



Australian Government

Department of Health and Aged Care

Residential aged care funding reform update

**AN-ACC, hotelling, care minutes, 24/7 registered nurses
and care time reporting**

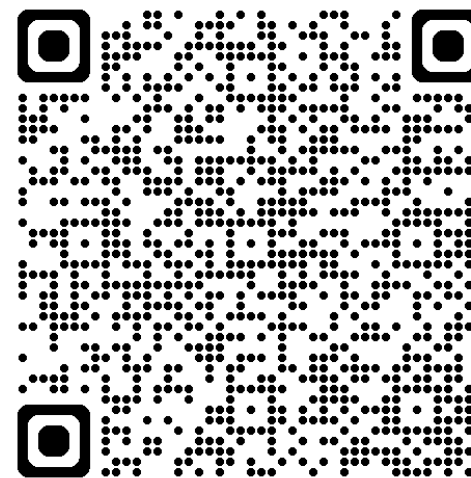
Mark Richardson

Assistant Secretary

Residential Care Funding Reform Branch

Department of Health and Aged Care

Wednesday 18 September 2024



health.gov.au/aged-care-reforms

Funding changes – new funding

\$5.8 billion additional funding over 4 years from 2024-25



\$3.3 billion

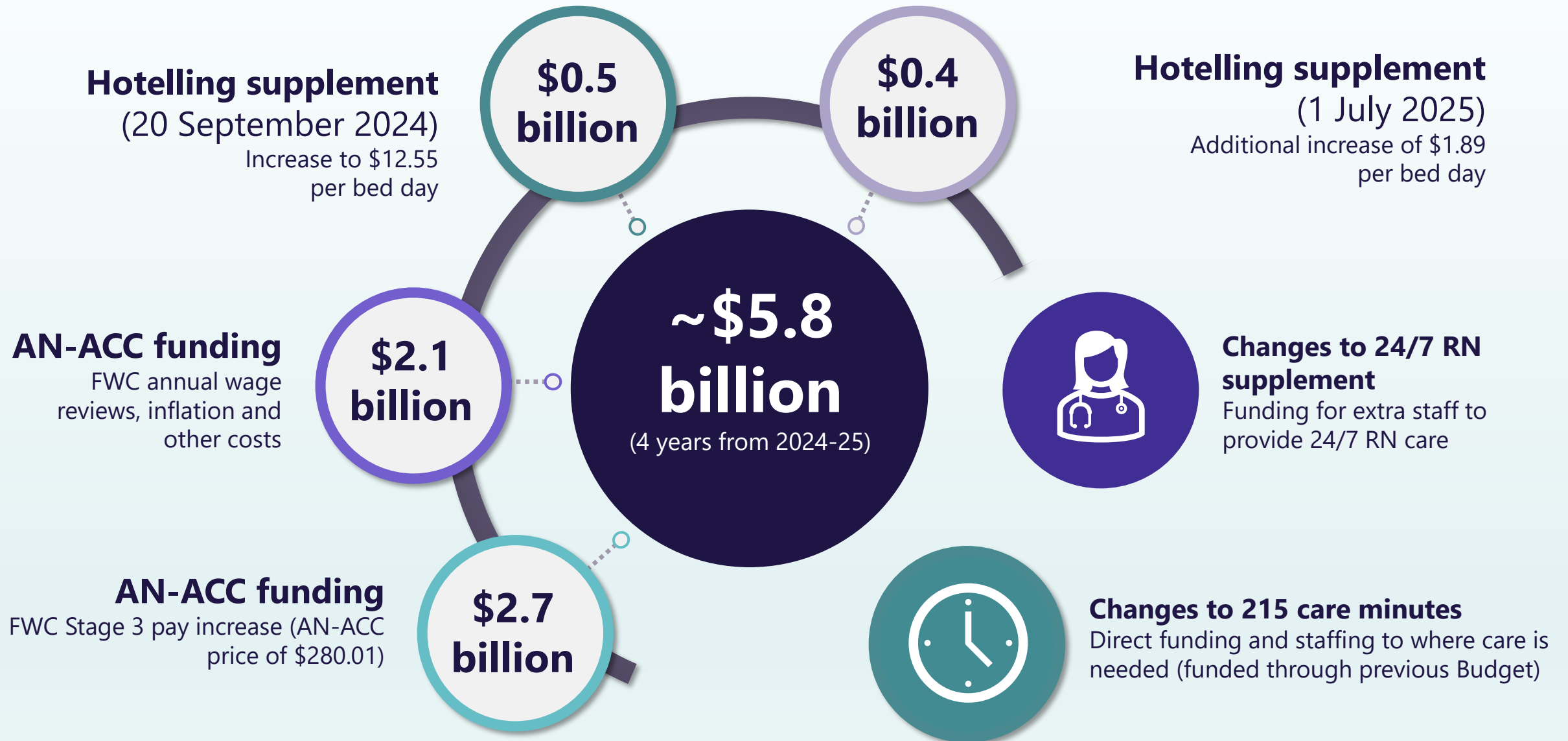
Fair Work Commission Aged Care Work Value Case Stage 3 decision award
wage increase in residential aged care



