Digital Transformation

Sector Partners

Digital Transformation and Delivery Division

Corporate Operations Group | Department of Health and Aged Care

www.health.gov.au

Meeting #51

11/10/2024

Australian Government
Department of Health and Aged Care

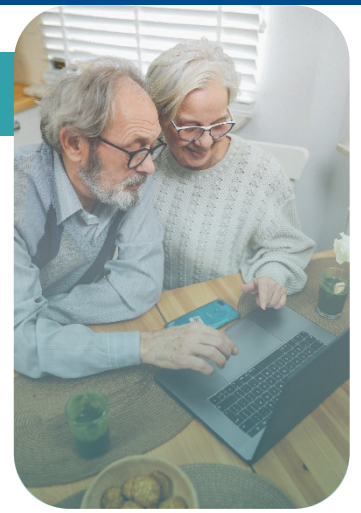
WELCOME

Fay Flevaras
Acting Chief Digital Information Officer
Corporate Operations Group | Department of Health and Aged Care

Digital transformation for the aged care sector

Agenda

Sector Partners #51



Open & Agenda Fay Flevaras	State of Play Fay Flevaras	National FHIR Standards – Sparking the future healthcare system Jai Dacey	Support at Home Readiness Approach Lezah Rushton & Biravena Kumarakuru	Questions & Close Fay Flevaras

State of Play

Fay Flevaras
Acting Chief Digital Information Officer
Corporate Operations Group | Department of Health and Aged Care

Australian Government
Department of Health and Aged Care

Open co-design activities

Initiatives

FHIR Standards: Sparked Program

ICT Harmonisation: Care & Support Provider Experience Interviews

Monthly Care Statements Digital Solutions Consultation

New Aged Care Act: Aged Care Design Research

EOI: AI, AR & VR in Aged Care Pilot

Aged Care Data & Digital Strategy Action Plan: Feedback

B2G: API Co-Design

B2G: Software Vendor Testing

Design thinking

Lean start up

Agile

Foundations

SP: Digital Transformation Roadmap Redesign

Business Verification Testing (BVT) Register

Journey Mapping

Hot Topic Segment

DIGITISED focus (UX)

AUTOMATED focus (API)

Evergreen

Open

Recently closed

On today's agenda

Digital Transformation Tech Talk – 9 October 2024

Updates on our digital transformation program and aged care reform, including Support at Home and the Business to Government (B2G) project.

Tech Talk
webinar series

Digital transformation for the aged care sector

Digital Transformation and Delivery D
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Presenters

- Host: Fay Flevaras, First Assistant Secretary, Digital Transformation and Delivery Division
- Greg Pugh, First Assistant Secretary, Reform Implementation Division
- Lezah Rushton, Assistant Secretary, Home and Residential Division
- Emma Cook, Assistant Secretary, Reform Implementation Division
- Moderator: Janine Bennett, Assistant Secretary, Digital Business and Engagement Branch

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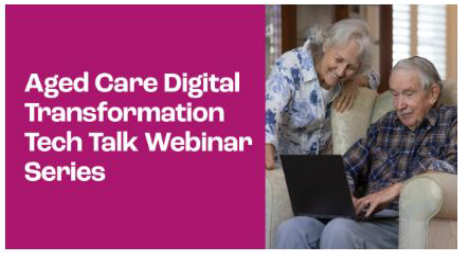
Digital Transformation Tech Talk – 9 October 2024

This Tech Talk brings you the latest updates from our digital transformation program. Hear about our digital transformation work with updates on aged care reform including Support at Home, as well as an update from the Business to Government (B2G) project.

Audience: Health sector

Webinar date: Wednesday, October 9 2024 2:00 pm AEDT to 3:30pm AEDT

Webinar Link: Register



We are working to create a better-connected aged care network that is consolidated, sustainable, automated, and modern.

Join us for the latest updates following recent aged care reform announcements. Hear about our digital transformation work with updates on aged care reform, including Support at Home, and an update from the Business to Government (B2G) project.

