

# COVID-19 Response Inquiry Internal communication plan

Communication contact officer	s22	
Policy contact officer	s22	

## Why is this important?

- A comms plan is needed to inform and support staff following the release of the COVID-19 response inquiry.
- The purpose of the inquiry was to identify lessons learned to improve Australia's preparedness for future pandemics.
- The release of the inquiry findings will likely be emotive to staff who worked in the department during the COVID-19 pandemic.
- We understand the CDC and Corporate Operations Group have the most staff who worked directly on COVID-19 and are therefore likely to be most impacted by the report findings.

## Timing

 It is anticipated the report will be provided to the Government on 25 October. However, the timing of its public release, and that of the Government's response to it, is unknown.

## Target audience

- All staff
  - iCDC, COG, HPRG and AACG staff to receive targeted comms from the relevant Deputy Secretary acknowledging the high impact on staff in these

areas.

## Call to action

# Key messages / Talking points

### Inquiry purpose and our role

- The COVID-19 pandemic was the most significant crisis that Australians and the world have faced in many decades.
- The Inquiry's purpose is improvement, not attributing blame.
- There are lessons to be learned to improve Australia's preparedness for future pandemics it's important to reflect.



Australian Government Department of Health and Aged Care

- Reflection and lessons learned don't detract from the immense efforts many of our staff put in during COVID-19.
- We acknowledge the challenges and support the decisions of our people during that time.
- It was a difficult time, with immense pressures, and we were working in a fragmented system.
- We were also working at a time when the evidence about COVID-19 was evolving at a very fast pace. As the evidence changed, the measures in place were updated, as appropriate.
- Where we made mistakes, we did the best we could with the information, resources and timeframes we had available to us at the time.
- We remember what you did and you should be very proud of it.
- The lives of many thousands of Australians were saved because of the measures put in place to respond to the pandemic.

#### Inquiry findings

• TBC pending release – some specific but short lines on key findings and how this might impact staff.



Australian Government

#### **Department of Health and Aged Care**



## **Communication activities**

Note that timings assume report is released 25 October.

Timing	Channel/activity	Audience	Responsible
25 October (or report release date)	<ul> <li>Intranet news item</li> <li>Published on release of the report.</li> <li>Emphasises support for staff and where they can go for help.</li> <li>Promotes information / s22</li> <li>Could include a video from s22</li> </ul>	All staff	Corp Comms to draft WHS to clear
25 October (or report release date)	<ul> <li>all SES email</li> <li>Email sent to all SES notifying them the report has been released, linking to the news item and asking them to communicate to staff / check in on staff as needed.</li> <li>Include details re booking an in person or virtual debriefing session for all staff.</li> </ul>	SES	Corp Comms to draft WHS to clear
25 or 26 October (or report release date)	Targeted Dep Sec emails         • HPRG - \$22         • AACG - \$22         • COG - \$22         • iCDC - \$22         • NID - \$22	Staff in relevant groups.	Corp Comms to draft Relevant EOs to clear, personalise for the group as needed



### **Australian Government**

#### **Department of Health and Aged Care**

Department	of Health and Aged Care		
			and arrange sending
	iCDC Staff Briefing		-s22
31 October	Team Health (all staff from \$22         Video:         \$22       addresses the release of the report in his video. He drives staff to the intranet to watch a pre-recorded video with \$22         and read the news items.         OR:         \$22       joins \$22         'live' and shares key messages.	All staff	Corp Comms to draft TPs based on cleared content.
4 Nov Content	Optional: This Week all staff newsletter	All staff	Corp Comms to draft WHS to clear
Channe	I/activity Draft content		

## **Content drafts**

Channel/activity	Draft content
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S	

#### Subject: COVID-19 Response Inquiry Findings

Distribution: s47	E(d)	>
From: <sup>s22</sup>	, Secretary	
	Exec Connect from Secretary <sup>\$22</sup>	Australian Government Department of Health and Aged Care

Dear colleagues

Earlier today Minister Butler announced the release of the <u>final report</u> of the <u>COVID-19 Response</u> <u>Inquiry</u>.

In preparing the report, the COVID-19 Response Inquiry Panel examined:

- what worked well
- longer-term repercussions of some policies
- how Australia can make improvements to prepare and protect our country for future infectious disease crises.

We recognise the pandemic was a challenging time for many people, both personally and professionally. Reading the report or engaging with media coverage could be difficult. Our <u>intranet</u> <u>news item</u> has more information about the release of the report, <sup>\$22</sup>.

The immense efforts of our staff during the COVID-19 pandemic are recognised in the report. They were also recognised today by Minister Butler, and are acknowledged by me, and all of our leaders. The dedication and hard work of our staff saved many thousands of Australian lives.

The first line of the report calls out "Pandemics are predicted to occur on average every 20 years and the likelihood of us seeing another significant event is growing." We must ensure we have the right preparedness and response systems in place to manage future public health emergencies.



Regards,

s22

#### Subject: COVID-19 Response Inquiry – talking points for leaders

#### Distribution - All SES Health and Aged Care (DL All First Assistant Secretaries and DL All Assistant

Secretaries)

From: <sup>s22</sup>	, Acting COO		
\$22			
	Exec Connect from s22	Australian Government Department of Health and Aged Care	
			ŗ.,

Dear colleagues

Today the COVID-19 response inquiry report was released. Below are high level talking points that

you might use to discuss the report with your people.

These talking points aim to guide you and your leaders to:

- promote that overall the report findings are positive
- acknowledge the efforts of staff
- s22

You may like to add your own reflections on the report findings, and relevance and impact to your teams.

### **Talking Points for Senior Leaders**

Introduction:

The purpose of the COVID-19 Response Inquiry was to learn from the experience and improve future pandemic preparedness.

• The final report was released on Tuesday 29 October.

- The first line of the report calls out "Pandemics are predicted to occur on average every 20 years and the likelihood of us seeing another significant event is growing."
- We must ensure we have the right preparedness and response systems in place to manage future public health emergencies.

#### Key findings:

- The report states:
  - "Overall, we believe that people should be proud of what we achieved during the pandemic... We achieved this because we had people who worked unbelievably hard and made difficult decisions."

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- To improve Australia's preparedness and response systems to manage public health emergencies the report made:
  - o 9 guiding recommendations
  - 26 actions for change.
- The report is focused on action required by the Commonwealth to address its systems, processes and capabilities.
- This will be a whole of government effort, with 18 actions directly impacting us.

### **Reflection and Learning**

- Emphasise the importance of reflecting on lessons learned to enhance future preparedness.
- We recognise the challenges faced and support the decisions made by our people. Staff
  operated within a fragmented system while the evidence about COVID-19 evolved rapidly.
  As new information emerged, measures were updated accordingly.
- Where mistakes were made, they were made with the best available information, resources, timeframes and intentions.



s22
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Updated communication for action pls    Covid response inquiry findings communications [SEC=OFFICIAL:Sensitive]
Tuesday, 29 October 2024 2:49:00 PM
image001.png image002.png

Hi<sup>s22</sup>

Please see below link to updated draft communications from <sup>\$22</sup> to send to COG staff about the Covid response inquiry findings being released

the covid response inquity findings being released.
COG Staff Email Covid Inquiry.docx
Kind regards,
\$22 SEP 1982 SEP
s22
Assistant Director, Corporate Communication and Creative Services
Please note, my work days are Monday to Thursday.
Communication Branch
People, Parliamentary and Communication Division   Corporate Operations Group
Australian Government Department of Health and Aged Care
T: 02 5132 S22   E: S22 @health.gov.au
The Department of Health and Aged Care acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.
From: s22
Sent: Tuesday, October 29, 2024 1:41 PM
To: <sup>\$22</sup> @health.gov.au>; <sup>\$22</sup>
@health.gov.au>; <sup>\$22</sup> @Health.gov.au>; <sup>\$22</sup>
<u>@Health.gov.au&gt;;</u> <sup>\$22</sup> <u>@Health.gov.au&gt;;</u>
s22 @health.gov.au>
Cc: <sup>\$22</sup> @health.gov.au>
Subject: Covid response inquiry findings communications [SEC=OFFICIAL:Sensitive]
Subject. Contractorise inquiry infumes communications [SEC=OFFICIAL.SetISITIVE]

Hi everyone,

In case you are not aware, the covid inquiry findings are being released today at 2pm.

