Digital Transformation

Sector Partners

Digital Transformation and Delivery Division

Corporate Operations Group | Department of Health and Aged Care

www.health.gov.au

Meeting #52

25/10/2024

Australian Government
Department of Health and Aged Care

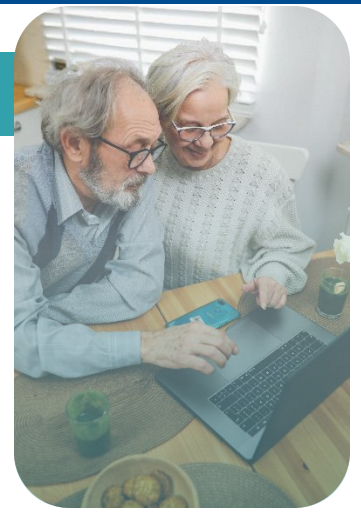
WELCOME

Jessica Holmick
Director – Sector Partnering Section
Digital Business and Sector Engagement Branch | Digital Transformation and Delivery Division
Corporate Operations Group | Department of Health and Aged Care

Digital transformation for the aged care sector

Agenda

Sector Partners #52



Open & Agenda	State of Play & New Member Introductions	B2G: Release Update	Update: Digital Transformation Roadmap	Questions & Close
Jessica Holmick	Jessica Holmick	Carmine Spagnoletti	Jessica Holmick	Jessica Holmick

State of Play & New Member Introductions

Jessica Holmick

Director – Sector Partnering Section

Digital Business and Sector Engagement Branch

Digital Transformation and Delivery Division

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Australian Government

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Important considerations

Principles underpinning the work of this group

1. We will publish the names of participants in this group to the Health website – along with their role and organisation (if relevant).
2. An attendance record, all shared material, and a meeting summary will be published on the Health website each time we gather.
3. Be aware that this is considered a public forum and participant IP does not apply.
4. Anything this is said in our sessions is to inform Health's digital transformation direction and our explicit intent is to use your input to do just that.
5. We will be sharing the outcomes of this work across our public channels and with the broader Tech Talk audience.

New member induction pack

Welcome!

Open co-design activities

Initiative

Foundational

Aged Care Digital Maturity Research EOIs

ICT Harmonisation: Care & Support Provider Experience Interviews

FHIR Standards: Sparked Program

New Aged Care Act: Aged Care Design Research

Aged Care Data & Digital Strategy Action Plan: Feedback

KeepAble Feedback Survey

Design thinking

Lean start up

Agile

SP: Digital Transformation Roadmap Redesign

Business Verification Testing (BVT) Register

Journey Mapping

Hot Topic Segment

DIGITISED focus (UX)

AUTOMATED focus (API)

