

Summary of changes to the Commonwealth Home Support Programme (CHSP) Manual 2024-25

Version 2 – December 2024

CHSP Manual chapter	Content change	Manual section and description	
PART A – About the Commonwealth Home Support Programme			
Chapter 1 – Aged Care Reforms	Updates and new content	1.4 Principles of the CHSP Updates to existing content 1.6 Client choice Updates to existing content Aged care reforms Inclusion of Single Assessment System content	
Chapter 2: Wellness and reablement	Updates to existing content	2.2 Service delivery responsibilities Updates to existing content 2.4 Time-limited support Updates to existing content	
PART B – Eligibility and Delivery Requirements			
Chapter 4 – Access to the CHSP	Updates to existing content	4.1 Entry to aged care services Updates to existing content	
Chapter 5 – CHSP services	Updates to existing content	5.1 Community and Home Support Goods, Equipment and Assistive Technology – updates to existing content Home Modifications – updates to existing content Meals – Output measure – update to existing content Social Support Group – Service type description – update to existing content	

CHSP Manual chapter	Content change	Manual section and description	
		Specialised Support Services – Out of scope activities – update to existing content	
		5.3 Assistance with Care and Housing – Hoarding and Squalor – update to existing content	
Chapter 6 – Interaction with other programs	Updates to existing content	6.3 Providing services to HCP recipients	
		Update to existing content	
		6.5 National Disability Insurance Scheme	
		Update to existing content	
PART C – Administration and Provider Responsibilities			
Chapter 9 – Quality arrangements and client rights	New content and updates to existing content	9.3 Support Plan Reviews	
		Update to existing content	
		9.7 Client rights – scheduling appointments	
		Update to existing content	
		9.8 Service continuity	
		Providers transitioning out – new content	
Glossary	Updates to existing content	Updates to existing content across glossary terms	
Appendices	Appendix B	Embedding wellness and reablement in the CHSP overview	
		Updates to existing content	

Please note: All references to Regional Assessment Services (RAS) and Aged Care Assessment Team (ACAT) have been replaced with 'aged care assessor' throughout the Manual to align with the Single Assessment System.