About bulk billing and Medicare – fact sheet

Bulk billing allows Medicare cardholders to access free health care, making it easier to get the care you need, when you need it.

The Australian Government is investing in Medicare to make sure Australians have better access to affordable health care, urgent care and mental health support.

# What is bulk billing?

Bulk billing means you don’t pay anything for the service. Medicare pays your doctor directly, providing a way to access health care without out-of-pocket expenses.

# How does bulk billing work?

* Step 1: Visit your GP or healthcare professional. If your doctor offers bulk billing, you need to bring your Medicare card to your appointment.
* Step 2: With your permission, your GP submits a claim directly to Medicare for the service provided.
* Step 3: No payment required. Because Medicare pays your doctor directly, you don’t need to pay anything at your appointment.

# What services are commonly bulk billed?

* General Practitioner (GP) visits and telehealth services: Many GPs offer bulk billing, especially for children under 16, pensioners, or those with a Health Care Card.
* Pathology and diagnostic services: Some blood tests and X-rays may be bulk billed, depending on the provider.
* Eye tests: Many optometrists offer bulk billed eye tests.
* Dental visits: Many dentists offer bulk billed dental check-ups for children eligible under the Child Dental Benefits Schedule (CDBS).

# What if my doctor does not offer bulk billed services?

If your doctor does not offer bulk billing, you can still claim a Medicare benefit after you pay the full cost.

* Paying upfront: You pay the full fee and then claim a refund from Medicare for the service. For more information about getting Medicare benefits, visit the Services Australia website (https://www.servicesaustralia.gov.au/).

# How to find bulk billing providers near you

* Use online tools: The ‘Find a Health Service’ search tool (https://www.healthdirect.gov.au/australian-health-services) can help you locate GPs and specialists that offer bulk billing.
* Call ahead: Before your appointment, call the clinic to ask whether they bulk bill and if any conditions apply, such as age or Health Care Card status.

# More information

More Australians now have access to free GP services through new bulk billing incentives. To find out more about how Medicare can help you, visit medicare.gov.au/stronger (http://medicare.gov.au/stronger).