We are currently reworking the communications for your dep sec and will share these with you to tailor and distribute to your Group staff tomorrow morning.

For your awareness, we are working on an all staff email from Blair to go out following the

presser this afternoon.

Kind regards,

s22

s22

Assistant Director, Corporate Communication and Creative Services Please note, my work days are Monday to Thursday. Communication Branch

People, Parliamentary and Communication Division | Corporate Operations Group Australian Government Department of Health and Aged Care T: 02 5132 522 | E: 522 @health.gov.au

The Department of Health and Aged Care acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.

From:	s22
То:	s47E(d)
Subject:	COVID Response Inquiry findings [SEC=OFFICIAL]
Date:	Tuesday, 29 October 2024 2:28:20 PM
Attachments:	image001.png

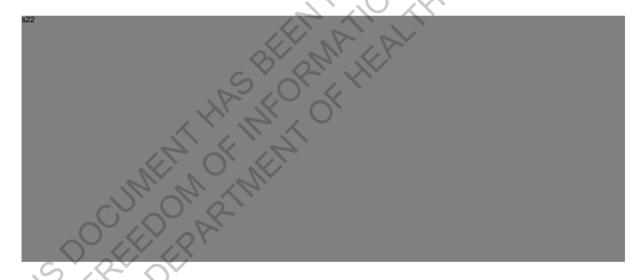
Hi Team,

Today, the COVID-19 response inquiry final report was released.<sup>\$22</sup>

The Inquiry was undertaken to help government learn from the experience of the pandemic and improve our preparedness for future health emergencies.

The final report is large and, overall, the findings were positive. Some of the recommendations and commentary do relate to communication.

I know reading the report or engaging with media or social media coverage of it will be hard for some of you. The report does recognise the incredible effort of our staff during the pandemic response – and so do I. We should all be very proud of what we did and achieved during the pandemic. But, re-visiting what it was to work during that period could be challenging.



Every day I come to work I am excited to work with such professional, excellent and inspiring comms people. We should be proud of how we supported the COVID response... I certainly am.

#### Cheers

Assistant Secretary, Communication Branch

People, Communication and Parliamentary Division | Corporate Operations Group Australian Government, Department of Health and Aged Care T: 02 5132 <sup>\$22</sup> | M:<sup>\$22</sup> | E: <sup>\$22</sup> @health.gov.au GPO Box 9848, Canberra ACT 2601, Australia The Department of Health acknowledges the Traditional Custodians of Australia and their continued connection to land, sea and community. We pay our respects to all Elders past and present. Making Flexibility Work - if you receive an email from me outside of normal business hours, I'm sending it at a time that suits me. I'm not expecting you to read or reply until normal business hours.

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From:	s22
To:	s22
Cc:	szz
Subject:	Covid response inquiry findings communications [SEC=OFFICIAL:Sensitive]
Date:	Tuesday, 29 October 2024 1:40:39 PM
Attachments:	image001.png

Hi everyone,

In case you are not aware, the covid inquiry findings are being released today at 2pm.

We are currently reworking the communications for your dep sec and will share these with you to tailor and distribute to your Group staff tomorrow morning.

FRACTINA AND ACTION For your awareness, we are working on an all staff email from <sup>\$22</sup> presser this afternoon.

Kind regards,

Assistant Director, Corporate Communication and Creative Services Please note, my work days are Monday to Thursday. **Communication Branch** 

People, Parliamentary and Communication Division | Corporate Operations Group Australian Government Department of Health and Aged Care T: 02 5132<sup>s22</sup> | E<sup>s22</sup> @health.gov.au

The Department of Health and Aged Care acknowledges the traditional owners of country throughout Australia, and ige. Jand,: Jand,: Sem. OUNNER A their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all

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From:	s22	
To:	s22	
Cc:	s22 ; s22 ; s22	• s47E(d)
Subject:	For review: COVID-19 report findings [SEC=OFFICIAL]	
Date:	Tuesday, 29 October 2024 12:46:00 PM	
Attachments:	image001.png	
	image002.png	

Hi<sup>s22</sup>

For review:

- COVID-19 inquiry intranet news item.docx
  - all SES Email COVID-19 Inquiry v2.docx

#### Proposed summary of comms:

all SES Email COVID-19 Inquiry v2.docx		
<ul> <li>s22 has indicated an ASM followed up with Team Health is the preferred approach at this stage.</li> <li>Proposed summary of comms:</li> </ul>		
Product	Release date	R
ASM from <sup>822</sup>	Tues, after presser	
Intranet news item	Tues, after presser	
all SES email	Tues, after presser and <sup>\$22</sup> email	
Direct comms from relevant	Wednesday	
Group heads		
Team Health	Wed or Thurs, at discretion of Sec office (video from <sup>\$22</sup> link to news item, link to <sup>\$22</sup>	

Cheers,

**Director, Corporate Communication and Creative Services Communication Branch** 

People, Parliamentary and Communication Division | Corporate Operations Group Australian Government Department of Health and Aged Care

⊠<sup>s22</sup> 🕾 s22 @health.gov.au HISTORIANE DEPARTMENT OF HEALTH AND ACTION OF A DEPARTMENT OF HEALTH AND ACTION OF A DEPARTMENT OF HEALTH AND ACTION ATTION ATT

@Health.gov.au>;

From:	s22		
To:	s22	; s22	.s22
Cc:	s22		
Subject:	FW: COVID Inquiry comms [SEC=OFFICIAL:Sensitive]		
Date:	Tuesday, 29 October 2024 10:17:00 AM		
Attachments:	image002.p	ona	
	image003.r	ona	

Bumping the below templates up in your inbox – this is the shell email to add in personalisation for Dep Sec's:

 Email to COG staff (note we will use this as a template for iCDC, HPRG, AACG and PCCG – EA's have been advised this is coming)
 EX2
 COG Staff Email Covid Inquiry.docx

We'll send templated versions shortly.

<sup>s22</sup> – we spoke to <sup>s22</sup> re this coming to them, will let you talk to them further, or let me know if you need anything else from me.

@Health.gov.au:

@health.gov.au

@health.gov.au>

s22

From: <sup>\$22</sup> @health.gov Sent: Monday, 28 October 2024 10:16 AM

To:<sup>s22</sup>

Cc: <sup>s22</sup> s47E(d)

Subject: COVID Inquiry comms [SEC=OFFICIAL]

Good morning<sup>s2</sup>

Hope you had a lovely weekend

As discussed, please see below COO cleared drafts of messaging to support the release of the COVID Inquiry findings:

- Intranet news item <u>COVID-19 inquiry intranet news item.docx</u>
- All SES email 
   Semail 
   Ses Email COVID-19 Inquiry v2.docx

Email to COG staff (note we will use this as a template for iCDC, HPRG, AACG and PCCG – EA's have been advised this is coming)
 <sup>822</sup> COG Staff Email Covid Inquiry.docx

We will see <sup>\$22</sup> tmrw for Team Health and I'm sure continue to discuss nuance of the rollout and any related announcements in the coming days.

