

CONSULTATION DRAFT



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Aged Care Rules 2024

I, Anika Wells, Minister for Aged Care, make the following rules.

Dated 2024

Anika Wells [**DRAFT ONLY—NOT FOR SIGNATURE**]
Minister for Aged Care

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Chapter 1—Introduction

Part 1—Preliminary

1 Name

This instrument is the *Aged Care Rules 2024*.

2 Commencement

- (1) Each provision of this instrument specified in column 1 of the table commences, or is taken to have commenced, in accordance with column 2 of the table. Any other statement in column 2 has effect according to its terms.

Commencement information		
Column 1	Column 2	Column 3
Provisions	Commencement	Date/Details
1. The whole of this instrument	At the same time as the <i>Aged Care Act 2024</i> commences.	

Note: This table relates only to the provisions of this instrument as originally made. It will not be amended to deal with any later amendments of this instrument.

- (2) Any information in column 3 of the table is not part of this instrument. Information may be inserted in this column, or information in it may be edited, in any published version of this instrument.

3 Authority

This instrument is made under the *Aged Care Act 2024*.

4 Simplified outline of this instrument

[To be drafted.]

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Part 2 Definitions

Section 5

Part 2—Definitions

5 Definitions

Note: The following expressions used in this instrument are defined in the Act:

- (a) care and services plan;
- (b) enrolled nurse;
- (c) health service;
- (d) means testing category;
- (e) Multi-Purpose Service Program;
- (f) National Law;
- (g) nursing;
- (h) nursing assistant;
- (i) registered nurse;
- (j) service agreement;
- (k) specialist aged care program;
- (l) subsidy basis;
- (m) Transition Care Program.

In this instrument:

Act means the *Aged Care Act 2024*.

allied health assistant means a person who holds a Certificate IV in Allied Health Assistance from a registered training organisation within the meaning of the *National Vocational Education and Training Regulator Act 2011*.

allied health profession means a health profession other than the following:

- (a) dental practitioner;
- (b) medical practitioner;
- (c) midwife;
- (d) nurse.

allied health professional means a person who is registered under the National Law in an allied health profession.

AT-HM List means the Assistive Technology and Home Modifications List published by the Department, as existing on [date of commencement of this instrument].

base efficient price, for a funded aged care service: see Part 4.

base unit price, for a funded aged care service: see Part 4.

CHSP is short for the program known as the Commonwealth Home Support Program.

diverse cultural activities includes cultural activities for the following:

- (a) Aboriginal or Torres Strait Islander persons;
- (b) individuals from culturally, ethnically and linguistically diverse backgrounds;

- (c) individuals who are lesbian, gay, bisexual, trans/transgender or intersex or other sexual orientations, gender diverse or bodily diverse.

health profession has the same meaning as in the National Law.

health professional means a person who is registered under the National Law in a health profession.

higher everyday living agreement has the same meaning as in section 284 of the Act.

in a service group: a funded aged care service is **in a service group** if the service is in a service type that is in the service group.

Note: See Part 4.

loading amount, for a loading type that applies to a funded aged care service, means [to be confirmed].

loading type: see subsection 31(2).

medical practitioner means a person who is registered under the National Law in the medical profession.

MPSP is short for Multi-Purpose Service Program.

NATSIFACP is short for the program known as the National Aboriginal and Torres Strait Islander Flexible Aged Care Program.

non-clinical wraparound service, for the supply to an individual of a product listed in the AT-HM List, means any of the following:

- (a) setting up, fitting or providing training on the use of the product;
- (b) providing support and troubleshooting to minimise abandonment of the product;
- (c) maintenance and follow-up for the product (including evaluating the effects on functioning);
- (d) for a product for which the supply basis is loan or rental—refurbishment or disposal of the product at the end of its safe working life.

occupational therapist means a person who is registered under the National Law in the occupational therapy profession.

TCP is short for Transition Care Program.

6 References to actions or statements by health professionals

In this instrument, a reference to an action taken or a statement given by a health professional is a reference to such actions or statements that are within the health professional's scope of practice.

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Section 11

11 Cost

For the purposes of the definition of *cost* in section 7 of the Act, the cost for the delivery of a funded aged care service to an individual by a registered provider means the price charged to the individual by the provider.

18 Final efficient price

- (1) This section is made for the purposes of the definition of *final efficient price* in section 7 of the Act.

Services for which subsidy basis is efficient price

- (2) The final efficient price for the delivery of a funded aged care service for which the subsidy basis is efficient price to an individual on a day is the sum of:
- (a) the base efficient price for the service on the day; and
 - (b) the loading amount for each loading type that applies to the service on the day.

Services for which subsidy basis is unit price

- (3) The final efficient price for the delivery of a funded aged care service for which the subsidy basis is unit price to an individual on a day is the sum of:
- (a) the base unit price for the service on the day; and
 - (b) the loading amount for each loading type that applies to the service on the day.

Part 3—Key concepts

26 Service types

For the purposes of subsection 8(2) of the Act, the following service types are prescribed:

- (a) allied health and therapy;
- (b) assistance with transition care;
- (c) care management;
- (d) community cottage respite;
- (e) domestic assistance;
- (f) equipment and products;
- (g) hoarding and squalor assistance;
- (h) home adjustments;
- (i) home maintenance and repairs;
- (j) home or community general respite;
- (k) meals;
- (l) nursing care;
- (m) nutrition;
- (n) personal care;
- (o) residential accommodation;
- (p) residential clinical care;
- (q) residential everyday living;
- (r) residential non-clinical care;
- (s) restorative care management;
- (t) social support and community engagement;
- (u) therapeutic services for independent living;
- (v) transport.

29 Provider registration categories

For the purposes of paragraph 11(3)(b) of the Act, the following categories are prescribed:

- (a) home and community services;
- (b) assistive technology and home modifications;
- (c) advisory and support services;
- (d) personal and care support in the home or community;
- (e) nursing and transition care.

Note: The category residential care is a provider registration category (see paragraph 11(3)(a) of the Act).

