

Your questions answered:

MyMedicare



MyMedicare is a new voluntary patient registration program designed to help connect you with your local health clinic or practice in the Medicare system, so you get better care.

Haven't I registered for this already?

MyMedicare is a new program that's different to MyGov and My Health Record, which you may already be registered with.



Why should I register?

Registering in MyMedicare benefits both you and your local clinic or practice.

By registering, you can get access to benefits like new longer telephone calls and more bulk billed longer telehealth consultations if you're under 16, a pensioner or have a concession card.

Your local health clinic or practice, meanwhile, can get better access to funding — which helps them provide higher quality care for you.



Who is eligible for MyMedicare?

All Australians with a Medicare card or a Department of Veterans' Affairs (DVA) Veteran Card who go to a health clinic or practice already registered in MyMedicare can register.

As long as you've had two or more face-to-face appointments with your regular clinic or practice in the past 24 months, or one face-to-face visit if you live in a remote location, you can register and connect with them in MyMedicare.

People who are facing hardship are exempt from all eligibility requirements. This includes people experiencing domestic and family violence and homelessness.

Children under 14 can be registered by their parents or guardians with the help of your local health clinic or practice.

Are my details kept private?

When you register in MyMedicare your details are kept private and safe. MyMedicare is a registration system and won't hold any of your clinical health information. Your clinical health information will continue to be stored in your My Health Record, if you have one. All personal information recorded in MyMedicare, including your chosen local clinic or practice, will be kept secure and private.

How do I register?

Registering in MyMedicare is easy. You can register through your Medicare Online Account or the Express Plus Medicare mobile app.

Alternatively, you can ask your local clinic or practice for a registration form to fill out and they can help you complete your registration.

Does MyMedicare affect my CTG payments or annual free health check?

No. If you register in MyMedicare your Closing the Gap Co-payment Program (CTG) payments will stay the same, and you will still receive your 715 health check free every year.



Better connection, better funding, better care. Have a yarn with your doctor or health worker, or visit health.gov.au/mymedicare to find out more.

Scan this QR code for registration information



Australian Government

my medicare