\$2.5 billion

other cost increases

2024-25 MYEFO overview – residential aged care



Fair Work Commission stage 3



\$3.3 billion to fund the award wage increase in residential aged care

Increase for direct care workers

- Personal care workers, assistants in nursing, recreational activities officers
- First tranche – 1 January 2025
- Second tranche – 1 October 2025

Ancillary aged care workers

- Administration staff, laundry hands, cleaners, food services assistants etc
- Full award wages increase from 1 January 2025

AN-ACC changes summary

**2024-25 pricing
advice from the
Independent
Health and
Aged Care
Pricing
Authority
(IHACPA)**

AN-ACC Price = \$280.01

Revised BCT structure for MM 1-5 and associated
National Weighted Activity Units

Revised National Weighted Activity Units for
AN-ACC classes

Remote and specialised base care tariffs

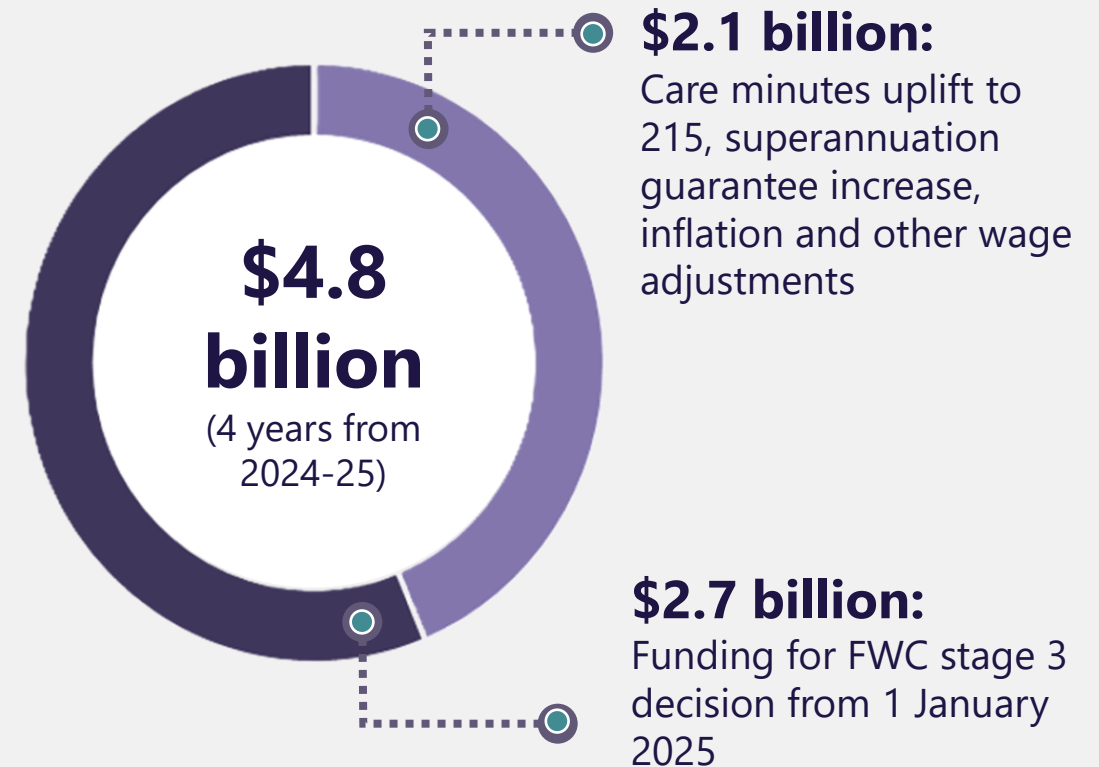
AN-ACC price: 1 October 2024

New AN-ACC price = \$280.01
(as recommended by IHACPA)

\$30.67 increase*
(12.3%)

AN-ACC price calculation

Reference cost (2021-22 ACFR)	\$204.05
Uplift in care minutes to 215	+\$10.16
FWC stage 2 decision	+\$24.21
FWC stage 3 decision	+\$3.91
Superannuation Guarantee increase	+\$3.25
Inflation and AWR	+\$33.25
Backpay adjustment (1 Jul-30 Sep 2024)	+\$1.18
New AN-ACC price (from 1 October 2024)	\$280.01



*compared with IHACPA's recommended 2023-24 price of \$249.34

Base Care Tariffs – new structure for MM 1-5

**More granular MM 1-5 BCT structure recommended by IHACPA.
This reflects evidence and sector feedback that regional and rural services have different cost profiles to metropolitan services**

Description	Current BCT structure	New BCT structure	NWAU change