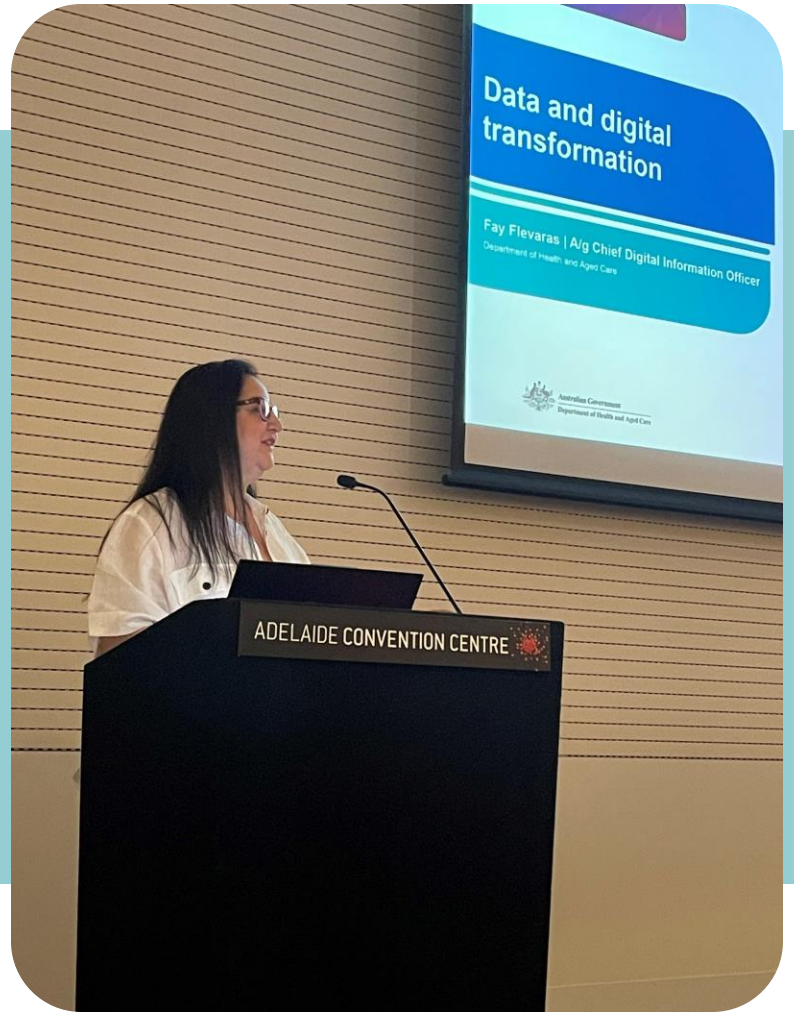
Evergreen

Open

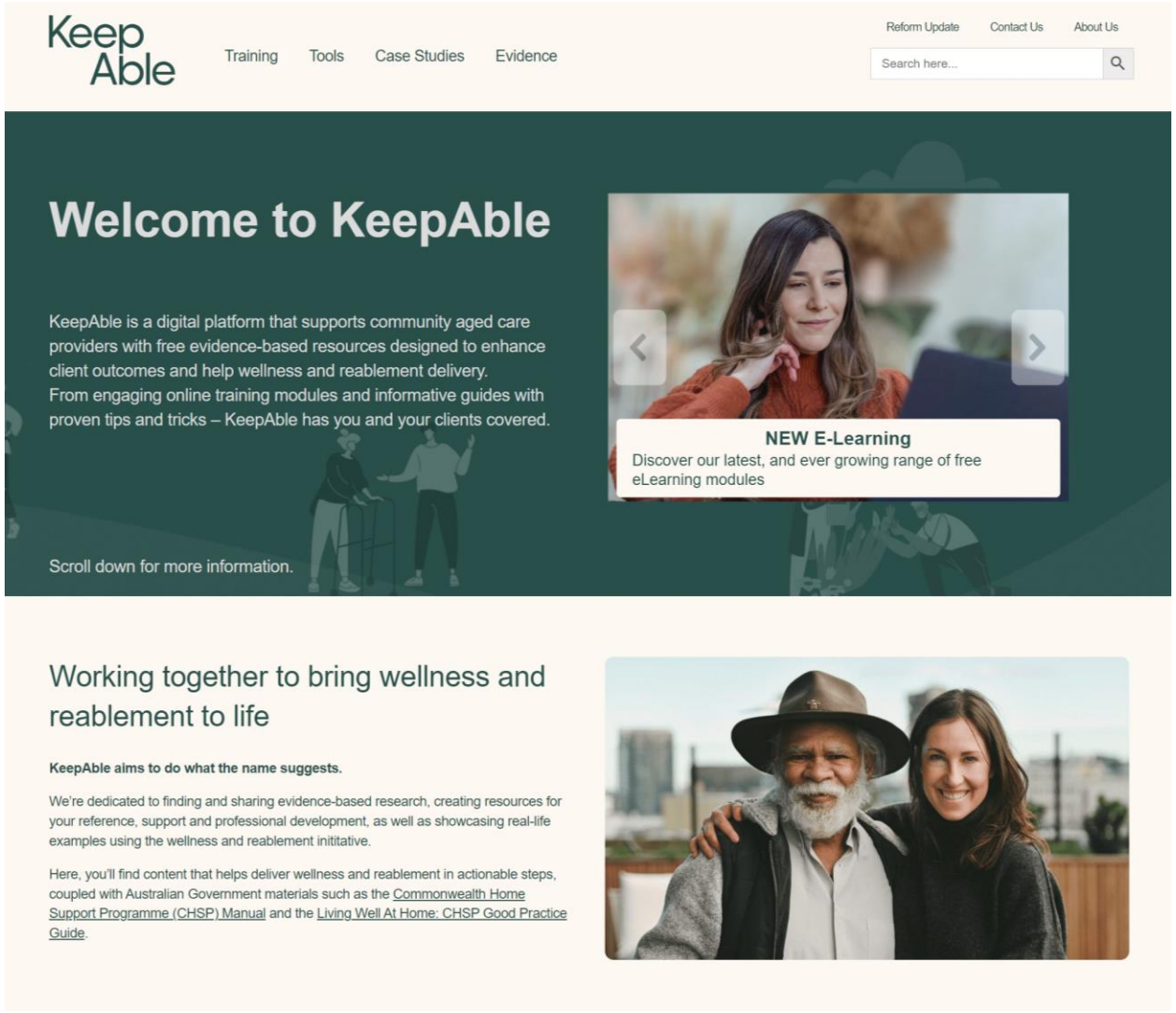
Recently closed

On today's agenda

ACCPA National Conference 2024



iLA KeepAble Feedback Survey



- Independent Living Assessment (iLA) is collecting feedback about the KeepAble platform.
- KeepAble provides free resources for home care providers, people working in the aged care sector, clients, and communities across Australia.
- KeepAble was funded by the Department of Health through the Commonwealth Home Support Program (CHSP).
- **Survey closes on Thursday, 7 November 2024**.

Visit KeepAble

Provide Feedback

B2G: Release Update

Carmine Spagnoletti
Director – Business to Government Section
Digital Reform Branch
Reform Implementation Division
Corporate Operations Group | Department of Health and Aged Care

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Business to Government (B2G)

B2G continue to enhance technological connections between aged care providers and Government agencies, aimed at improving data and information.

