

Residents’ Experience Survey

Share feedback on the care you receive

The survey gives you a chance to share your experience on the care you receive.

Scheduled survey date

On the day:

A small number of residents will be randomly selected to participate in the survey.

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Your participation is voluntary.

If a survey team member invites you, they will



first ask you for your consent to participate.

The survey will take 10 to 30 minutes.

Your name will not be connected to your responses. No one at your aged care home or the Australian Government will be informed of your participation.



We can arrange an interpreter or other support for you. A family member or friend can be with you.

Speak with your staf at your aged care home or email the survey team at [RES@acna.org.au.](mailto:RES@acna.org.au)



Scan the QR code or visit:

 [www.health.gov.au/our-work/residents-experience-surveys](http://www.health.gov.au/our-work/residents-experience-surveys)