Launch: FHIR Standards

National FHIR Standards – Sparking the future healthcare system

Jai Dacey
Assistant Director
Digital Health Branch
Medicare Benefits and Digital Health Division
Department of Health and Aged Care

Australian Government
Department of Health and Aged Care

Digital Health Blueprint 2023-2033

It articulates our commitment to:

Person-centred

Collaborative

Trusted

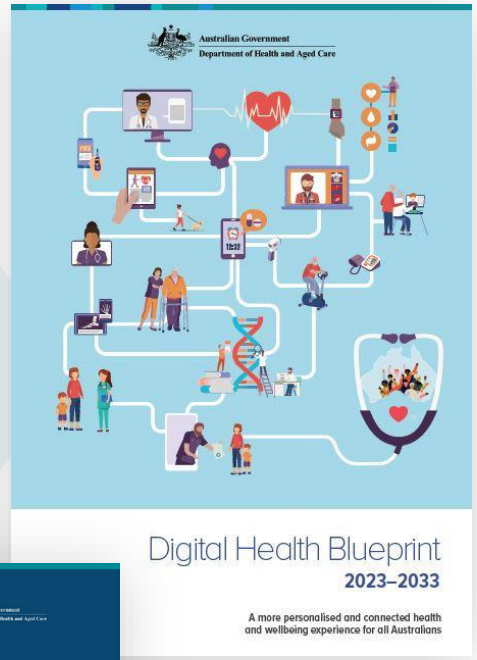
Enduring

The Digital Health Blueprint articulates our commitment to:

Putting people first
All Australians will have access to better quality health care

Helping healthcare providers
to deliver consistent effective health care

Supporting research and innovation
to deliver innovative and effective health care



It will provide our delivery partners:

Clarity
On the Government's digital priorities

Certainty
To those involved in delivering innovation

Collaboration
Delivering effective healthcare

Our **Action Plan** highlights the initiatives the Australian Government is investing in to meet the target outcomes identified in the Digital Health Blueprint and outlines key delivery partners and progress.

To deliver the following outcomes:

Every Australian has a choice in managing their health and wellbeing journey

Australia's health workforce can provide **digitally connected care**

Data helps deliver a sustainable learning health system

Digital foundations empower a **safe and secure health system**

The Action Plan will be refreshed regularly to outline progress and to include new digital and data investments over time.

Sparked

HL7 FHIR

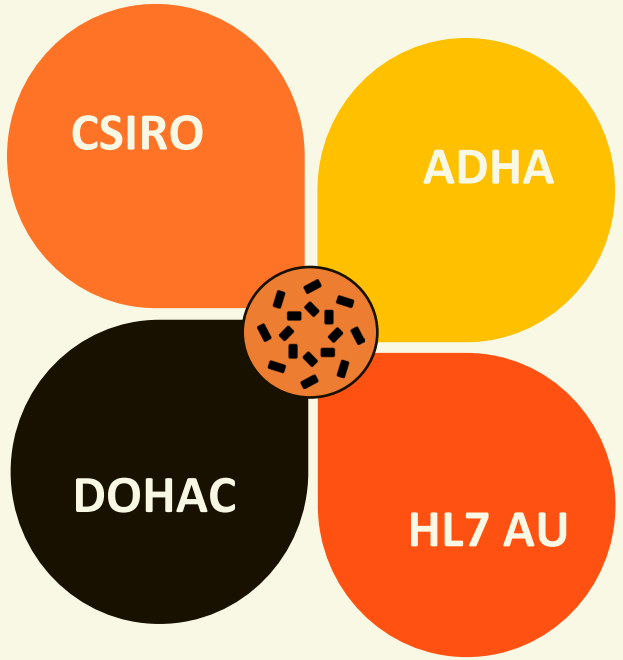
COMMUNITY

comprising **government, technology partners, provider organisations, peak bodies, practitioners, and domain experts**