The B2G project plans to implements up to five additional APIs within the next two years.

B2G conducted an API survey in July seeking feedback from aged care providers and software vendors to inform the development of five additional APIs.

B2G engaged an independent group to conduct consultation workshops that were:

- provider and data driven
- unbiased and evidence-based
- qualitative and quantitative

B2G Journey so far

July – Sep 2023

Launch of the B2G Developer Portal for software developers to discover, register and connect.

End 2023 – Jan 2024

Enhancement of B2G Developer Portal, including API specifications.

Jan – Feb 2024

Enhancement of the Developer Portal, including release of test APIs and conformance assessment request functionality.

April 2024

Release of 24/7 RN reporting API, to streamline mandatory reporting. Supported by two back-end authentication and provider management APIs.

July 2024

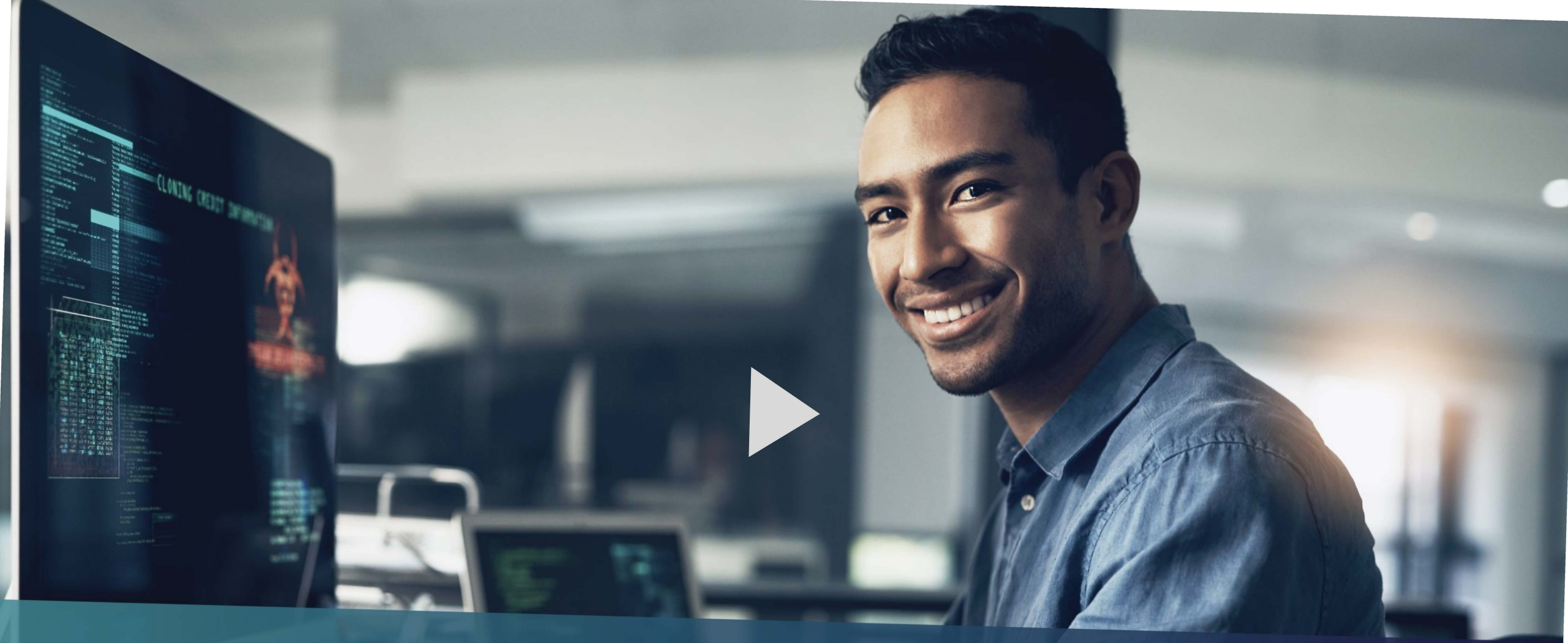
Release of the Quality Indicator (QI) API and minor changes to 24/7 nurse reporting to be reflected through coinciding API changes.

