Digital Transformation

Sector Partners

Digital Transformation and Delivery Division

Corporate Operations Group | Department of Health and Aged Care



www.health.gov.au

Meeting #44

05/07/2024







Agenda

Sector Partners #44



Open & Agenda

Fay Flevaras

State of Play

Fay Flevaras

Deep Dive: My Aged Care Release

Marguerite Gandini

Aged Care Data and Digital Strategy and Action Plan 2024–2029

Joshua Maldon

Questions & Close

Fay Flevaras



State of Play

Fay Flevaras

First Assistant Secretary
Digital Transformation and Delivery Division
Corporate Operations Crown | Department of Hea

Corporate Operations Group | Department of Health and Aged Care



Open co-design activities

New Aged Care Act: Aged Care
Design Research

B2G: API Co-Design

B2G: Software Vendor Testing

Design thinking

Lean start up

SP: Digital Transformation Roadmap Redesign

SP: Get to Know Survey

Journey Mapping

Hot Topic Segment

Business Verification Testing (BVT) Register – All Releases









Open

Agile

Updates & Reminders

Engage

Sector Partners Get to Know survey

If you haven't had a chance to take our survey, it's still available for your input

Register Now

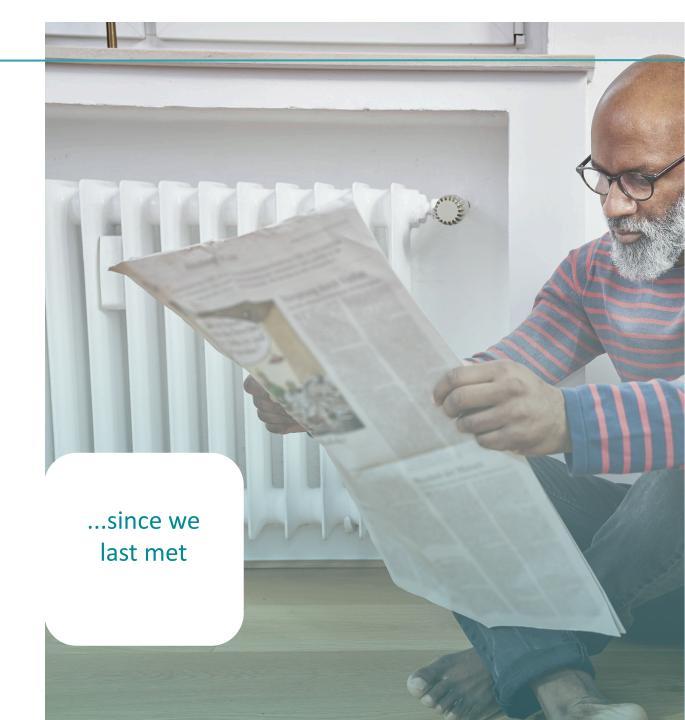
Digital Transformation Tech Talk

Mark your calendars for our upcoming Tech Talk

MS Teams

We are moving to MS Teams

We will be moving to MS Teams in July





Deep Dive: My Aged Care Release

Digital Transformation Sector Partners

Marguerite Gandini

Program Director

Aged Care Funding Reform & Systems (ACFRS) Branch Digital Transformation and Delivery Division Department of Health and Aged Care



Home Care Reforms

- On 1 July 2024 we released the first stage of the single comprehensive assessment system through the Integrated Assessment Tool
- The new Integrated Assessment Tool (IAT) replaced the National Screening and Assessment Form
- We also released the new Aged Care Assessment App, which merges the AN-ACC and My Assessor apps



What's new?

- Improved assessment experience for older Australians
- Reduced handling of assessment forms and data entry
- Support for Assessor decision making
- Improved compliance and data handling capability in the new Aged Care Assessment App







Aged Care Data and Digital Strategy and Action Plan

Joshua Maldon

Assistant Secretary

Digital Strategy & Assurance Branch Reform Implementation Division Department of Health and Aged Care





Aged Care Data and Digital Strategy

Strategy has been launched

- Feedback incorporated into the Strategy and Action Plan
- Further consultation undertaken on Action items and plan
- Minister approved Aged Care Data and Digital Strategy and Action Plan





Aged Care Data and Digital Strategy

Driving better care and leading a sustainable and productive care and support economy 2024–2029





What we heard summary



Majority of stakeholders support the strategy and agree with its vision, priorities and outcomes.