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Part 4 Aged care service list

Division 1 Preliminary

Section 31

Part 4—Aged care service list

Division 1—Preliminary

31 Aged care service list

- (1) For the purposes of subsection 8(1) of the Act:
 - (a) each service listed and described in an item of a table in a section of Division 2, 4, 6 or 8 of this Part is a service for which funding may be payable under the Act; and
 - (b) this Part lists and describes each service, and specifies the service type that the service is in; and
 - (c) this Part specifies, for each service type:
 - (i) the service group the service type is in; and
 - (ii) any specialist aged care program under which the service type can be delivered; and
 - (iii) whether the service type can only be delivered under a specialist aged care program; and
 - (iv) each provider registration category under which the service type can be delivered; and
 - (d) this Part specifies, for each service mentioned in paragraph 8(1)(g) of the Act:
 - (i) the means testing category for the service; and
 - (ii) the subsidy basis for the service; and
 - (iii) if the subsidy basis for the service is efficient price or unit price—the base efficient price or base unit price for the service; and
 - (iv) the loading type (if any) that applies to the service; and
 - (v) the cap (if any) on the service for a calendar year; and
 - (e) this Part specifies, for the service groups home support, assistive technology and home modifications, that all service types in those service groups must be delivered in a home or community setting; and
 - (f) this Part specifies, for the service group residential care, that all service types in the service group must be delivered in a residential care home.
- (2) Each of the following is a **loading type**: [to be confirmed].

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Division 2—Home support service types

32 Allied health and therapy

- (1) A service listed and described in an item of the following table:
 - (a) is in the service type allied health and therapy; and
 - (b) has the subsidy basis efficient price; and
 - (c) has the base efficient price specified in the item.
- (2) The service requirements for a service listed and described in an item of the following table are that the service:
 - (a) is for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; and
 - (b) is within the parameters specified in subsection (3); and
 - (c) is for the management of conditions related to age-related disability or decline.
- (3) For the purposes of paragraph (2)(b), the parameters for a service are the following:
 - (a) the service may include clinical intervention, expertise, care and treatment, education (including techniques for self-management), and advice and supervision to improve capacity;
 - (b) the service aims to give the individual the skills and knowledge to manage their own condition and promote independent recovery where appropriate;
 - (c) the service may be delivered in person or via telehealth;
 - (d) the service may be delivered individually or in a group-based format (such as clinically supervised group exercise classes);
 - (e) the service may be delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so.

Services in the service type allied health and therapy			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Allied health assistance	Allied health therapy assistance that meets the service requirements specified in subsection (2)	[TBA]
2	Podiatry	Podiatry that meets the service requirements specified in subsection (2)	[TBA]
3	Social work	Social work activities that meet the service requirements specified in subsection (2)	[TBA]
4	Speech pathology	Speech pathology that meets the service requirements specified in subsection (2)	[TBA]
5	Diet or nutrition	Assistance with diet or nutrition that meets the	[TBA]

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Services in the service type allied health and therapy			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
		service requirements specified in subsection (2)	
6	Aboriginal or Torres Strait Islander Health Practitioner assistance	Assistance provided by a Aboriginal or Torres Strait Islander Health Practitioner that meets the service requirements specified in subsection (2)	[TBA]
7	Aboriginal or Torres Strait Islander Health Worker assistance	Assistance provided by a Aboriginal or Torres Strait Islander Health Worker that meets the service requirements specified in subsection (2)	[TBA]
8	Physiotherapy	Physiotherapy that meets the service requirements specified in subsection (2)	[TBA]
9	Psychology	Psychology that meets the service requirements specified in subsection (2)	[TBA]
10	Exercise physiology	Exercise physiology that meets the service requirements specified in subsection (2)	[TBA]
11	Occupational therapy	Occupational therapy that meets the service requirements specified in subsection (2)	[TBA]
12	Counselling or psychotherapy	Counselling or psychotherapy that meets the service requirements specified in subsection (2)	[TBA]
13	Music therapy	Music therapy that meets the service requirements specified in subsection (2)	[TBA]

33 Assistance with transition care

Each service listed and described the following table is in the service type assistance with transition care.

Services in the service type assistance with transition care		
Item	Column 1 Service	Column 2 Description
1	Transition care management	Initial and ongoing assessment, planning and management, and coordination and monitoring, of the individual's movement from hospital, through the TCP and back into the community or into a residential care home, including the following: (a) acting as a central point of contact; (b) ensuring that the care and services plan for the individual is comprehensive, including: (i) management of the risk of the individual requiring the service transition care emergency or after hours assistance (see item 6 of this table); and (ii) religious, social and cultural activities (if any);

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Services in the service type assistance with transition care

Item	Column 1 Service	Column 2 Description
		<ul style="list-style-type: none">(c) ensuring all aspects of the care and services plan are carried out, monitoring progress against the care and services plan goals, and adjusting the plan where necessary;(d) identifying any changes to the individual's care needs that occur during transition care, and arranging for appropriate adjustments to the services provided;(e) liaising with and organising all care requirements provided by external service providers (including medical practitioners);(f) administration and operation of the TCP, including documentation relating to the individual;(g) arranging for another aged care assessment if needed prior to the completion of the individual's transition care episode;(h) managing the individual's transition into their post transition care arrangements, including a comprehensive written and verbal handover
2	Transition care clinical services	<p>Specialised clinical services that:</p> <ul style="list-style-type: none">(a) are provided on an intensive, short-term basis by appropriate health professionals; and(b) are for the purposes of:<ul style="list-style-type: none">(i) optimising the individual's physical and cognitive functioning and independence; and(ii) facilitating improvement in the individual's capacity in daily living; and(iii) facilitating the individual's movement from hospital, through transition care and back into the community or to their normal care arrangements
3	Transition care therapy services	<p>Specialised restorative care therapy services, including low intensity therapy such as allied health, nursing support and personal care, that:</p> <ul style="list-style-type: none">(a) are provided on an intensive and short-term basis; and(b) are for the purposes of:<ul style="list-style-type: none">(i) optimising the individual's physical and cognitive functioning and independence; and(ii) facilitating improvement in the individual's capacity in daily living; and(iii) facilitating the individual's movement from hospital, through transition care and back into the community or into (or back into) a residential care home
4	Transition care medication management	<p>The following:</p> <ul style="list-style-type: none">(a) implementation of a safe and efficient system to manage prescribing, procuring, dispensing, supplying, packaging, storing and administering of both prescription and over-the-counter medicines;(b) administration of, and monitoring the effects of, medication (including injections), including supervision and physical assistance with taking both prescription and over-the-counter medication under the delegation and clinical supervision of a registered nurse or other appropriate health professional