Cheers,

Director, Corporate Communication and Creative Services Communication Branch People, Parliamentary and Communication Division | Corporate Operations Group Australian Government Department of Health and Aged Care

S22 | ≥ S22 @health.gov.au

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From:	s22		
To:	s22		
Cc:	s22		
Subject:	RE: For clearance by COB Friday 25/10 - COVID-19 inquiry final report [SEC=OFFICIAL]		
Date:	Thursday, 24 October 2024 6:13:51 PM		
Attachments:	image002.png		
	image003.png		

Thanks. I've made some small changes to each link.

522

#### (Ms/she/her)

First Assistant Secretary People, Communication and Parliamentary Division

Corporate Operations Group Australian Government Department of Health and Aged Care T: 02 5132<sup>s22</sup> | E<sup>s22</sup> @health.gov.au Location: Yaradhang Building Level 8 PO Box 9848, Canberra ACT 2601, Australia

UNUE CTHORE 1982 CED ACED The Department of Health and Aged Care acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to elders both past and present.

From: <sup>s22</sup>	@health.gov.au>		
Sent: Wednesday, 23 October 2024 5	39 PM		
To: <sup>s22</sup>	@health.gov.au>		
Cc: <sup>s22</sup>	@health.gov.au>; <sup>\$22</sup>		
@Health.gov.au>; <sup>\$22</sup>	@Health.gov.au>		
Subject: For clearance by COB Friday 25/10 - COVID-19 inquiry final report [SEC=OFFICIAL]			

Hi

Please clear the below comms products to support the release of the COVID-19 inquiry final report:

- Intranet news item <u>COVID-19 inquiry intranet news item.docx</u>
- all SES Email COVID-19 Inquiry v2.docx All SES email
  - Email to COG staff (note we will use this as a template for iCDC, HPRG and AACG -EA's have been advised this is coming) COG Staff Email Covid Inquiry.docx

Also note:

- AACG comms team are supporting<sup>s22</sup> with curated comms as needed.
- We expect the report release date to be Wed 30/10.

Cheers.

Director, Corporate Communication and Creative Services **Communication Branch** 

People, Parliamentary and Communication Division | Corporate Operations Group Australian Government Department of Health and Aged Care

一 s22 | 🖂 <sup>s22</sup> @health.gov.au

HISPOCHUM MANNEN CHARTER AND ASTER A

From: To: Cc: Subject: Date: Attachments:	s22 s22 s22 RE: Team Health filming next week [SEC=OFFICIAL] Wednesday, 23 October 2024 11:45:00 AM image001.png
Hi all,	
Having just spo filming. <sup>522</sup>	oken further with <sup>\$22</sup> and <sup>\$22</sup> will not need to join <sup>\$22</sup> for the video
Wed or Th	nurs AM filming would still be ideal, if we can manage it.
Best, <sup>s22</sup>	UNDECTICA
From: s22	
Sent: Wednesd	day, 23 October 2024 10:56 AM
<b>To:</b> <sup>s22</sup>	@health.gov.au>
<b>Cc:</b> <sup>s22</sup>	@Health.gov.au>; <sup>s47E(d)</sup> @health.gov.au>;
s22	@Health.gov.au>; <sup>\$22</sup>
	@Health.gov.au>; <sup>\$22</sup> @health.gov.au>
Subject: leam	Health filming next week [SEC=OFFICIAL]
Hi <sup>s22</sup>	SBERNNHER
Me are expect	ing the COVID-19 inquiry report to drop next Wed 30/10. Is it possible to move
	Iming from Tuesday arvo to Wed or Thursday so <sup>s22</sup> can speak to the report
findings?	aning non-ruesday alvo to wea of marsday so
s22	the parties
C	
Cheers,	
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Director, Corpora Communication I	ate Communication and Creative Services Branch
	entary and Communication Division   Corporate Operations Group
	nment Department of Health and Aged Care
m s22	<sup>s22</sup> <u>@health.gov.au</u>

From:	s22		
To:	s22		
Cc:	s22	, s47E(d)	
Subject:	COVID Inquiry comms [SEC=OFFICIAL]		
Date:	Monday, 28 October 2024 10:15:00 AM		
Attachments:	image001.png image002.png		

Good morning<sup>\$22</sup>

Hope you had a lovely weekend

As discussed, please see below COO cleared drafts of messaging to support the release of the **COVID Inquiry findings:** 

- Intranet news item <u>COVID-19 inquiry intranet news item.docx</u>
- All SES email all SES Email COVID-19 Inquiry v2.docx
- Email to COG staff (note we will use this as a template for iCDC, HPRG, AACG and PCCG s22 COG Staff Email Covid EA's have been advised this is coming) Inquiry.docx

We will see <sup>\$22</sup> tmrw for Team Health and I'm sure continue to discuss nuance of the rollout and any related announcements in the coming days.

Cheers,

Director, Corporate Communication and Creative Services **Communication Branch** 

People, Parliamentary and Communication Division | Corporate Operations Group Australian Government Department of Health and Aged Care



From:	s22
То:	s22
Cc:	s22
Subject:	RE: RE: COVID-19 Inquiry findings [SEC=OFFICIAL]
Date:	Wednesday, 23 October 2024 10:41:34 AM
Attachments:	image001.png
	image002.png
	image003.png
	image004.png

Hi<sup>s22</sup>

All planning is on basis CDC announced at same time as Report released. Agree really important to engage in content of report and the forward looking rather than backward looking focus.

s22		

to engage in content of report and the forward looking rather than backward looking focus.
Cheers
<sup>\$22</sup>
A Stand Port
s22       [She / Her]         First Assistant Secretary Australian CDC Establishment Taskforce
Interim Australian Centre for Disease Control Australian Government Department of Health and Aged Care T: +61 02 6289 <sup>522</sup> E: <sup>522</sup> @health.gov.au This email comes to you from Ngunnawal Country
Location: Scarborough House Level 5 PO Box 9848, Canberra ACT 2601, Australia
CUMP N ANT
IS CREDER AND
From: <sup>622</sup> @Health.gov.au>
Sent: Wednesday, 23 October 2024 10:32 AMTo:@Health.gov.au>;@Health.gov.au>;
<sup>522</sup> @health.gov.au>; <sup>522</sup>
@health.gov.au>
Subject: FW: RE: COVID-19 Inquiry findings [SEC=OFFICIAL]
(now with <sup>s22</sup> included)
From: <sup>822</sup>
Sent: Wednesday, 23 October 2024 10:32 AM
To: <sup>s22</sup> <u>@Health.gov.au</u> >

Cc: <sup>s22</sup> @health.gov.au>; <sup>s22</sup>

<u>@health.gov.au</u>>

8-54

Subject: RE: RE: COVID-19 Inquiry findings [SEC=OFFICIAL]

Had a read of it, and it makes more sense why<sup>\$22</sup>, I think what this is missing however is the actually detail on the content of the report. I think its really important we don't just talk about the fact that it is released, but engage with the content.

- is it likely that the announcement of last weeks decision will be made upon release of the report?