Maintain choice it's not digital first, so people can choose the channel they prefer.



Improve digital literacy and inclusion to meet the diverse needs of older people and carers.



Uplift provider data and digital maturity systems, processes and worker literacy were all called out.



Affordability of technology and access to internet was a concern for older people and carers.



Continuity of care is important, particularly between aged care and health care.



Greater interoperability and integration, to make it easier to work and provide more time on direct care.



Timely access to accurate information, to support the care provided.



Clarity and guidance on future direction particularly given the pace of change.



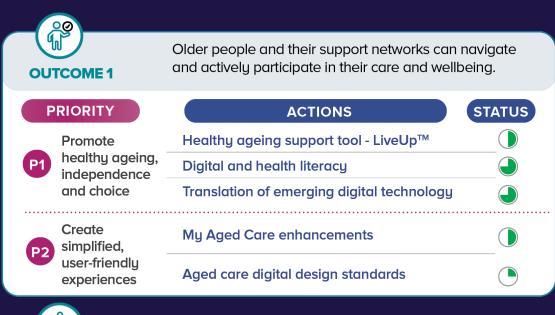
Safeguard privacy and security of data and digital channels and build confidence and trust.

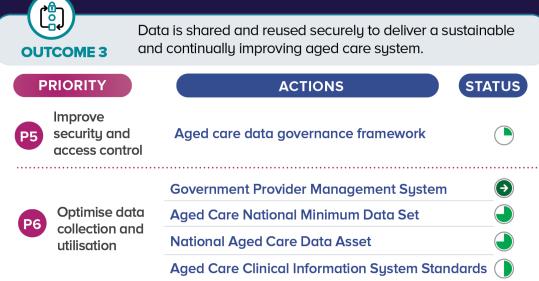


Interest in how emerging technology is used in aged care particularly artificial intelligence and assistive technology.

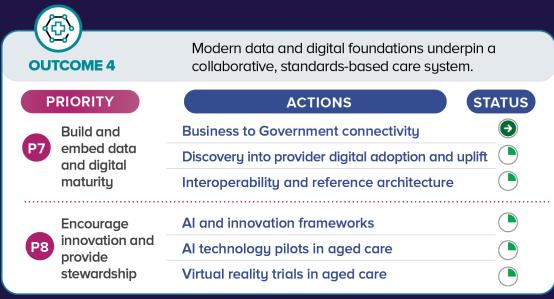


Action Plan on a page











Data and
Digital
Action
Plans
across
Health and
Aged Care

Aged Care Data and Digital Strategy Digital Health Blueprint

Digital and health literacy

National Digital Health Strategy



CONSUMERS

OUTCOME 1

Consumers and their support networks can navigate and actively participate in their care and wellbeing. Healthy ageing support tool - LiveUp

Translation of emerging digital technology

My Aged Care enhancements

Aged care digital design standards

National Head to Health website and phone service

Counselling Online, Cracks in the Ice, SMART Recovery, ASSIST-BI tool

Care Minutes

Dollars Going to Care

Daybreak app and Path2Help

Grow and Go Toolbox

Implement guidelines for consumer facing digital health products



& PROVIDERS

WORKERS

OUTCOME 2

Workers, service providers and health professionals are digitally empowered to provide higher quality, and betterconnected, care. Workforce development: National Digital Health Capability Action Plan

Enhancing medication management (ePrescribing)

Enhancing My Health Record (MHR), electronic referrals, transfers of care and discharge summaries

Virtual nursing in aged care project

Wellness and reablement support tool -KeepAble

Integrated Assessment Tool application

My Aged Care to My Health Record integration

National Initial Assessment and Referral for mental health care

Cardiovascular Disease Risk Guideline and calculator

Positive choices, Healthy habits and Australian Indigenous HealthInfoNet

After-hours reform for Healthdirect Australia

Assist software vendors to connect residential aged care facilities to MHR

Guidelines/resource hub for digital health education and practice

Connect hospital clinical information systems with MHR

Provide prescribers and dispensers access to real time script monitoring



Data and
Digital
Action
Plans
across
Health and
Aged Care

Aged Care Data and Digital Strategy

Aged care data governance framework

Aged care national minimum data set

(NMDS)

Aged care data asset

Digital Health Blueprint

National Digital Health Strategy



USE

DATA

OUTCOME 3

Data is shared and reused securely to deliver a sustainable and continually improving care system.