Metropolitan areas (MM1)	MM1-4	MM 1	MM 1 will increase from 0.49 to 0.50
Regional centres (MM2)		MM 2-3	MM 2 and MM 3 will increase from 0.49 to 0.55
Large rural towns (MM3)			
Medium rural towns (MM4)	MM 5	MM 4-5	MM 4 will increase from 0.49 to 0.57 MM 5 will increase from 0.55 to 0.57
Small rural towns (MM5)			

Base Care Tariffs – remote and specialised

Review of National Weighted Activity Units for non-specialised MM6 and MM7 services, specialised homeless and specialised Aboriginal and Torres Strait Islander services

Eligibility rules for specialised status

Appropriate care programs

Relationship between care costs and residents

Financial reporting

Under-occupancy in remote and very remote locations



Funding per occupied place (current)	Funding per occupied place (from 1 Oct)
\$124.37	\$140.01
\$124.37	\$154.01
\$124.37/\$139.60	\$159.61
\$139.60/\$154.01	\$257.61

AN-ACC funding: fixed component (Base Care Tariff)

Fixed (BCT) funding for services where funding is calculated based on occupied places

BCT Category	Services Australia Payment Statement code	NWAU	Funding Basis	Funding per bed day (current rates)	Funding per bed day (from 1 October 2024)	Annual funding* (from 1 October 2024)
Standard MM 1	Fixed subsidy – class 6	0.50	Occupied places	\$124.37	\$140.01	\$51,103.65
Standard MM 2-3	Fixed subsidy – class 4	0.55	Occupied places	\$124.37	\$154.01	\$56,213.65
Standard MM 4-5	Fixed subsidy – class 7	0.57	Occupied places	\$124.37/\$139.60	\$159.61	\$58,257.65
Specialised homeless	Fixed subsidy – class 5	0.92	Occupied places	\$199.46	\$257.61	\$94,027.65

Fixed (BCT) funding for services where funding is calculated based on operational places

