Digital Transformation

Sector Partners

Digital Transformation and Delivery Division

Corporate Operations Group | Department of Health and Aged Care

www.health.gov.au

Meeting #44

05/07/2024

Australian Government
Department of Health and Aged Care

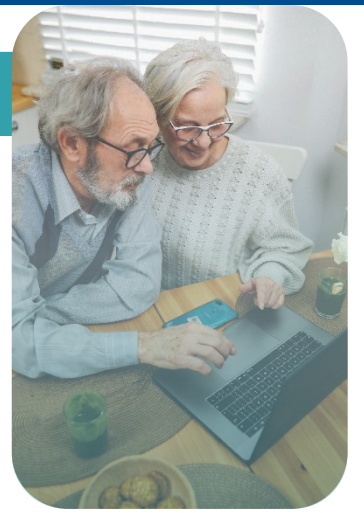
WELCOME

Fay Flevaras
First Assistant Secretary
Digital Transformation and Delivery Division
Corporate Operations Group | Department of Health and Aged Care

Digital transformation for the aged care sector

Agenda

Sector Partners #44



Open & Agenda	State of Play	Deep Dive: My Aged Care Release	Aged Care Data and Digital Strategy and Action Plan 2024–2029	Questions & Close
Fay Flevaras	Fay Flevaras	Marguerite Gandini	Joshua Maldon	Fay Flevaras

State of Play

Fay Flevaras
First Assistant Secretary
Digital Transformation and Delivery Division
Corporate Operations Group | Department of Health and Aged Care

Australian Government
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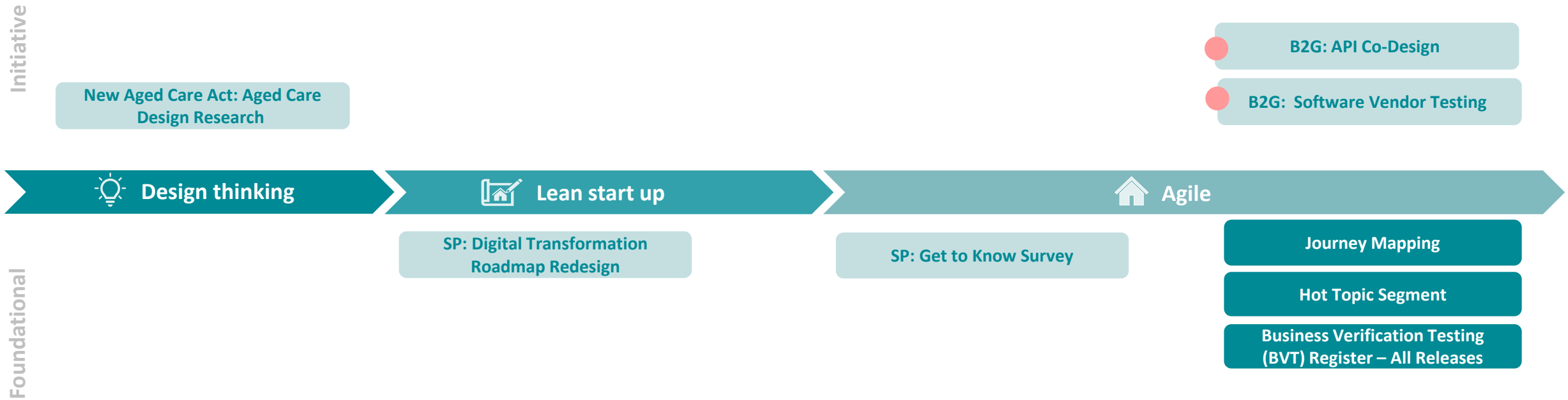
Open co-design activities



DIGITISED focus (UX) AUTOMATED focus (API) Evergreen Open Recently closed On today's agenda

Updates & Reminders

Engage

Sector Partners Get to Know survey

If you haven't had a chance to take our survey, it's still available for your input

Register Now

Digital Transformation Tech Talk

Mark your calendars for our upcoming Tech Talk

MS Teams

We are moving to MS Teams

We will be moving to MS Teams in July

UPDATE

Deep Dive:
My Aged Care Release

Digital Transformation Sector Partners

Marguerite Gandini
Program Director
Aged Care Funding Reform & Systems (ACFRS) Branch
Digital Transformation and Delivery Division
Department of Health and Aged Care

Australian Government
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Home Care Reforms

- On 1 July 2024 we released the first stage of the single comprehensive assessment system through the Integrated Assessment Tool
- The new Integrated Assessment Tool (IAT) replaced the National Screening and Assessment Form
- We also released the new Aged Care Assessment App, which merges the AN-ACC and My Assessor apps

What's new?

