

Commonwealth Home Support Programme (CHSP) provider update

Martin Dempsey
Director, Home Support Operations Branch



Acknowledgement of Country

I would like to acknowledge the Traditional Owners and Custodians of the vast lands on which we meet today and pay my respects to Elders past and present. I am presenting to you from Ngunnawal country.

I would like to extend that acknowledgement and respect to any Aboriginal and Torres Strait Islander peoples joining us today.

Who you will be hearing from today

Russell Herald

Assistant Secretary, Home Support Operations Branch

Martin Dempsey

Director, CHSP Program Management, Home Support Operations Branch

Felicity Benedetti

Director, Home Support Policy, Home Support Operations Branch

Terry McDonald

Director, Engagement, Legislative Reform Branch

Housekeeping

- You can submit a question through the Q&A function in the Slido on the right-hand side of your screen. Simply type in your question and hit enter.
- The webinar will be recorded and will be uploaded to the department's website within 1 to 2 weeks.

What we're talking about today

- CHSP program update
- Grant funding opportunities
- Other updates:
 - Wellness and reablement reports
 - Sector Support and Development
 - Specialised Support Services
 - Proposed Meals and Transport pilot projects
- What do the wider aged care reforms mean for CHSP?
- New Aged Care Act



CHSP program updates

- CHSP grant payments 2023-24
- Recovery of unspent funds
- Active CHSP compliance activities
- Flexibility provisions



CHSP grant payments 2023-24

July to December 2023

- Providers received one-off6-monthly block funding
- Requires sustainable management
- Monthly DEX reporting continues

January to May 2024

- Providers to receive one-off5-month block funding
- Requires sustainable management until monthly payment in arrears re-commences in June 2024

Recovery of unspent funds in 2022-23 and 2023-24

- CHSP providers have not been able to carry over any unspent 2022-23 funds into 2023-24
- Only new CHSP Ad Hoc grant funding or relinquished funds in 2022-23 have been carried over into 2023-24
- Providers will not be allowed to carry over any unspent 2023-24 funds into 2024-25

Active CHSP compliance activities

- Over 1,300 existing
 CHSP providers
 re-contracted for 2023-24
- Over 816,000 clients being supported



Flexibility provisions

- Amended in the CHSP Manual 2023-24
- Flexibility provisions apply, noting a minimum of 50% for the relevant service type in the Aged Care Planning Region must remain to ensure those services align in part to the grant agreement
- Use of flexibility provisions may form part of the discussions with providers to align to their 2024-25 grant agreement

Grant opportunities

- CHSP 2024-25 Extension Grant
- CHSP Ad Hoc Grant Funding (GO5672)
- CHSP growth funding
- Fair Work Commission CHSP Base Funding Grant (GO6537)



CHSP 2024-25 Extension Grant

- CHSP has been extended for a further one year from 1 July 2024 to 30 June 2025
- Existing providers will receive an invitation to apply
- This will not be growth funding opportunity
- New grant agreement to be issued
- Apply online via Grant Connect expected to open this month

CHSP Grant Funding Opportunities

CHSP Ad Hoc Grant Funding Opportunity (GO5672):

- Address gaps in service delivery, respond to unforeseen and exceptional circumstances including COVID-19
- Due to high demand from providers, the \$15 million in 2023-24 has been exhausted
- We are exploring other funding options for applications already received
- Emergency applications only be assessed and funded until further notice

Growth Funding

2024-25 growth funding is being actively considered

FWC Base Funding Grant Opportunity (GO6537)

- For existing CHSP providers with in-scope workers
- Leave liabilities not included separate grant opportunity to open for all providers
- Now open on Grant Connect at <u>www.grants.gov.au</u>
- Applications close at 2pm on
 30 November 2023
- Historical leave liabilities grant opportunity

Next steps

- Letter of Agreement for successful providers
- The one-off grant payment will be rolled into the base funding of the CHSP 2024-25 grant agreement
- Expenditure report required using a financial declaration
- Any unspent 2023-24 funds will be recovered

Questions?

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Other updates

- Wellness and reablement reports
- Sector Support and Development
- Specialised Support Services
- Meals and Transport pilot project



Wellness and Reablement (W&R) Reports

2021 and 2022

- Over 1,230 responses received each year
- Clients benefited from:
 - participation in tasks
 - development of new skills and abilities
 - social connections
- Small decline in implementation of W&R approaches due to COVID-19 and other factors
- Outcomes published on department's website

2023 W&R report

- Recently closed
- 1,216 online responses received
- Feedback to inform a review of the questions for the 2024 W&R Report

Sector Support and Development (SSD)

- SSD definition updated in 2023-24 to increase CHSP provider capability and improve quality of service delivery through activities under a targeted range of primary focus areas
- SSD Community of Practice has been live for one year with almost 10,000 posts
- 2023-24 Activity Work Plans are on track to be completed by mid-November
- SSD will be extended in 2024-25 in line with the CHSP extension

Specialised Support Services (SSS)

- 2022 extensive reviews
- Services focusing on advisory services only
- No clinical service delivery under SSS
- Fact sheet available under CHSP Resources
- Further reviews underway

Proposed projects – Meals and Transport Pilots





(%) Key steps

Policy intent

Intended outcomes

30-35 CHSP Meal Providers for a **Meals Feasibility** Study

30-35 CHSP **Transport Providers** for a **Community Transport Pilot**

- Finalise both project proposals
- Co-design alternative evidence-based funding policies
- Test the new policies for 12 months (anticipated to commence on 1 July 2024)
- Evaluate the results prior to in-home aged care reforms from July 2025.

