Aged care reform activity – October 2022 to December 2025

The aged care reform activity roadmap represents a point-in-time overview of major reform activities. Actual timing and activities are dependent on a number of factors and are subject to change.

This roadmap was last updated 20 December 2024.

# Information above the line: aged care changes

## December 2025

* Transition Care Program Review completed.

## October 2025

* Funding Award Wage Increases for Aged Care Workers. Award wage increases commence for many aged care workers.
* Aged Care Industry Enablement Second Aged Care Industry Offer​ – Aged Care Transfer Summary functionality in My Health Record available to residential aged care via nine conformant software vendors.

## July 2025

* New rights-based Aged Care Act. The new Aged Care Act commences.
* Strengthened Quality Standards commences.
* New Aged Care Regulatory Model commences.
* Support at Home program – A seamless system of care with choice for older people. Replaces Home Care Packages Program and Short-Term Restorative Care Programme. *The Commonwealth Home Support Programme to transition to Support at Home program no earlier than July 2027.*
* Supported Decision-Making commences.
* Expansion of the National Aged Care Mandatory Quality Indicator Program. Reporting for the first time between 1 July – 21 July 2025.
* First Nations Aged Care Assessment System commences.
* Higher Everyday Living Fee replaces Additional Service Fees and Extra Service Fees for new residents.
* Providers deemed into registration categories.
* Transitional arrangements for new aged care worker screening commences.
* Refundable Accommodation Deposit retention and Daily Accommodation Payment indexation introduced.
* Reforms to means testing in residential care and Support at Home.
* CHSP 2025-27 Extensions commences and will operate under the new Act.
* Residential Care Services List updated.
* New compliance algorithm reflecting regulatory reforms for Star Ratings published on the My Aged Care ‘Find a Provider’ Compliance pages.
* Publication of the Financial Report on the Australian Aged Care Sector: FRAACS 2023/2024.

## June 2025

* Residential aged care places assigned to people: Greater choice and control over which approved provider delivers their care.
* Elder Care Support Program. Full establishment of a new national service to provide face-to-face support to assist First Nations elders with 250 staff across Australia.

## April 2025

* Expansion of the National Aged Care Mandatory Quality Indicator Program. To include enrolled nurses, allied health and lifestyle staffing measures in residential aged care and work to expand quality indicators to In-Home aged care. Commence recording new staff indicators.

## March 2025

* Support at Home Pricing Guidance published.

## February 2025

* National Aboriginal and Torres Strait Islander Flexible Aged Care Program. 2 years of transition support for providers to move under the new Aged Care Act.

## January 2025

* Funding Award Wage Increases for Aged Care Workers. Award wage increases commence for many aged care workers.
* Single Assessment System. The single assessment workforce commences.
* Maximum accommodation price increases to $750,000.
* National Redress Scheme: The National Redress Scheme payments will be exempt from the residential aged care asset test.
* IT Transition Support Grant for in-home aged care providers: GOGs from January 2025.

## December 2024

* Aged Care Provider Workforce Survey. Full report and results released.
* Australian Digital Health Agency Support at Home My Aged Care / My Health Record integration.

## November 2024

* New Rights-Based Aged Care Act is a law for Australia. The Consequential Amendments and Transitional Arrangements passed both House of Parliament.

## October 2024

* Care Minutes 215/44. Increase in mandated care minutes required to be delivered and allow the use of EN minutes to meet up to 10% of RN minute requirements.
* Voluntary Monthly Care Statement period commences.

## September 2024

* A Bill for a New Rights-Based Aged Care Act. Aged Care Bill 2024 introduced to Parliament.

## July 2024

* Single Assessment System Integrated Assessment Tool commences.
* Commonwealth Home Support Programme. 12-month grant extension.
* Australian Government aged care worker screening IT system phase 1 completed.
* Registered Nurses onsite 24/7. Reduced rate supplement introduced to help small facilities build registered nurse workforce.
* New National Aged Care Design Principles and Guidelines commence to create more home-like environments which better meet the needs of residents.
* Aged Care Data and Digital Strategy and Action Plan published 4 July 2024.

## June 2024

* Independent Capability Review of the Aged Care Quality and Safety Commission – public release of full government response.
* Elder Care Support Program. National service to provide face-to-face support to assist First Nations elders navigate and access aged care services (110 staff).
* Australian Digital Health Agency My Health Record registration support for residential aged care facilities. Ongoing February 2023 until June 2024.