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Services in the service type assistance with transition care		
Item	Column 1 Service	Column 2 Description
5	Personal affairs	Support in maintaining personal affairs
6	Assistance to access medical practitioner	Transport for the individual to visit a medical practitioner, or assistance in arranging a home visit by a medical practitioner
7	Transition care emergency or after hours assistance	Having at least one suitably skilled employee of the registered provider or an appropriate agency in close proximity and continuously on call to give emergency assistance when needed
8	Religious, cultural and social activities	Arranging access and transport to any religious, social and cultural activities specified in the individual's care and services plan
9	Continence management	The following: (a) assisting the individual to: (i) maintain continence or manage incontinence; and (ii) use aids and appliances designed to assist continence management; (b) provision of the following: (i) unlimited aids and appliances designed to assist continence management to meet the individual's needs; (ii) commode chairs, over-toilet chairs, urodomes, and catheter and urinary drainage appliances; (iii) disposable bed pans, urinal covers, pads and enemas
10	Waste disposal	Safe disposal of organic and inorganic waste material

34 Care management

A service listed and described in an item of the following table:

- (a) is in the service type care management; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

Services in the service type care management			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Home support care management	Activities that ensure funded aged care services contribute to the overall wellbeing of the individual, including implementing the care and services plan for the individual, service coordination, monitoring, review and evaluation, advocacy, support and education, but not including administrative costs funded through prices on services	[TBA]

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35 Community cottage respite

Each service listed and described in the following table is in the service type community cottage respite.

Services in the service type community cottage respite

Item	Column 1 Service	Column 2 Description
1	Cottage respite	Overnight care for the individual that is provided: (a) in a cottage-style respite facility; and (b) in a community setting (other than in the individual's home, the home of a carer of the individual or the home of a host family); and (c) to provide respite for a carer of the individual

36 Domestic assistance

- (1) A service listed and described in an item of the following table:
- (a) is in the service type domestic assistance; and
 - (b) has the subsidy basis efficient price; and
 - (c) has the base efficient price specified in the item.

Services that are capped

- (2) The cap on the service listed and described in item 1 of the following table for a calendar year is 52 hours.

Services in the service type domestic assistance

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	General house cleaning	The provision of, or assistance with, light household cleaning, including mopping, vacuuming, washing dishes, and general tidying of surface areas, that ensure the individual remains safe at home, but not including professional cleaning such as carpet cleaning, pest control, dry cleaning or pet care	[TBA]
2	Laundry services	The provision of, or assistance with, laundry activities, including but not limited to the laundering of clothing and bedding and the ironing of clothing	[TBA]
3	Shopping assistance	The provision of shopping, or assistance with shopping activities, including developing a shopping list, driving to a shop, and assisting with the collection of shopping, but not including the cost of the shopping	[TBA]

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37 Hoarding and squalor assistance

A service listed and described in the following table is in the service type hoarding and squalor assistance.

Services in the service type hoarding and squalor assistance		
Item	Column 1 Service	Column 2 Description
1	Hoarding and squalor supports	Services for an individual who is experiencing symptoms of hoarding disorder or who is living in severe domestic squalor, including, for example, the following: (a) implementing the care and services plan for the individual; (b) a one-off clean-up; (c) review and evaluation; (d) linking the individual to specialist support services

38 Home maintenance and repairs

- (1) A service listed and described in an item of the following table is in the service type home maintenance and repairs.

Services for which subsidy basis is efficient price

- (2) A service listed and described in item 1 or 2 of the following table:
(a) has the subsidy basis efficient price; and
(b) has the base efficient price specified in the item.

Services for which subsidy basis is cost

- (3) The service listed and described in item 3 of the following table has the subsidy basis cost.

Services that are capped

- (4) The cap on the service listed and described in item 1 of the following table for a calendar year is 18 hours.

Services in the service type home maintenance and repairs			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Gardening	The provision of, or assistance with, maintenance of a residential garden, including essential light gardening such as mowing lawns, pruning shrubs and clearing yards that contributes to maintaining the individual's home in a safe and habitable condition, but not including the following:	[TBA]

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Services in the service type home maintenance and repairs			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
		(a) professional gardening services that would usually be paid for by the individual (such as tree removal, landscaping or farm or water-feature maintenance); (b) gardening services that relate to visual appeal rather than safety or accessibility (such as installing and maintaining plants, garden beds and compost); (c) services that are the responsibility of other parties (such as landlords or government housing authorities) and that are generally covered by private insurance	
2	Assistance with home maintenance and repairs	Essential minor repairs and maintenance: (a) that the individual used to be able to do themselves (such as cleaning gutters, replacing lightbulbs and repairing broken door handles); or (b) that are required to maintain safety; or (c) that are required to address an imminent age-related safety risk (such as repairing uneven flooring that poses a falls risk or a section of carpet damaged by a wheelchair); but not including the following: (d) professional maintenance and repair services that would usually be paid for by the individual (such as professional pest extermination, installing cabinetry or replacing carpets due to usual wear and tear); (e) services that are the responsibility of other parties (such as landlords or government housing authorities) and that are generally covered by private insurance	[TBA]
3	Expenses for home maintenance and repairs	Expenses related to the service assistance with home maintenance and repair	Not applicable

39 Home or community general respite

A service listed and described in an item of the following table:

- (a) is in the service type home or community general respite; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

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Services in the service type home or community general respite			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Flexible respite	Support and assistance for the individual that is provided: (a) during the day or overnight; and (b) in the individual's home; and (c) to provide respite for a carer of the individual	[TBA]
2	Community and centre-based respite	Small day outings or structured group activities for the individual that are provided: (a) to enable the individual to develop, maintain or support independent living and social interaction; and (b) in a community setting; and (c) to provide respite for a carer of the individual	[TBA]

40 Meals

A service listed and described in an item of the following table:

- (a) is in the service type meals; and
- (b) has the subsidy basis specified in the item; and
- (c) if the subsidy basis for the service is efficient price—has the base efficient price specified in the item; and
- (d) if the subsidy basis for the service is unit price—has the base unit price specified in the item; and
- (e) has the loading type [to be confirmed].