- Improved assessment experience for older Australians
- Reduced handling of assessment forms and data entry
- Support for Assessor decision making
- Improved compliance and data handling capability in the new Aged Care Assessment App

HOT TOPIC
Design Thinking

Aged Care Data and Digital Strategy and Action Plan

Joshua Maldon
Assistant Secretary
Digital Strategy & Assurance Branch
Reform Implementation Division
Department of Health and Aged Care

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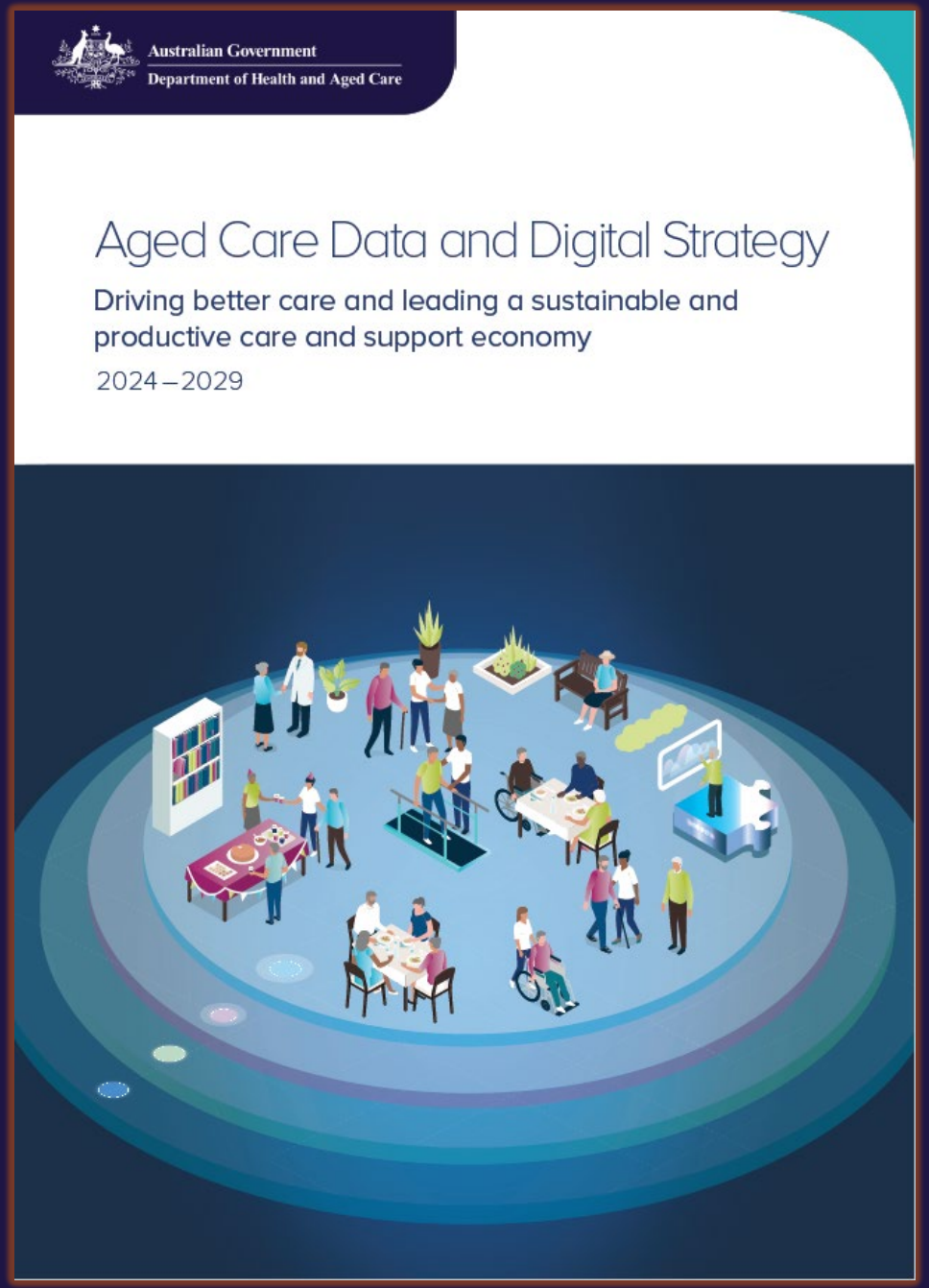
Aged Care Data and Digital Strategy

