NSW	2066	102	102	28	0	0	United Protestant Association of NSW Limited	Charitable	11179	11179	11179	Albury Region	11179	Albury Region	-36.9519441	146.907257	\$2,352,141
Catholic Healthcare Bethlehem House	NSW	2017	113	113	29	0	0	Catholic Healthcare Limited	Charitable	11183	11183	11183	Kopah Region	11183	Kopah Region	-33.9603074	151.3164968	\$4,315,760
Bethesda Care Respite	NSW	2047	113	113	29	0	0	Catholic Healthcare Limited	Charitable	11183	11183	11183	Kopah Region	11183	Kopah Region	-33.9603074	151.3164968	\$4,315,760
Residential Aged Care Plus Centre (2020)	NSW	2610	112	112	29	0	0	On the Living Church in Australia Property Trust (NSW)	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Catholic Healthcare Victorian Aged Care Service	NSW	2610	112	112	29	0	0	On the Living Church in Australia Property Trust (NSW)	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Catholic Healthcare Bakewell Lodge	NSW	2720	112	112	30	0	0	Catholic Healthcare Limited	Charitable	11179	11179	11179	Albury Region	11179	Albury Region	-36.9519441	146.907257	\$2,352,141
The Whidson Group - Whidson	NSW	2720	112	112	30	0	0	Catholic Healthcare Limited	Charitable	11179	11179	11179	Albury Region	11179	Albury Region	-36.9519441	146.907257	\$2,352,141
Catholic Court Hostel	NSW	2663	112	112	30	0	0	Catholic Healthcare Limited	Charitable	11179	11179	11179	Albury Region	11179	Albury Region	-36.9519441	146.907257	\$2,352,141
Providence Aged Care - Aspley Respite	NSW	2054	109	109	30	0	0	On the Living Church in Australia Property Trust (NSW)	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Benunga	NSW	2712	112	112	30	0	0	On the Living Church in Australia Property Trust (NSW)	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Richmond Lodge	NSW	2670	103	103	30	0	0	United Protestant Association of NSW Limited	Charitable	11179	11179	11179	Albury Region	11179	Albury Region	-36.9519441	146.907257	\$2,352,141
Koonswill Aged Care	NSW	2610	112	112	30	0	0	On the Living Church in Australia Property Trust (NSW)	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
NSW Belconnen Mosaic Village	NSW	2614	107	107	30	0	0	Royal Freemasons' Benevolent Institution	Charitable	11083	11083	11083	Belconnen Region	11083	Belconnen Region	-35.4550454	149.027439	\$2,487,298
Catholic Healthcare Berridge	NSW	2031	113	113	30	0	0	Catholic Healthcare Limited	Charitable	11183	11183	11183	Kopah Region	11183	Kopah Region	-33.9603074	151.3164968	\$4,315,760
Southern Cross Tenison Goulburn Residential Aged Care	NSW	2680	115	115	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Archie House	NSW	2640	115	115	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Emly Gardens at the Rock	NSW	2680	115	115	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
South Community Lodge	NSW	2625	107	107	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Connaught Hospital	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540	11540	11540	Goulburn Region	11540	Goulburn Region	-34.4052772	149.1141093	\$2,137,488
Uniting Berridge	NSW	2610	112	112	30	0	0	Southern Cross Care (NSW ACT) Limited	Religious	11540</								

[illegible]

[illegible]