Services in the service type meals				
Item	Column 1 Service	Column 2 Description	Column 3 Subsidy basis	Column 4 Base efficient price or unit price
1	Meal delivery	Delivery of pre-prepared meals, but not including the following: (a) the cost of ingredients; (b) takeaway food delivery; (c) meal delivery for other members of the household	Unit price	[TBA] (\$ per meal)
2	Meal preparation	Support to prepare meals in the home or community, but not including the cost of ingredients	Efficient price	[TBA] (\$ per hour)

41 Nursing care

- (1) A service listed and described in an item of the following table is in the service type nursing care.

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Services for which subsidy basis is efficient price

- (2) A service listed and described in any of items 1 to 3 of the following table:
- (a) has the subsidy basis efficient price; and
 - (b) has the base efficient price specified in the item.

Services for which subsidy basis is cost

- (3) The service listed and described in item 4 of the following table has the subsidy basis cost.

Clinical care matters

- (4) For items 1 to 3 of the following table, the clinical care matters are the following:
- (a) the assessment, treatment and monitoring of medically diagnosed clinical conditions;
 - (b) administration of medications;
 - (c) wound care;
 - (d) clinical continence management;
 - (e) management of skin integrity;
 - (f) education;
 - (g) specialist service linkage.

Services in the service type nursing care			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Registered nurse clinical care	Clinical care provided by a registered nurse, including the clinical care matters specified in subsection (4)	[TBA]
2	Enrolled nurse clinical care	Clinical care provided by an enrolled nurse, including the clinical care matters specified in subsection (4)	[TBA]
3	Nursing assistant clinical care	Clinical care provided by a nursing assistant, including the clinical care matters specified in subsection (4)	[TBA]
4	Nursing care consumables	The cost of products used in delivering the clinical care mentioned in items 1 to 3, including oxygen and products for wound care, continence management and skin integrity	Not applicable

42 Nutrition

- A service listed and described in an item of the following table:
- (a) is in the service type nutrition; and
 - (b) has the subsidy basis cost.

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Services in the service type nutrition

Item	Column 1 Service	Column 2 Description
1	Nutrition supports	Supply of: (a) supplementary dietary products (enteral and oral); and (b) aids; that are: (c) required for conditions related to age-related functional decline or impairment; and (d) prescribed by a dietitian or health professional

43 Personal care

A service listed and described in an item of the following table:

- (a) is in the service type personal care; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

Services in the service type personal care

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Assistance with self-care and activities of daily living	Attendant care to meet essential and ongoing needs (such as mobility, eating and hygiene), but not including professional services that would usually be paid for by the individual (such as waxing or hairdressing)	[TBA]
2	Assistance with self-administration of medications	Assistance with self-administration of medications, including arranging for medications to be dispensed by a pharmacist, but not including prescribing or administering medications	[TBA]
3	Continence management (non-clinical)	Attendant non-clinical care to manage continence needs (such as support to access advice or funding, or assistance changing aids)	[TBA]

44 Restorative care management

A service listed and described in an item of the following table:

- (a) is in the service type restorative care management; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

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Services in the service type restorative care management

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Home support restorative care management	The provision of specialist coordination services for individuals undergoing restorative care, but not including administrative costs funded through prices on services	[TBA]

45 Social support and community engagement

- (1) A service listed and described in an item of the following table is in the service type social support and community engagement.

Services for which subsidy basis is efficient price

- (2) A service listed and described in any of items 1 to 6 of the following table:
- (a) has the subsidy basis efficient price; and
 - (b) has the base efficient price specified in the item.

Services for which subsidy basis is cost

- (3) The service listed and described in item 7 of the following table has the subsidy basis cost.

Excluded costs

- (4) For items 2, 3 and 4 of the following table, the excluded costs are fees associated with participation in an activity (such as tickets, accommodation and membership fees).

Services in the service type social support and community engagement

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Group social support	Support in a group setting to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including service and activity identification and linkage	[TBA]
2	Individual social support	Support on an individual basis to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including the following: (a) service and activity identification and linkage; (b) assistance to participate in social interactions (in-person or online);	[TBA]

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Services in the service type social support and community engagement			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
		(c) visiting services, telephone and web-based check-in services; but not including the excluded costs specified in subsection (4)	
3	Accompanied activities	Accompanying the individual to facilitate: (a) meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), but not including the excluded costs specified in subsection (4); or (b) the individual's attendance at medical or other appointments	[TBA]
4	Cultural support	Culturally focused support to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including the following: (a) service and activity identification and linkage; (b) assistance to access translating and interpreting services and translation of information into the individual's chosen language; (c) referral pathways to advocacy or community organisations; (d) assistance in attending cultural and community events; but not including the excluded costs specified in subsection (4)	[TBA]
5	Digital education and support	Technology-focused support to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including provision of or assistance with access to training or direct assistance in the use of technologies to improve digital literacy to aid independence and participation (such as paying bills online, accessing telehealth services and connecting with digital social programs), but not including the purchase of smart devices for the purpose of online engagement	[TBA]
6	Assistance to maintain personal affairs	Support for maintaining the individual's financial and legal affairs to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), but not including service fees (such as funeral plans or accountant's fees)	[TBA]
7	Expenses to maintain	The cost of internet or phone bills (or both) for an individual who is homeless or is at risk of homelessness,	Not applicable

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Services in the service type social support and community engagement

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
	personal affairs	and who needs support to maintain connection to funded aged care services	