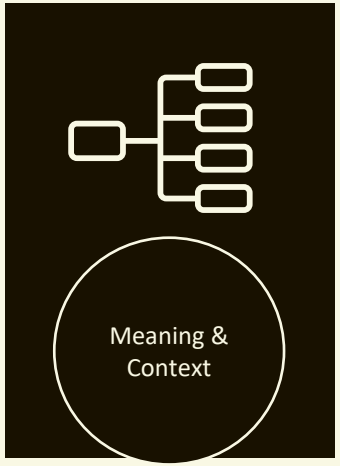
ACCELERATING

the creation and use of national FHIR standards in health care information exchange

Sparked is supported through a partnership



Sparked Accelerator Scope

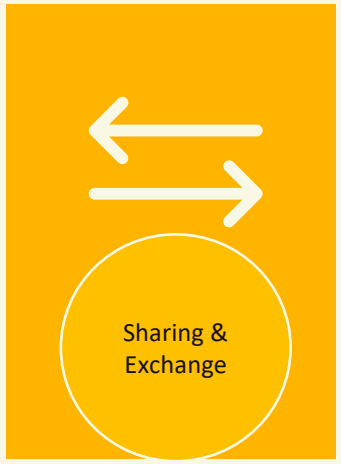


Data for Interoperability (e.g. AUCDI)

