Digital transformation

Sector Partners

Digital Transformation and Delivery Division

Corporate Operations Group | Department of Health and Aged Care

www.health.gov.au

Meeting #32

03/11/2023

Australian Government
Department of Health and Aged Care

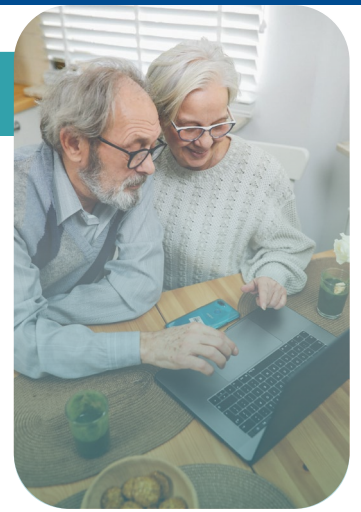
WELCOME

Fay Flevaras
Digital Transformation and Delivery Division
Corporate Operations Group | Department of Health and Aged Care

Digital transformation for the aged care sector

Agenda

Sector Partners #32



Welcome & agenda	State of Play update	R6: Business Verification Testing	'Hot Topic' Leecare's QI data solution	Questions & Close
Fay Flevaras	Fay Flevaras	Fay Flevaras	Caroline Lee	Fay Flevaras

State of Play update

Fay Flevaras
First Assistant Secretary
Digital Transformation and Delivery Division
Corporate Operations Group | Department of Health and Aged Care

Australian Government
Department of Health and Aged Care

State of Play

Australian Government
Department of Health and Aged Care

Home Topics Our work Resources

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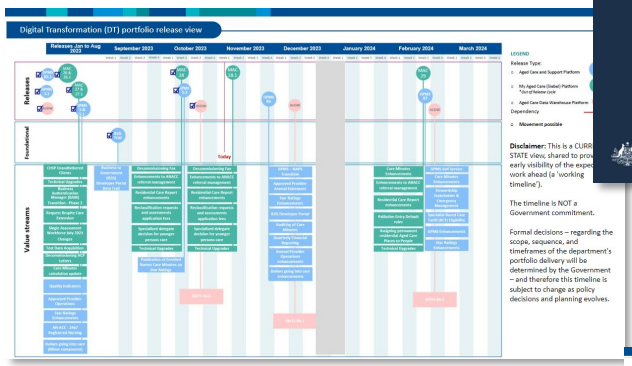
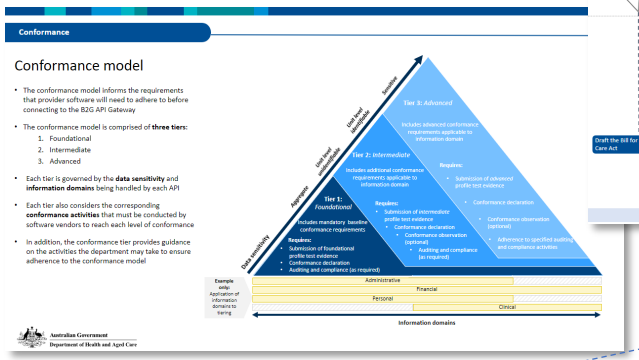
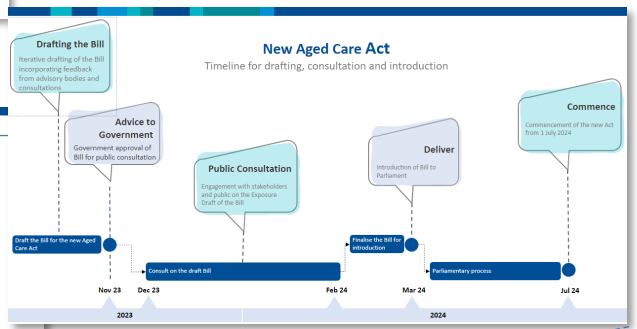
Digital Transformation Tech Talk – 1 November 2023

Our Digital Transformation program creates a better-connected aged care network that is consolidated, sustainable, automated, and modern. You're invited to join the conversation through the Digital Transformation Tech Talk webinar series.

