From: To:	s47E(c) HERALD, Russell	
Cc:	s47E(c) and s47E(c) and s47E(c) and s47E(c)	
Subject:	WMOW transition contract procurement pack [SEC=OFFICIAL]	
Date:	Friday, 19 January 2024 5:00:23 PM	
Attachments:	WMoW transition project - Commitment approval minute.DOCX         Att A - Final WMoW transition Contract.docx         Att B - Expenditure Information.DOCX         Att C - Value-for-Money-Assessment - MMA.DOCX         Att D - IPP-Checklist.DOCX         Att E - Delegate procurement checklist.DOCX         Att E - Procurement Risk Profile.DOCX         Letter of offer - WMoW transition project.PDF	
Importance:	High	

#### Hi Rusty

#### ACTION - please approve the Commitment Approval Minute

Following the negotiation with MMA this afternoon, please find attached the updated

procurement pack with the final contract.

Once the CA minute is signed, we can offer the final contract to MMA with letter signed by \$47

We will then process the CA in SAP before you countersign.

Kind regards

s47E(c) and

Assistant Director – CHSP and Continence Policy Section

Home Support Operations Branch |Home and Residential Division | Ageing and Aged Care Group Australian Government, Department of Health and Aged Care

T: 02 6289 s47E | E: s47E(c) and <u>@health.gov.au</u>

The Department of Health and Aged Care acknowledges First Nations peoples as the Traditional Owners of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.

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## **Commitment Approval Minute**

#### To: Russell Herald

Assistant Secretary, Home Support Operations Branch

#### COMMITMENT APPROVAL FOR MILES MORGAN AUSTRALIA PTY LTD TO TRANSITION THE WHITEHORSE MEALS ON WHEELS OPERATIONS TO NEWCASTLE MEALS ON WHEELS. TRIM File Number: E24-8948

RECOMMENDATIONS:		-
-	Australia (MMA) to transition the Whitehorse	APPROVED /
Meals on Wheels operations to Newcastle	NOT APPROVED	
are not impacted and clients continue to r	eceive meals under the CHSP (Attachment A).	
APPROVE expenditure of \$1,534,428.68 (	GST Exclusive) / \$1,687,871.55 (GST Inclusive)	APPROVED /
in 2023-24 under Section 23(3) of the Public	lic Governance, Performance and Accountability	NOT APPROVED
Act (PGPA Act).		
s47C	releasing Ageo	APPROVED / NOT APPROVED
<b>NOTE</b> the Finance Business Partner advice information form ( <b>Attachment B</b> ).	on funds availability and Expenditure	NOTED
NOTE the Value for Money assessment an	d MMA proposal (Attachment C).	NOTED /
×		PLEASE DISCUSS
NOTE the Indigenous Procurement Policy	mandatory set-aside does not apply to this	NOTED /
procurement (Attachment D).		PLEASE DISCUSS
	commitment approval has fully addressed the	CONFIRMED /
	elegation to approve the commitment of funds -	PLEASE DISCUSS
PGPA Act Section 23 (3) - or enter into an a		
Delegates need to assure themselves that (Attachment E).	the procurement is compliant and documented	
NOTE the overall Risk Profile of this procu	rement is Low ( <b>Attachment F</b> ).	NOTED/
	, , ,	PLEASE DISCUSS
NOTE the contract will be sent to MMA fo	r signature upon your approval of this minute.	NOTED/ PLEASE DISCUSS
		PLEASE DISCUSS
<b>NOTE</b> the commitment approval will work	-flow to you via SAP ESS for online approval.	NOTED / PLEASE DISCUSS
Prepared by:	Approved by: s47F	
s47E(c) and	Russell Herald	
Assistant Director	Assistant Secretary	
CHSP and Continence Policy	Home Support Operations Branch	
Home Support Operations Branch	Home and Residential Division	
16 January 2024	19 January 2024	

#### 1. BACKGROUND/CONTEXT

The Department contacted Miles Morgan Australia (MMA) early January 2024 seeking a proposal to transition the Enterprise Resourcing Planning (ERP) software, oversight and support of Whitehorse pilot site to Newcastle Meals on Wheels (NMoW). This will ensure services are not impacted at Whitehorse and clients continue to receive meals under the CHSP.

To date, MMA has had to divert additional resources from within its organisation to support the Whitehorse pilot site and cannot sustain the resource intensity long term. This is directly impacting MMAs ability to manage its other consultancy commitments. The transition project serves as a bridge between existing system and new system, facilitating a seamless transfer of financial and operational procedures to NMoW staff and volunteers. These services are vital for the wellbeing of the clients/older Australians in the region, as any disruptions could have adverse impacts to their health, wellbeing and overall quality of life.

MMA will therefore transition the following to NMoW:

- 1. Provide software (ERP) sustainment, licencing, user onboarding and training
- 2. Transition to business-as-usual
- 3. Provide a transition report and document the handover.

The objective of Future Fit is to provide the Meals on Wheels network with support mechanisms designed to:

- Ensure future business decisions are evidence based.
- Benchmark financial viability.
- Stabilise the network's backbone infrastructure (process and technology).

The ERP is currently being piloted in Whitehorse through standard CHSP grant agreements with Newcastle Meals on Wheels (NMoW).

The pilot site is a critical component of Future Fit which may support the establishment of a feasibility study which will test technology and policies, such as the consistent meal definition, nutritional requirements and social support, with a broader group of Meals on Wheels (MoW) providers. The study will investigate whether a meal output can be better defined to drive improved choice and control. This investigation will cover how to incentivise suitable meal choices, while respecting the dignity of clients, within the current block grant funding arrangements. This is a critical step to ensure sector viability when CHSP transitions to the new Support at Home Program in 2027.