## March 2024

* Home Care Workforce Support Program. Goal achieved of approximately 13,000 new personal care workers recruited over past 2 years to support growth in Aged Care including In-Home Aged Care.
* Aged Care Taskforce. Release of the final report.
* Aged Care Outbreak Management Support Supplement commenced.

## February 2024

* Historic 24/7 registered nurse coverage in residential aged care published in a calendar view with Star Ratings on the My Aged Care ‘Find a Provider’ Staffing pages.
* Increased transparency. Publication of increased information about residential and home care providers’ finances and operations on My Aged Care.

## January 2024

* Interim First Nations Aged Care Commissioner commenced.

## December 2023

* 24/7 Registered Nurse coverage in residential aged care published with Star Ratings on the My Aged Care ‘Find a Provider’ Staffing pages.
* New requirements for governing body membership and provider advisory bodies commenced.
* A Bill for a new rights-based Aged Care Act Exposure draft.
* Aged Care Taskforce final report to government. ​

## November 2023

* Australian Digital Health Agency​. Aged Care Clinical Information System (CIS) Standard First Draft.
* Australian Digital Health Agency Aged Care Transfer Summary (ACTS) release in My Health Record.
* Aged Care Industry Enablement First Aged Care Industry Offer. ​Completed with 13 aged care software vendors conformant with My Health Record.

## October 2023

* Care Minutes 200/40​. Mandated care minutes required to be delivered by RNs, ENs and PCWs.
* Enrolled Nurse Care Minutes delivered in residential aged care published with Star Ratings on My Aged Care ‘Find a Provider’ Staffing pages.
* Pilot National Capability Framework digital literacy self-assessment tool for residential aged care workforce October 2023 – March 2024.
* Aged Care Taskforce interim advice to government.
* Provider Operations reporting. Annual information submitted.

## August 2023

* Australian Digital Health Agency​. Aged Care Industry Enablement. Release of the second My Health Record Aged Care Industry Offer. ​

## July 2023

* Aged care prudential regulator. Responsibility for financial monitoring will transfer from the department to the Aged Care Quality and Safety Commission, as part of the Commission’s expanded role as the prudential regulator.
* Aged Care Volunteer Visitor Scheme. The Community Visitor Scheme is expanding and from 1 July 2023 will be renamed the Aged Care Volunteer Visitor Scheme.
* Food and Nutrition Advisory Support Unit. Staffed by specialists within the Aged Care Quality and Safety Commission and dietitian experts established.
* Funding Award Wage Increases for Aged Care Workers.
* Office of the Inspector-General of Aged Care and appointment of the acting Inspector-General. Established and commenced.
* Registered Nurses onsite 24/7. Requirement and supplement for 24/7 Registered Nurse coverage in residential aged care commenced.
* Independent Capability review of the Aged Care Quality and Safety Commission final report published.
* Integrated Care and Commissioning expands trial sites in thin markets – expansion of Integrating Care and Commissioning trials.
* Food complaints and advice ‘hotline’ established.

## June 2023

* Aged Care Taskforce. Time limited, Aged Care Taskforce established. First meeting held 16 June 2023​. Meetings were held through to December 2023
* Elder Care Support Program – Establishment of a new national service to provide face-to-face support to assist First Nations elders navigate and access aged care services (68 staff).

## May 2023

* Complaints Commissioner in Aged Care Quality and Safety Commission commenced.

## April 2023

* Strengthened Aged Care Quality Standards Pilot Commencement – Aged Care Quality and Safety Commission commence pilot to test the draft Strengthened Aged Care Quality Standards with providers.
* Government Provider Management System – Commencement of a new provider portal and capability to preview Star Ratings prior to publication on My Aged Care.
* Additional Quality Indicators – requires residential aged care providers to report on crucial areas of care to support quality improvement and better health outcomes for older people.

## March 2023

* Capability Review of the Regulator completed.
* Legislation to establish Inspector-General of Aged Care and supporting office introduced.

## January 2023

* Aged Care Complaints Commissioner – Commissioner advertised to drive more timely resolution of complaints and improve complaint management processes.
* Care finders – supports for highly vulnerable older people to access care commenced.
* Capping administration and management charges in the Home Care Packages Program – price capping commenced.
* Interim Inspector-General of Aged Care commenced.
* Australian Digital Health Agency My Health Record registration support for Residential Aged Care Facilities – ongoing January 2023 until June 2024.

