



# Disability Support for Older Australians (DSOA) Service and Pricing Schedule

Prices align with the 2023-24 NDIS Pricing Arrangements and Price Limits July 2023.

DSOA Support Area	DSOA Support Type	DSOA Support Level	Time of Day/Week	Output Unit	National Rate	Regional Rate	DSOA Support Type Definition
Self-Care & Mobility	<b>Assistance in Supported Independent Living</b>	Standard	Weekday day	Hours	\$65.47	\$98.21	These support items provide assistance with, or supervision of, tasks of daily life in a shared living environment, with a focus on developing the skills of each individual to live as autonomously as possible. The support is provided to each person living in the shared arrangement in accordance with their need. Supported Independent Living does not include rent, board and lodging or other day-to-day usual living expenses such as food and
			Weekday night	Hours	\$73.46	\$110.19	
			Saturday	Hours	\$92.12	\$138.18	
			Sunday	Hours	\$118.78	\$178.17	
			Public Holiday	Hours	\$145.44	\$218.16	
		Standard	Night-Time sleepover	Each	\$276.27	\$414.41	
		High Intensity	Weekday day	Hours	\$70.85	\$106.28	
Weekday night	Hours		\$79.50	\$119.25			

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			Saturday	Hours	\$99.69	\$149.54	<p>activities. It also does not include the capital costs associated with a client's accommodation.</p> <p><b>High Intensity</b></p> <p>A support is considered a High Intensity Support if the client requires assistance from a support worker with additional qualifications and experience relevant to the client's complex needs. High intensity may be considered when:</p> <ul style="list-style-type: none"> <li>• frequent (at least 1 instance per shift) assistance is required to manage challenging behaviours that require intensive positive behaviour support; and/or</li> <li>• continual active support is required due to high medical support needs (such as unstable seizure activity or respiratory support).</li> </ul>
			Sunday	Hours	\$128.54	\$192.81	
			Public Holiday	Hours	\$157.39	\$236.09	

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	<b>Assistance with Self-Care Activities</b>	Standard	Weekday day	Hours	\$65.47	\$98.21	These support items provide a client with assistance with, or supervision of, personal tasks of daily life to develop skills of the client to live as autonomously as possible.
			Weekday night	Hours	\$73.46	\$110.19	
			Saturday	Hours	\$92.12	\$138.18	
			Sunday	Hours	\$118.78	\$178.17	
			Public Holiday	Hours	\$145.44	\$218.16	
		Standard	Night-Time sleepover	Each	\$276.27	\$414.41	
		High Intensity	Weekday day	Hours	\$70.85	\$106.28	
			Weekday night	Hours	\$79.50	\$119.25	
			Saturday	Hours	\$99.69	\$149.54	
			Sunday	Hours	\$128.54	\$192.81	
			Public Holiday	Hours	\$157.39	\$236.09	
Self Care & Mobility	<b>STA and Assistance (inc. Respite)</b>	Carer: Client ratio 1:1	Weekday	Days	\$2,033.53	\$3,050.30	These support items provide integrated support for self-care, accommodation, food and

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	Assistance with daily life tasks in a group or shared living arrangement	Carer: Client ratio 1:1	Saturday	Days	\$2,598.81	\$3,898.22	activities in a centre or group residence for short periods. They recognise that, from time to time, clients may require temporary comprehensive supports that are different from their usual arrangements. These are non-typical days and may include Short Term Accommodation (STA) in a group-based facility. They may also include a period of respite, which aims to support ongoing caring arrangements between clients and their carers. STA/respite allows the opportunity for the client to be supported by someone else whilst providing their carer with short term breaks from their usual caring responsibilities. The support items include all expenses in a 24-hour period
		Carer: Client ratio 1:1	Sunday	Days	\$3,291.21	\$4,936.82	
		Carer: Client ratio 1:1	Public Holiday	Days	\$3,983.61	\$5,975.42	
		Carer: Client ratio 1:2	Weekday	Days	\$1,119.89	\$1,679.84	
		Carer: Client ratio 1:2	Saturday	Days	\$1,402.53	\$2,103.80	
		Carer: Client ratio 1:2	Sunday	Days	\$1,748.73	\$2,623.10	

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		Carer: Client ratio 1:2	Public Holiday	Days	\$2,094.93	\$3,142.40	including assistance with self-care or community access activities, accommodation, food and negotiated activities. Typically, this type of support would be used for short periods of up to 14 days at a time (exceptions may be made such as for clients entering Voluntary Out of Home Care). For longer-term arrangements, other options are likely to be more appropriate (e.g. Supported Independent Living or Medium-Term Accommodation).
		Carer: Client ratio 1:3	Weekday	Days	\$815.34	\$1,223.01	
		Carer: Client ratio 1:3	Saturday	Days	\$1,003.77	\$1,505.66	
		Carer: Client ratio 1:3	Sunday	Days	\$1,234.57	\$1,851.86	
		Carer: Client ratio 1:3	Public Holiday	Days	\$1,465.37	\$2,198.06	
		Carer: Client ratio 1:4	Weekday	Days	\$663.07	\$994.61	