### 2. PROCUREMENT METHOD

Since 11 October, the Mandatory Whole of government management advisory services panel (MAS) was fully established. The services outlined are specialist in nature. In reviewing the MAS panel, it is determined that no other provider has the relevant or appropriate level of knowledge, experience or reach to undertake the services required. As such the department has assessed this requirement would satisfy Section 11 of the MAS Panel User Guide that states: "specialist consultancy services that are unique to Agencies that are not provided through the Service Categories".

In this instance, the Flexibility Framework of the MAS panel (which allows five percent of the department's off panel annual spend on management consultancy services) does not need to be applied in the application of this paragraph, nor the resulting expenditure captured under this flexibility framework. By following the process embedded in the Department of Health Procurement Method Decision Tree, this procurement will be compliant with the requirements of the Commonwealth Procurement Rules (CPRs).

While this is deemed a consultancy, the Mandatory Whole of government Management Advisory Services panel (MAS) does not apply in this circumstance.

This procurement was conducted through a Limited Tender. As the procurement is over the relevant threshold (\$80k GST Inc), condition 10.3.d.iii of the CPRs for "when the goods and services can be

supplied only by a particular business and there is no reasonable alternative or substitute" was used. This LT condition was used <u>due to an absence of competition for technical reasons</u>. Noting that MMA have been heavily involved in the business transformation and technology modernisation project from 2021. They own and hold deep knowledge of the ERP, its development roadmap and functionality and have established strong working relationships with both WMoW and NMoW stakeholders.

This is a limited tender for a short-term project of approximately 8 weeks to transition Whitehorse MOW operations from MMA to Newcastle Meals on Wheels.

The Procurement Advisory Service (PAS) has endorsed the procurement package.

#### 3. INDIGENOUS PROCUREMENT POLICY - MANDATORY SET-ASIDE (MSA)

The IPP Mandatory Set-aside does not apply to this procurement (Attachment D).

#### 4. OUTCOME OF EVALUATION / VALUE FOR MONEY

The value for money assessment is rated as Good (**Attachment C**) and due to the nature of the project is low risk to the Commonwealth. MMA proposal is at Attachment C.

#### 5. TIMEFRAME

The contract term for the transition project is from execution until 31 May 2024.

One extension period of up to 2 months is included in the contract. Any extension of the services contract will be at the sole discretion of the Commonwealth

#### 6. CONTRACTUAL ARRANGEMENT

The appropriate form of contract has been prepared at Attachment A.

#### **Contract Manager**

The nominated Contract Manager for this arrangement is s47E(c) and CHSP and Continence Policy Section, Home Support Operations Branch. The nominated Contract Manager will monitor compliance with all aspects of the contract in line with the <u>Contract Management Plan</u>.

### 7. EXPENDITURE APPROVAL AND FUNDS AVAILABILITY

The cost to the Department is \$1,534,428.68 (GST Exclusive) / \$1,687,871.55 (GST Inclusive) in 2023-24.

This is within your delegation limit under the Accountable Authority <u>Financial Delegations</u> (PGPA s23) Schedule 1 (No. 6 of 2023), 15 August 2023, Table 1, Item 3, to approve proposals to commit relevant money up to \$70 million (Administered).

The Finance Business Partner has confirmed that the funds are available in 2023-24 from Priority 065 – Commonwealth Home Support Programme and cost centre 7136 (Attachment B).

Funding is provided as follows:

Deliverable	Amount (GST exclusive)	Amount (GST inclusive)	Payment Date
s47G			

Total	\$1,534,428.68	\$1,687,871.55	

#### **Pre-payment**

Due to the short timeframe of the transition project, technology pre-requisites and the need to engage sub-contractors with relevant expertise, a payment of s47G (including GST) is required to be made to MMA on execution of the contract. This will ensure Whitehorse can continue to provide meal services to clients without interruption.

This payment is being made upon receipt of a correctly rendered invoice. Under Finance Business Rule R2.1, 5.e <u>https://www.ato.gov.au/Forms/Deductions-for-prepaid-expenses-2021/?page=2</u> Pre-payment/Up-front payment is a decision and accountability of the financial delegate.

#### 8. STAKEHOLDER CONSULTATION

#### **Endorsement by Procurement Advisory Services**

The procurement process has been undertaken in accordance with the Department's Procurement Process and the Commonwealth Procurement Rules (CPR). Procurement Advice Service (PAS) has provided endorsement to this document package.

#### 9. GENERAL

#### **Risk Management**

The risk profile is Low (Attachment F). There is no conflict of interest issues raised throughout the process. Any significant risks and mitigations identified will be advised to the delegate.

#### **Internal Reporting Requirements**

Under the Department's Procurement Processing and Management policy, contracts must be registered within 5 business days of execution.

#### **External Reporting Requirements**

The contract will be reported on the Department's website in accordance with the Senate Order requirements of July 2001 (Murray Motion). As the contract is a valued over \$10,000 it will be reported on AusTender within 42 days of entering into the contract, in line with the Commonwealth Procurement Rules (Division 1, Item 7, Reporting arrangements).

#### Documentation

The documentation is held in TRIM File E23-269314. All relevant documentation leading up to the contract has been filed in accordance with <u>Corporate Business Rule 2: Information Management and Record Keeping</u>.

#### 10. COMPLIANCE WITH FINANCIAL AND PROCUREMENT POLICIES

These procurements have been conducted in accordance with the Department's financial and procurement policy framework (<u>Delegate's Checklist</u>).

#### Attachments:

- A. Future Fit pilot Whitehorse site transition Contract
- B. FBP confirmation of funds
- C. Value for Money Assessment & MMA proposal
- D. IPP checklist
- E. Delegates Checklist
- F. Risk Profile



## **Expenditure Information Template**

- This document is to be sent to your <u>Finance Business Partner</u> (FBP) for Expenditure related information to assist with completing an Approval in Principle, Commitment Approval, and Contract Registration in SAP.
- NOTE: this is <u>NOT</u> an Application for Beyond Forward Estimates Approval.
- For Beyond Forward Estimates Approval information, please click <u>here</u>.