## December 2022

* Code of Conduct and Banning Orders – commencement of strengthened safeguard for older people receiving aged care services.
* Serious Incident Response Scheme expanded to home services providing greater protections for older people.
* Strengthened Provider Governance – commence improved governance systems of approved providers.
* Star Ratings – Residential care star ratings commenced.
* My Aged Care face-to-face roll out complete.

## November 2022

* Home Care urgent access to Assistive Technology – $25m to address supply constraints and expanded access to assistive technology.
* Strengthened Food and Nutrition Reporting – report through Quarterly Financial Report.
* Aged Care Quarterly Financial Report – Quarterly reporting due (including care minutes, food and nutrition).

## October 2022

* New Residential Aged Care Funding Model (AN-ACC). Better alignment of funding with the cost of care delivery.
* Capability Review of the Regulator commenced.
* Specialisation Verification Framework visible for consumers.
* System changes to support carer referrals from My Aged Care to Carer Gateway and-or Dementia Australia.
* Publication of Food and Nutrition Report – analysis of 12 months of data.
* Aged Care Financial Report – annual reporting due.

# Information below the line: readiness activities

## November 2025

* Aged Care Reforms Sector Pulse Survey (November to December).
* Have a Go Day *TBC* (November).
* Care Expo Sydney *TBC* (14 to 15 November).

## October 2025

* COTA ACT Seniors Expo *TBC* (October).
* Celebration Day *TBC* Melb (October).
* Disability, Ageing and Lifestyle Expo Adelaide *TBC* (October).

## September 2025

* Care Expo Brisbane *TBC* (12 to September).

## August 2025

* Care Expo Melbourne *TBC* (15 to 16 August).

## July 2025

* Ageing Well Expo *TBC* Perth (11 to 12 July).
* National Aged Care Providers Conference *TBC* (28 to 30 July).
* Musgrave Park Family Fun Day *TBC* Brisbane (July).

## June 2025

* Aged Care Reforms Sector Pulse Survey (June).
* ACCPA QLD State Conference *TBC* Gold Coast (10 to 12 June).
* ACCPA ACT/NSW State Conference *TBC* Sydney (25 to 27 June).
* COTA NT Seniors Expo *TBC* Darwin (28 June).

## May 2025

* AgFest in the Paddock Tasmania (1 to 3 May).
* ACCPA TAS State Conference *TBC* Hobart (6 May).
* ACCPA SA State Conference *TBC* Adelaide (9 May).
* ACCPA VIC State Conference *TBC* Melbourne (19 to 20 May).
* ACCPA WA State Conference *TBC* Perth (26 to 28 May)
* Positive Ageing Summit 2025 *TBC* Adelaide (28 to 29 May).

## April 2025

* Support at Home Summit *TBC* Sydney (2 to 3 April).
* National Support at Home Conference *TBC* Melbourne (29 to 30 April).
* Provider Deeming Preview TBC (April).
* Support at Home training – assessors (April to May), providers (April to June).

## March 2025

* Aged Care Rules consultation – Release 4 (March to April TBC)
* Care and Ageing Well Expo *TBC* Perth (13 to 14 March).
* NSW Seniors Festival Expo Sydney (12 to 13 March).

## February 2025

* Aged Care Rules consultation – Release 3 (February to March TBC)
* Monthly Care Statements Software Pilot (February to April).
* Residents’ Experience Survey 2025 round commences (February).
* Guidance material for culturally appropriate design for First Nations people in residential aged care accommodation – consultations (February to April).
* CHSP client and provider engagement – preparation for new program arrangements (February to June).

## January 2025

* Aged Care Transition Taskforce (December 2024 to June 2025).
* Aged Care Rules consultation – Release 2B *TBC* (January to February).
* Residential Care Service List consultation (3 December 2024 to 20 January 2025).
* Support at Home provider pricing survey (January to February)

## December 2024

* National CHSP Conference Melbourne (4 to 5 December).
* Residential Care Service List consultation (3 December 2024 to 20 January 2025).
* Aged Care Transition (December 2024 to June 2025).

## November 2024

* Aged Care Rules consultation – Release 2A (6 November to 6 December)
* Australian Association of Gerontology Conference Hobart (12 to 15 November).
* Have a Go Day Perth (13 November).
* Care Expo Sydney 2024 Sydney (15 to 16 November).
* General Practice Conference and Exhibition Perth (15 to 17 November)
* Aged Care Reforms Sector Pulse Survey (November to December).