BCT Category	Services Australia Payment Statement code	NWAU	Funding Basis	Funding per bed day (current rates)	Funding per bed day (1 October 2024)	Annual funding* (from 1 October 2024)
Standard MM 6 – 7 (for first 29 places)	Fixed subsidy – class 3H	0.68	Operational places	\$172.598	\$190.41	\$69,498.56
Standard MM 6 – 7 (for places 30 and above)	Fixed subsidy – class 3L	0.52	Operational places	\$131.986	\$145.61	\$53,145.83
Specialised Aboriginal and Torres Strait Islander MM 6	Fixed subsidy – class 2	0.78	Operational places	\$197.980	\$218.41	\$79,718.92
Specialised Aboriginal and Torres Strait Islander MM 7	Fixed subsidy – class 1	1.80	Operational places	\$456.876	\$504.02	\$183,966.57

* Based on 365 days

AN-ACC funding: AN-ACC and respite classes

Variable funding based on AN-ACC class (permanent residents)

AN-ACC class	Resident description	NWAU	Funding per bed day (current rates)
Class 1	Admit for palliative care	1.00	\$253.82
Class 2	Independent without compounding factors	0.19	\$48.23
Class 3	Independent with compounding factors	0.31	\$78.68
Class 4	Assisted mobility, high cognition, without compounding factors	0.21	\$53.30
Class 5	Assisted mobility, high cognition, with compounding factors	0.37	\$93.91
Class 6	Assisted mobility, medium cognition, without compounding factors	0.35	\$88.84
Class 7	Assisted mobility, medium cognition, with compounding factors	0.49	\$124.37
Class 8	Assisted mobility, low cognition	0.54	\$137.06
Class 9	Not mobile, higher function, without compounding factors	0.54	\$137.06
Class 10	Not mobile, higher function, with compounding factors	0.87	\$220.82
Class 11	Not mobile, lower function, lower pressure sore risk	0.83	\$210.67
Class 12	Not mobile, lower function, higher pressure sore risk, without compounding factors	0.81	\$205.59
Class 13	Not mobile, lower function, higher pressure sore risk, with compounding factors	1.00	\$253.82

New NWAU (1 Oct 2024)	Funding per bed day	Annual Funding*
0.80	\$224.01	\$81,763.65
0.19	\$53.20	\$19,418.00
0.37	\$103.60	\$37,814.00
0.25	\$70.00	\$25,550.00
0.44	\$123.20	\$44,968.00
0.40	\$112.00	\$40,880.00
0.55	\$154.01	\$56,213.65
0.64	\$179.21	\$65,411.65
0.52	\$145.61	\$53,147.65
0.70	\$196.01	\$71,543.65
0.66	\$184.81	\$67,455.65
0.66	\$184.81	\$67,455.65
0.80	\$224.01	\$81,763.65

