



Monthly Program Statistics 2024–25

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2024-25 financial year. All figures are effective as of 21 October 2024. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	136	3,650	66	2,706	1,016	332	2,949	1,242	12,097
Aug	121	3,626	70	2,556	1,002	340	3,072	1,381	12,168
Sep	138	3,456	67	2,512	9,79	362	2,820	1,146	11,480
Total	395	10,732	203	7,774	2,997	1,034	8,841	3,769	35,745

Source: HSO Production data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	174	5,583	47	4,318	1,429	588	4,433	1,646	18,218
Aug	178	5,503	45	4,072	1,573	616	4,458	1,670	18,115
Sep	186	5,439	47	4,095	1,621	609	4,197	1,520	17,714
Total	538	16,525	139	12,485	4,623	1,813	13,088	4,836	54,047

Source: HSO Production data.

Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,101	31,224	377	24,791	9,278	3,588	26,046	10,798	107,203
Aug	1,045	30,773	365	23,311	9,520	3,490	25,492	10,519	104,515
Sep	1,119	29,889	366	23,514	9,642	3,584	24,099	9,849	102,062
Total	2,918	81,509	980	63,350	24,965	9,486	66,944	27,459	277,611

Source: HSO Production data.

Note: This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Claims submitted later than the date of service cause variation in the data.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	416	11,472	179	9,200	3,281	1,282	9,682	3,881	39,393
Aug	358	11,094	119	8,501	3,376	1,231	9,132	3,661	37,472
Sep	424	10,316	161	8,082	3,233	1,192	8,328	3,443	35,179
Total	1,198	32,882	459	25,783	9,890	3,705	27,142	10,985	112,044

Source: HSO Production data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Claims submitted later than the date of service cause variation in the data.