46 Therapeutic services for independent living

- (1) A service listed and described in an item of the following table:
 - (a) is in the service type therapeutic services for independent living; and
 - (b) has the subsidy basis efficient price; and
 - (c) has the base efficient price specified in the item.
- (2) For a service listed and described in the following table, the service requirements are that the service:
 - (a) uses evidence-based techniques to manage social, mental and physical wellbeing in support of the individual remaining safe and independent at home; and
 - (b) is within the parameters specified in subsection (3); and
 - (c) is for the management of conditions related to age-related disability or decline; and
 - (d) does not include relaxation massage or fees associated with participation in an activity (such as tickets, accommodation, membership fees, or supplies for an activity such as craft materials).
- (3) For the purposes of paragraph (2)(b), the parameters for a service are the following:
 - (a) the service may include treatment, education and advice;
 - (b) the service aims to give the individual the skills and knowledge to manage their own condition and promote independent recovery where appropriate;
 - (c) the service may be delivered in person or via telehealth;
 - (d) the service may be delivered individually or in a group-based format;
 - (e) the service may be delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so.

Services in the service type therapeutic services for independent living

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Acupuncture	Acupuncture: <ol style="list-style-type: none">(a) provided by a health professional; and(b) that meets the service requirements specified in subsection (2);	[TBA]

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Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
but not including herbal medicine			
2	Chiropractics	Chiropractic therapy: (a) provided by a health professional; and (b) that meets the service requirements specified in subsection (2)	[TBA]
3	Diversional therapy	Diversional therapy: (a) provided by a health professional; and (b) that meets the service requirements specified in subsection (2)	[TBA]
4	Remedial massage	Remedial massage: (a) prescribed by a medical practitioner; and (b) provided by an allied health professional; and (c) that meets the service requirements specified in subsection (2)	[TBA]
5	Art therapy	Art therapy: (a) provided by a health professional; and (b) that meets the service requirements specified in subsection (2)	[TBA]
6	Osteopathy	Osteopathy: (a) provided by a health professional; and (b) that meets the service requirements specified in subsection (2)	[TBA]

47 Transport

- (1) A service listed and described in an item of the following table:
- (a) is in the service type transport; and
 - (b) has the loading type [to be confirmed].

Services for which subsidy basis is unit price

- (2) A service listed and described in item 1 of the following table:
- (a) has the subsidy basis unit price; and
 - (b) has the base unit price specified in the item.

Services for which subsidy basis is cost

- (3) A service listed and described in item 2 of the following table has the subsidy basis cost.

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Excluded things

- (4) For the items of the following table, the excluded things are the following:
- (a) an individual's purchase of a vehicle;
 - (b) an individual's vehicle running costs;
 - (c) licence costs;
 - (d) professional transit services (such as public transport, flights or ferries);
 - (e) travel for holidays.

Services in the service type transport			
Item	Column 1 Service	Column 2 Description	Column 3 Base unit price (\$ per trip)
1	Direct transport	Provision of a car and driver for group and individual transport services to connect the individual with their usual activities, and including fuel, but not including the excluded things specified in subsection (4)	[TBA]
2	Indirect transport	Provision of a service voucher for taxi or rideshare services for group and individual transport services to connect the individual with their usual activities, but not including the excluded things specified in subsection (4)	Not applicable

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Division 3 Other specified matters for home support service types

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Division 3—Other specified matters for home support service types

48 All service types must be delivered in a home or community setting

All service types in the service group home support must be delivered in a home or community setting.

49 Other specified matters—service types that can only be delivered under specialist aged care programs

A service type mentioned in column 1 of an item of the following table:

- (a) is in the service group home support; and
- (b) can only be delivered under a specialist aged care program mentioned in column 2 of the item; and
- (c) can be delivered under a provider registration category mentioned in column 3 of the item.

Other specified matters			
Item	Column 1 Service type	Column 2 Specialist aged care programs	Column 3 Provider registration categories
1	Assistance with transition care	TCP	Nursing and transition care
2	Community cottage respite	(a) CHSP; (b) MPSP; (c) NATSIFACP	Personal and care support in the home or community
3	Hoarding and squalor assistance	(a) CHSP; (b) MPSP; (c) NATSIFACP	Advisory and support services

50 Other specified matters—other service types

Service group, specialist aged care programs and provider registration categories

- (1) A service type mentioned in column 1 of an item of the following table:
 - (a) is in the service group home support; and
 - (b) can be delivered under a specialist aged care program mentioned in column 2 of the item; and
 - (c) can be delivered under a provider registration category mentioned in column 3 of the item.

Means testing categories

- (2) The means testing category for a service in a service type mentioned in column 1 of an item of the following table is the means testing category mentioned in column 4 of the item.

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Other specified matters				
Item	Column 1 Service type	Column 2 Specialist aged care programs	Column 3 Provider registration categories	Column 4 Means testing category
1	Allied health and therapy	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Personal and care support in the home or community	Clinical supports
2	Care management	(a) MPSP; (b) NATSIFACP	Personal and care support in the home or community	Clinical supports
3	Domestic assistance	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Home and community services	Everyday living
4	Home maintenance and repairs	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Home and community services	Everyday living
5	Home or community general respite	(a) CHSP; (b) MPSP; (c) NATSIFACP	Personal and care support in the home or community	Independence
6	Meals	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Home and community services	Everyday living
7	Nursing care	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Nursing and transition care	Clinical supports
8	Nutrition	(a) MPSP; (b) NATSIFACP; (c) TCP	Personal and care support in the home or community	Clinical supports
9	Personal care	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Personal and care support in the home or community	Independence
10	Restorative care management	(a) MPSP; (b) NATSIFACP	Personal and care support in the home or community	Clinical supports
11	Social support and community engagement	(a) CHSP; (b) MPSP; (c) NATSIFACP	Advisory and support services	Independence
12	Therapeutic services for	(a) CHSP; (b) MPSP;	Personal and care support in the home or community	Independence

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Other specified matters				
Item	Column 1 Service type	Column 2 Specialist aged care programs	Column 3 Provider registration categories	Column 4 Means testing category
	independent living	(c) NATSIFACP		
13	Transport	(a) CHSP; (b) MPSP; (b) NATSIFACP	Home and community services	Independence

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Division 4—Assistive technology service types

51 Equipment and products

- (1) A service listed and described in an item of the following table is in the service type equipment and products.