Variable funding based on respite class

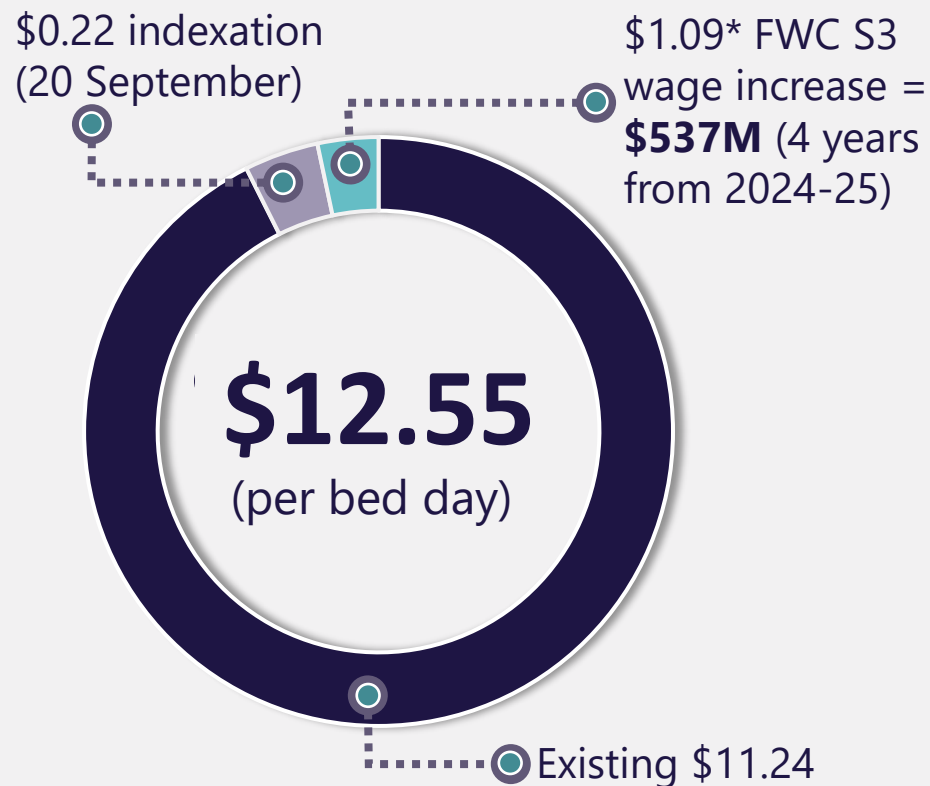
Respite Class	Services Australia Payment Statement code	Resident description	NWAU	Funding per bed day (current rates)
Respite Class 1	Variable subsidy – class 101	Independent mobility	0.304	\$77.16
Respite Class 2	Variable subsidy – class 102	Assisted mobility	0.404	\$102.54
Respite Class 3	Variable subsidy – class 103	Not mobile	0.864	\$219.30

New NWAU (1 Oct 2024)	Funding per bed day	Annual Funding*
0.365	\$102.20	\$37,303.00
0.479	\$134.12	\$48,953.80
0.691	\$193.49	\$70,623.85

* Based on 365 days

Hotelling supplement – 20 Sept changes

New rate of \$12.55 per bed day for the hotelling supplement from 20 September 2024 to fund hotelling costs, including the Fair Work Commission Stage 3 pay increase



- Helps providers meet the cost of hotelling including critical nutrition and hygiene services
- FWC Stage 3 increase is \$537 million in additional Commonwealth funding
- Further \$1.89 increase on 1 July 2025, representing a further \$391 million in Commonwealth funding
- In total the sector is expected to receive \$1.1 billion in extra funding, once consumer contributions are included
- Regular indexation on 20 March 2025 will still occur

**amount reflects a partial year impact for 2024-25 due to the 1 January 2025 start. The increase in funding incorporates an increase to the full year impact as part of the 2025-26 pricing changes.*

Changes to care minutes allocations (from 1 Oct)

AN-ACC class care minutes allocations

Care minute	AN-ACC Class	1	2	3	4	5	6	7	8	9	10	11	12	13
Total minutes	Current	317	110	143	115	157	152	186	200	202	282	274	269	317
	New (from 1/10/24)	281	122	169	138	185	177	215	239	209	254	244	243	281
RN minutes	Current	57	30	32	28	39	34	36	38	46	56	41	42	57
	New (from 1/10/24)	53	25	35	29	41	37	45	50	42	50	47	46	53


Respite class care minutes allocations

Care minute	Respite Class	101	102	103
Total minutes	Current	120	165	273
	New (from 1/10/24)	163	196	252
RN minutes	Current	31	36	48
	New (from 1/10/24)	33	42	49

New care minutes allocations associated with each AN-ACC class:

- Aligns with the latest costing study evidence and AN-ACC class funding weighting changes
- Are adjusted to achieve a sector average of 215 minutes per resident per day, including 44 RN minutes from 1 October 2024

Care minutes calculator



Australian Government
Department of Health and Aged Care

[About us](#) [Ministers](#) [News](#) [Contact us](#)

Home Topics Our work Resources

Translations

Home > Resources > Publications

Listen

Print

Share

Care minutes target calculator

Residential aged care providers must calculate and deliver care minutes targets for their services. This tool can help providers perform this calculation.

