



Regional Assessment Service organisations by state and territory and region

New South Wales

Central Coast

- Aspire 4 Life, supported by 5 sub-contractors
- Health Administration Corporation (HAC)
- Community Options Australia

Central West

- Health Administration Corporation (HAC)
- Serendipity (WA) Pty Ltd

Far North Coast

- Health Administration Corporation (HAC)
- Aspire 4 Life, supported by 5 sub-contractors
- Community Options Australia

Hunter

- Health Administration Corporation (HAC)
- Aspire 4 Life
- Community Options Australia

Illawarra

- Health Administration Corporation (HAC)
- Aspire 4 Life
- Community Options Australia, supported by 1 sub-contractor

Inner West

- Health Administration Corporation (HAC)
- Catholic Healthcare Limited
- Community Options Australia

Mid North Coast

- Health Administration Corporation (HAC)
- Aspire 4 Life, supported by 5 sub-contractors

Nepean

- Health Administration Corporation (HAC)
- Catholic Healthcare Limited

New England

- Health Administration Corporation (HAC)

- Aspire 4 Life, supported by 5 sub-contractors

Northern Sydney

- Health Administration Corporation (HAC)
- Aspire 4 Life, supported by 5 sub-contractors
- Community Options Australia

Orana Far West

- Health Administration Corporation (HAC)
- Serendipity (WA) Pty Ltd

Riverina/Murray

- Health Administration Corporation (HAC)
- Community Options Australia, supported by 1 sub-contractor

South East Sydney

- Health Administration Corporation (HAC)
- Aspire 4 Life, supported by 5 sub-contractors
- Catholic Healthcare Limited

South West Sydney

- Health Administration Corporation (HAC)
- Catholic Healthcare Limited
- Community Options Australia, supported by 1 sub-contractor

Southern Highlands

- Health Administration Corporation (HAC)
- Aspire 4 Life
- Community Options Australia, supported by 1 sub-contractor

Western Sydney

- Health Administration Corporation (HAC)
- Catholic Healthcare Limited
- Serendipity (WA) Pty Ltd, supported by 1 sub-contractor

Queensland

Brisbane North

- Aspire 4 Life, supported by 7 sub-contractors
- Suncare Community Services Inc, supported by 1 sub-contractor
- Partners 4 Health Limited, supported by 4 sub-contractors

Brisbane South

- Aspire 4 Life, supported by 7 sub-contractors
- Suncare Community Services Inc, supported by 1 sub-contractor
- Partners 4 Health Limited, supported by 6 sub-contractors

Cabool

- Aspire 4 Life, supported by 5 sub-contractors
- Suncare Community Services Inc, supported by 1 sub-contractor

- Partners 4 Health Limited, supported by 6 sub-contractors

Central West

- Uniting Church in Australia Property Trust (Q.) (BlueCare)

Darling Downs

- Aspire 4 Life, supported by 4 sub-contractors
- Serendipity (WA) Pty Ltd

Far North

- Serendipity (WA) Pty Ltd
- Uniting Church in Australia Property Trust (Q.) (BlueCare)

Fitzroy

- Serendipity (WA) Pty Ltd
- Suncare Community Services Inc

Logan River Valley

- Aspire 4 Life
- Serendipity (WA) Pty Ltd

Mackay

- Serendipity (WA) Pty Ltd
- Uniting Church in Australia Property Trust (Q.) (BlueCare)

North West

- Uniting Church in Australia Property Trust (Q.) (BlueCare)

Northern

- Serendipity (WA) Pty Ltd
- Uniting Church in Australia Property Trust (Q.) (BlueCare)

South Coast

- Aspire 4 Life, supported by 4 sub-contractors
- Serendipity (WA) Pty Ltd, supported by 1 sub-contractor
- Access Care Network Australia

South West

- Uniting Church in Australia Property Trust (Q.) (BlueCare)

Sunshine Coast

- Aspire 4 Life, supported by 4 sub-contractors
- Serendipity (WA) Pty Ltd
- Suncare Community Services Inc, supported by 1 sub-contractor

West Moreton

- Serendipity (WA) Pty Ltd
- Access Care Network Australia

Wide Bay

- Aspire 4 Life, supported by 4 sub-contractors
- Suncare Community Services Inc, supported by 1 sub-contractor