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		Carer: Client ratio 1:4	Saturday	Days	\$804.39	\$1,206.59	
		Carer: Client ratio 1:4	Sunday	Days	\$977.49	\$1,466.24	
		Carer: Client ratio 1:4	Public Holiday	Days	\$1,150.59	\$1,725.89	
Communications & Social Interactions	<b>Specialist Behavioural Intervention Support</b>	N/A	Anytime	Hours	\$234.83	\$352.25	These support items include specialist behavioural intervention support, which is an intensive support for a client, intending to address significantly harmful or persistent behaviours of concern. Behaviour support requires a behaviour support plan to be developed that aims to limit the likelihood of behaviours of concern developing or increasing once identified. This plan outlines the

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							specifically designed positive behavioural support strategies for a client, their family and support persons that will achieve the intended outcome of eliminating or reducing behaviours of concern.
	<b>Counselling</b>	N/A	Anytime	Hours	\$156.16	\$234.24	Provision to a client of a support to facilitate self-knowledge, emotional acceptance and growth, and the optimal development of personal resources, to help the client work towards their personal goals and gain greater insight into their lives.
	<b>Community Nursing Care for Continence Aid</b>	N/A	Anytime	Hours	\$129.46	\$194.19	Provision to a client of continence aids assessment, recommendation, and training support. The support must be delivered by a Registered Nurse.

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	<b>Audiologist hearing services</b>	N/A	Anytime	Hours	\$193.99	\$290.99	These support items provide for hearing services not covered under the MBS performed by a suitably qualified Audiologist or Audiometrist.
	<b>Delivery of Health Supports by an Enrolled Nurse</b>	N/A	Weekday day	Hours	\$93.06	\$139.59	These <b>Disability-Related Health Supports</b> provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by an Enrolled Nurse.
		N/A	Weekday night	Hours	\$104.56	\$156.84	
		N/A	Saturday	Hours	\$132.75	\$199.13	
		N/A	Sunday	Hours	\$152.61	\$228.92	
		N/A	Public Holiday	Hours	\$172.44	\$258.66	
	<b>Delivery of Health Supports by a Registered Nurse</b>	N/A	Weekday day	Hours	\$115.21	\$172.82	These <b>Disability-Related Health Supports</b> provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by a Registered Nurse.
		N/A	Weekday night	Hours	\$129.46	\$194.19	
		N/A	Saturday	Hours	\$164.42	\$246.63	
		N/A	Sunday	Hours	\$189.02	\$283.53	
		N/A	Public Holiday	Hours	\$213.62	\$320.43	



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	<b>Delivery of Health Supports by a Clinical Nurse</b>	N/A	Weekday day	Hours	\$133.27	\$199.91	These <b>Disability-Related Health Supports</b> provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by a Clinical Nurse.
		N/A	Weekday night	Hours	\$149.76	\$224.64	
		N/A	Saturday	Hours	\$190.18	\$285.27	
		N/A	Sunday	Hours	\$218.64	\$327.96	
		N/A	Public Holiday	Hours	\$247.10	\$370.65	
	<b>Delivery of Health Supports by a Clinical Nurse Consultant</b>	N/A	Weekday day	Hours	\$157.61	\$236.42	These <b>Disability-Related Health Supports</b> provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by a Clinical Nurse Consultant.
		N/A	Weekday night	Hours	\$177.13	\$265.70	
		N/A	Saturday	Hours	\$225.03	\$337.55	
		N/A	Sunday	Hours	\$258.73	\$388.10	
		N/A	Public Holiday	Hours	\$292.43	\$438.65	
	<b>Delivery of Health Supports by a Nurse Practitioner</b>	N/A	Weekday day	Hours	\$164.78	\$247.17	These <b>Disability-Related Health Supports</b> provide nursing care to respond to the disability-related health needs of a client where that care is
		N/A	Weekday night	Hours	\$185.18	\$277.77	
		N/A	Saturday	Hours	\$235.27	\$352.91	

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		N/A	Sunday	Hours	\$270.51	\$405.77	not the usual responsibility of the health system. The support must be delivered by a Nurse Practitioner.
		N/A	Public Holiday	Hours	\$305.75	\$458.63	
	<b>Psychosocial Recovery Coaching</b>	N/A	Weekday day	Hours	\$98.30	\$147.45	These support items provide assistance for clients to build capacity and resilience through strong and respectful relationships to support people with psychosocial disability to live a full and contributing life. This support is designed to be able to maintain engagement through periods of increased support needs due to the episodic nature of mental illness. Recovery coaches work collaboratively with clients, families, carers and other services to identify, plan, design and coordinate DSOA supports. The work of psychosocial recovery coaches requires lived and/or learnt experience. Recovery coaches
		N/A	Weekday night	Hours	\$110.31	\$165.47	
		N/A	Saturday	Hours	\$138.33	\$207.50	
		N/A	Sunday	Hours	\$178.36	\$267.54	
		N/A	Public Holiday	Hours	\$218.38	\$327.57	