Date published:	9 October 2023
Type:	Webinar
Audience:	Health sector
Webinar date:	Wednesday, November 1 2023 2:00 pm AEDT to 3:30pm AEDT
Webinar Link:	Register here







State of Play

Home › Resources › Publications

Listen Print Share

Department of Health and Aged Care Annual Report 2022–23

This report describes our work to deliver the government's long term national health plan in the financial year ending 30 June 2023. It includes information about our reforms, operations, budget, governance and performance.

Downloads

Department of Health and Aged Care Annual Report 2022–23

Download PDF - 19.02 MB - 342 pages

We aim to provide documents in an accessible format. If you're having problems using a document with your accessibility tools, please contact us for help.

Publication date:
19 October 2023

Date last updated:
23 October 2023

Publication type:
Report

Audience:
General public

Language:
English

Description:
This report complies with the requirements of the:

- *Public Governance, Performance and Accountability Act 2013*
- Public Governance, Performance and Accountability Rule 2014.

State of Play

+25

Requests to join

Open co-design activities by phase

Open

Practice	Design thinking	Lean start up	Agile
Journey Mapping	Support at Home		
Portfolio Roadmap redesign	Health Care Identifiers		
SP Collaboration site uplift	Hot Topic: Aged Care Data & Digital Strategy		
Executive Briefing Pack			
Hot Topic Segment			

DIGITISED focus (UX)	AUTOMATED focus (API)
Worker Screening	Aged Care Transfer Summary (ACTS)
Strengthening Provider Governance	B2G: On-boarding and Conformance
R6: Business Verification Testing	
Hot Topic: No or Low Code Solutions	
Hot Topic: QI data collection solution	

Evergreen | Recently closed | On today's agenda

Digitised focused

R6: Business Verification Testing

Fay Flevaras
First Assistant Secretary
Digital Transformation and Delivery Division
Corporate Operations Group | Department of Health and Aged Care

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Types of Testers needed

- Approved providers with both Residential and Home Care services in an operational state
- Provider Operations user
- Registered Nurse submission user
- Star ratings reviewer user

When would it happen?

- Sunday | 19 November 2023
- Exact time and duration to be determined

Initiatives that would be tested?

- Quality Indicators Star Ratings
- Approved Provider Operations
- Registered Nursing 24/7
- Auditing of Care Minutes change
- Possibly GPMS NAPS transition

HOT TOPIC
Design Thinking

QI Data collection for the consumer experience

Dr. Caroline Lee
Director & Group Chief Executive Officer
Leecare

Australian Government
Department of Health and Aged Care

Leecare's Platinum6 suite

An introduction to the technology that connects people, care & business.

Dr. Caroline Lee
Director & Group Chief Executive Officer
Leecare Group of Companies

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Pioneering Clinical & Lifestyle Aged Care Software Solutions Since 1997

