



# General Practice in Aged Care Incentive – Frequently asked questions for residential aged care providers

## **MyMedicare registration**

**One of my residents is registered with MyMedicare. How can I find out if their general practitioner (GP) and practice is taking part in the General Practice in Aged Care Initiative?**

MyMedicare registration formalises the relationships between responsible providers and patients. A resident's registration with MyMedicare will not be disclosed to residential aged care homes at an individual level.

If your resident does not know if they are participating in the General Practice in Aged Care Incentive, they should speak to their GP and practice.

## **Who is a 'responsible provider'?**

A 'responsible provider' is a medical practitioner who holds an eligible speciality code, as outlined in the program guidelines. This practitioner is responsible for coordinating the delivery of eligible services to the registered patient as part of the General Practice in Aged Care Incentive. This includes services they deliver or that are provided by other healthcare professionals at the practice.

The medical practitioner must be linked to their eligible practice in the organisation register. They must also be declared as the responsible provider of eligible services to the registered patient, including coordinating services provided by the care team.

## **Can residents in an aged care program not registered under the *Aged Care Act* participate in the General Practice in Aged Care Incentive?**

Residents receiving care through flexible aged care programs, such as the Multi-Purpose Services and National Aboriginal and Torres Strait Islander Flexible Aged Care programs, are eligible for the incentive where:

General Practice in Aged Care Incentive – Frequently asked questions for residential aged care providers



- The residential aged care home meets the definition under the General Practice in Aged Care Incentive Program Guidelines
- the resident is in a permanent residential aged care place
- the practice, provider and patient meet all other eligibility and service delivery requirements.

### **Do I need to have a formal agreement with all GPs and practices visiting my residential aged care home?**

No, formal agreements are not required for a responsible provider to visit aged care residents to deliver eligible services under the General Practice in Aged Care Incentive.

### **What if residents do not receive the required services under the General Practice in Aged Care Incentive?**

The General Practice in Aged Care Incentive is a voluntary program. If the responsible provider does not deliver the required services, they will not receive the incentive payment.

You should encourage residents to speak to their practice and responsible provider about their care and if they are not receiving the care they require.

## **Care delivery**

### **What are my responsibilities in coordinating care and delivering the General Practice in Aged Care Incentive?**

Ensuring your residents can access safe and effective quality clinical care can help meet your Aged Care Quality Standards responsibilities. You can also help support your residents to register for MyMedicare and facilitate medical practitioners visiting residents.