Finance Business Partner:	HSOB Finance Business Partner	
Procurement Officer:	s47E(	
Description of procurement Procurement Officer to complete	Transition the Whitehorse Meals on Wheels operations to Newcastle Meals on Wheels.	
<b>Estimated value of the procurement (including GST)</b> Procurement Officer to complete Enter financial year if a multi-year contract Show current and variation amounts if applicable	Estimated \$ value of the Contract, Including GST 2023-24 Current total \$1,687,871.55 (GST Inclusive)	
S Deeli	Variation N/A New total \$1,687,871.55 (GST Inclusive)	
Source of Funds Procurement Officer to complete (FBP to confirm)	Administered funding	
Managing Division Procurement Officer to complete (FBP to confirm)	HRD	
Are Funds available? Procurement Officer to complete (FBP to confirm)	Yes	
<b>Does GST Apply?</b> Procurement Officer to complete (if unsure please discuss with your FBP)	Yes	
Pre-commitment (if applicable) Procurement Officer to complete (FBP to confirm)	N/A	
Cost Centre Code Procurement Officer to complete (FBP to confirm)	s47 Commonwealth CHSP	
Internal Order (if applicable) Procurement Officer to complete (FBP to confirm)		
Material Code Procurement Officer to complete (FBP to confirm) <u>commonly used Material Codes</u>	OT-250-GST	
General Ledger (GL) Account Code Procurement Officer to complete (FBP to confirm) <u>Commonly used General Ledger Codes</u>	5200001200	
<b>Estimated start date or purchase date</b> Procurement Officer to complete	24 <sup>th</sup> January 2024	

Australian Government



Estimated end date: Procurement Officer to complete	10 <sup>th</sup> March 2024
<b>Financial Year/s</b> <i>Procurement Officer to complete</i>	FY 2023-24
Is Beyond Forward Estimates Approval required?	No
<b>Is an Invoice Plan applicable?</b> Applies to regular monthly payments over the contract period. Please discuss with your FBP.	N/A
Once completed and returned by your FBP, attach this form t in SAP as evidence of FBP consultation and funds availability.	o the Procurement Plan / Approval in Principle record



## **Value for Money Assessment**

This document describes the evaluation process used to determine value for money for procurements where <u>one supplier has been approached for a quotation, or an unsolicited</u> <u>proposal has been received</u>.

The findings and recommendations of the evaluation are recorded below.

#### Background

On 3 January 2024, the Department became aware of MMA's inability to continue providing intensive support at the Whitehorse Meals on Wheels (WMOW) site. As a result, the department approached Miles Morgan Australia (MMA), via phone, seeking a proposal to transition the Enterprise Resourcing Planning (ERP) software, operations, and support of Whitehorse pilot site to Newcastle Meals on Wheels (NMoW). A quotation was received on 4 January 2024 from MMA for consideration.

The process followed for this procurement has complied with the Commonwealth Procurement Rules and with the agency's internal requirements.

Previously, the department engaged MMA in 2021 to undertake a business transformation and technology modernisation project (Future Fit) with front-line Meals on Wheels providers who opted to participate. The governance arrangements and portfolio of work was revised on 29 September 2022, and included the development of Enterprise Resource Planning (ERP) software.

MMA worked with the state associations directly and built close working relationships with <sup>s47G</sup> along with two Victorian test sites. They have done a thorough review of the MoW network, identifying challenges and opportunities to help build capability within individual services.

The new ERP is currently being piloted in Whitehorse through a standard CHSP grant agreement with Newcastle Meals on Wheels (NMoW).

The site is being heavily supported by MMA and will transfer the operations of the Whitehorse site to NMoW to prevent meal service disruptions. This assessment considers value for money to onboard MMA, and fully transition and operationalise the software and data processes to ensure services continue at the WMOW site.

#### **Evaluation Team**

The evaluation team consisted of:

s47E(c) and s47F

Evaluation Scale	
Very Good	The Offer satisfies the Selection Criterion to a very high standard and presents minimal or no risk to the Commonwealth and its claims are fully supported by the information provided.
Good	The Offer satisfies the Selection Criterion to a high standard and/or presents limited risk to the Commonwealth. The Respondent's claims, in the view of the Evaluation Committee (EC), are supported by the information provided.
Satisfactory	The Offer satisfies the Selection Criterion to a satisfactory degree and/or presents an acceptable level of risk to the Commonwealth. In the view of the EC, there are some minor deficiencies and shortcomings in the information provided.
Poor	The Offer barely satisfies the Selection Criterion and/or presents some degree of unacceptable risk to the Commonwealth. In the view of the EC, there are major deficiencies in the information provided.
Unsatisfactory	The Offer does not satisfy the Selection Criterion and/or presents an unacceptable level of risk to the Commonwealth.
	The Offer does not satisfy the Selection Criterion and/or presents an unacceptable level of risk to the Commonwealth.