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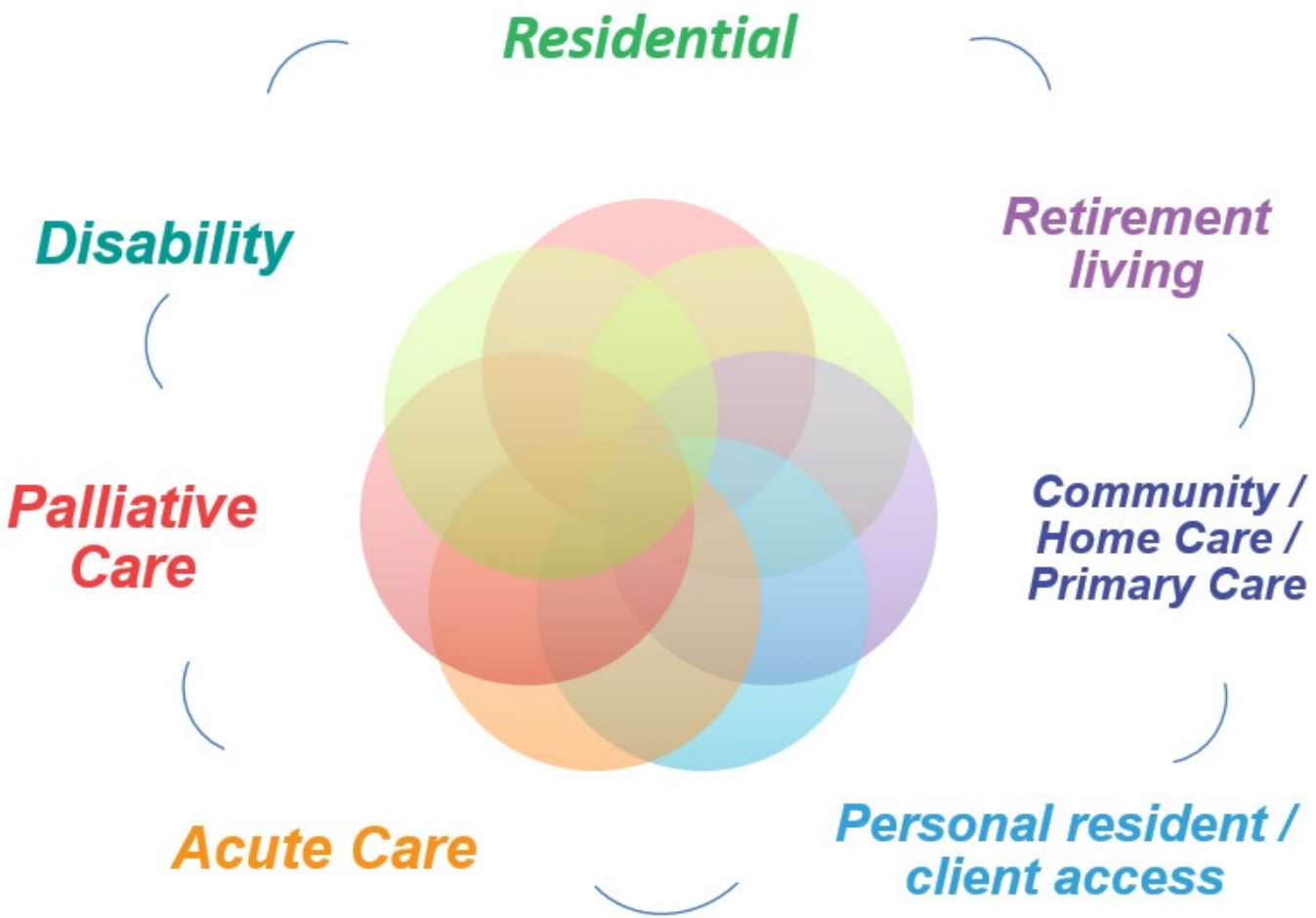
Current Segments



Staff view the program from a tablet or any device.