Services for which subsidy basis is cost

- (2) For a service listed and described in any of items 1 to 5 of the following table:
- (a) the service requirements are that at least one of the subparagraphs in paragraph 67(1)(b) of the Act applies to the service; and
 - (b) the subsidy basis is cost; and
 - (c) the means testing category is independence.

Services for which subsidy basis is efficient price

- (3) For the service listed and described in item 6 of the following table:
- (a) the subsidy basis is efficient price; and
 - (b) the base efficient price, for a service delivered by a particular kind of allied health professional, is the base efficient price that applies under an item of the table in section 32 for a service delivered by that kind of allied health professional; and
 - (c) the means testing category is clinical supports.

Services in the service type equipment and products

Item	Column 1 Service	Column 2 Description
1	Managing body functions	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Managing body functions”, that have been prescribed for the individual by an allied health professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
2	Self-care products	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Self-care”, that have been prescribed for the individual by an allied health professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
3	Mobility products	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Mobility”, that have been prescribed for the individual by an allied health

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Services in the service type equipment and products

Item	Column 1 Service	Column 2 Description
		professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
4	Domestic life products	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Domestic Life”, that have been prescribed for the individual by an allied health professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
5	Communication and information management products	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Communication and Information Management”, that have been prescribed for the individual by an allied health professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
6	Assistive technology prescription and clinical support	The following, delivered by an allied health professional: (a) identifying an issue or problem that restricts the individual’s physical, functional or cognitive ability; (b) assessing the level of assistive technology needed for the individual to regain or maintain physical, functional or cognitive ability; (c) identifying products in the AT-HM List that will assist the individual to regain or maintain physical, functional or cognitive ability; (d) clinical wraparound services relating to those products

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Other specified matters for assistive technology service types **Division 5**

Section 52

Division 5—Other specified matters for assistive technology service types

52 All service types must be delivered in a home or community setting

All service types in the service group assistive technology must be delivered in a home or community setting.

53 Other specified matters for assistive technology service types

The service type equipment and products:

- (a) is in the service group assistive technology; and
- (b) can be delivered under any of the following specialist aged care programs:
 - (i) CHSP;
 - (ii) MPSP;
 - (iii) NATSIFACP;
 - (iv) TCP; and
- (c) can be delivered under the provider registration category assistive technology and home modifications.

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Division 6 Home modifications service types

Section 54

Division 6—Home modifications service types

54 Home adjustments

- (1) Each service listed and described in the following table is in the service type home adjustments.

Services for which subsidy basis is cost

- (2) For the service listed and described in item 1 of the following table:
- (a) the subsidy basis is cost; and
 - (b) the means testing category is independence.

Services for which subsidy basis is efficient price

- (3) For the service listed and described in item 2 of the following table:
- (a) the subsidy basis is efficient price; and
 - (b) the base efficient price is the base efficient price that applies under item 11 of the table in section 32 (occupational therapy); and
 - (c) the means testing category is clinical supports.

Services in the service type home adjustments

Item	Column 1 Service	Column 2 Description
1	Home modification products	A service: <ul style="list-style-type: none">(a) that consists of:<ul style="list-style-type: none">(i) the sourcing, supply and provision to the individual of products, listed in the part of the AT-HM List headed “Home Modifications”, that have been prescribed for the individual by an occupational therapist as part of a service listed and described in item 2 of this table; and(ii) non-clinical wraparound services relating to those products; and(b) to which at least one of the subparagraphs in paragraph 67(1)(b) of the Act applies
2	Home modifications prescription and clinical support	The following, delivered by an occupational therapist: <ul style="list-style-type: none">(a) identifying an issue or problem that restricts the individual’s physical, functional or cognitive ability;(b) assessing the level of home modification needed for the individual to regain or maintain physical, functional or cognitive ability;(c) identifying products, listed in the part of the AT-HM List headed “Home Modifications”, that will assist the individual to regain or maintain physical, functional or cognitive ability;(d) clinical wraparound services relating to those products

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Other specified matters for home modifications service types **Division 7**

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Division 7—Other specified matters for home modifications service types

55 All service types must be delivered in a home or community setting

All service types in the service group home modifications must be delivered in a home or community setting.

56 Other specified matters for home modifications service types

The service type home adjustments:

- (a) is in the service group home modifications; and
- (b) can be delivered under any of the following specialist aged care programs:
 - (i) CHSP;
 - (ii) MPSP;
 - (iii) NATSIFACP; and
- (c) can be delivered under the provider registration category assistive technology and home modifications.

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Division 8 Residential care service types

Section 57

Division 8—Residential care service types

57 Residential accommodation

Each service listed and described in the following table is in the service type residential accommodation.

Services in the service type residential accommodation		
Item	Column 1 Service	Column 2 Description
1	Accommodation	The following: (a) all capital infrastructure costs and depreciation; (b) communal areas for living, dining and recreation, as well as personal accommodation in either individual or shared rooms; (c) refurbishments and reinstatements of fixtures, fittings and infrastructure; (d) maintenance, of buildings and grounds used by individuals, to address normal wear and tear
2	Accommodation administration	Administration relating to the general operation of the residential care home, including accommodation agreements, service agreements and other documentation relating to residents

58 Residential everyday living

Each service listed and described in the following table is in the service type residential everyday living.