## Findings of the Evaluation

Evaluation Assessment		
Criteria	Supplier: Miles Morgan Australia (MMA)	
Extent to which the supplier's offer met	Rating: Good	
the Commonwealth's requirement set out in the RFQ	MMA have indicated through their submission that they are able to provide services required by the Commonwealth.	
	The supplier's offer adequately supports the timely transition of the relevant systems from NMoW by March 2024, while ensuring the below requirements are met: s47D	
	the below requirements are met: s47D Rating: Good	
Supplier's capacity to provide the	Rating: Good	
requirement.	In 2021, the Department approached MMA to be involved in co-	
	designing and delivering a meals pricing pilot under the CHSP. This	
	builds on the work MMA have undertaken with the department in	
	the context of Support at Home Reforms, including how to best	
NO NO	deliver and report on meal delivery services within the in-home aged care system.	
	MMA is best placed to deliver this service as they have been part of	
This reedo.	the business transformation and technology modernisation project	
	since 2021 and hold deep knowledge of the ERP, its development	
	roadmap and functionality. MMA have established strong working	
	relationships with both WMoW and NMoW stakeholders. And as	
to a	part of their previous engagement, they have demonstrated their ability to surge and deliver contracted activities in a very limited	
Q,	timeframes and up to the department's standards.	
Total costs to be incurred by the	\$1,534,428.68 (GST Exclusive) / \$1,687,871.55 (GST Inclusive)	
Commonwealth.		
Overall i.e. Value for Money	Rating: Good	
	MMA will transition software and data within the ERP to NMoW for Whitehorse MoW currently operating as a pilot site. This must be completed expeditiously to limit any disruptions to Whitehorse meals service to older Australians in the area. Therefore, Value for money is achieved on the basis that:	

<ul> <li>MMA developed and manages the ERP, and has existing software expertise and system knowledge to onboard NMoW to support Whitehorse to continue as a pilot site.</li> <li>MMA is the only party that can undertake this transition</li> </ul>
component of the project.

#### **Additional Comments**

The transition project serves as a bridge between existing systems and new system, facilitating a seamless transfer of financial and operational procedures to NMoW staff and volunteers. These services are vital for the wellbeing of the clients/older Australians in the region, as any disruptions could have adverse impacts to their health, wellbeing and overall quality of life.

Moreover, the pilot site is a critical component of Future Fit which may support the establishment of a s47D

Among other sites, the WMoW pilot site will investigate whether a meal output can be better defined to drive improved choice and control. This investigation will cover how to incentivise suitable meal choices, while respecting the dignity of clients, within the current block grant funding arrangements. This is a critical step to ensure sector viability when CHSP transitions to the new Support at Home Program in 2027.

#### Recommendation

The evaluation team recommends the Department proceed to commitment approval and contract with MMA to transition software and data within the ERP to NMoW for the Whitehorse pilot site.

The value of this transition project is \$1,534,428.68 (GST Exclusive) / \$1,687,871.55 (GST Inclusive).

#### Approval to proceed

The delegate must provide <u>email</u> approval of the recommendation to enter into contract negotiation / commitment approval and contract with MMA.

The contract **must not** be signed until the delegate has approved the commitment approval in SAP.

This reedone Depart



## Indigenous Procurement Policy (IPP) Checklist

The Department of Health and Aged Care must comply with the <u>Indigenous Procurement Policy</u>. The IPP includes two policy elements in the form of:

- a mandatory set-aside has been established (MSA) that gives Indigenous SMEs the chance to demonstrate value for money, before the procuring officer makes a general approach to the market. At Health, this mandatory setaside applies to all remote procurements and all other domestic procurements where the estimated value of the procurement at, or under \$200,000 (GST inclusive), excluding procurements to which paragraphs <u>2.6</u> and <u>10.3</u> <u>https://www.finance.gov.au/government/procurement/commonwealth-procurementrules/additional-rules</u> of the CPRs apply, procurements through a Whole-of-Government arrangement, and procurements where the purchase is made using an exemption to <u>Appendix A</u> of the CPRs.
- 2. mandatory minimum requirements (MMR) that include Indigenous participation targets mandated in high value contracts wholly delivered in Australia valued above \$7.5 million in <u>specified industry categories</u>.

Section 1 - Mandatory Set-aside (MSA)	کر	
Q1. Is your procurement being conducted under any of the following circumstances:	Yes 🛛 No 🗆	
<u>Mandatory Whole of Government Arrangement</u>		
Enter the details of the arrangement:		
<u>10.3 (Conditions for limited tender)</u>		
Enter the condition: 10.3.d.iii		
<u>Appendix A – Exemptions from Division 2</u>		
Enter Appendix A Exemption that applies:		
If you answered "YES" to Q1 and provided required details, the MSA does not apply. Proceed to Secti	on 2.	
Q2. Is the procurement valued at, or under \$200,000 (GST inclusive)?	Yes 🗆 No 🖂	
As a Supply Nation Member, our Department has <u>committed</u> on a best endeavours basis to identify and/or create business opportunities for Supply Nation certified Indigenous suppliers. Hence, the mandated threshold for procurements valued at, or under \$200,000 (this valuation should also include any possible extension options). Please search for Indigenous suppliers on <u>Supply Nation</u> .		
Q3. Will the majority (by value) of the goods/services be delivered in <u>remote areas</u> ?	Yes 🗌 No 🖂	
If you answered "NO" to both Q2 and Q3, the Mandatory Set-aside does not apply. Proceed to Sectio	n 2.	
If you answered " <b>YES</b> " to either Q2 or Q3, the Mandatory Set-aside applies and you <u>must</u> conduct a search for a suitable Indigenous supplier on <u>Supply Nation</u> and document the outcomes of that search in your <u>Procurement Plan</u> .		

Section 2 – Mandatory Minimum Requirements (MMR)		
Is the procurement valued over \$7.5m (GST inclusive) <u>and</u> the majority of the value falls within one of the highlighted industry categories <u>here</u> ?	Yes 🗆	No 🖂
If " <b>YES</b> " MMR clauses are required in your Approach to Market and contract documentation. Please of <u>Procurement Advisory Services</u> .	ontact	



# **Procurement Information for Delegates**

## Background

The Public Governance, Performance and Accountability Act 2013 (PGPA Act) is the cornerstone legislation of the Commonwealth Resource Management Framework.

The Commonwealth Procurement Rules (CPR's) are the keystone of the government's policy framework. The rules enable entities to design procurement processes that are robust and transparent while permitting innovative solutions that reflect the scale, scope and risk of the desired outcome.

Procurement encompasses the whole process of procuring goods and services. It begins when a need has been identified and a decision has been made on the procurement requirement.