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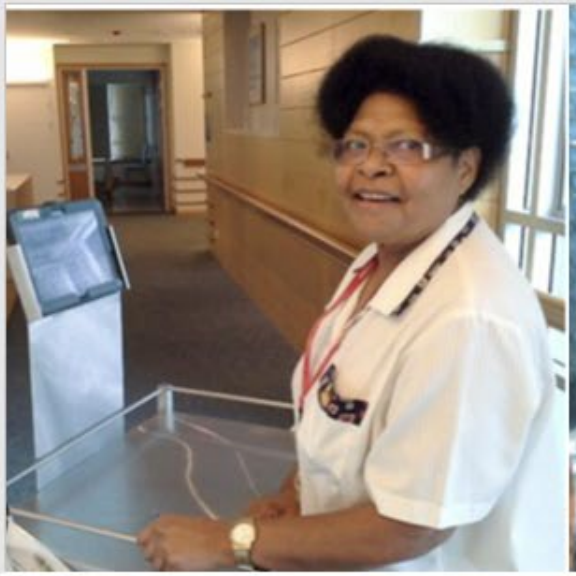
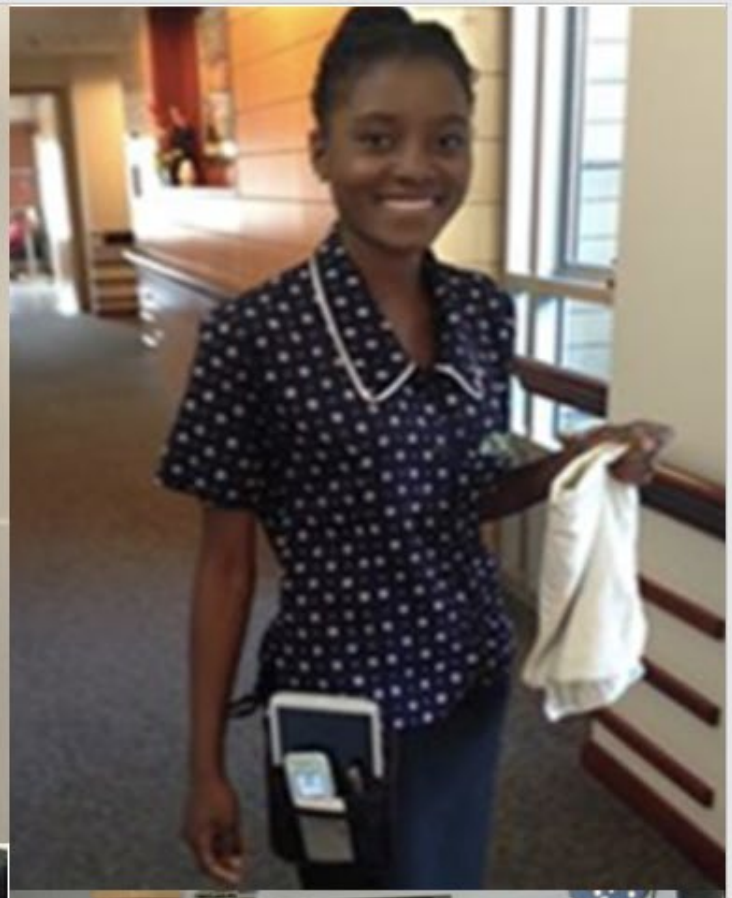
All members of the healthcare and social support teams use the same information, NO PAPER & no data duplication, reducing data related incidents - enter details, review care details

© LeeCare 2021





LeeCare in Action

- Staff collect data using any selected device / method
- Conduct medication rounds via Computers on Wheels or laptops/devices on trolleys
- Real time info entered whilst reviewing wounds, restrictive practices, continence etc.
- Devices used to enter weights & Vital signs - other data whilst conducting other activities

leecare's

NMQIP MANUAL

- Activity Of Daily Living Report
- Antipsychotics Report
- Consecutive and Significant Unplanned Weight Loss Report
- Consumer Experience Report
- Detailed Quarter Pressure Injury Details
- Falls Major Injury Report
- Incontinence Care Report
- National Quality Polypharmacy Report
- NMQIP Hospitalisation Report
- NMQIP Pressure Injury Report
- Physical Restraint Report
- Quality of Life Report