- AUCDI - R1
  Published
- AU eReqDI
  For public comment

Clinical Terminology Value Sets

- SNOMED CT and LOINC Value sets
  In development
- RANZCR RRS
- RCPA SPIA

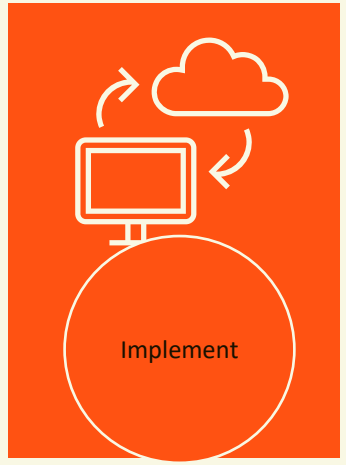


FHIR Implementation Guides

- AU Core
  Ballot for comment
- AU eRequesting
  Draft for comment

Testing & Piloting of FHIR Standards

- Testing of FHIR Standards, supported by infrastructure & tooling

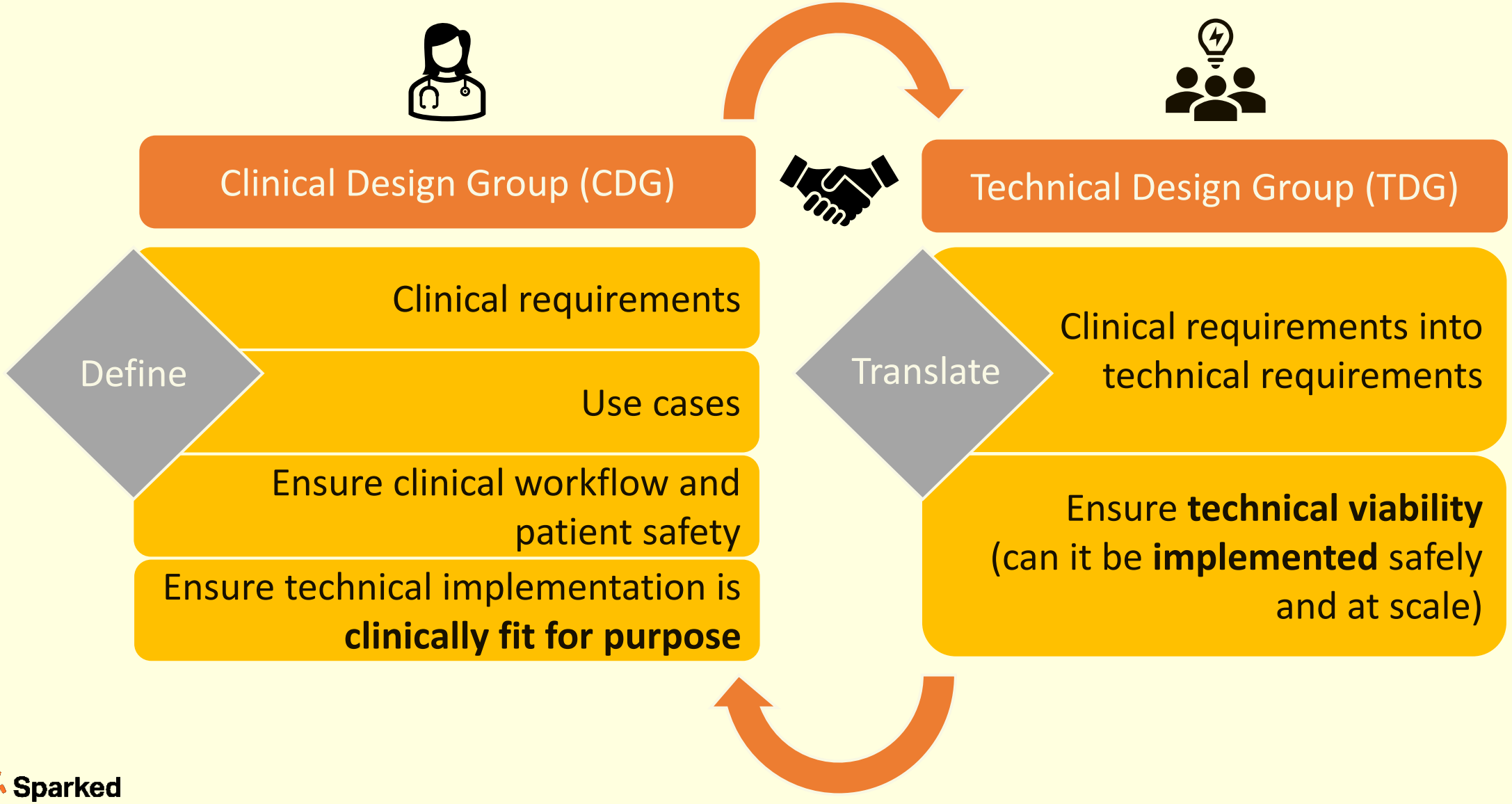


Reference Implementations & Testing Service

- Services that support implementation and testing of FHIR based applications

Sparked
HL7 FHIR

High-level process and feedback loop



Sparked HL7 FHIR

Sparked Update

September 2024

Operations Phase

Overall Status

Clinical Design Group

623

Meets Monthly

~60 Regular attendees

Sparked Followers

1,400

+129 in last 30 days

Sparked Subscribers

826

June 25

AUCDI R1 Published!