Achieving value for money is the core rule of the CPR's. Officials responsible for procurement must be satisfied, after reasonable enquires, that the procurement achieves a value for money outcome.

Officials are required to undertake procurement and contracting activities in an efficient, effective, economical and ethical manner that achieves value for money in a whole-of-process way.

Health's Accountable Authority Instruction's (AAI) and applicable Finance Business Rules (FBR's) must be followed in all instances of procurement within the Department.

## **Procurement Thresholds**

The procurement thresholds (including GST) are:

- for non-corporate Commonwealth entities, other than for procurements of construction services, the procurement threshold is \$80,000;
- for Prescribed Corporate Commonwealth Entities, other than for procurements of construction services, the procurement threshold is \$400,000; or
- for procurements of construction services by relevant entities, the procurement threshold is \$7.5 million.

Procurements valued over the thresholds must be conducted through either an:

- Open Tender;
- Panel (either Whole of Government, Health or other agency); or
- Limited Tender (only when Division 2 and/or Appendix A of the CPR's can be satisfied).

The Procurement Method Decision Tree will help determine the appropriate method for your procurement.

A procurement must not be divided into separate parts solely for the purpose of avoiding a relevant procurement threshold. When the maximum value of a procurement over its entire duration cannot be estimated, the procurement must be treated as being valued above the relevant procurement threshold.

## **Relevant Links and Contacts**

<u>PGPA Act</u> | <u>CPR's</u> | <u>AAI's</u> | <u>FBR's</u> | <u>Procurement Intranet</u> | *Procurement Advisory Services (PAS) Section* 

Contact PAS via phone on 02 6289 5924 or email procurement.advice@health.gov.au

## Attachment A - Key Considerations for Delegates

Before exercising a delegation to approve the commitment of funds - PGPA Act Section 23 (3) - or enter into an arrangement - PGPA Act Section 23 (1), Delegates need to assure themselves that the procurement is compliant and documented:

Checklist Item (To be completed by Procuring Official)	Checked
Approval documentation clearly identifies what is being procured, total cost and length of contract	🛛 Yes 🗆 No
Do I have the correct delegation to approve the requested expenditure	🛛 Yes 🗆 No
Is there sufficient budget available to commit expenditure for this procurement (Financial Business Partner confirmation) including expenditure beyond the current financial year?	⊠ Yes □ No
Is the process undertaken compliant with PGPA, CPR's, AAI's and FBR's	🛛 Yes 🗆 No
If applicable, has the procurement process considered and applied a Whole of Government Panel	□ Yes □ No ⊠ N/A
If applicable, does the <u>Indigenous Procurement Policy</u> apply to the procurement, and if a suitable supplier cannot be identified has this been clearly documented. If your Planned procurement is estimated to be above \$7.5 million you must consult <u>procurement.advice@health.gov.au</u> to ensure compliance to the policy.	□ Yes □ No ⊠ N/A
Identified an existing panel arrangement to provide the goods or services	⊠ Yes □ No □ N/A
If a limited tender was undertaken, can the Limited Tender satisfy a condition for limited tender from CPR (10.3) or CPR Appendix A (over the relevant threshold)	⊠ Yes   □ No □ N/A
Have any probity issues (perceived or real) been considered, documented and mitigated	🛛 Yes 🗆 No
For all <u>Covered Procurements</u> (over \$80,000 and covered by Div. 1 and 2 of the CPR's) you must ensure you comply with the requirements under the <u>Government Procurement Judicial Review Act. 2018</u> . Seek advice from PAS if you are unsure.	□ Yes □ No ⊠ N/A
If approval for PGPA Act Section 60 (indemnities/contingent liabilities) is required has it been documented and approval obtained, prior to Section 23 (3) approval	□ Yes □ No ⊠ N/A
Risk (WHS and procurement) has been considered and where necessary have put in steps to mitigate	⊠ Yes □ No
The correct contract to procure the goods or services (for example Commonwealth Contracting Suite, panel Official/Work Order or ICT source contract) is being used	⊠ Yes □ No
If required, has legal advice been obtained (for example review of changes to contractual terms and conditions)	□ Yes □ No ⊠ N/A
Has correctly assessed any applied requests to keep certain information within the resultant contract confidential	□ Yes □ No ⊠ N/A
Has Procurement Advisory Services (PAS) reviewed and endorsed the procurement process and associated documents	⊠ Yes □ No □ N/A
Stored all relevant procurement documentation in TRIM	🛛 Yes 🗆 No



## **Procurement Risk Profile**

This template must be used to determine the risk profile of your procurement in the planning, and sourcing stage.

#### Why assess procurement risk?

Procurement effort should be proportionate to the risk profile of the procurement. As the risk increases, the procurement process and documentation demands greater rigor and level of detail.

More information including examples of procurement risk can be accessed via Risk in Procurement

#### **Risk Factor Ratings**

The overall risk profile is the rating with the highest number. In case of a tie, select the highest rating.

This risk profile is completed by: s47E(c) and Assistant Director, Reablement and CHSP Policy Section - Home Support **Operations Branch** 

#### PLANNING

Step 1: Identify risks in the planning stage (preparing to approach the market for a quotation)

17D 17D 17D 17D 17D 17D 17D 17D	ource of Risk	been to Act and	Risk Rating (Low/Medium / High)	Is the risk acceptable? (for medium and high risk only)
This treed on of the attment	7D	thas matheo		
This teed Departin		Inen finitent		
(hister Der	900	dom ositin		
	1/11/2 re			

#### SOURCING

Step 1: Identify risks in the sourcing stage (release of RFQ, evaluation/negotiation, contract and commitment approval)

Source of Risk	Risk Rating (Low/Medium/	Is the risk acceptable?
	High)	(for medium and high risk only)

From:	HERALD, Russell
То:	s47E(c) and
Cc:	s47E(c) and s47F
Subject:	RE: RUSTY - review of procurement - MMA transition project CCEMS:03950000100 [SEC=OFFICIAL]
Date:	Friday, 19 January 2024 10:43:39 AM
Attachments:	image004.png
	image005.png
	image001.png

His47E(c

I have reviewed the Value for Money assessment and agree with the recommendation to enter into contract negotiation/commitment approval and contract with MMA.