National health information exchange architecture and roadmap

National standards supporting interoperability

Government Provider Management System (GPMS)

National Health Authentication Service

National health information sharing and consent legislation framework

Sharing of information from personal devices

Integrate Pharmacist Shared Medicines List with MHR



FOUNDATIONS

OUTCOME 4

Modern data and digital foundations strengthen a collaborative, standards-based care system that is safe and secure. $\label{lem:decomposition} \mbox{Digital health and aged care infrastructure, including terminology and conformance}$

Business-to-Government (B2G) connectivity

Discovery into provider digital adoption and uplift

Artificial intelligence and innovation frameworks

Al and VR trials in aged care

Establishment of Genomics Australia D

Data analytics capability

Digital health cyber security standards and resilience measures

Digital solutions to support home-based care

Research into digital health models of care

Patient experience and outcomes data to inform decision-making



Action owners and contributors



Government:

- Australian Digital Health Agency
- Department of Social Services
- eSafety Commissioner
- Aged Care Quality and Safety Commission
- Department of Veterans' Affairs
- Australian Commission on Safety and Quality in Health Care
- Services Australia
- Australian Institute of Health and Welfare
- National Disability Insurance Agency
- Digital Transformation Agency
- Department of Industry, Science and Resources.

Industry:

- Aged Care Research and Industry Innovation
- Australia Independent Living Assessment
- Good Things Foundation
- Australasian Institute of Digital Health
- Medical Software Industry Association
- Lean educator network.

Assistant secretary approval Aged Care Data and Digital Strategy - Implementation timeline **Public release** 2024 2025 Timeline ▶ Workstream▼ January **February** March April May June July August September October November December January February March April May Update if required Finalise **Review Strategy** Strategy Publish Y2 **Action Plan** Publish Strategy and Y1 Action Plan Approve Approve Design Identify Y1 actions Develop monitoring with action owners Implement Y1 action plan Describe Y1 actions (Nous) **Action Plan** Draft Action Plan Quarterly reporting on Y1 action plan (Nous) Identify Y2 actions Draft Y2 action plan Finalise (Describe Y2 actions Develop monitoring with Y2 action owners Meet with Y1 action Clear strategy and Y1 Action Ongoing networking internally and with agencies eg, DTA, ADHA, SvA, NDIA, AIHW to strengthen alignment, and identify future Action Plan opportunities to improve data and digital Plan with internal boards owners Identify opportunities (e.g. conferences) to promote Collect Y2 action ideas Internal consultation on Y2 Consultation Strategy and Action Plan internally business case and NPP Clear Y2 action plan with Update sector and Test Y2 action plan with stakeholders seek Y2 action ideas internal boards Consultation Develop comms plan for **FAQs** strategy and Y1 action plan Summary **Change and** Prepare strategy and action plan Implement ongoing communications promoting the Strategy and Y1 Action Plan Comms launch Liaise with Minister's Office on Strategy, Action Plan and future priorities AI frameworks Sector digital maturity discovery Establish baseline for monitoring Discovery digital literacy and maturity and research Digital uplift discovery (Nous) MAC enhancements (Nous) Budget process + Monitoring & evaluation Draft business case Clear Y2 action plan with **Detailed Business Project** Project Plan framework (Nous) internal boards Requirements (DBR) and for Y2 actions approval design and **High-Level Business** funding Draft internal board papers Identification of MYEFO budget opportunities DTA prioritisation process Requirements (HLBR)





Next Steps

We welcome your ideas and information about programs or projects that will help us to achieve the Strategy's vision.

Reach out at DigitalReformStrat@Health.gov.au to discuss the opportunity to collaborate

Provide feedback