## October 2024

* Provider deeming validation process (30 September through to end-December 2024).
* Celebration Day Melbourne (6 October).
* Disability Ageing and Lifestyle Expo Adelaide (11 to 12 October).
* FECCA Conference Brisbane (16 to 17 October).
* SARRAH National Rural and Remote Allied Health Conference Mildura (21 to 23 October).
* ACCPA National Conference Adelaide (23 to 25 October).

## September 2024

* Aged Care Rules consultation – Release 1 (26 September to 31 October)
* Monthly Care Statements – software development consultation (September to October)
* HammondCare International Dementia Conference Sydney (5 to 6 September).
* Care Expo Brisbane (6 to 7 September).
* National Aged Care Convention Sydney (11 to 12 September).
* COTA ACT Spring Seniors Festival Canberra (25 September).
* Illawarra Dementia Forum Wollongong (25 September).
* Aged Care Quality and Risk Forum.

## August 2024

* Australian Library and Information Association partnership (August to November).
* Aged Care Reform Survey for Older People (August to October).
* First Nations Aged Care Capacity Building Project – Site visits and consultations (mid-August to end December) .
* ACCPA Care and Ageing Well Expo Perth (3 to 4 August).
* National Nursing Forum Cairns (14 to 16 August).
* Care Expo Melbourne (30 to 31 August).
* Positive Ageing Expo Cairns (16 August).

## July 2024

* ARIIA Facing the Future Conference Adelaide (4 to 5 July).
* Musgrave Park Family Fun Day Brisbane (12 July).
* Australian Elder Abuse Conference Adelaide (22 to 24 July).

## June 2024

* Australian Dementia Research Forum Gold Coast (3 to 5 June).
* ACCPA VIC State Conference Melbourne (11 to 13 June).
* Aged Care Reforms Sector Pulse Survey (June).
* ACCPA NSW/ACT State Conference (19 to 21 June).
* COTA NT Seniors Expo Darwin (29 June).

## May 2024

* ACCPA WA State Conference Perth (27 to 29 May).
* Quality Indicators Program consultation on home care quality indicators (28 May to 8 July).
* Australian Digital Health Agency Aged Care Clinical Information System (CIS) Standard consultation (May).
* Agfest Tasmania Carrick (2 to 4 May).

## April 2024

* Aged Care Quality and Safety Commission National Provider Conference Adelaide (23 to 24 April).
* Single Assessment System: Integrated Assessment Tool (IAT) – Train the Trainer Workshops (April to May).
* ACCPA QLD State Conference Gold Coast (29 April to 1 May).
* Star Ratings evaluation – public consultation (April to August).

## March 2024

* Aged care worker survey (March to April).
* Quality Indicators – Staffing quality indicators pilot (March to April).
* ACCPA Tasmania State Conference Hobart (6 March).
* ACCPA South Australia State Conference Adelaide (15 March).
* Hatchery Conference. Preparing for the new Aged Care Act Conference (26 to 27 March).

## February 2024

* Aged Care Reforms Survey for Older People (February to April).
* Consultation on draft Guidance for strengthened Quality Standards by the Aged Care Quality and Safety Commission (February to May).
* Share your thoughts on aged care for First Nations people (February to June).
* Support at Home policy consultations (February).
* Residents Experience Survey 2024 round commences (February).
* Care and Ageing Well Expo Melbourne (10 to 11 February).

## January 2024

* New National Aged Care Design Principles and Guidelines Design Ideas Competition (Oct 2023 – May 2024).
* Exposure draft of new Aged Care Act consultation (14 December 2023 to 8 March 2024).
* Quality indicators – consultation on staffing quality indicators (23 January to 5 March).

## December 2023

* Exposure draft of new Aged Care Act consultation (14 December 2023 to 8 March 2024).

## November 2023

* Australian Library and Information Association partnership - pilot (November to December).
* Support at Home consultation on higher levels of care at home (November).
* Australian Association of Gerontology Conference Gold Coast (14 to 17 November).
* Care Expo Sydney (10 to 11 November).
* Aged Care Workforce Leaders Forum Sydney (14 to 15 November).
* Have a Go Day Perth (15 November).
* National Aged Care Alliance Conference (16 to 17 November).
* National Multicultural Health and Wellbeing Conference, Sydney (21 to 22 November).