The current pricing model for CHSP meals and community transport is simplistic and not fit for purpose.

Test and develop a more accurate way of accounting for service delivery components and their relationship to costs.

Implement a variable pricing matrix that better reflects the cost of a meal & meals service delivery.

Implement a variable pricing matrix that better reflects the distance of a trip & community transport service delivery.

What do the wider aged care reforms mean for CHSP?



Reforms to in-home aged care

- Single assessment system from 1 July 2024
- Support at Home program from 1 July 2025
- New Aged Care Act from 1 July 2024
- For further information on the aged care reforms visit

www.agedcareengagement.health.gov.au

The new Aged Care Act: What's new? What's different?

Structure Focus on older people and their diverse needs

Statement of rights and principles, and supported decision-making

Enhanced system transparency and governance

One principal Act and one set of rules, relying on the external affairs power where available

Structure

Focus on providers and subsidies

Based on constitutional corporations power

Aged Care Act and Commission Act and many sets of principles

System Entry

Single entry point for all aged care services

Common eligibility criteria across all programs

Limited entry of younger people

Single assessment framework and workforce

System Entry

Multiple entry points

Varied and unclear eligibility criteria

Multiple assessment frameworks and different assessors

Services

All aged care services covered by the new framework and culturally appropriate

Single assessment process used to determine access to services based on individual need

New home care program (from 1 July 2025)

Access to residential care no longer based on allocation of places

Services

Only some aged care services fully covered under the Act

Different assessment processes and requirements for different services

ACAR rounds determine available residential care places

Regulation

New risk-based regulatory model, including streamlined obligations and robust new standards

Providers required to be registered to provide funded aged care services

Wider range of providers able to enter the market

New obligation to commit to business improvement, new statutory duty, tougher penalties and access to compensation

Regulation

Not all providers 'approved' and gaps in regulation

300+ provider obligations

Regulator lacks flexibility to take riskproportionate action

Funding

Funding for all services brought within the new Act, including where grant funding utilised

Existing subsidies re-framed in the Act as person-centred or provider-based (TBC)

AN-ACC to continue with minor adjustments where required

Block funding available to provide flexibility where appropriate

Funding

Three types of subsidies – residential, home. flexible care

Many programs funded outside of the Act

Complex funding provisions

Q

Old

Act

Act

agedcareengagement.health.gov.au

Who will be able to access Commonwealth funded aged care?

Application & initial eligibility test



Individual needs assessment



Approval decision



Granted access

Persons who are aged 65 or over who have care needs and make a verbal application will be determined to be eligible to proceed to have their individual needs assessed.

First Nations or homeless individuals aged 50-64 who have care needs, will also be eligible to proceed following a verbal application, as long as they have been informed of alternative options to meet their needs and still wish to proceed.



All eligible persons to undergo a formal individual needs assessment with an approved needs assessor from the single assessment workforce.

The assessor will assess which funded aged care services the person requires access to meet their needs (and the level of required funding*).

The assessor will prepare a report of their findings and recommendations for the delegate.

*Note: for residential care this will only occur later if the person decides to enter a residential care home.

A delegate will consider the assessor's report. They will then decide which funded aged care services that the person is approved to access (as well as their funding level*) and whether access should be prioritised based on their individual circumstances.

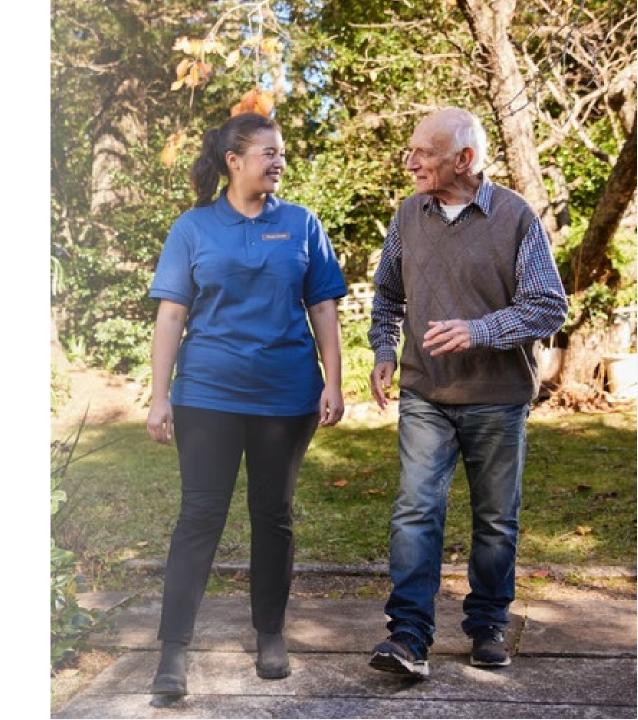
A written decision notice will be provided, which is expected to include an easy-tounderstand support plan.

Once the person is advised that they are now able to access funded aged care services. they can find and make an agreement with a registered provider(s) to provide them with services (consistent with their written decision notice).

Note: A person can access aged care services prior to assessment in specified situations, including emergencies or where assessment may be delayed due to regional/remote location. Where this has occurred, the application process will follow commencement of service provision.

Upcoming webinar

- 2:00 3:30pm AEDT on
 14 December 2023
- Webinar will cover:
 - New Aged Care Act
 - New regulatory model for aged care
 - Aged Care Quality Standards
 - Support at Home program
- Registrations will open soon



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