Oct 2024

Enhance the user experience, streamlining software developers' interactions with the department.

Nov – Dec 2024

Undertake API selection process to identify and prioritise, the most impactful APIs that align with the strategic needs of the aged care sector



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Software Developers

Unlocking Seamless Reporting: Explore the B2G Developer Portal

B2G Developer Portal

Further Information

B2G website

B2G Developer Portal

Technical support

Questions....

Are you interested in B2G APIs?

If yes, what do you need to continue your developer journey?

If not, why not? Are the APIs relevant, are you waiting for additional information?

Update: Digital Transformation Roadmap

Jessica Holmick
Director – Sector Partnering Section
Digital Business and Sector Engagement Branch
Digital Transformation and Delivery Division
Corporate Operations Group | Department of Health and Aged Care

Digital Transformation Roadmap

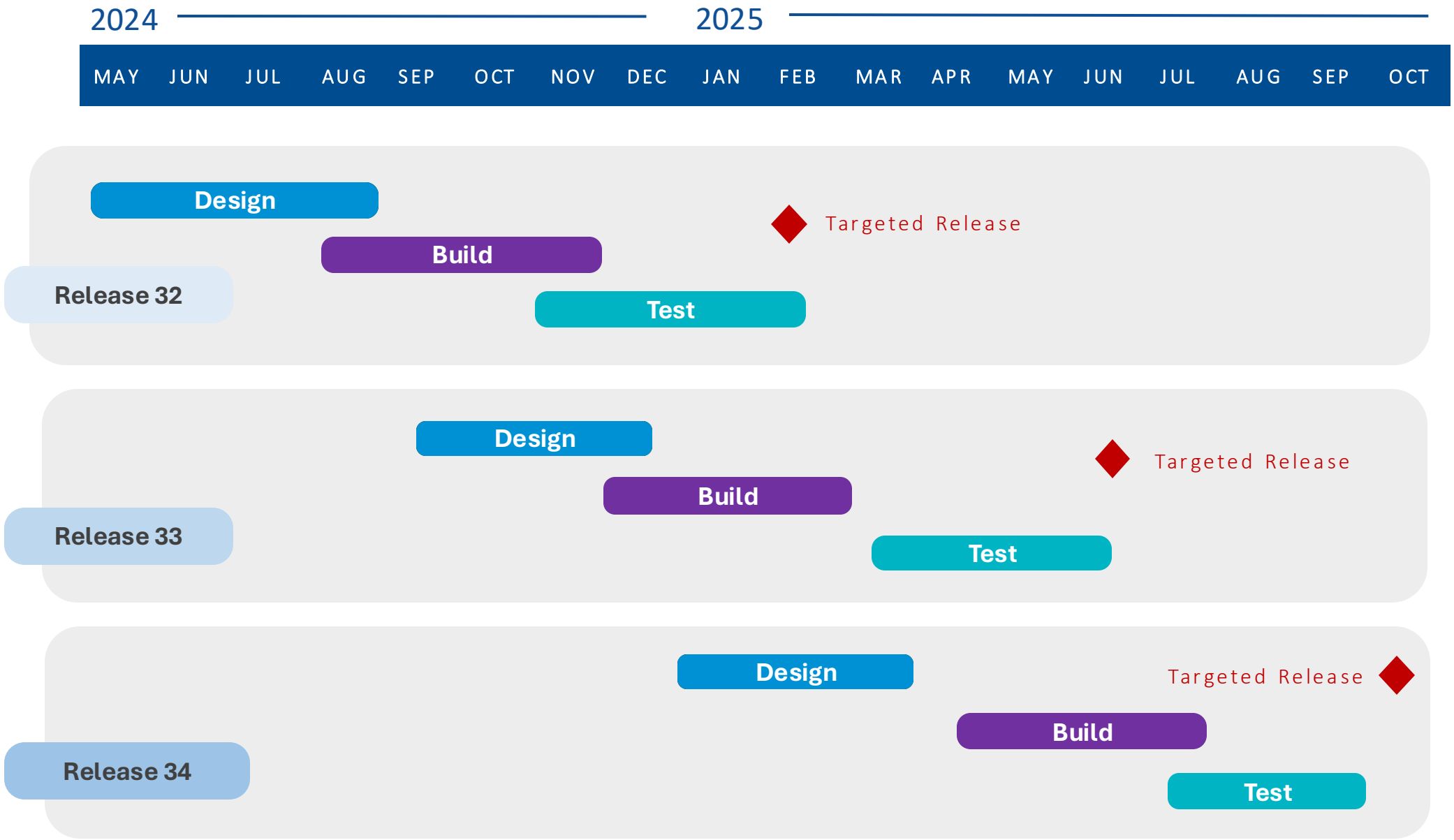
Disclaimer

This is a CURRENT STATE view, shared to provide early visibility of the expected work ahead (a 'working timeline').

The timeline is NOT a Government commitment.

Formal decisions – regarding the scope, sequence, and timeframes of the department's portfolio delivery will be determined by the Government – and therefore this timeline is subject to change as policy decisions and planning evolves.

2025 year ahead



Targeted release
- My Aged Care
- Government Provider Management System

February 2025

June 2025

Targeted release
- My Aged Care
- Government Provider Management System

October 2025

Targeted release
- My Aged Care
- Government Provider Management System

Digital Transformation Roadmap

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My Aged Care (MAC)

Government Provider Management System (GPMS)

Business to Government (B2G)

Aged Care Data Warehouse (ACDW)