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							must have tertiary qualifications in peer work or mental health (minimum of Certificate IV in Mental Health Peer Work or Certificate IV in Mental Health) or equivalent training; and/or a minimum two years of experience in mental health-related work.
	<b>Therapy Assistant</b>	Level 1	Anytime	Hours	\$56.16	\$84.24	Provision to a client of a therapeutic support by an allied health assistant working under the delegation and direct supervision at all times of a therapist. Where a support is delivered by a therapy assistant, the therapy assistant must be covered by the professional indemnity insurance of the supervising therapist (or the therapist's or therapy assistant's employing provider).
	<b>Therapy Assistant</b>	Level 2	Anytime	Hours	\$86.79	\$130.19	Provision to a client of a therapeutic support by an allied

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							health assistant working under the delegation and supervision of a therapist, where the therapist is satisfied that the allied health assistant is able to work independently without direct supervision at all times. Where a support is delivered by a therapy assistant, the therapy assistant must be covered by the professional indemnity insurance of the supervising therapist (or the therapist's or therapy assistant's employing provider).
	<b>Assessment Recommendation Therapy and/or Training (incl AT) – Psychology</b>	N/A	Anytime	Hours	\$234.83	\$352.25	Provision to a client of Assessment, Recommendation, Therapy, or Training (including in assistive technology) supports. The support must be delivered by a Psychologist.
	<b>Assessment Recommendation Therapy and/or</b>	N/A	Anytime	Hours	\$224.62	\$336.93	Provision to a client of Assessment, Recommendation, Therapy, or

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	Training (incl AT) – Physiotherapy						Training (including in assistive technology) supports. The support must be delivered by a Physiotherapist.
	<b>Assessment Recommendation Therapy and/or Training</b> (incl AT) – Other Therapy	N/A	Anytime	Hours	\$193.99	\$290.99	Provision to a client of Assessment, Recommendation, Therapy, or Training (including in assistive technology) supports. The support must be delivered by a suitably qualified allied health professional.
	<b>Dietitian Consultation and Diet Plan Development</b>	N/A	Anytime	Hours	\$193.99	\$290.99	Provision of advice to a client on managing diet for health and well-being due to the impact of their disability.
	<b>Exercise Physiology</b>	N/A	Anytime	Hours	\$166.99	\$250.49	Provision of advice to a client regarding exercise required due to the impact of their disability to a client.
	<b>Case management</b>	N/A	Anytime	Hours	\$104.45	\$156.67	Case management services help clients to maximise their independence and participation

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							<p>in the community through working with the person, family and/or carers to meet comprehensive care needs. It is a collaborative process of assessment, planning, facilitation, care coordination, evaluation and advocacy for options and services, and the allocation of available resources to respond to a client's support needs.</p> <p>Case management services will support a client to understand and implement funded supports, link the client to the community, mainstream and other government services, and support the transition into appropriate programs such as aged care as their circumstances change.</p> <p>Depending on the individual circumstances of the client, case management services</p>

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							could include the design of additional high or complex needs, that may require the involvement of a qualified and experienced practitioner such as an Occupational Therapist.  Case management service pricing is broadly aligned to NDIS service type “Support Coordination Level 2: Coordination of Supports.”
Communications & Social Interactions	<b>Extended CoS Services – Preserved CoS Services</b>  The DSOA Program will not continue to support funding for new instances of the CoS Programme <b>Community Access</b> service	N/A	Anytime	Hours	As per CoS	As per CoS	This support item includes funding allocations for the continued provision of services in the CoS Programme’s Community Access service category. This support item can only be allocated to clients with existing Community Access services and are funded at the level that was being paid when the DSOA Program commenced. Additional and incoming funding for these services should be accessed

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	<p>type. DSOA clients that are already receiving those supports will have that funding frozen and transferred to the <b>Other Supports</b> category. DSOA clients that require that support will be assisted to seek funding for those services from Aged Care programs.</p>						<p>through available State and Federal programs.</p> <p><b>Learning &amp; Life Skills Development</b></p> <p>These programmes provide ongoing day-to-day support for service users to gain greater access to community-based activities. Programmes may focus on continuing education to develop skills and independence in a variety of life areas (for example self-help, social skills) or enjoyment, leisure and social interaction. They are often called ‘day programmes’.</p> <p><b>Recreation and holiday programs</b></p> <p>Recreation services and holiday programmes aim to facilitate the integration and participation of people with disability in recreation and leisure activities available in the</p>



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							<p>general community. These services may also enhance the capacity and responsiveness of mainstream sport and recreation agencies and community organisations to provide for people with disability.</p> <p><b>Other community access</b></p> <p>These are community access services other than those outlined above – for example, services offering activities designed to improve service users’ physical, cognitive, and perceptual abilities; encourage self-esteem growth; and provide opportunities to socialise. This is considered as Other Community Access where the services ‘Learning and life skills development’ or ‘Recreation/holiday programmes’ are not suitable.</p>

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							<p><b>Conditional in-scope services</b></p> <p>This category includes all supports that assist clients to live independently or assist a carer to support the client. Including funding for aids and equipment and transport. DSOA will consider funding supports under this category where it is urgent, and a State or Federal scheme does not supply the required support.</p>