Thanks,<sup>\$22</sup>

From: <sup>s22</sup> @Health.gov.a	
Sent: Wednesday, 23 October 2024 10:24 AM	$\mathcal{R}^{*}(\mathcal{O} \mathcal{O})$
To: <sup>s22</sup> @Health.gov.au>	
Cc: <sup>s22</sup> @health.gov.au>; <sup>s22</sup>	@health.gov.au>
Subject: RE: COVID-19 Inquiry findings [SEC=OFFICIAL]	

Hi<sup>s22</sup>

Just wanted to let you know, that we are working on an internal communications to support staff following the release of the COVID-19 inquiry findings. Here is a link to the comms plan for your reference.

As part of the comms we have proposed that <sup>s22</sup> might consider having <sup>s22</sup> join him for his video message next week to address the release of the report. Are you okay to discuss this with him and let us know if you'd like our support?

We are expecting the report to be released this coming Friday 25 October but won't know until it's actually released.

If you need any further information, feel free to reach out to <sup>\$22</sup> or myself.

Kind regards,

Assistant Director, Corporate Communication and Creative Services Please note, my work days are Monday to Thursday. Communication Branch

People, Parliamentary and Communication Division | Corporate Operations Group Australian Government Department of Health and Aged Care T: 02 5132 222 | E: 222 @health.gov.au

The Department of Health and Aged Care acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.

HISTORIANE DEPARTMENT OF HEALTH AND ACTION OF A DEPARTMENT OF HEALTH AND ACTION OF A DEPARTMENT OF HEALTH AND ACTION ATTION ATT

From: To: Cc: Subject: Date: Attachments:	s22 s22 s22 praft Emails - COVID-19 Inquiry Report Announcement [SEC=OFFICIAL] Tuesday, 29 October 2024 12:54:32 PM Announcement - COVID-19 Inquiry Report and Establishment of the Australian Centre for Disease Control.msg SES Materials - COVID-19 Inquiry Report announcement.msg image001.png image002.png
Hi <sup>s22</sup>	
• All Staff r	ease find attached draft emails for <sup>\$22</sup> (with thanks to <sup>\$22</sup> for pulling together am): message (refined based on chats with <sup>\$22</sup> ) email with relevant comms products
l've added the f Official).	inal version from <sup>\$22</sup> to the relevant emails (noting that they are classified as
I will have the a	dditional thank you email through shortly.
s22 A/g Assistant Secret Interim Australian C Australian Governm T: (02) 5132 <sup>522</sup>	tary, Implementation Branch Centre for Disease Control Establishment Taskforce
	<b>T:</b> (02) 5132 <sup>s22</sup>   <b>E:</b> <sup>s22</sup> @health.gov.au

HISTORIANE DEPARTMENT OF HEALTH AND ACTION OF A DEPARTMENT OF HEALTH AND ACTION OF A DEPARTMENT OF HEALTH AND ACTION ATTION ATT

From: To: Cc: Subject: Date: Attachments:	s22 News s22 ; \$47E(d) ; \$22 RE: FAS Cleared: Cosmos query - CDC extension [SEC=OFFICIAL] Wednesday, 23 October 2024 2:30:00 PM image001.png image002.png image003.png image004.png
OK <sup>\$22</sup>	
	ws@health.gov.au> y, October 23, 2024 2:30 PM @health.gov.au>; News <news@health.gov.au></news@health.gov.au>
Cc: <sup>\$22</sup>	@health.gov.au>; <sup>\$47E(d)</sup> @Health.gov.au>; <sup>\$47E(d)</sup> @Health.gov.au>; News <news@health.gov.au>; <sup>\$22</sup> @health.gov.au&gt;; <sup>\$22</sup> @Health.gov.au&gt;</news@health.gov.au>
Subject: RE: FAS	Cleared: Cosmos query - CDC extension [SEC=OFFICIAL]
s22 Media Unit, Commu	ne is still an independent media publication, we've responded to them heaps unication Branch ent, Department of Health and Aged Care E: news@health.gov.au
The Department of F throughout Australia	vise, this information is provided on a background basis and should not be attributed. Health and Aged Care acknowledges First Nations peoples as the Traditional Owners of Country , and their continuing connection to land, sea and community. We pay our respects to them and all Elders both past and present.
	<u>@health.gov.au</u> > y, 23 October 2024 2:27 PM <u>@health.gov.au</u> >; <u>@health.gov.au</u> >; <u>@health.gov.au</u> >; <u>@health.gov.au</u> >;
s22 Subject: RE: FAS	<u>@Health.gov.au</u> >; News < <u>news@health.gov.au</u> >; <sup>s22</sup> <u>@health.gov.au</u> >; <sup>s22</sup> <u>@Health.gov.au</u> >; Cleared: Cosmos query - CDC extension [SEC=OFFICIAL]

Media colleagues ... can you plz let the MO know the website/journalist seems to be part of CSIRO? It may be a factor in whether we respond ...<sup>\$22</sup>

From: <sup>s22</sup>	<u>@Health.gov.au</u> >
Sent: Wednesday, October 23, 2024 2:22	PM
To: <sup>s22</sup>	<u>@health.gov.au</u> >

Cc: <sup>\$22</sup>	@health.gov.au	_>; <sup>s47E(d)</sup>
	<u>@Health.gov.au</u> >; <sup>s47E(d)</sup>	<u>@health.gov.au&gt;;</u>
s22	<u>@Health.gov.au</u> >;	News < <u>news@health.gov.au</u> >; <sup>s22</sup>
	<u>@health.gov.au</u> >	

Subject: FAS Cleared: Cosmos query - CDC extension [SEC=OFFICIAL]

Hi<sup>s22</sup> and News

Please see FAS cleared response below for your progression.

#### **Enquiry:**

- s47F from *Cosmos* here I called a few minutes ago. I'm covering the Australian CDC for our website, ahead of the release of the COVID-19 Inquiry Response Report this Friday.
- I've got a couple of questions would anyone at the Department be available for a short interview, or respond over email? Ideally it would be great to have a response by 5pm AEDT today, but 1pm tomorrow would also be fine if necessary.
  - Following the delivery of the COVID-19 Response Report,<sup>527</sup>
  - 0

#### Proposed response (same as earlier):

A phased approach will allow for the lessons of the COVID pandemic to inform the design of the Australian CDC. These lessons are currently being examined by the independent inquiry into Australia's response to the COVID-19 pandemic, led by Robyn Kruk AO. The Inquiry is due to deliver its report on 25 October 2024.
 Thanks

Executive Officer to <sup>922</sup>
First Assistant Secretary
Australian CDC Establishment Taskforce
Interim Australian Centre for Disease Control
Australian Government Department of Health and Aged Care
T: +61 2 5132 <sup>922</sup> | M: <sup>922</sup> | E: <sup>922</sup> @Health.gov.au

This email comes to you from Ngunnawal Country Location: Scarborough House, Level 5 PO Box 9848, Canberra ACT 2601, Australia

2	
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Hi

We have received another enquiry from CSIRO Science Journo and we're proposing to provide same response as earlier today (as agreed by CDC Comms).

Below for your clearance by 4pm today:

#### **Enquiry:**

- **S47F** from *Cosmos* here I called a few minutes ago. I'm covering the Australian CDC for our website, ahead of the release of the COVID-19 Inquiry Response Report this Friday.
- I've got a couple of questions would anyone at the Department be available for a short interview, or respond over email? Ideally it would be great to have a response by 5pm

AEDT today, but 1pm tomorrow would also be fine if necessary.