Strategy has been launched

- Feedback incorporated into the Strategy and Action Plan
- Further consultation undertaken on Action items and plan
- Minister approved Aged Care Data and Digital Strategy and Action Plan



What we heard summary

Majority of stakeholders support the strategy and agree with its vision, priorities and outcomes.

Maintain choice it's not digital first, so people can choose the channel they prefer.

Improve digital literacy and inclusion to meet the diverse needs of older people and carers.

Uplift provider data and digital maturity systems, processes and worker literacy were all called out.

Affordability of technology and access to internet was a concern for older people and carers.

Continuity of care is important, particularly between aged care and health care.

Greater interoperability and integration, to make it easier to work and provide more time on direct care.

Timely access to accurate information, to support the care provided.

Clarity and guidance on future direction particularly given the pace of change.

Safeguard privacy and security of data and digital channels and build confidence and trust.

Interest in how emerging technology is used in aged care particularly artificial intelligence and assistive technology.

Action Plan on a page

OUTCOME 1

Older people and their support networks can navigate and actively participate in their care and wellbeing.

PRIORITY	ACTIONS	STATUS
P1 Promote healthy ageing, independence and choice	Healthy ageing support tool - LiveUp™	
	Digital and health literacy	
	Translation of emerging digital technology	
P2 Create simplified, user-friendly experiences	My Aged Care enhancements	
	Aged care digital design standards	

OUTCOME 2

Aged care workers, service providers and health professionals are digitally empowered to provide higher quality, and better-connected, care.

PRIORITY	ACTIONS	STATUS
P3 Maximise time for direct care	Virtual nursing in aged care project	
	e-Prescribing	
	Worker digital literacy	
	Wellness and reablement support tool - KeepAble™	
	Integrated Assessment Tool application	
P4 Strengthen care connections	My Aged Care to My Health Record integration	
	Aged Care Transfer Summary	

OUTCOME 3

Data is shared and reused securely to deliver a sustainable and continually improving aged care system.

PRIORITY	ACTIONS	STATUS
P5 Improve security and access control	Aged care data governance framework	
P6 Optimise data collection and utilisation	Government Provider Management System	
	Aged Care National Minimum Data Set	
	National Aged Care Data Asset	
	Aged Care Clinical Information System Standards	

OUTCOME 4

Modern data and digital foundations underpin a collaborative, standards-based care system.

PRIORITY	ACTIONS	STATUS
P7 Build and embed data and digital maturity	Business to Government connectivity	
	Discovery into provider digital adoption and uplift	
	Interoperability and reference architecture	
P8 Encourage innovation and provide stewardship	AI and innovation frameworks	
	AI technology pilots in aged care	
	Virtual reality trials in aged care	