## October 2023

* Support at Home targeted engagements with stakeholders’ consultation (October 2023 to March 2024).
* New National Aged Care Design Principles and Guidelines Design Ideas Competition (October 2023 to May 2024).
* Celebration Day Victoria (October).
* Disability Ageing & Lifestyle Expo Adelaide (13 to 14 October).
* Aged and Community Care Providers Association (ACCPA) National Conference (25 to 27 October).

## September 2023

* Brisbane Care Expo (1 to 2 September).
* Aged Care Quality Safety and Risk Forum (12 to 13 September).
* Home Care Reform Forum ​(12 to 13 September).
* Oceanic Palliative Care Conference Sydney (13 to 15 September).
* Illawarra Dementia Forum (20 September).
* COTA Seniors Festival Canberra (21 September).

## August 2023

* New National Aged Care Design Principles and Guidelines Infrastructure Stocktake Survey and opportunity to provide feedback on draft National Aged Care Design Principles and Guidelines (August to November).​
* Foundations of the New Aged Care Act Consultation (4 August to 8 September).
* Draft Aged Care Digital Strategy consultation (August to October).
* Council on the Ageing (COTA) and Older Peoples Advocacy Network (OPAN) Consultations on the Foundations of the New Act and the Taskforce funding principles (August to September).
* Aged Care Taskforce Draft. Aged care funding principles (4 August to 31 August).
* Positive Ageing Expo Cairns (2 August).
* National Nursing Forum Adelaide (9 to 11 August).
* Care Expo Melbourne (11 to 12 August).
* Care and Ageing Well Expo Perth (12 to 13 August).
* Council on the Ageing (COTA) Seniors Expo Alice Springs (22 August).
* Catholic Health Australia Conference (28 to 30 August).

## July 2023

* Support at Home. Trial of assessment tool (July).
* Townsville Aged Care Expo (4 July).
* Musgrave Park Family Day Brisbane (7 July).
* Aged and Community Care Reform Summit – Sydney (19 to 20 July).

## June 2023

* ACQSC National Provider Conference (8 to 9 June).
* Seniors Lifestyle and care expo Bundaberg (9 June).
* ACCPA conferences – Victoria (13 June), WA (30 June).

## May 2023

* ANZSGM Conference (10 to 12 May).
* AgFest Tasmania (4 to 6 May).
* Aged Care Digital Transformation Forum (23 – 24 May).
* ACCPA NSW State Conference Sydney (29 – 31 May).
* COTA NT Seniors Expo Darwin (27 May).
* Australian Dementia Research Forum (29 to 31 May).

## April 2023

* Nursing and Health Expo Melbourne (1 April).
* ACCPA Queensland State Conference, Gold Coast (18 to 20 April).
* A new model for regulating aged care consultation (April to June).
* Aged Care Provider Workforce survey (end-April to mid-June).

## March 2023

* Closing the Gap Day Adelaide (16 March).
* COTA Seniors Expo Katherine (March).

## February 2023

* NSW Seniors Festival Expo (2 to 3 February).
* Care and Ageing Well Expo Melbourne (11 to 12 February).
* National Volunteering Conference Reform stand (13 to 14 February).
* Aged Care survey for older people (8 February to 24 March).
* Carer Gateway workshops on streamlining respite bookings (February).
* Residents Experience Survey 2023 round commences (February).

## January 2023

* In-Home Aged Care – Targeted consultation on policy proposition consultation (end-January to end-February).

## December 2022

* Inspector-General Bill consultation (5 December to 27 January).
* National Dementia Action Plan consultation (1 December to 31 January).
* Aged Care Workforce roundtables (5 to 6 December).

## November 2022

* Subordinate legislation: Implementing Aged Care Reforms consultation (1 November to 30 April).
* SIRS Expansion explanatory paper available (1 to 15 November).
* ACAR transition workshops (17 November to 9 December).
* First Nations comms planning consultation (14 November to 31 May).
* Sector Support and Development – Community of Practice (went live 18 November).

## October 2022

* Subordinate legislation: Royal Commission Response Act consultation (1 September to 30 November).
* Accommodation design in residential aged care workshops (19 September to 31 January).
* Aged Care Data Strategy consultation (5 October to 30 November).
* Aged Care Regulatory Framework Design consultation (October).
* CHSP Specialist Support Services workshops (10 to 17 October).
* Short-term restorative care survey (17 October to 14 November).
* In-Home Aged Care discussion paper and workshops (18 October to 22 November).
* Quality Standards consultation (17 October to 25 November)
* Independent Capability Review ACQSC consultation (31 October to 2 December).