Services in the service type residential everyday living		
Item	Column 1 Service	Column 2 Description
1	Operational administration and emergency assistance	The following: (a) administration relating to: (i) the delivery of the other services listed and described in this table; and (ii) higher everyday living agreements (if applicable); (b) emergency assistance, including: (i) at all times, having at least one suitably skilled employee of the registered provider onsite and able to take action in an emergency; (ii) if an individual is in need of urgent medical attention—providing emergency assistance in accordance with the registered provider's protocol for providing such assistance; (iii) activation of emergency plans in the case of fire, floods or other emergency; (iv) contingency planning for emergencies; (v) staff training for emergencies

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Item	Column 1 Service	Column 2 Description
2	Telephone and internet services	Access to telephone and internet or Wi-Fi services (but not the cost of phone calls or usage charges)
3	Utilities	The following: (a) utility running costs for the residential care home (such as electricity, water and gas); (b) heating and cooling for bedrooms and common areas to a comfortable temperature; (c) testing and tagging of all electrical equipment provided by the registered provider
9	Cleaning services and waste disposal	The following: (a) cleanliness and tidiness of the entire residential care home, including the individual's personal area; (b) safe disposal of organic and inorganic waste material
5	Communal furnishings	Fit-for-purpose communal lounge and dining furniture, including televisions and outdoor furniture
6	Bedroom and bathroom furnishings	The following (other than bedroom and bathroom furnishings that are customised): (a) an adjustable bed (with a mattress) that is appropriate for the individual's height and weight; (b) any equipment or technologies used to ensure the safety of the individual in bed and to avoid injury to the individual and to aged care workers; (c) pillows (including pressure cushions, tri pillows and wedge pillows); (d) a bedside table, a visitor chair, an over bed table (if required), draw screens (for shared rooms), wardrobe space and a fixture or item of furniture where the individual can safely lock and store valuables; (e) a recliner chair, with arms, that meets the individual's care, safety and comfort needs (including a chair with particular features if needed, such as an air, water or gel chair); (f) a shower chair, containers for personal laundry, and waste collection containers or bins for bedrooms and bathrooms; (g) bed linen, blankets or doonas, air or ripple mattresses (if required), absorbent or waterproof sheeting, bath towels, hand towels, bathmats and face washers; (h) laundering of all products mentioned in paragraph (g)
7	Toiletry goods	The following goods, which must meet the individual's medical needs, including specialist products for conditions such as dermatitis: (a) facial cleanser (or alternatives such as facial wipes), shower gel or soap, shower caps, shampoo and conditioner; (b) toothpaste, toothbrushes and mouthwash; (c) hairbrush or comb, shaving cream and disposable razors; (d) tissues and toilet paper; (e) moisturiser and deodorant;

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Services in the service type residential everyday living		
Item	Column 1 Service	Column 2 Description
		(f) cleaning products for dentures, hearing aids, glasses and artificial limbs (and their storage containers)
8	Personal laundry	The following: (a) laundering (other than by a special cleaning process such as dry cleaning or hand washing) items that can be machine washed, using laundry detergents that meet the individual's medical needs, such as skin sensitivities; (b) ironing of laundered clothes (other than underwear and socks) if requested by the individual; (c) a labelling system for the individual's clothing; (d) return of personal laundry to the individual's wardrobe space
9	Meals and refreshments	The following: (a) at least 3 meals per day (including the option of dessert with dinner) plus morning tea, afternoon tea and supper, of adequate variety (that is, not the same meal every day), quality and quantity to meet the individual's nutritional and hydration needs; (b) special diets and drinks, if needed to meet the individual's medical, cultural or religious needs, including but not limited to enteral feeding, nutritional supplements, texture-modified meals, gluten-free, lactose-free, vegetarian, vegan, kosher and halal diets (but not for meeting the individual's social preferences on food source such as non-genetically modified and organic); (c) flexibility in mealtimes, if requested by the individual; (d) a range of non-alcoholic beverages at each meal (such as water, milk, juice, tea and coffee); (e) eating and drinking utensils and aids if needed; (f) making snack foods (including fruit, biscuits and savoury snacks) and non-alcoholic beverages available at all times

59 Residential non-clinical care

Each service listed and described in the following table is in the service type residential non-clinical care.

Services in the service type residential non-clinical care		
Item	Column 1 Service	Column 2 Description
1	Care and services administration	Administration related to: (a) the delivery of the other services listed and described in the other items of this table; and (b) the delivery of the services in the service type residential clinical care; and (c) advance care plans
2	Personal care	Personal assistance, including individual attention, individual

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Item	Column 1 Service	Column 2 Description
	assistance	supervision and physical assistance, with the following: (a) bathing, showering, personal hygiene and grooming (other than hairdressing); (b) dressing, undressing and using dressing aids; (c) eating and drinking, and using utensils and aids (including actual feeding if necessary); (d) cleaning of personal items (and their storage containers) needed for daily living, including dentures, hearing aids, glasses, mobility aids and artificial limbs
3	Communication	Assistance with daily communication, including the following: (a) assistance to address difficulties arising from impaired hearing, sight or speech, cognitive impairment, or lack of common language (such as the use of cue cards or learning of key phrases); (b) fitting sensory communication aids and checking hearing aid batteries
4	Emotional support	The following: (a) if the individual is experiencing social isolation, loneliness or emotional distress—ongoing emotional support to, and supervision of, the individual (including pastoral support); (b) if the individual is new to the residential care home—assisting the individual to adjust to their new living environment
5	Mobility and movement needs	The following (other than the provision of motorised wheelchairs, electric mobility scooters and customised aids): (a) assisting the individual with moving, walking and wheelchair use; (b) assisting the individual with using devices and appliances designed to aid mobility; (c) the fitting of artificial limbs and other personal mobility aids; (d) provision and maintenance of crutches, quadruped walkers, walking frames, wheeled walkers, walking sticks, wheelchairs, and tilt-in-space chairs; (e) aids and equipment used by aged care workers to move the individual, including for individuals with bariatric needs; taking into account: (f) the individual's needs; and (g) the individual's ability to use aids, appliances, devices and equipment; and (h) the safety of other individuals and of aged care workers and visitors to the residential care home
6	Continence management	The following: (a) assisting the individual to: (i) maintain continence or manage incontinence; and (ii) use aids and appliances designed to assist continence management;

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Services in the service type residential non-clinical care

Item	Column 1 Service	Column 2 Description
		(b) provision of the following: (i) unlimited aids and appliances designed to assist continence management to meet the individual's needs; (ii) commode chairs, over-toilet chairs, urodomes and catheter and urinary drainage appliances; (iii) disposable bed pans, urinal covers, pads and enemas
7	Recreational and social activities	Tailored recreational programs and leisure activities (including communal recreational equipment and products) aimed at preventing loneliness and boredom, creating an enjoyable and interesting environment, and maintaining and improving the social interaction of the individual. These programs and activities must include the option of: (a) at least one social activity each day that is not screen-based, television-based or meal-based; and (b) regular outings into the community (but not including the cost of entry tickets, transport or purchased food and beverages associated with the outings)

60 Residential clinical care

Each service listed and described in the following table is in the service type residential clinical care.