Data and Digital Action Plans across Health and Aged Care

Data and Digital Action Plans across Health and Aged Care

Action owners and contributors

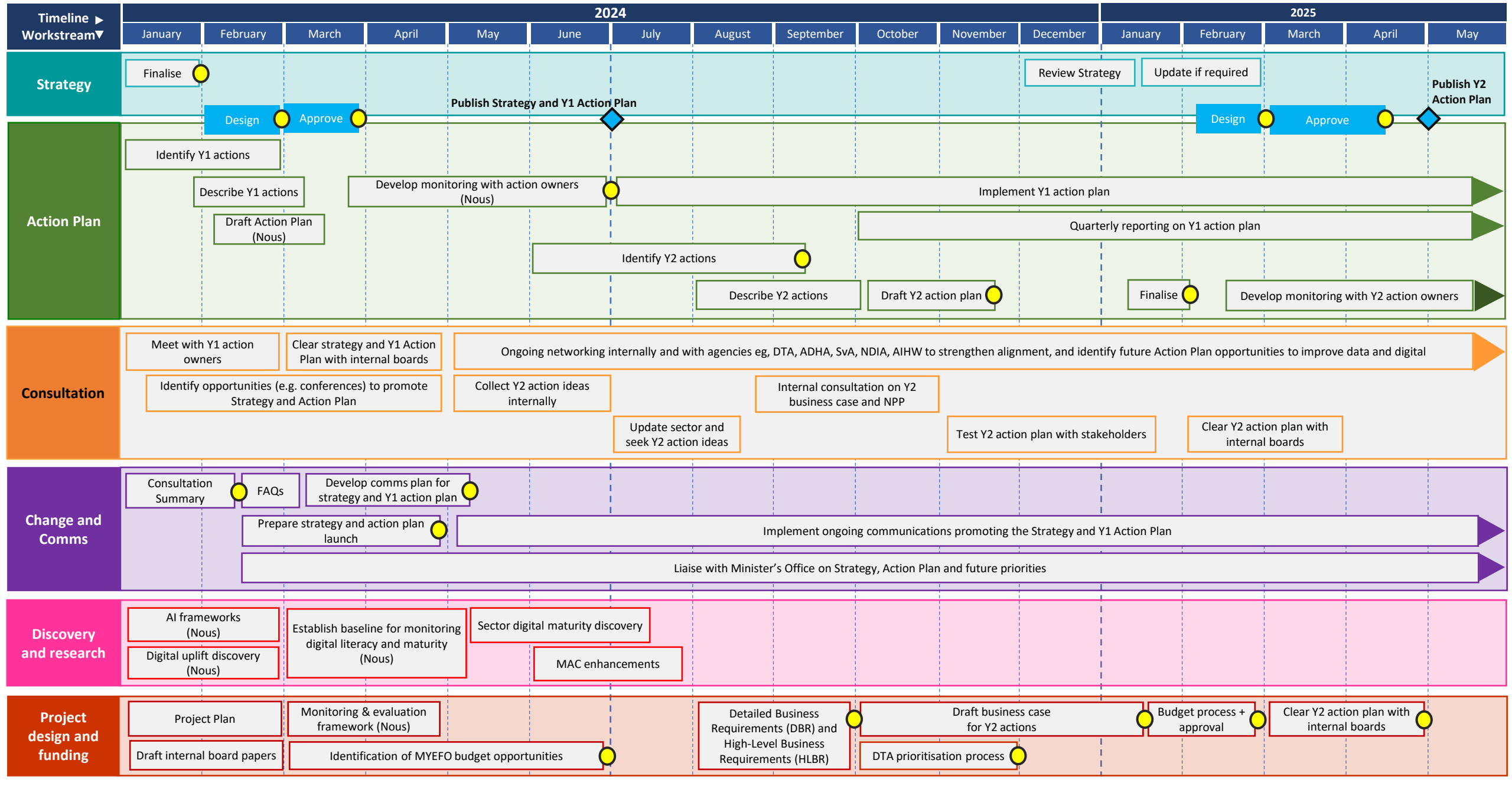
Government:

- Australian Digital Health Agency
- Department of Social Services
- eSafety Commissioner
- Aged Care Quality and Safety Commission
- Department of Veterans' Affairs
- Australian Commission on Safety and Quality in Health Care
- Services Australia
- Australian Institute of Health and Welfare
- National Disability Insurance Agency
- Digital Transformation Agency
- Department of Industry, Science and Resources.

Industry:

- Aged Care Research and Industry Innovation
- Australia Independent Living Assessment
- Good Things Foundation
- Australasian Institute of Digital Health
- Medical Software Industry Association
- Lean educator network.

Aged Care Data and Digital Strategy – Implementation timeline



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Next Steps

We welcome your ideas and information about programs or projects that will help us to achieve the Strategy's vision.

Reach out at DigitalReformStrat@Health.gov.au to discuss the opportunity to collaborate

Provide feedback

Q&A

Have a question?

Put your virtual hand up to ask your question directly to our presenters or use the Webex chat space.

THANK YOU

NEXT MEETING:

11am, Friday 19 July

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