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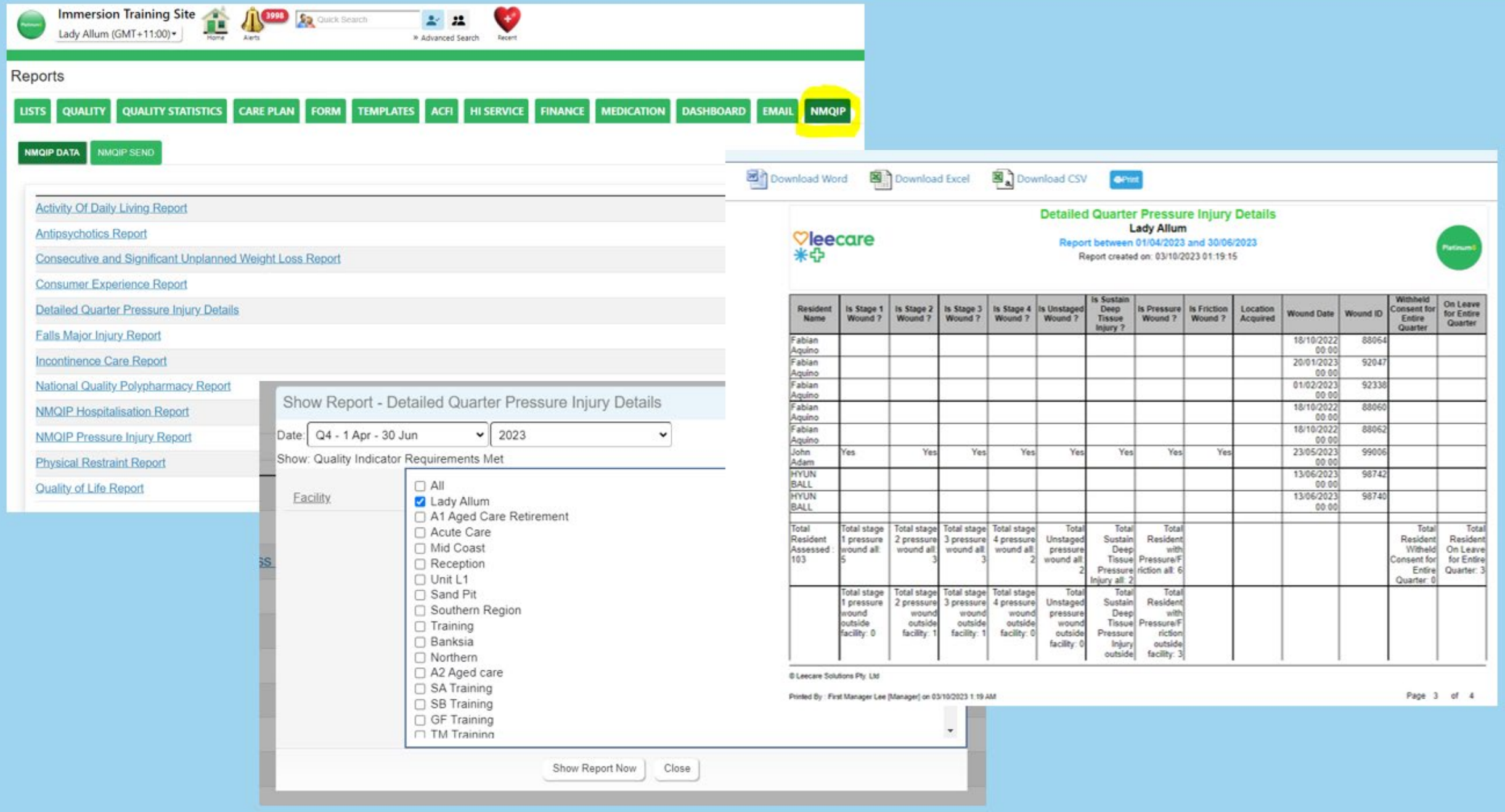
Immersion Training Site
Lady Allum (GMT+11:00)
Home
Alerts
3998
Quick Search
» Advanced Search
Recent
Reports
LISTS
QUALITY
QUALITY STATISTICS
CARE PLAN
FORM
TEMPLATES
ACFI
HI SERVICE
FINANCE
MEDICATION
DASHBOARD
EMAIL
NMQIP
NMQIP DATA
NMQIP SEND
Activity Of Daily Living Report
Antipsychotics Report
Consecutive and Significant Unplanned Weight Loss Report
Consumer Experience Report
Detailed Quarter Pressure Injury Details
Falls Major Injury Report
Incontinence Care Report
National Quality Polypharmacy Report
NMQIP Hospitalisation Report
NMQIP Pressure Injury Report
Physical Restraint Report
Quality of Life Report
Show Report - Detailed Quarter Pressure Injury Details
Date: Q4 - 1 Apr - 30 Jun
2023
Show: Quality Indicator Requirements Met
Facility
All
Lady Allum
A1 Aged Care Retirement
Acute Care
Mid Coast
Reception
Unit L1
Sand Pit
Southern Region
Training
Banksia
Northern
A2 Aged care
SA Training
SB Training
GF Training
TM Training
Show Report Now
Close
Download Word
Download Excel
Download CSV
Print
leecare
Detailed Quarter Pressure Injury Details
Lady Allum
Report between 01/04/2023 and 30/06/2023
Report created on: 03/10/2023 01:19:15
Platinum5
Resident Name
Is Stage 1 Wound ?
Is Stage 2 Wound ?
Is Stage 3 Wound ?
Is Stage 4 Wound ?
Is Unstaged Wound ?
Is Sustain Deep Tissue Injury ?
Is Pressure Wound ?
Is Friction Wound ?
Location Acquired
Wound Date
Wound ID
Withheld Consent for Entire Quarter
On Leave for Entire Quarter
Fabian Aquino
18/10/2022 00:00
88064
Fabian Aquino
20/01/2023 00:00
92047
Fabian Aquino
01/02/2023 00:00
92338
Fabian Aquino
18/10/2022 00:00
88060
Fabian Aquino
18/10/2022 00:00
88062
John Adam
Yes
23/05/2023 00:00
99006
HYUN BALL
13/06/2023 00:00
98742
HYUN BALL
13/06/2023 00:00
98740
Total Resident Assessed : 103
Total stage 1 pressure wound all: 5
Total stage 2 pressure wound all: 3
Total stage 3 pressure wound all: 3
Total stage 4 pressure wound all: 2
Total Unstaged pressure wound all: 2
Total Sustain Deep Tissue Pressure Injury all: 2
Total Resident with Pressure/Friction all: 6
Total Resident Withheld Consent for Entire Quarter: 0
Total Resident On Leave for Entire Quarter: 3
Total stage 1 pressure wound outside facility: 0
Total stage 2 pressure wound outside facility: 1
Total stage 3 pressure wound outside facility: 1
Total stage 4 pressure wound outside facility: 0
Total Unstaged pressure wound outside facility: 0
Total Sustain Deep Tissue Pressure Injury outside
Total Resident with Pressure/Friction outside facility: 3
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Printed By : First Manager Lee [Manager] on 03/10/2023 1:19 AM
Page 3 of 4