Following the delivery of the COVID-19 Response Report,<sup>522</sup>
 o

### Proposed response (same as earlier):

s22
<ul> <li>A phased approach will allow for the lessons of the COVID pandemic to inform the design of the Australian CDC. These lessons are currently being examined by the independent inquiry into Australia's response to the COVID-19 pandemic, led by Robyn Kruk AO. The Inquiry is due to deliver its report on 25 October 2024.</li> </ul>
Thanks
Executive Officer to <sup>\$22</sup> First Assistant Secretary Australian CDC Establishment Taskforce
Interim Australian Centre for Disease Control Australian Government Department of Health and Aged Care
T: +61 2 5132 \$22   M: \$22   E: \$22 @Health.gov.au
This email comes to you from Ngunnawal Country Location: Scarborough House, Level 5 PO Box 9848, Canberra ACT 2601, Australia

From: <sup>s22</sup>	@health.gov.au>
Sent: Wednesday, 23 October 2024 2:0	06 PM
To: <sup>\$22</sup>	<u>@Health.gov.au</u> >; <sup>s22</sup>

s22	@health.gov.au>; <sup>s22</sup>	@health.gov.au>
<b>Cc:</b> <sup>s22</sup>	@Health.gov.au>; <sup>\$47E(d)</sup>	
	@Health gov au>: s22	@Health gov au>

**Subject:** RE: For Response by 3pm: Cosmos query - CDC extension [SEC=OFFICIAL]

Same response is fine from me.

From: <sup>s22</sup>	@Health.go	w.au>
Sent: Wednesday,	October 23, 2024 2:04 PM	
To: <sup>s22</sup>	<u>@health.gov.au</u> >	s22
	<u>@health.gov.au</u> >; <sup>s22</sup>	<u>@health.gov.au</u> >
<b>Cc:</b> <sup>s22</sup>	<u>@Health.gov.au</u> >; <sup>\$22</sup>	$\mathcal{C} \rightarrow \mathcal{C}$
	@Health.gov.au>; <sup>\$47E(d)</sup>	<u>@Health.gov.au</u> >;
s22	<u>@Health.gov.au</u> >	
Subject: For Respo	nse by 3pm: Cosmos query - CDC exte	ension [SEC=OFFICIAL]
Importance: High		

#### Hi All

Please see below media enquiry for written response, I suggest we provide the same response – can you please indicate your preference if not, by **3pm**?<sup>s22</sup> FYI...

- from *Cosmos* here I called a few minutes ago. I'm covering the Australian CDC for our website, ahead of the release of the COVID-19 Inquiry Response Report this Friday.
- I've got a couple of questions would anyone at the Department be available for a short interview, or respond over email? Ideally it would be great to have a response by 5pm AEDT today, but 1pm tomorrow would also be fine if necessary.
  - Following the delivery of the COVID-19 Response Report, <sup>\$2</sup>
  - 0

### Proposed response (same as earlier):

• A phased approach will allow for the lessons of the COVID pandemic to inform the design of the Australian CDC. These lessons are currently being examined by the independent inquiry into Australia's response to the COVID-19 pandemic, led by Robyn Kruk AO. The Inquiry is due to deliver its report on 25 October 2024.

Happy to discuss.

Thanks

Executive Officer to <sup>s22</sup> First Assistant Secretary Australian CDC Establishment Taskforce
Interim Australian Centre for Disease Control Australian Government Department of Health and Aged Care T: +61 2 5132 <sup>\$22</sup>   M: \$22   E: <sup>\$22</sup> @Health.gov.au
This email comes to you from Ngunnawal Country
Location: Scarborough House, Level 5 PO Box 9848, Canberra ACT 2601, Australia
2 FLAN AND
From: CDC Enquiries < <u>cdc.enquiries@cdc.gov.au</u> >
Sent: Wednesday, 23 October 2024 1:57 PM
To: <sup>s22</sup> @Health.gov.au>
Cc: CDC Enquiries < <u>cdc.enquiries@cdc.gov.au</u> >
Subject: FW: Cosmos query - CDC extension [SEC=OFFICIAL]
H <sup>522</sup>
See below media request.
Kind regards,
22 Executive Assistant to <sup>\$22</sup> , Assistant Secretary Australian Centre for Disease Control Establishment Strategy Branch
Australian Centre for Disease Control Establishment Taskforce Australian Government Department of Health and Aged Care T: (02) 5132 <sup>\$22</sup>   E: <sup>\$22</sup> @health.gov.au
This email comes to you from Ngunnawal and Ngambri country Location: Scarborough House, Level 5

PO Box 9848, Canberra ACT 2601, Australia

?

#### From: \$47F

@csiro.au>

Sent: Wednesday, 23 October 2024 1:52 PM To: News <<u>news@health.gov.au</u>>; CDC Enguiries <<u>cdc.enguiries@cdc.gov.au</u>> Subject: Cosmos query - CDC extension

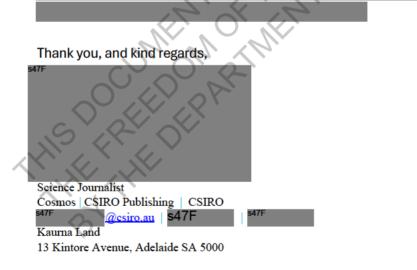
REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open UN" (CI'CA 1982 F.D.CA attachments if you recognise the sender and know the content is safe.

Good afternoon,

from Cosmos here - I called a few minutes ago. I'm covering the Australian CDC for our website, ahead of the release of the COVID-19 Inquiry Response Report this Friday.

I've got a couple of questions - would anyone at the Department be available for a short interview, or respond over email? Ideally it would be great to have a response by 5pm AEDT today, but 1pm tomorrow would also be fine if necessary.

- Following the delivery of the COVID-19 Response Report,



CSIRO acknowledges the Traditional Owners of the land, sea and waters, of the area that we live and work on across Australia. We acknowledge their continuing connection to their culture and we pay our respects to their Elders past and present.