AU Core Technical Design Group

547 *Members*

Meets Fortnightly

~60 Regular attendees

IGs out to HL7 AU Ballot

3

AU eRequesting Technical Design Group

462 *Members*

Meets Weekly

~60 Regular attendees

Health Equity Roundtable - Darwin

90 *Attendees*

+110

Feedback items

AUeReqDI R1 Draft for Comment

128

attendees

Sparked August Webinar

108

Founding members

and growing

+70

New founding members

in 4 weeks

Federal Budget 2024-25

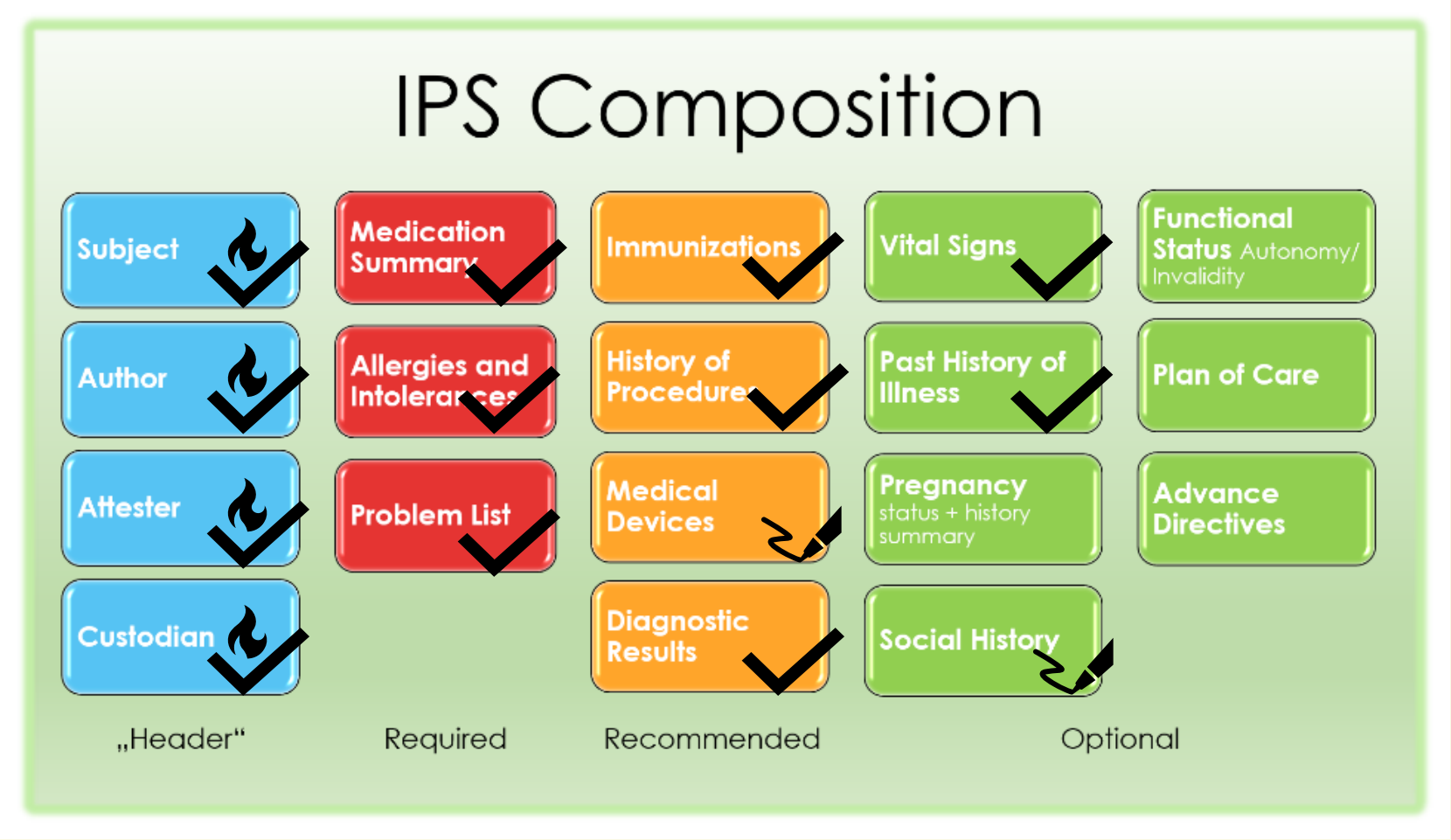
Building on work underway via Australia's FHIR accelerator program – **Sparked** – planning work will be undertaken to establish:

- a long-term **FHIR standards development roadmap**
- a digital **Chronic Disease Management Plan**
- an internationally consistent **patient summary**; and
- capabilities to enable **reason for a health encounter** to be captured in clinical systems.

Next 6 Months

- ❑ AUCDI R2- Scoped to AU Patient Summary, RFE and CDM
  - EOI for Clinical Focus Group
- ❑ Fast Tracking – AU Patient Summary- EST August 2025
  - AU Core TDG –Project Group.