South Australia

Eyre Peninsula (SA)

- UnitingCare Wesley Adelaide Incorporated

Hills, Mallee & Southern

- Serendipity (WA) Pty Ltd
- Resthaven Incorporated

Metropolitan East

- Serendipity (WA) Pty Ltd
- Resthaven Incorporated
- Access Care Network Australia

Metropolitan North

- Serendipity (WA) Pty Ltd
- Resthaven Incorporated
- Access Care Network Australia

Metropolitan South

- Serendipity (WA) Pty Ltd
- Resthaven Incorporated
- Access Care Network Australia

Metropolitan West

- Serendipity (WA) Pty Ltd
- Resthaven Incorporated
- Access Care Network Australia

Mid North

- UnitingCare Wesley Adelaide Incorporated

Riverland

- Serendipity (WA) Pty Ltd
- Resthaven Incorporated

South East

- Resthaven Incorporated
- UnitingCare Wesley Adelaide Incorporated

Whyalla, Flinders & Far North

- UnitingCare Wesley Adelaide Incorporated

Yorke, Lower North & Barossa

- Serendipity (WA) Pty Ltd
- UnitingCare Wesley Adelaide Incorporated

Tasmania

North Western

- Serendipity (WA) Pty Ltd
- Care Tasmania Pty Ltd

Northern

- Serendipity (WA) Pty Ltd
- Care Tasmania Pty Ltd

Southern

- Serendipity (WA) Pty Ltd
- Care Tasmania Pty Ltd

Northern Territory

Alice Springs

- Australian Regional and Remote Community Services Limited

Barkly

- Australian Regional and Remote Community Services Limited

Darwin

- Serendipity (WA) Pty Ltd, supported by 1 sub-contractor
- Australian Regional and Remote Community Services Limited

East Arnhem

- Australian Regional and Remote Community Services Limited

Katherine

- Serendipity (WA) Pty Ltd

Australian Capital Territory

Australian Capital Territory

- Community Options Australia
- Catholic Healthcare Limited

Western Australia

East Metropolitan

- Brightwater Care Group Ltd
- Access Care Network Australia

North Metropolitan

- Independent Living Assessment Inc
- Access Care Network Australia

South West Metropolitan

- Care Options Inc (the contractor) Chorus
- Access Care Network Australia

Other regions

Access Care Network Australia is responsible for providing Regional Assessment Services in the following regions:

- Goldfields
- Great Southern
- Midwest
- Pilbara
- South West
- Wheatbelt
- Kimberley
- South East Metropolitan

Victoria

Until 30 June 2024, the state of Victoria's Department of Health is responsible for providing Regional Assessment Services across Victoria in the following regions:

- Barwon-South Western
- Eastern Metro
- Gippsland
- Grampians
- Hume
- Loddon-Mallee
- Northern Metro
- Southern Metro
- Western Metro

From 1 July 2024, the below service providers will be responsible for providing Regional Assessment Services across Victoria in the following regions:

Barwon-South Western

- Serendipity (WA) Pty Ltd
- Aspire 4 Life
- Timboon and District Healthcare Service
- Victorian Department of Health

Eastern Metro

- Access Care Network Australia
- Serendipity (WA) Pty Ltd
- Aspire 4 Life
- Victorian Department of Health

Gippsland

- Serendipity (WA) Pty Ltd
- Aspire 4 Life
- Latrobe Community Health Service

- Victorian Department of Health
- Yarram and District Healthcare Service

Grampians

- Serendipity (WA) Pty Ltd
- City of Ballarat
- Victorian Department of Health

Hume

- Alpine Health
- Aspire 4 Life
- Goulburn Valley Health
- Nexus Primary Health
- Victorian Department of Health

Loddon-Mallee

- Serendipity (WA) Pty Ltd
- Aspire 4 Life
- Victorian Department of Health

Northern Metro

- Serendipity (WA) Pty Ltd
- Aspire 4 Life
- Merri-bek City Council
- Victorian Department of Health

Southern Metro

- Access Care Network Australia
- Serendipity (WA) Pty Ltd
- Aspire 4 Life
- Victorian Department of Health

Western Metro

- Serendipity (WA) Pty Ltd
- Aspire 4 Life