Services in the service type residential clinical care

Item	Column 1 Service	Column 2 Description
1	Care and services plan oversight	Ensuring that: (a) the care and services plan for the individual is comprehensive, reviewed on a regular basis, and adjusted when necessary; and (b) all aspects of the care and services plan are carried out; and (c) progress against the care and services plan goals is monitored
2	Rehabilitation, allied health and fitness therapy programs	Individual rehabilitation, allied health and fitness therapy programs that are: (a) designed by health professionals; and (b) delivered in individual or group settings; and (c) delivered by, or under the supervision, direction or appropriate delegation of, health professionals; and (d) aimed at maintaining and restoring the individual's fitness and physical ability to perform daily tasks for themselves, including through: (i) maintenance therapy designed to provide ongoing therapy services to maintain and improve levels of independence in everyday living; and (ii) if needed, more focused restorative care therapy on a temporary basis designed to allow the individual to reach a level of

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Services in the service type residential clinical care

Item	Column 1 Service	Column 2 Description
		independence at which maintenance therapy will meet their needs; but not including intensive, long-term rehabilitation services required following (for example) serious illness or injury, surgery or trauma
3	Medication management	The following: (a) implementation of a safe and efficient system to manage prescribing, procuring, dispensing, supplying, packaging, storing and administering of both prescription and over-the-counter medicines; (b) administration of, and monitoring the effects of, medication (via all routes (including injections)), including supervision and physical assistance with taking both prescription and over-the-counter medication, under the delegation and clinical supervision of a registered nurse or other appropriate health professional
4	Nursing	Services provided by or under the supervision of a registered nurse, including but not limited to the following: (a) initial comprehensive clinical assessment for input to the care and services plan for the individual, in line with the individual's goals and preferences, carried out by a registered nurse; (b) ongoing regular comprehensive clinical assessment of the individual and the individual's care and services plan, in line with the individual's goals and preferences, including identifying and responding appropriately to change or deterioration in function, behaviour, condition or risk, carried out by a registered nurse or an enrolled nurse (including under appropriate delegation by a registered nurse); (c) all other nursing services carried out by a registered nurse, enrolled nurse or other appropriate health professional; (d) all other services required for the individual's care Note: Examples of services include (but are not limited to) the following: (a) ongoing monitoring and evaluation of the individual, and identification where care may need to be escalated or altered due to the changing health or needs of the individual; (b) maintaining accurate, comprehensive, and up-to-date clinical documentation of the individual's care; (c) assistance with, or provision of support for, personal hygiene, including oral health management and considerations for bariatric care needs; (d) chronic disease management, including blood glucose monitoring; (e) if the individual is living with cognitive decline—support and supervision of the individual; (f) if the individual is living with mental health decline—support and supervision of the individual; (g) establishment and supervision of a pain management plan, including the management and monitoring of chronic pain; (h) medication management (as listed and described in item 3 of this table); (i) insertion, maintenance, monitoring and removal of devices, including intravenous lines, naso-gastric tubes, catheters and negative pressure devices;

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Services in the service type residential clinical care		
Item	Column 1 Service	Column 2 Description
		<ul style="list-style-type: none"> (j) if the individual has identified feeding and swallowing needs— support for the individual; (k) skin assessment and the prevention and management of pressure injury wounds; (l) stoma care; (m) wound management, including of complex and chronic wounds; (n) provision of bandages, dressings, swabs, saline, drips, catheters, tubes and other medical items required as a part of nursing services; (o) assistance with, and ongoing supervision of, breathing, including oxygen therapy, suctioning of airways and tracheostomy care; (p) required support and observations for peritoneal dialysis treatment; (q) assisting or supporting an individual to use appropriate healthcare technology in support of their care, including telehealth; (r) risk management relating to infection prevention and control; (s) advance care planning, palliative care and end-of-life care.
5	Dementia and cognition management	<p>If the individual has dementia or other cognitive impairments:</p> <ul style="list-style-type: none"> (a) development of an individual therapy and support program designed and carried out to: <ul style="list-style-type: none"> (i) prevent or manage a particular condition or behaviour; and (ii) enhance the individual’s quality of life; and (iii) enhance care for the individual; and (b) ongoing support (including specific encouragement) to motivate or enable the individual to take part in general activities of the residential care home
6	General access to medical services	<p>The following:</p> <ul style="list-style-type: none"> (a) making arrangements for health professionals to visit the individual for any necessary health professional appointments (but not the cost of the appointments or any gap payments charged for the appointments); (b) making arrangements for the individual to attend any necessary health professional appointments (but not the cost of the appointments or any gap payments charged for the appointments); (c) provision of audio-visual equipment for use with telehealth appointments; (d) arranging for an ambulance in emergency situations
7	General access to allied health services	<p>The following (but not including the service rehabilitation, allied health and fitness therapy programs listed and described in item 2 of this table:</p> <ul style="list-style-type: none"> (a) making arrangements for allied health professionals to visit the individual for any necessary allied health appointments (but not the cost of the appointments or any gap payments charged for the appointments); (b) provision of audio-visual equipment for use with telehealth appointments

CONSULTATION DRAFT

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Section 61

Division 9—Other specified matters for residential care service types

61 Service types must be delivered in a residential care home

Each service type in the service group residential care must be delivered in a residential care home.

62 Other specified matters for residential care service types

Each service type set out in Division 8:

- (a) is in the service group residential care; and
- (b) can be delivered under the following specialist aged care programs:
 - (i) NATSIFACP;
 - (ii) MPSP;
 - (iii) TCP; and
- (c) can be delivered under the provider registration category residential care.