CSIRO Australia's National Science Agency | csiro.au





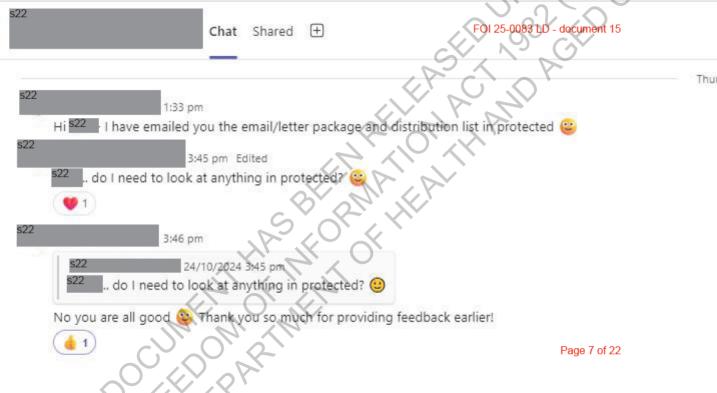


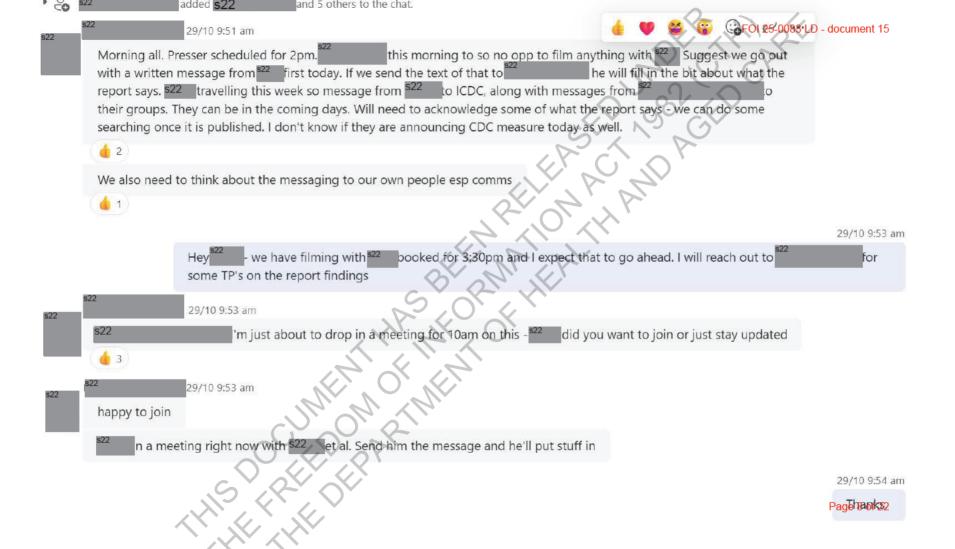






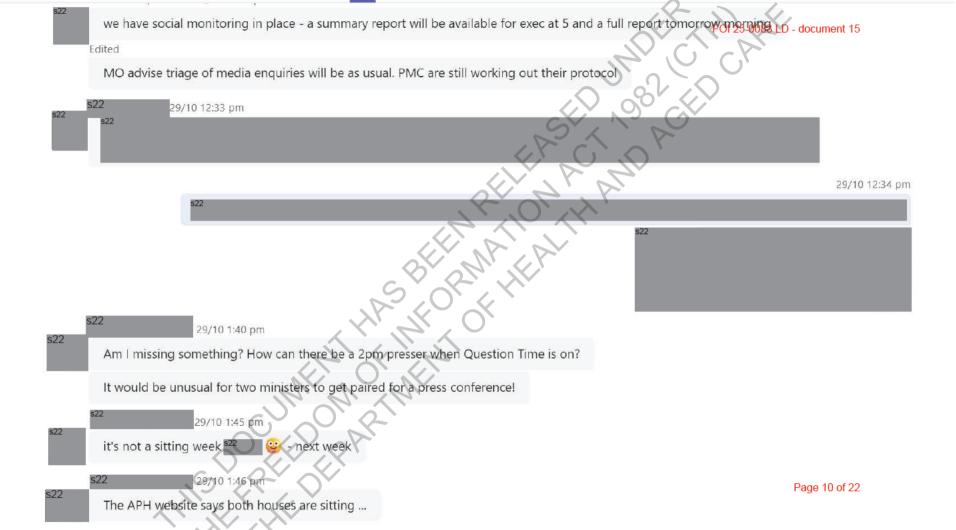




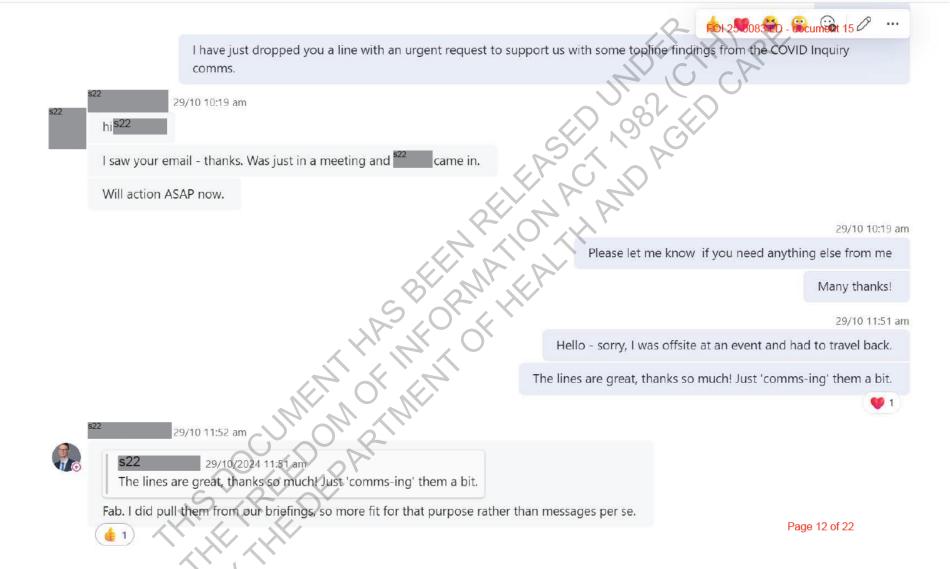




. . . . . . . . . . .











29/10/2024 11:51 am

29/10 11:52 am

\$22

s22

The lines are great, thanks so much! Just 'comms-ing' them a bit.

Fab. I did pull them from our briefings, so more fit for that purpose rather than messages per se.

29/10 11:52 am

I'm looking for a line that really hones in on the fact we will have an event like this again and that's why we have to reflect - is there anything like that to hand?

#### 29/10 11:58 am

The first line of the report says "Pandemics are predicted to occur on average every 20 years - and the likelihood of us seeing

another significant event is growing"

and then "this makes it the right time to consider what we have learnt from the COVID-19 pandemic..."

very much "lessons to guide future actions",.. because "they will be needed" vibes

29/10 12:16 pm

Great. Thanks again for your quick input s22

1

## FOI 25-0083 LD - document 15

Tuesday, 29 October

29/10 9:43 am

You've probably heard this already, but FYI. We can go on the news item this arvo and perhaps we release Team Health tmrw? 29/10/2024 9:30 am 0 has just advised they are releasing the COVID report today - presser at 2pm that will include the CDC announcement, the panel are pre briefing media ahead of that presser

29/10 10:24 am

thoughts. I know at s22 but wanted to Just met with s22 etc. we've got a plan, but will of course fit in with your and <sup>\$22</sup> let you know we're on it.

29/10 10:25 am

s22

\$22

s22

s22

Thanks s22 I love cabinet

The key here is timing, I think the tone of the emails you sent is bang on

My main thoughts are around whether we should push for a team health today for the announcement or not

My feeling is that this will be tricky

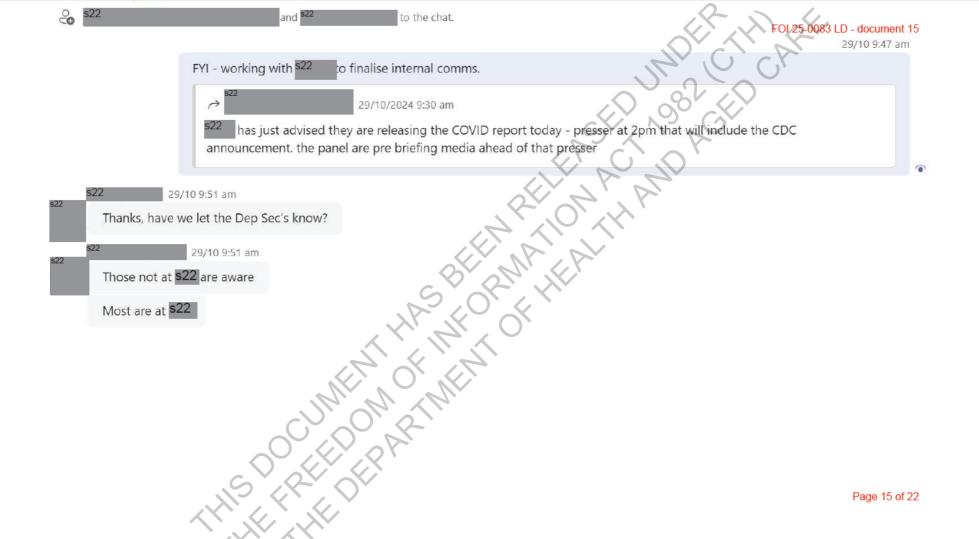
29/10 10:30 am

Agree - how about a super top level ASM from <sup>822</sup> following the presser, linking to intranet news item. And we say we will follow up in the coming days Team health could go out Wed, and Dep Sec direct comms to impacted areas also tmrw.