AU Patient Summary
Leveraging IPS and referencing AU Core



Available in AU Core FHIR IG

Available in AUCDI

Work started
- Medical devices (AUeReqDI – Implanted medical device summary - Type)
- Social history (AUCDI Smoking summary)

Sparked HL7 FHIR

Upcoming Events – next 6 Months

October

- Oct 2 — Sparked Webinar
- Oct 15 — Sparked CDG Online

November

- Nov 06 — Sparked Patient Summary Roundtable, Perth
- Nov 7-8 — AIDH –WA, Perth
- Nov 19 — Sparked Leadership Event, Melbourne
- Nov 20 — Sparked CDG F2F, Melbourne
- Nov 21 — Sparked TDG F2F, Melbourne

December

- Dec 11 — Sparked Webinar
  Updates on Sparked Program
- Dec 12-13 — HL7 Au Connectathon, Melbourne

February

- Oct TBC — Sparked Leadership Event, Adelaide
- Oct TBC — Sparked CDG, Adelaide
- Oct TBC — Sparked TDG, Adelaide

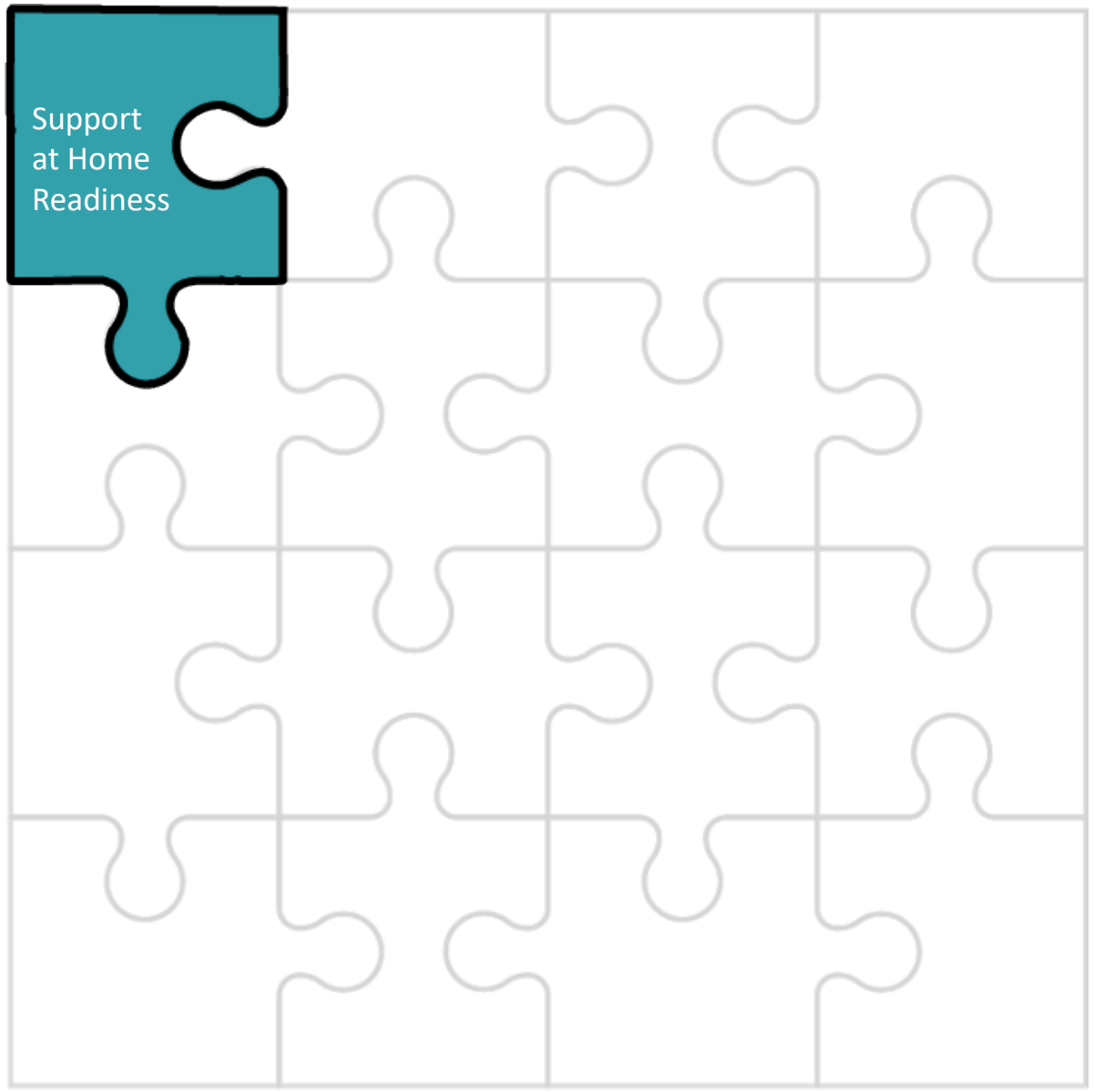
Sparked
HL7 FHIR

Complete the form to register your details with the Sparked program to receive:

- ✓ updates
- ✓ meeting notices
- ✓ event invitations.

Assembling the puzzle

- Transparency as our underlying principle
- Filling in the pieces of this very complex puzzle as soon as information is available
- Starting with *Support at Home* transition readiness approach



Support at Home Readiness Approach

Lezah Rushton
Assistant Secretary
Assessment & Home Care Transition Branch
Home & Residential Division
Department of Health and Aged Care

Biravena Kumarakuru
Change Manager
Assessment & Home Care Transition Branch
Home & Residential Division
Department of Health and Aged Care

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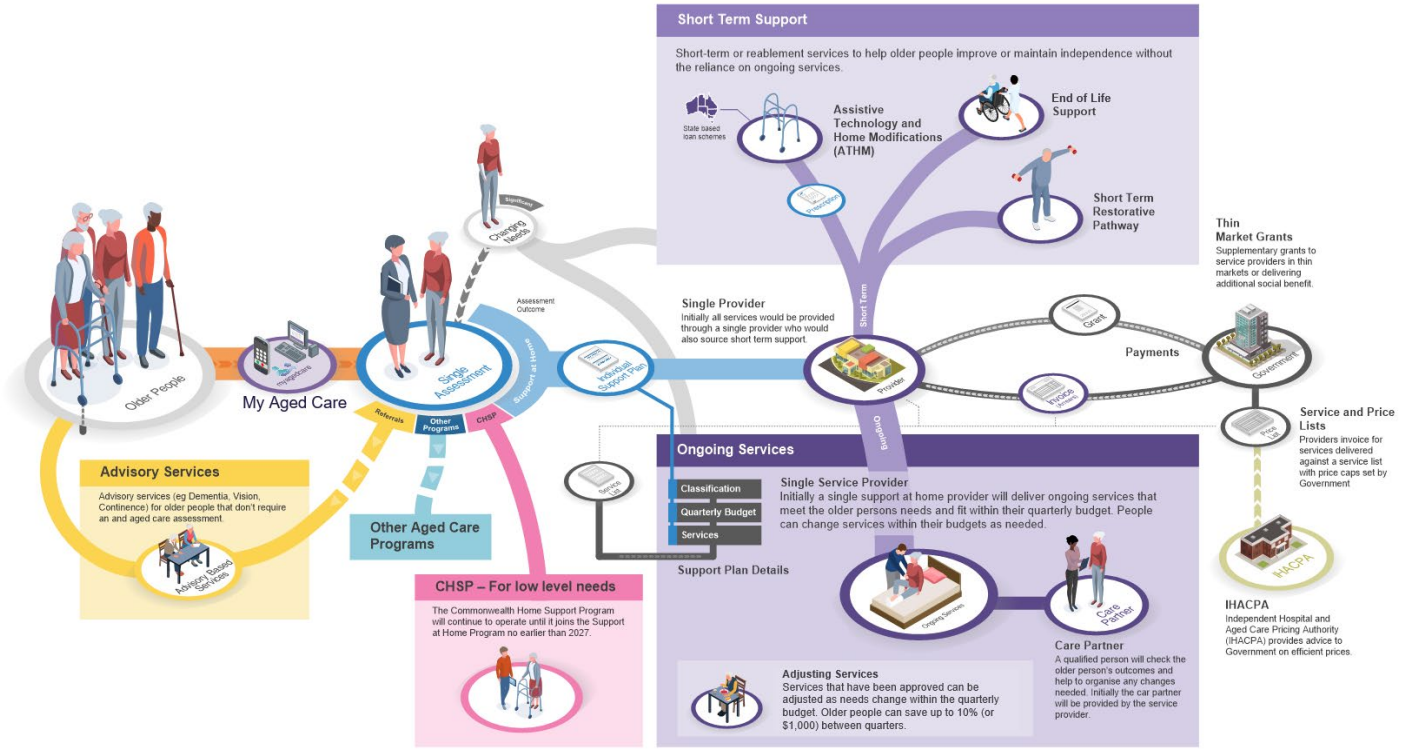
Support at Home

