**Single Assessment System assessment organisations by service area, region, state and territory**

Aged care assessments are delivered in 22 service areas across Australia (see table below). Each service area is made up of a number of Aged Care Planning Regions.

Assessment organisations conduct:

* *aged care needs assessments* for in-home aged care, flexible aged care programs, residential respite and entry into residential aged care, and/or
* *residential aged care funding assessments* to determine Australian National Aged Care Classification (AN-ACC).

Each service area is made up of a number of Aged Care Planning Regions.

| Service area | Aged Care Planning Regions | Aged care needs assessment organisations | Residential aged care assessment organisations |
| --- | --- | --- | --- |
| **Australian Capital Territory (ACT)** | | | | |
| ACT | ACT | * Canberra Health Services * Catholic Healthcare * Community Options | * Australian Healthcare Associates (AHA) * Catholic Healthcare |
| **New South Wales (NSW)** | | | | |
| NSW 1 | Northern Sydney, Western Sydney, Inner West | * Aspire4Life * Catholic Healthcare * Community Options * NSW Health Administration Corporation | * Access Care Network Australia (ACNA) * Catholic Healthcare * NSW Health Administration Corporation |
| NSW 2 | South East Sydney, South West Sydney  Including Lord Howe Island | * Aspire4Life * Catholic Healthcare * Community Options * NSW Health Administration Corporation | * Access Care Network Australia (ACNA) * Catholic Healthcare * NSW Health Administration Corporation |
| NSW 3 | Riverina/Murray, Southern Highlands, Illawara  Including Jervis Bay | * Catholic Healthcare * Community Options * NSW Health Administration Corporation | * Catholic Healthcare * NSW Health Administration Corporation |
| NSW 4 | New England, Far North Coast, Mid North Coast, Hunter, Central Coast, Nepean | * Access Care Network Australia (ACNA) * Aspire4Life * Catholic Healthcare * Community Options * NSW Health Administration Corporation | * Access Care Network Australia (ACNA) * Aspire4Life * Catholic Healthcare * NSW Health Administration Corporation |
| NSW 5 | Orana Far West, Central West | * APM (Serendipity) * NSW Health Administration Corporation | * APM (Serendipity) * NSW Health Administration Corporation |
| **Northern Territory (NT)** | | | | |
| NT | Alice Springs, Barkly, Darwin, East Arnhem, Katherine  Including Alice Springs, Groote Eylandt, Katherine, Melville Island, Tennant Creek, Tiwi Islands | * APM (Serendipity) * Northern Territory Department of Health | * APM (Serendipity) |
| **Queensland (QLD)** | | | | |
| QLD 1 | Brisbane North, Brisbane South, Norfolk Island | * Aspire4Life * Centacare * Department of Health Queensland * Footprints * Suncare | * APM (Serendipity) * Australian Healthcare Associates * Healthcare Australia |
| QLD 2 | Wide Bay, Darling Downs, Sunshine Coast, Cabool, West Moreton, Logan River Valley, South Coast | * Aspire4Life * Centacare * Department of Health Queensland * Footprints * Suncare | * APM (Serendipity) * Australian Healthcare Associates (AHA) * Healthcare Australia |
| QLD 3 | Far North, Northern, Mackay, Fitzroy  Including Magnetic Island, Palm Island, Thursday Island | * APM (Serendipity) * Centacare * Department of Health Queensland | * APM (Serendipity) * Australian Healthcare Associates (AHA) |
| QLD 4 | North West, Central West, South West | * APM (Serendipity) * Centacare * Department of Health Queensland | * APM (Serendipity) * Australian Healthcare Associates (AHA) |
| **South Australia (SA)** | | | | |
| SA 1 | Metropolitan East, Metropolitan North, Metropolitan South, Metropolitan West | * Access Care Network Australia (ACNA) * APM (Serendipity) * South Australian Department of Health and Wellbeing * Uniting Communities | * Access Care Network Australia (ACNA) * APM (Serendipity) * Australian Healthcare Associates (AHA) |
| SA 2 | Eyre Peninsula, Mid North, Riverland, Hills Mallee and Southern, South East, Yorke Lower North, Barossa  Including Kangaroo Island | * APM (Serendipity) * South Australian Department of Health and Wellbeing * Uniting Communities | * APM (Serendipity) * Australian Healthcare Associates (AHA) |
| SA 3 | Flinders, Far North | * APM (Serendipity) * South Australian Department of Health and Wellbeing * Uniting Communities | * APM (Serendipity) * Australian Healthcare Associates (AHA) |
| **Tasmania (TAS)** | | | | |
| TAS | North Western, Northern, Southern  Including Bruny Island, Flinders Islands, King Island | * Access Care Network Australia (ACNA) * Care Tasmania (Care Assess) * Tasmanian Department of Health | * Access Care Network Australia (ACNA) * Care Tasmania (Care Assess) |
| **Victoria (VIC)** | | | | |
| VIC 1 | Western Metro, Northern Metro | * Access Care Network Australia (ACNA) * Aspire4Life * Department of Health, Victoria * DPV Health | * Australian Healthcare Associates (AHA) * DPV Health * Healthcare Australia |
| VIC 2 | Southern Metro, Eastern Metro | * Access Care Network Australia (ACNA) * APM (Serendipity) * Aspire4Life * Bodycare * Department of Health, Victoria | * Access Care Network Australia (ACNA) * Australian Healthcare Associates (AHA) * Healthcare Australia |
| VIC 3 | Barwon-South Western, Grampians, Loddon-Mallee | * Access Care Network Australia (ACNA) * Barwon Health * Department of Health, Victoria | * Australian Healthcare Associates (AHA) * Healthcare Australia |
| VIC 4 | Hume, Gippsland | * APM (Serendipity) * Aspire4Life * Department of Health, Victoria | * Aspire4Life * Australian Healthcare Associates (AHA) |
| **Western Australia (WA)** | | | | |
| WA 1 | Metropolitan East, Metropolitan North, Metropolitan South East, Metropolitan South West, Indian Ocean Territories.  Including Christmas Island, Cocos (Keeling) Islands, Rottnest Island | * Access Care Network Australia (ACNA) * APM (Serendipity) * Department of Health WA * Independent Living | * Access Care Network Australia (ACNA) * APM (Serendipity) * Independent Living |
| WA 2 | South West, Great Southern, Mid West, Wheatbelt | * Access Care Network Australia (ACNA) * APM (Serendipity) * Department of Health WA * Independent Living | * Access Care Network Australia (ACNA) * APM (Serendipity) |
| WA 3 | Goldfields, Pilbara, Kimberly  Including Broome, Kalgoorlie, Karratha | * APM (Serendipity) * Department of Health WA * Independent Living | * APM (Serendipity) |