Information

IMPORTANT: The calculator uses the care minutes allocations associated with each AN-ACC class to calculate targets that apply from October 2024 onwards. If you want to check targets to quarters prior to October 2024, you should use the October 2023 to September 2024 version of the calculator on the Department of Health and Aged Care's website.

The Care Minutes Target Calculator has been designed to assist providers to calculate the care minute targets for their services (per total and registered nurse (RN) minutes). The care minutes target calculator can be used in two ways. If you already know the total number of days provided for each AN-ACC class over the target calculation period, you can enter the figures straight into the Care Minutes Target Calculator (Blue tab) to calculate your service's targets. If you do not know what your total claim days for each AN-ACC class was for the target calculation period, you can select the quarter you wish to produce a target for, enter the data for each incident in the Claims Day Calculator (Green tab), and then cut and paste the results into the care minute target calculator.

The care minute target calculation section for past and upcoming quarters are:

	Quarter 1 - 2023	Quarter 2 - 2023	Quarter 3 - 2023	Quarter 4 - 2023	Quarter 1 - 2024
Period of Care Delivery	October 2023 to December 2023	January 2024 to March 2024	April 2024 to June 2024	July 2024 to September 2024	October 2024 to December 2024
Period for Calculation of RPNs Due Due for Reporting Care	1 April 2023 to 30 June 2023	1 July 2023 to 30 September 2023	1 October 2023 to 31 December 2023	1 January 2024 to 31 March 2024	1 April 2024 to 30 June 2024

NOTE: Care minutes targets are to be calculated on the 15th of the month prior to the commencement of the quarter. For example, the target applying to Q4 of 2024 is to be calculated on 15 December 2024 based on resident entry and exit information that has been notified to the department up until this date, and AN-ACC classifications in effect as at this date.

Downloads

Calculator – October 2022 to September 2024

Download Excel

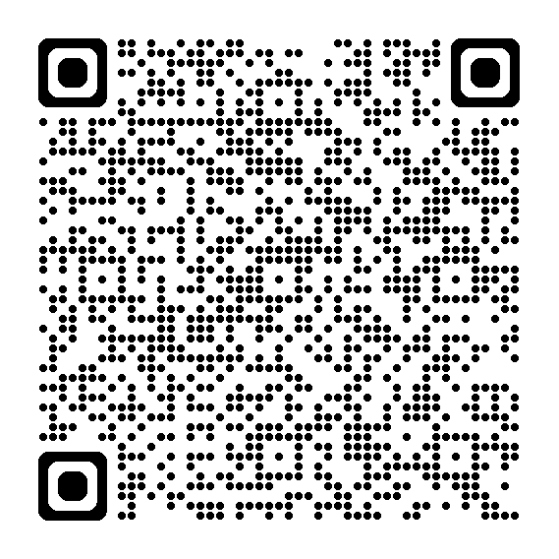
 - 55.58 KB - 1 page

Calculator – October 2024 onwards

Download Excel

 - 57.3 KB - 1 page

QR code



Contact us



RCFRBDataAndAnalysis@health.gov.au

Use of ENs for some RN-specific care minutes



- Enrolled nurses (ENs) may be counted towards **10% of RN-specific care minutes** (i.e. for 44 RN minutes, 4.4 EN minutes may be counted)
- Help services deliver higher care minutes
- Will not impact 24/7 RN – only RNs may be counted towards this responsibility
- **Does not impact the responsibilities or scope of practice of nurses** – the care outcomes, which an EN contributes to, will continue under the delegation and supervision of an RN
- Providers must continue to report ENs as ENs and RNs as RNs in the Quarterly Financial Report (QFR)

24/7 RN supplement rate

Full rate 24/7 RN supplement from 1 October 2024

Residents	MM 1	MM 2-3	MM 4-5	MM 6-7
>0-5	\$27,055	\$29,715	\$70,883	\$84,057
6-10	\$27,055	\$29,715	\$60,143	\$71,321
11-15	\$27,055	\$29,715	\$49,403	\$58,585
16-20	\$27,055	\$29,715	\$38,663	\$45,849
21-25	\$24,124	\$26,496	\$27,162	\$32,210
26-30	\$13,167	\$14,461	\$14,825	\$17,580
31-35	\$10,687	\$11,738	\$12,032	\$14,269
36-40	\$8,207	\$9,014	\$9,240	\$10,958
41-45	\$5,727	\$6,290	\$6,448	\$7,646
46-50	\$3,247	\$3,566	\$3,655	\$4,335