- Support at Home recap and Q&A
- Transition readiness approach
- What we want to engage with the sector about

Changes for providers and their systems



- Single Service Provider
- Single Assessment
- Classifications
- Service List
- Individual Support Plan
- Budget Planner
- Care approval information to Services Australia
- Service Referral
- Funding Model
- Classification Budget
- Invoicing
- Changing Providers

Readiness and Transition Approach

Now – Dec 24 | Nov 24 – Jun 25 | Nov 24 – Jun 25 | 1 Jul onwards

Plan

- Assess impacts for stakeholder groups, provider transition actions and change activities to support transition.
- The change approach and activities to transition to Support at Home program.
- Training requirements and approach for delivering training.
- The support model for Support at Home program from 1 July 2025.

Design & Build

Transition actions providers need to take to get ready for Support at Home program by 1 July 2025

For example:

- Update your systems to invoice for payments for services delivered.
- Update your monthly statements with the required information to send to your clients.

Readiness

- Support providers with their transition actions.
- Training for providers on Support at Home program.
- Conduct readiness assessment to track readiness to transition to Support at Home and identify gaps that needs to be addressed before transition.
- Develop support tools for My Aged Care and Aged Care websites.

Implement & Support

- Support providers with the transition to Support at Home.
- Refresher training and create/update support tools.
- Conduct post implementation assessments to get feedback on transition, identify gaps and further support required.

What do we want to engage with the sector about…

- **Changes** for providers and participants and **readiness activities**
- **Transition actions** providers need to take to get ready for Support at Home by 1 July 2025
- Proposed **training approach**
- **Readiness assessment** to track sector readiness to transition to Support at Home
- **Support model** and tools

Digital Transformation Sector Partners Meeting

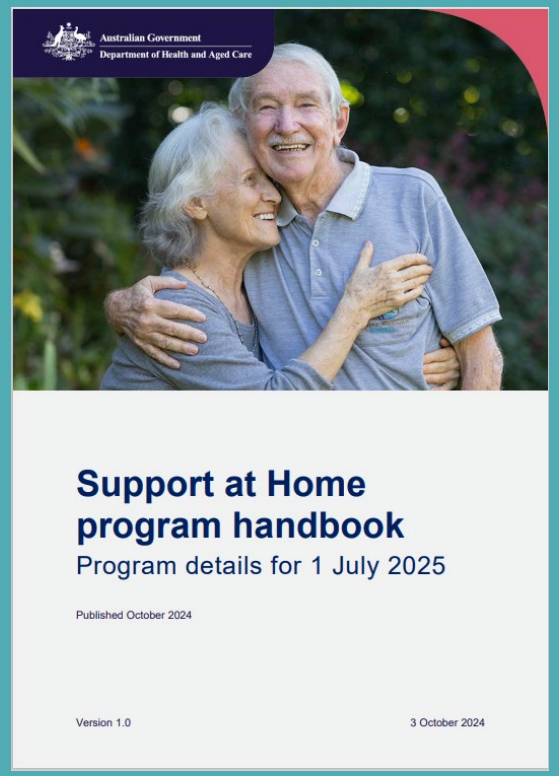
Support at Home Sector Working Group

Local Network

Readiness Assessment

Support at Home program handbook

Outlines the core components of the Support at Home program design and arrangements from 1 July 2025.



THANK YOU

NEXT MEETING:

11:30am, Friday 25 October

DTSectorPartners.health.gov.au