Home Support Operations Branch Home and Residential Division | Ageing and Aged Care Group Department of Health and Aged Care (W) 02 6289 \$47E (M) \$47E(c) and Executive Assistant: \$47E(c) and \$47E(c) and @health.gov.au (W) 02 6289 \$47E

Sent: Friday, 19 January 2024 10:38 AM To: HERALD, Russell < Russell.Herald@health.gov.au> Cc: s47E(c) and s47F

Subject: RUSTY - review of procurement - MMA transition project CCEMS:03950000100 [SEC=OFFICIAL] Importance: High

Hey Rusty

PAS have advised we can get you to approve the value for money assessment and start contract negotiations.

Action:

#### Please approve Attachment C – Value for money assessment

#### Next steps

- Send Draft contract to MMA
- We will get s47G to help with the Expenditure information Template. PAS weren't happy with Attachment B.
- We will tidy up the track changes and comments in the CA
- Get the full pack to you ASAP
- Put it into SAP
- Execute the contract

From: Procurement Advice s47E(d) Sent: Friday, 19 January 2024 10:02 AM To: s47E(c) and s47F

@health.gov.au>

cc:s47E(c) and s47F

Subject: RE: review of procurement - MMA transition project CCEMS:0395000010 [SEC=OFFICIAL]

:s47E(d)

Importance: High

Dear s47E(c)

Thanks for resubmitting your documents and incorporating all of the changes from the initial review.

I have reviewed the documents and have responded to the comments you left in the CA minute.

The only thing that is missing is the Expenditure Information template - I appreciate you sent me the email confirmation from your FBP but unfortunately that refers to overall budget amounts for 23/24 and 24/25 FY and not this specific contract. The Expenditure Information template also contains other information that we need to capture such as funding source and account codes.

Once you have obtained approval from the FBP on the appropriate template you are cleared to proceed.

Kind regards, s47E(c)

#### **Procurement Advisory Services**

Financial Management Division | Corporate Operations Group Australian Government Department of Health and Aged Care T: 02 6289 s47E | E: s47E(d) @health.gov.au GPO Box 9848, Canberra ACT 2601, Australia

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To ensure prompt responses, please address any replies to this inbox and not to personal inboxes.

Original Message
From: s47E(c) and s47F@health.gov.au>;Receivwea Jan 1/2024 12:45:54 GMT+1100 (Australian Eastern Daylight
Time)
<b>To:</b> Procurement Advice <sup>s47E(d)</sup> <u>@health.gov.au</u> >; <sup>s47E(c)</sup> and <sup>s47F</sup>
s47E(d) (upeaith dov au>:
s47E(d)       @nealth.gov.au>;         CC: s47E(c) and s47F
Subject: RE: review of procurement - MMA transition project CCEMS:03950000100 [SEC=OFFICIAL]
CCEMS.03950000100 [SEC=OFFICIAL]
Thanks for your help <mark>\$47</mark>
Can we have a quick 10min chat, I wonder if there is some confusion.
can we have a quick tomm chat, I wonder it there is some comusion.
I've added some comments below
From: Procurement Advice s47E(d) <u>@health.gov.au</u> >
Sent: Wednesday, 17 January 2024 11:55 AM
To: s47E(c) and s47F >; Procurement Advice
<s47e(d) <u="">@health.gov.au&gt; Cc: s47E(c) and s47F</s47e(d)>
Subject: RE: review of procurement - MMA transition project CCEMS:03950000100
[SEC=OFFICIAL]
His47
There is a lot to work through on reviewing this pack and the PAS team <b>s47D</b>

s47D

s47D

s47D

Kind regards, s47E(

**Procurement Advisory Services** 

rate Operar" Pealth ar 201 Financial Management Division | Corporate Operations Group Australian Government Department of Health and Aged Care T: 02 6289 **S47** | E: **S47E(d)** @health.gov.au GPO Box 9848, Canberra ACT 2601, Australia

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To ensure prompt responses, please address any replies to this inbox and not to personal inboxes.

----- Original Message ------From: s47E(c) and s47F @health.gov.au>; Receiv 1ue Jan 16 2024 14:56:11 GMT+1100 (Australian Eastern Daylight Time) To: Procurement Advice <sup>s47E(d)</sup> @health.gov.au>;

derthingre

Procurement.Advice-Oueue <sup>s47E(d)</sup> Cc: <sup>s47E(c)</sup> and <sup>s47F</sup>

@health.gov.au>:

Subject: KE: review of procurement - MMA transition project CCEMS:03950000100 [SEC=OFFICIAL]

His47

Thank you for your feedback.

s47D

Please see updated procurement pack for your review. Please let us know if you have any questions. Regards,

s47E

From: Procurement Advice s47E(d) @health.gov.au> Sent: Monday, 15 January 2024 4:59 PM To: s47E(c) and s47F @health.gov.au>; Procurement Advice s47E(d) @health.gov.au> Cc: s47E(c) and s47F @health.gov.au>; s47E(c) and s47F @health.gov.au>; s47E(c) and s47F L@Health.gov.au>

Subject: RE: review of procurement - MMA transition project [SEC=OFFICIAL] CCEMS:03950000100

<sub>Hi</sub>s47E(c ) ond

Thanks for your time speaking with us last week. I have marked up changes and inserted some commentary off the back of our call that covers the everything we spoke about

You will need to work through the changes flagged in each document as well as the below specific issues

s47D

Once you have updated your documentation please resubmit to PAS for review

If you have any questions or need to discuss anything please get back in contact with the PAS team

Kind regards, s47E(

#### **Procurement Advisory Services**

Financial Management Division | Corporate Operations Group Australian Government Department of Health and Aged Care T: 02 6289 **s47** | E: **s47E(d)** @health.gov.au GPO Box 9848, Canberra ACT 2601, Australia

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To ensure prompt responses, please address any replies to this inbox and not to personal inboxes.