2. DATA COLLECTION FOR MEDICATION MANAGEMENT - ANTIPSYCHOTICS **please note this data collection is for internal use only and will not be shared with Depar

The collection date for the quarter (DD/MM/YYYY)	

	Reference	Care recipient name	Care recipient excluded because they were admitted in hospital for the entire seven-day assessment period	Care recipient received an antipsychotic medication	Care recipient received an antipsychotic medication for a medically diagnosed condition of psychosis
INSTRUCTIONS	This number is for reference purposes only. This field is not editable.	Record the NAME of each care recipient residing at the service during the seven-day assessment period. This field must not be left blank.	Select YES if the care recipient was not included in the assessment because they were admitted in hospital for the entire seven-day assessment period. If the care recipient was admitted in hospital for the entire seven-day assessment period **do not** complete columns 5 and 5	Select YES if the care recipient received an antipsychotic medication, including PRN medications during the seven-day assessment period. Where the data entry box is blue **do not** provide a response.	Select YES if the care recipient received an antipsychotic medication for a medically diagnosed condition of psychosis. Where the data entry box is blue **do not** provide a response.
		System: Admission data **System: Leave / Discharge data** **System Data** - no. those who were in an admitted state during the 7 days assessment period	**System: Admission data** **System: Leave / Discharge data** **System Data** - those admitted and who were on HOSPITAL leave for the entire 7 days of the collection period	Medication Administration Report - based on all in category, including PRN administration	Medication Administration Report - based on all in category, including PRN administration AND Medical diagnosis from Health Management form

2. DATA COLLECTION FOR MEDICATION MANAGEMENT - ANTIPSYCHOTICS **please note this data collection is for internal use only and will not be shared with Depar

The collection date for the quarter (DD/MM/YYYY)	