29/10 11:50 am yeah sounds good

Page 14 of 22

1



#### 29/10 12:20 pm FOI 25-0083 LD - document 15

Hi team,

s22

Not for sharing, but just a heads up that the COVID Inquiry report will be released this afternoon.

I know COVID was a rough time for everyone, and particularly for those who worked so hard here at the department.

I wasn't here obviously but I know it took its toll.

I haven't seen it, but I understand it is very long and some of the recommendations may relate to comms.

Just wanted to give you a heads up, Let me know if you need anything!

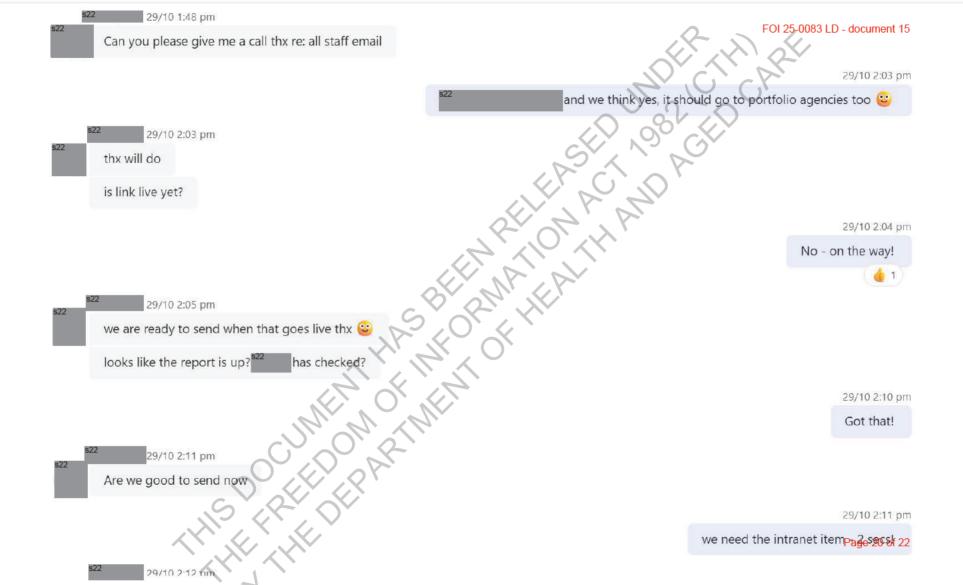
Page 16 of 22













#### Tuesday, 29 October



From:	s22
To:	s47E(d)
Subject:	Happy Monday! [SEC=OFFICIAL]
Date:	Monday, 28 October 2024 9:46:31 AM
Attachments:	image001.png
	image002.png
	Final - Community Affairs - 2024-25 Supplementary Estimates Program.pdf
	Draft Strategy on a Page.pdf
	FLYER-One-Health-Wonders-Webinar-2 (1).pdf

Good morning friends and happy Project Board Day!

# Some work things

There'll be a few big weeks coming up, with quick work to be done.

• We are also still monitoring when an announcement around the COVID-19 Inquiry Report, which was anticipated to be provided to Government last Friday. I will keep you all posted!



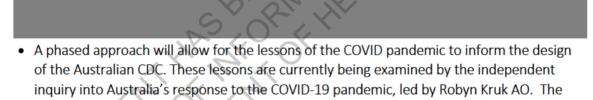
From: To:	s22 News
Cc:	s22 ; s22 ; s47E(d) ; <sup>s22</sup>
Subject:	FAS CLEARED RESPONSE: Canberra Times query - Australian CDC [SEC=OFFICIAL]
Date:	Wednesday, 23 October 2024 11:33:52 AM
Attachments:	image001.png image002.png image003.png

Hi<sup>s22</sup> /News

Please see FAS cleared response below:

# Media Enquiry for response:







Interim Australian Centre for Disease Control

Australian Government Department of Health and Aged Care					
<b>T:</b> +61 2 5132 <sup>s22</sup>	M: <sup>s22</sup>	<b>E</b> : <sup>s22</sup>	@Health.gov.au		

This email comes to you from Ngunnawal Country Location: Scarborough House, Level 5 PO Box 9848. Canberra ACT 2601. Australia

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News < <u>news@health.gov.au</u> >	
Vednesday, October 23, 2024 10:25 AM	8-24
@health.gov.au>	
: FW: Canberra Times query - Australian CDC [SEC=OFFICIAL]	$\mathcal{N}(\mathcal{O}, \mathcal{O})$
	N C
nit, Communication Branch	
n Government, Department of Health and Aged Care <sup>39</sup> <sup>s22</sup> s <sup>22</sup> E: <u>news@health.gov.au</u>	
tated otherwise, this information is provided on a background basis and should r	not be attributed.

From: News <<u>news@health.gov.au</u>>

Sent: Wednesday, October 23, 2024 10:25 AM

To: \$22

**Subject:** FW: Canberra Times guery - Australian CDC [SEC=OFFICIAL]

Media Unit, Communication Branch

Australian Government, Department of Health and Aged Care T: 02 6289 s22 | s22 E: news@health.gov.au

Unless stated otherwise, this information is provided on a background basis and should not be attributed.

The Department of Health and Aged Care acknowledges First Nations peoples as the Traditional Owners of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.

From: <sup>\$47F</sup> @canberratimes.com.au>

@Health.gov.au>

Sent: Wednesday, October 23, 2024 10:06 AM

To: \$22

@Health.gov.au>; s47E(d)

Cc: News <<u>news@health.gov.au</u>> Subject: Canberra Times query - Australian CDC

**REMINDER:** Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

I have some questions about the Australian CDC promised before the election.

My deadline is 2pm.

Kind regards,

s47F

Senior Political Reporter The Canberra Times Ms47F

A Suite S2-96, Press Gallery, Parliament House, ACT, 2600 A 121 Marcus Clarke Street, Canberra Times, ACT, 2601 W www.canberratimes.com.au

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# **MEDIA RELEASE**

23 October 2024

Action on Australian Centre for Disease Control now more urgent than ever: health experts

THE ACTION OF CHINARE Leading Australian health experts have joined together today to call for the Government to urgently commit funds to establish a permanent Australian Centre for Disease Control (Australian CDC), saying that the Government's election promise to create the organisation is now more pressing than ever.

The call comes in the lead-up to the revised deadline for the delivery of the COVID-19 Inquiry Response Report (now due October 25), which the Government has said will help determine the Australian CDC's future structure and function. It also comes in the wake of the retirement of the Interim CDC's Head, Professor Paul Kelly.

Experts from the Public Health Association of Australia (PHAA), the Royal Australasian College of Physicians (RACP), the Australasian Society for Infectious Diseases (ASID) and the Climate and Health Alliance (CAHA) say that delay of the COVID-19 Response Inquiry Report means that the Government will now need to act very quickly in the coming weeks to fulfil its' election promise and protect Australian's health.

Adjunct Professor Terry Slevin, PHAA's CEO is concerned about the lack of progress in setting up an Australian Centre for Disease Control to date.