 From: s47E(c) and s47F
 @health.gov.au>;

 Receiv
 Iue Jan U9 2024 11:18:12 GMT+1100 (Australian Eastern Daylight Time)

 To: Procurement Advice s47E(d)
 @health.gov.au>;

 Procurement.Advice-Queue s47E(d)
 @health.gov.au>;

 Cc: s47E(c) and s47F
 @nealth.gov.au>; Fs47E(c) and s47F

 @nealtn.gov.au>; s47E(c) and s47F

<u>@nealth.gov.au>;</u>

Subject: review of procurement - MMA transition project [SEC=OFFICIAL]

Good morning

Can you please review the attached procurement package for contracting Miles Morgan Australia for activities under Commonwealth Home Support Program Meals Future Fit work program. This is a bespoke short term transition project that is critical.

Thanks Nicholle

s47E(c) and s47F Assistant Director CHSP and Continence Policy Section

Home Support Operations Branch | Home and Residential Funding Division Department of Health and Aged Care *p*: (02) 6289 **s47** | *e*: **s47E(c)** and <u>@health.gov.au</u>

From:	Workflow-System
То:	s47E(c)
Subject:	Commitment APPROVAL record for MILES MORGAN AUSTRA [SEC=OFFICIAL]
Date:	Friday, 19 January 2024 5:37:08 PM

The following Commitment APPROVAL record has been Approved by Russell HERALD.

Commitment Number: 6000137482 Vendor: MILES MORGAN AUSTRALIA PTY LTD Purpose: Meals of Wheels Whitehorse transition project Proposal Type: Procurement ...proved per CA This is an automated message. Please do NOT respond to this email. Source of Funds: Health Administered Total Expenditure Requested (incl GST): 1,687,871.55

From:	Workflow-System
То:	s47E(c)
Subject:	Commitment APPROVAL record for MILES MORGAN AUSTRA [SEC=OFFICIAL]
Date:	Friday, 19 January 2024 5:37:07 PM

The following Commitment APPROVAL record has been Cleared by \$47E(c) and

The following Commitment Approval record has now been submitted to Russell HERALD for Approval.

Commitment Number: 6000137482 Vendor: MILES MORGAN AUSTRALIA PTY LTD Purpose: Meals of Wheels Whitehorse transition project

derun

>

From:	s47E(c) and
То:	s47E(c)
Cc:	s47E(c) and s47F
Subject:	RE: PO4500154545 : Miles Morgan - WMoW Transition Executed Contract [SEC=OFFICIAL]
Date:	Tuesday, 23 January 2024 4:01:43 PM
Attachments:	image001.png
	image002.png
	image003.png

Thank you!!!!!!

I'll send the PO to MMA now

From: s47E(c) and s47F @Health.gov.au> Sent: Tuesday, 23 January 2024 4:01 PM To: s47E(c) and s47F @health.gov.au> Cc: s47E(c) and s47F

Subject: PO4500154545 : Miles Morgan - WMoW Transition Executed Contract [SEC=OFFICIAL]

His47E(c

nation din. Miles Morgan contract is now approved in SAP and funding is available to process invoices in concur, the PO number is 4500154545.

Kind Regards,

s47E(c) Program Finance Officer - Finance Team **Business Support Section** Home Support Operations Branch

Home and Residential Division Australian Government Department of Health T: Webex | E: s47E(c) @Health.gov.au Location: Sirius Building 7.S.513 PO Box 9848, Canberra ACT 2601, Australia

L7:N: Sirius - Office Monday WFH: Tuesday to Friday

From: s47E(c) and s47F @health.gov.au> Sent: Tuesday, 23 January 2024 12:23 PM To: s47E(c) and s47F @Health.gov.au> Cc: s47E(c) and s47F

Subject: RE: TRIM: RE: WMoW transition Contract.docx [SEC=OFFICIAL]

Done!

Thanks so much s47E(

From: \s47E(c) and s47F @Health.gov.au> Sent: Tuesday, 23 January 2024 10:50 AM To: s47E(c) and s47F @health.gov.au> Cc: s47E(c) and s47F

Subject: RE: TRIM: RE: WMoW transition Contract.docx [SEC=OFFICIAL]

His47E(c

Miles Morgan commitment is now with you in SAP for approval : 6000137512

aleas 1982 Aged Care. Please let me know once confirmed so I can finalise the PO.

Kind Regards,

s47E(c) Program Finance Officer - Finance Team **Business Support Section** Home Support Operations Branch

Home and Residential Division Australian Government Department of Health T: Webex | E: s47E(c) @Health.gov.au Location: Sirius Building 7.S.513 PO Box 9848, Canberra ACT 2601, Australia

L7:N: Sirius - Office Monday WFH: Tuesday to Friday

From: s47E(c) and s47F @Health Sent: Monday, 22 January 2024 10:57 AM To: s47E(c) and s47F @Health Cc: s47E(c) and s47F

Subject: RE: TRIM: RE: WMoW transition Contract.docx [SEC=OFFICIAL]

His47E

Hope you had a great weekend!

I am reaching out to you following your discussion with s47E(c regarding registering the Whitehorse MoW transition contact (TRIM ref: \$22 ) on SAP.

I have attached all relevant contract documentation within the email, but if you need anything else, please let me know.

Thanks for your assistance with this!