	Reference	Care recipient name	Care recipient excluded because they were admitted in hospital for the entire seven-day assessment period	Care recipient received an antipsychotic medication	Care recipient received an antipsychotic medication for a medically diagnosed condition of psychosis
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		System: Admission data **System: Leave / Discharge data** **System Data** - no. those who were in an admitted state during the 7 days assessment period	**System: Admission data** **System: Leave / Discharge data** **System Data** - those admitted and who were on HOSPITAL leave for the entire 7 days of the collection period	Medication Administration Report - based on all in category, including PRN administration	Medication Administration Report - based on all in category, including PRN administration AND Medical diagnosis from Health Management form

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completion of the QCE-ACC, scored against the five categories	Not applicable	0	0	0	0	0	

2. DATA COLLECTION FOR CONSUMER EXPERIENCE **please note this data collection is for internal use only and will not be shared with Department**

INSTRUCTIONS	Reference	Care recipient name	Care recipient excluded because they were absent from the service for the entire quarter	Care recipient excluded because they did not choose to complete the consumer experience assessment for the entire quarter	Care recipient completed the QCE-ACC assessment via self-completion, interviewer facilitated completion, or proxy-completion	Care recipient's QCE-ACC total score	Care recipient's QCE-ACC scoring category (AUTO CALCULATION)
	This number is for reference purposes only. This field is not editable.	Record the NAME of each care recipient residing at the service during the quarter. This field must not be left blank.	Select YES if the care recipient was not included in the assessment because they were absent from the service for the entire quarter. If the care recipient was absent from the service for the entire quarter **do not** complete columns E to H.	Select YES if the care recipient was not included in the assessment because they did not choose to complete the QCE-ACC for the entire quarter. If the care recipient did not choose to complete the QCE-ACC for the entire quarter, **do not** complete columns F to H. Where the data entry box is blue **do not** provide a response.	Select self-completion, interviewer facilitated completion or proxy-completion based on how the care recipient completed the QCE-ACC assessment. Where the data entry box is blue **do not** provide a response.	Enter the care recipient's QCE-ACC total score. The total score must be between 0 – 24. Where the data entry box is blue **do not** provide a response.	This column will automatically calculate the care recipient's QCE-ACC scoring category based on previous responses: Excellent, Good, Moderate, Poor or Very poor.
		System: Admission data **System: Leave / Discharge data** **System Data** - no. those who were in an admitted state at any time during the quarter	**System: Admission data** **System: Leave / Discharge data** **System Data** - those admitted and who were on leave for the entire quarter	**Form:** NMQIP Collection OR NMQIP Consumer Experience Survey **Field:** Is this resident excluded from this assessment because they chose not to participate for the entire quarter A: Yes	**Form: NMQIP Collection OR NMQIP Consumer Experience Survey** **Fields:** **Self-Complete OR Proxy OR Interviewer Facilitated Version** Answer: either selected - Form saved during the quarter	**Form: NMQIP Collection OR NMQIP Consumer Experience Survey** **Fields:** **Self-Complete OR Proxy OR Interviewer Facilitated Version** Answer: either selected **What was this resident's rating based on the Consumer Experience Assessment** Answer: NOTE score saved during the quarter	**Form: NMQIP Collection OR NMQIP Consumer Experience Survey** **Fields:** **Self-Complete OR Proxy OR Interviewer Facilitated Version** Answer: either selected **What was this resident's rating based on the Consumer Experience Assessment** Answer: Excellent, Good, Moderate, Poor, Very Poor
	1						
	2						
	3						
	4						

... | Falls and Major Injury | Medication Management - Polypha | Medication Management - Antipsy | Activities of Daily Living | Incontinence Care | Hospitalisation | Workforce | **Consumer Experience** | Quality of Life

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Thankyou

Dr. Caroline Lee
Director & Group Chief Executive Officer
Leecare Group of Companies

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Q&A

Have a question?

Put your virtual hand up to ask your question directly to our presenters or use the Webex chat space

THANK YOU

NEXT MEETING:

11am, Friday 17 November

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