"During the 2022 federal election campaign, Prime Minister Anthony Albanese committed to establishing an Australian CDC in their first term of Government. This promise is yet to be fulfilled. Currently we have an Interim CDC, with funding that expires on June 30, 2025.

"The COVID-19 Response Inquiry has been a very important and complex undertaking, and we fully-support the Government's decision to grant an extension to the Inquiry panel. However, as soon as the report is delivered, we expect to see the Government act very swiftly to fulfil its' election promise before a Federal Election is called.

"The retirement of Australia's Chief Medical Officer, Professor Paul Kelly this week also raises questions about the future leadership of the Australian CDC. Professor Kelly had been serving as the Head of the Interim CDC and has been a driving force for its establishment. We now need strong leadership for the agency in this vital stage in the development of the agency."

Professor Joseph Doyle, President of the ASID, adds that the threat of pandemics is ongoing, and that there are other health challenges that urgently need national leadership from a Centre for Disease Control.

"We urgently need an established CDC with secure resources and clear governance. It needs to be well resourced, science-led and accountable to best protect Australians from new and emerging health threats including avian influenza and mpox."

President of the RACP, Professor Jennifer Martin says that the Government also promised to deliver an Australian CDC with a focus on chronic disease prevention.

"The burden of preventable disease in our country is driven by modifiable factors such as tobacco use and vaping, unhealthy working and living environments, obesity and diabetes, underpinned by commercial determinants of health.

"If the Australian CDC is successful, fewer Australians will get sick or die from preventable diseases. It will also help us understand the best way to reduce the impact of some of Australia's most common preventable killers and the impact of social and commercial determinants that drive inequality, climate change and poor health outcomes for some Australians. There are strong health and economic reasons to invest in disease prevention.

"Climate change is the greatest threat to human health, increasing the burden of disease and disrupting our response to public health issues. The Australian CDC will play an integral role in planning for and responding to our greatest health challenges. The health sector and communities need certainty around the CDC's future," said Michelle Isles, CEO of Climate and Health Alliance

PHAA's Terry Slevin says that the Government has a unique opportunity to learn from COVID-19 and establish a national body that will help protect future generations.

"Australia is the only country in the OECD who doesn't have a Centre for Disease Control.

"The Australian CDC could be the most important and impactful change in the Australian public health landscape in our lifetime. It is critical it is set up effectively from the start with the right legislation and funding to deliver on its potential.

"We are looking forward to a definitive and substantial financial commitment to the establishment of the permanent CDC before the end of 2024, before an election is called."

**ENDS** 

For media interviews please contact Hollie Harwood, Strategic Communications Advisor, Public Health Association of Australia

## About the Public Health Association of Australia

We're Australia's peak body for public health and advocate for the health and wellbeing of everyone. We strive to help prevent, rather than cure, illness and disease.

Our campaigns and activities span numerous public health issues from environmental health, immunisation and pandemic control, through to tobacco, gambling, physical activity, junk food marketing, preventive mental health, health education and Aboriginal and Torres Strait Islander health.

Our 2,000+ individual members represent over 40 professional groups interested in the promotion of public health. We also have branches in every State and Territory. Learn more at <u>phaa.net.au</u>

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From:	
To:	
Subject:	
Date:	
Attachments:	

s22 s22 ; <sup>s22</sup> FW: For review [SEC=OFFICIAL] Tuesday, 29 October 2024 11:08:00 AM Pre Announcement - Email to FAS.docx Pre Announcement - Email to all SES.docx Yes Decision - Email to All Staff.docx image001.png image002.png

<sup>522</sup> ... I don't think I have editing rights. So I copied and pasted my suggested changes – as follow. Unfortunately they are not tracked in this format ...

Email subject line: Government funding and commitment to establish Australian CDC received

#### Email message:

Dear Colleagues,

This afternoon, the Australian Government released the independent COVID-19 Inquiry report and confirmed funding to establish a standalone Australian CDC by 1 January 2026.<sup>522</sup>



From: <sup>s22</sup>

@Health.gov.au>

Sent: Tuesday, 29 October 2024 10:53 AM

To: \$22

@health.gov.au>

Subject: For review [SEC=OFFICIAL]

:22 (pronouns: Her / She)

A/g Director - Change Management and Workforce Australian Centre for Disease Control Establishment Taskforce Implementation Branch

Australian Government, Department of Health and Aged Care E: s22 @health.gov.au

This email comes to you from Ngunnawal Country Location: Scarborough House, Level 5 PO Box 9848, Canberra ACT 2601, Australia



SEP 1982 CEP ASE in present. The Department of Health and Aged Care acknowledges First Nations peoples as the Traditional Owners of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cuttures and the set of the set o

From:	s22	
Sent:	Thursday, 24 October 2024 2:28 PM	
То:	s22	
Subject:	RE: For information: email and letter package to stakeholder with accompanying distribution list [ <del>SEC=PROTECTED]</del>	
Attachments:	Head of interim CDC email and letter_external stakeholders_non-COVID-19 Inquiry Report option <sup>\$22</sup> to sign_24 Oct.DOCX; Head of interim CDC email and letter_external stakeholders_COVID-19 Inquiry Report option <sup>\$22</sup> to sign_24 Oct.DOCX	
Here u go <mark>s22</mark> ! 🕲	DERTHARE	
s22		
Senior Advisor – Communication Public Information Branch		
People, Communication and Parliame	Interv Division I Corporate Operations Group	
People, Communication and Parliamentary Division   Corporate Operations Group Australian Government, Department of Health and Aged Care		
T: 02.6289 s22   E: s22 @health.gov.au		
PO Box 9848, Canberra ACT 2601 Level 3 Sirius Building North, Furzer St.	Woden ACT	

## s22 Senior Advisor – Communication **Public Information Branch**

The Department of Health acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to elders both past and present.

# From: s22

Sent: Thursday, 24 October 2024 1:25 PM

To: \$22

s22

Cc: s22

Subject: For information: email and letter package to stakeholder with accompanying distribution list [SEC=PROTECTED]

# His22

Please see attached for your information 6 different versions of the email/letter package to stakeholders. Grateful for any input/pointers by 2:30pm today – as these products along with the attached distribution list and handling instructions are going up for AS clearance at 2:45pm.

- Head of interim CDC email and letter to external stakeholders COVID-19 Inquiry Report option s22 1. to sign
- Head of interim CDC email and letter to external stakeholders non-COVID-19 Inquiry Report option s22 2. to sign
- 3. Head of interim CDC email and letter to State and Territories COVID-19 Inquiry Report option s22 to sign
- 4. Head of interim CDC email and letter to State and Territories non-COVID-19 Inquiry Report option s22 to sign
- 5. Secretary CDC email and letter to HCEF members COVID-19 Inquiry Report option s22 to sign
- 6. Secretary CDC email and letter to HCEF members non-COVID-19 Inquiry Report option s22 to sign

1

7. Stakeholder distribution list – Director cleared

Happy to discuss.

Kind regards, s22



Policy and Engagement Section Australian CDC Establishment – Strategy Branch



Department of Health



HISPOCINE DEPARTMENT OF HEALTH AND AGED CARE Australian Centre for Disease Control Establishment Taskforce Australian Government Department of Health and Aged Care E: s22

This email comes to you from Ngunnawal Country Location: Scarborough House, Level 3 PO Box 9848, Canberra ACT 2601, Australia

The Department of Health and Aged Care acknowledges First Nations peoples as the Traditional Owners of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.