YEAR — 2025

MONTH	JAN—MAR	APR—JUN	JUL-SEP	OCT - DEC
TECH UPDATES	Nominees Transition Enhancements to Single Assessment System: • Introduce Triage Role • Updates to Delegate Form Identify and record Aged Care exceptional circumstances Changes to Care Minutes and Staffing Rating New staffing Quality Indicators Quality Indicators Expansion	TBA	TBA	TBA

And much more to come…

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My Aged Care (MAC)

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Business to Government (B2G)

Aged Care Data Warehouse (ACDW)

YEAR — 2024

MONTH	JAN—MAR	APR—JUN	JUL—SEP	OCT—DEC
TECH UPDATES	Care Minutes Enhancements	B2G Developer Portal API Release	Integrated Assessment Tool	Single Assessment Workforce
	Enhancements to ANACC Referral Management		Provider Refundable Accommodation Deposits and Contributions Reporting	Enhancements for Single Assessment Screening
	Residential Care Report Enhancements		Quality Indicators API Release	My Aged Care Hospital Portal – Extension of Bulk Hospital Creation
	Palliative Entry Default Rules		Enhancements 24/7 Nursing API	My Aged Care and My Health Record Integration
	Assigning Permanent Residential Aged Care Places to People		Enhancements for: • Provider Operations Form • Quarterly Financial Reporting • 24/7 Registered Nurses • GPMS Reporting • Star Ratings	Enhancements for Provider Refundable Accommodation Deposits and Contributions Reporting
	Technical Upgrades		Manage Your Organisation Tile	Critical Reporting Capabilities of Star Ratings
	Stewardship Stakeholder & Emergency Management			Maintain Accuracy of Published Star Ratings
	GPMS Enhancements			Enhancements for ANACC Referral Management and Assessments
	Star Ratings Enhancements			Enhancements for: • GPMS Platform • 24/7 Registered Nurses

THANK YOU

NEXT MEETING:

11:30am, Friday 8 November

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