Reduced rate 24/7 RN supplement from 1 October 2024

Residents	MM 1	MM 2-3	MM 4-5	MM 6-7
>0-5	\$13,528	\$14,858	\$35,442	\$42,029
6-10	\$13,528	\$14,858	\$30,072	\$35,661
11-15	\$13,528	\$14,858	\$24,702	\$29,293
16-20	\$13,528	\$14,858	\$19,332	\$22,925
21-25	\$12,062	\$13,248	\$13,581	\$16,105
26-30	\$6,584	\$7,231	\$7,413	\$8,790

From 1 October 2024:

- The **full rate 24/7 RN supplement** will only be available to facilities with up to an **average of 50 residents** to reflect additional AN-ACC funding providers will receive to support the increase to 215 care minutes (including 44 RN minutes).
- The **MM categories** will also change (for both the full rate and reduced rate supplements) **to align with the BCT structure for AN-ACC.**

Care time reporting assessments

Overview



Care time reporting assessments check accuracy of information about care minutes and the 24/7 RN responsibility reported by residential aged care providers.

We aim to help providers improve their reporting, and the quality of aged care data overall.

Reporting assessments began on 1 September 2023 and we aim to complete an assessment for every service by mid 2025.

Care time reporting assessments

Why they are important:

- improve reporting and information management
- ensure providers are meeting mandatory reporting and care minute requirements
- provide accurate data to inform Star Ratings
- ensure the Aged Care Quality and Safety Commission has accurate information
- inform IHACPA's costing studies
- inform Government policy decisions.



Provider responsibilities

Providers must respond to requests for information and documents as part of their requirements under the Accountability Principles 2014

Information and documents we may request:

- Australian Health Practitioner Regulation Agency IDs
- position descriptions
- staff rosters
- pay records (with tax file numbers redacted)
- documents supporting day-to-day procedures
- documents supporting care and lifestyle activities
- calculations and working papers used to prepare reporting submissions
- records of your processes and controls to ensure accurate reporting.

Reporting guidance

01

Reported data is correct and for the relevant period

Only report time and costs spent on residents funded under the *Aged Care Act* for the relevant reporting quarter.

02

Be familiar with the reporting definitions

Report costs and hours in accordance with the reporting definitions.

03

Labour hours *should not* include non-worked hours

Only include actual worked hours, *including* overtime hours. Non-worked hours are not eligible direct care hours.

04

Invoices aligned with reporting requirements

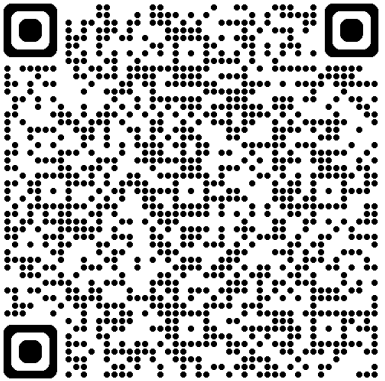
Ensure total expenditure and hours delivered are appropriately allocated and reported.