Regards, s47E

Sent: Friday, 19 January 2024 6:20 PM @milesmorgan.com.au>; Ss47E(c) and To: Lakshman Gunaratnam s47F s47F

Cc: s47E(c) and s47F

Subject: TRIM: RE: WMoW transition Contract.docx [SEC=OFFICIAL]

Executed version attached

From: Lakshman Gunaratnam <s47F @milesmorgan.com.au> Sent: Friday, 19 January 2024 6:08 PM To: s47E(c) and s47F @health.gov.au> Cc: s47E(c) and s47F

From: s47E(c) and s47F @health.gov.au> Sent: Friday, January 19, 2024 5:12 PM To: Lakshman Gunaratnam s47F @milesmorgan.com.au> Cc: s47E(c) and s47F

Subject: RE: WMoW transition Contract.docx [SEC=OFFICIAL]

Hi Lakshman

Thank you for your time this afternoon to further negotiate and finalise the contract offer. Please find attached a letter of offer from s47E(c and the final contract.

Kind regards

, Care

#### s47E(c) and

Assistant Director – CHSP and Continence Policy Section

Home Support Operations Branch |Home and Residential Division | Ageing and Aged Care Group Australian Government, Department of Health and Aged Care T: 02 6289 **s47E** | E:**s47E(c)** and <u>@health.gov.au</u>

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@milesmorgan.com.au>

From: Lakshman Gunaratnam s47F Sent: Friday, 19 January 2024 2:27 PM To: s47E(c) and s47F

Cc: s47E(c) and s47F

>; HERALD, Russel

<<u>Russell.Herald@health.gov.au</u>>

Subject: RE: WMoW transition Contract.docx [SEC=OFFICIAL

**REMINDER:** Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

His47E(c and s47E(c,

Thanks for your email below. We've read through the letter and draft contract.

Please find attached a draft document with only a handful of minor tracked changes (in the Schedule). I don't see them as changing the intent of the work to be delivered under the milestones, but rather to provide clarity on specifics All changes are tracked with comments as necessary.

I'd welcome the opportunity to discuss with you and finalise.

Many thanks Lakshman Lakshman Gunaratnam CEO

s47F

milesmorgan.com.au

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From: s47E(c) and s47F @health.gov.au> Sent: Friday, January 19, 2024 10:25 AM To: Lakshman Gunaratnam \$47F @milesmorgan.com.au> Cc: s47E(c) and s47F : HERALD. Russell <<u>Russell.Herald@health.gov.au</u>>; s47E(c) and s47F Subject: WMoW transition Contract.docx [SEC=OFFICIAL] Importance: High

Hi Lakshman

Please see attached letter and draft contract.

Many thanks,

s47E(c) and s47F **Director - CHSP and Continence Policy Home Support Operations Branch** 

Home and Residential Division | Ageing and Aged Care Group Australian Government, Department of Health and Aged Care T: 6289 s47 | E: s47E(c) and @health.gov.au Location: Level 7, Sirius Building GPO Box 9848, Canberra ACT 2601, Australia

30 under the are. The Department of Health and Aged Care acknowledges First Nations peoples as the Traditional Owners of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.

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19 January 2024

Lakshman Gunaratnam CEO, Miles Morgan Australia Pty Ltd E: s47F @milesmorgan.com.au

Dear Mr Gunaratnam

### **COMMONWEALTH LIMITED TENDER – Health/ E24-8948**

Thank you for your submission for the Procurement of Goods and Services for the transfer of the Whitehorse Meals on Wheels operations to Newcastle Meals on Wheels.

After careful evaluation of all submissions received, I am pleased to inform you that the submission submitted by your organisation has been selected best value for money.

An electronic copy of the proposed Contract is enclosed. Please review the Contract and when satisfied it accurately reflects your submission, sign and return an electronic copy to me. I will arrange for our delegate to countersign the Contract and return an electronic copy to you for your records.

If you would like feedback on your response or have any queries or concerns relating to the proposed Contract prior to signing, please contact me via email, s47E(c) and s47F @health.gov.au, nis reed on the AL or phone, 02 6289 s47E(

Details of the Contract will be posted on the AusTender website after signing by both parties.

Yours sincerely

s47E(c) and s47F

Director Home Support Operations Branch Home and Residential Division

From:	s47E(d)
То:	s47E(c) and
Cc:	s47E(d) ; s47E(c) and s47F
Subject:	RE: confirmation of funds under CHSP - Meals feasibility study & Community Transport pilot [SEC=OFFICIAL]
Date:	Tuesday, 19 September 2023 4:55:26 PM
Attachments:	

Good afternoons47

Please see CHSP funding below for Meals & Transport for 2023-24 and 2024-25.

	Meals	transport	Total
2023-24	s47D	I	0
2024-25:			sed under the care.
Total			
			0° × × 1 × 0.
Please let me	know if any question	s. Thank you	Shi Con Con
Many thanks,			S S S
s47E(c)		2	, 90 , 95 , 95 , 95 , 95 , 95 , 95 , 95
Program Financ	e Officer – Finance Tear	n	×
Business Suppo Home Support a	ort Section and Operations Branch	(0)	Cr. N
	ential Division   Ageing an	d Aged Care Group	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
			25,
From: s47E(c)	and s47F	@health.gov.au>	9. j
	v, 19 September 202a		
<b>To:</b> s47E(d)		)Health.gov.au>	
			lity study & Community Transport pilo
SEC=OFFICIA			
Good morning	g finance team. can v	ou please confirm fundi	ing availability for the following
-	r CHSP totalling <b>s47D</b>		ss 23-24 and 24-25.
47D			
	X		
	5		
Thanks			
s47E(c)			

s47E(c) and s47F Assistant Director CHSP and Continence Policy Section Home Support Operations Branch | Home and Residential Funding Division Department of Health and Aged Care *p*: (02) 6289 **s47** | *e*: **s47E(c)** and <u>@health.gov.au</u>

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