Update your email address and keep a record

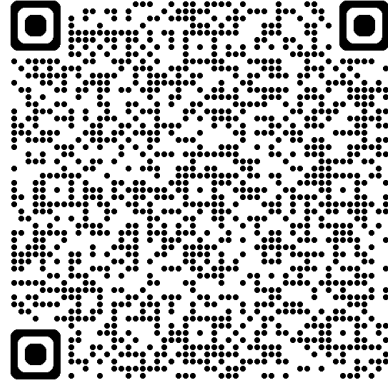
You may need to refer to your submission if you are contacted to validate your submitted data, or as part of the Care time reporting assessments process

Resources and support

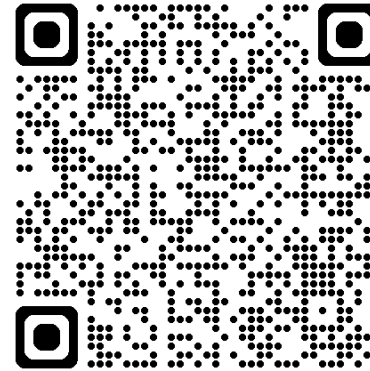
QFR FAQs



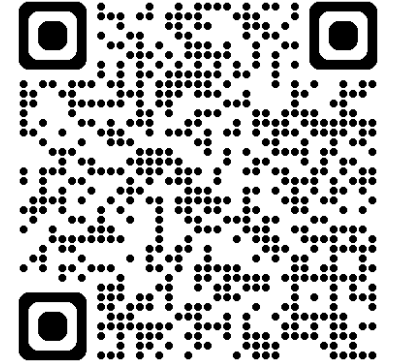
Data validation guide



Model pack



24/7 RN coverage tool



Residential aged care provider reporting helpdesk
QFRACFRHelp@health.gov.au



Care time reporting assessments team
ANACCreportingassessments@health.gov.au

Common reporting issues

Staff categorisation

Reporting hours in incorrect QFR reporting categories.

Staff apportionment

Misreporting the apportionment of direct and non-direct care activities for hybrid staff.

Shift measurements

Reporting incorrect periods, or including leave or training as direct care hours.

Unreported absences

Not reporting gaps in 24/7 RN coverage.

On-site staff

Reporting direct care hours for off-site staff

Agency staff

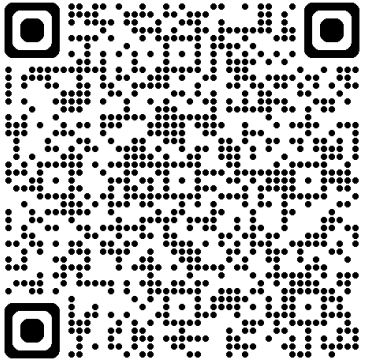
Direct care hours not being appropriately recorded and reported.

Submit your questions in the Slido chat window

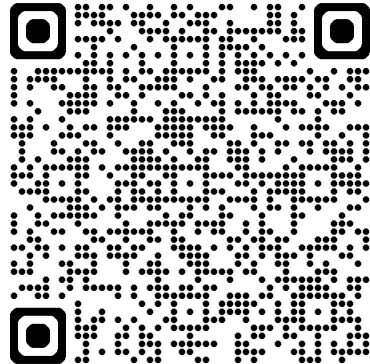


Useful links

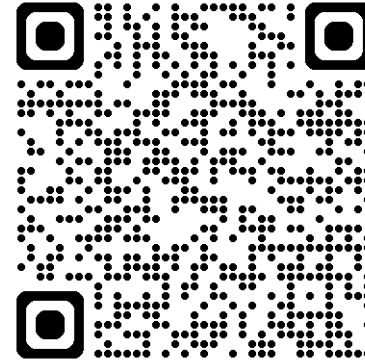
AN-ACC guide



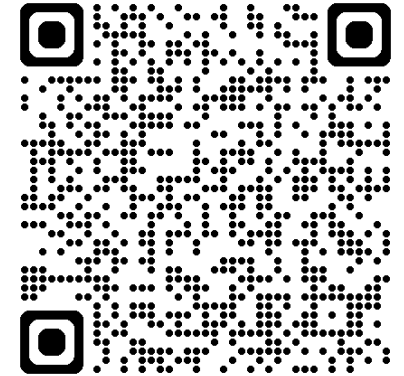
Care minutes and
24/7 registered nurse
responsibility guide



Care minutes target
calculator



My Aged Care
Service and Support
Portal



Enquiries

My Aged Care provider helpline - 1800 836 799, or anaccoperations@health.gov.au

