



Commonwealth Home Support Programme (CHSP) provider update

Martin Dempsey

Director, Home Support Operations Branch



Acknowledgement of Country

I would like to acknowledge the Traditional Owners and Custodians of the vast lands on which we meet today and pay my respects to Elders past and present. I am presenting to you from Ngunnawal country.

I would like to extend that acknowledgement and respect to any Aboriginal and Torres Strait Islander peoples joining us today.

Who you will be hearing from today

Russell Herald

Assistant Secretary, Home Support Operations Branch

Martin Dempsey

Director, CHSP Program Management, Home Support Operations Branch

Felicity Benedetti

Director, Home Support Policy, Home Support Operations Branch

Terry McDonald

Director, Engagement, Legislative Reform Branch



Housekeeping

- You can submit a question through the Q&A function in the Slido on the right-hand side of your screen. Simply type in your question and hit enter.
- The webinar will be recorded and will be uploaded to the department's website within 1 to 2 weeks.



What we're talking about today

- CHSP program update
- Grant funding opportunities
- Other updates:
 - Wellness and reablement reports
 - Sector Support and Development
 - Specialised Support Services
 - Proposed Meals and Transport pilot projects
- What do the wider aged care reforms mean for CHSP?
- New Aged Care Act



CHSP program updates

- CHSP grant payments 2023-24
- Recovery of unspent funds
- Active CHSP compliance activities
- Flexibility provisions



CHSP grant payments 2023-24

July to December 2023

- Providers received one-off 6-monthly block funding
- Requires sustainable management
- Monthly DEX reporting continues

January to May 2024

- Providers to receive one-off 5-month block funding
- Requires sustainable management until monthly payment in arrears re-commences in June 2024

Recovery of unspent funds in 2022-23 and 2023-24

- CHSP providers have not been able to carry over any unspent 2022-23 funds into 2023-24
- Only new CHSP Ad Hoc grant funding or relinquished funds in 2022-23 have been carried over into 2023-24
- Providers will not be allowed to carry over any unspent 2023-24 funds into 2024-25

Active CHSP compliance activities

- Over 1,300 existing CHSP providers re-contracted for 2023-24
- Over 816,000 clients being supported



Flexibility provisions

- Amended in the CHSP Manual 2023-24
- Flexibility provisions apply, noting a minimum of 50% for the relevant service type in the Aged Care Planning Region must remain to ensure those services align in part to the grant agreement
- Use of flexibility provisions may form part of the discussions with providers to align to their 2024-25 grant agreement

Grant opportunities

- CHSP 2024-25 Extension Grant
- CHSP Ad Hoc Grant Funding (GO5672)
- CHSP growth funding
- Fair Work Commission CHSP Base Funding Grant (GO6537)



CHSP 2024-25 Extension Grant

- CHSP has been extended for a further one year from 1 July 2024 to 30 June 2025
- Existing providers will receive an invitation to apply
- This will not be growth funding opportunity
- New grant agreement to be issued
- Apply online via Grant Connect – expected to open this month



CHSP Grant Funding Opportunities

CHSP Ad Hoc Grant Funding Opportunity (GO5672):

- Address gaps in service delivery, respond to unforeseen and exceptional circumstances including COVID-19
- Due to high demand from providers, the \$15 million in 2023-24 has been exhausted
- We are exploring other funding options for applications already received
- Emergency applications only be assessed and funded until further notice

Growth Funding

- 2024-25 growth funding is being actively considered



FWC Base Funding Grant Opportunity (GO6537)

- For existing CHSP providers with in-scope workers
- Leave liabilities not included – separate grant opportunity to open for all providers
- Now open on Grant Connect at www.grants.gov.au
- Applications close at **2pm on 30 November 2023**
- Historical leave liabilities grant opportunity

Next steps

- Letter of Agreement for successful providers
- The one-off grant payment will be rolled into the base funding of the CHSP 2024-25 grant agreement
- Expenditure report required using a financial declaration
- Any unspent 2023-24 funds will be recovered



Questions?

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Other updates

- Wellness and reablement reports
- Sector Support and Development
- Specialised Support Services
- Meals and Transport pilot project



Wellness and Reablement (W&R) Reports

2021 and 2022

- Over 1,230 responses received each year
- Clients benefited from:
 - participation in tasks
 - development of new skills and abilities
 - social connections
- Small decline in implementation of W&R approaches due to COVID-19 and other factors
- Outcomes published on department's website

2023 W&R report

- Recently closed
- 1,216 online responses received
- Feedback to inform a review of the questions for the 2024 W&R Report



Sector Support and Development (SSD)

- SSD definition updated in 2023-24 to increase CHSP provider capability and improve quality of service delivery through activities under a targeted range of primary focus areas
- SSD Community of Practice has been live for one year with almost 10,000 posts
- 2023-24 Activity Work Plans are on track to be completed by mid-November
- SSD will be extended in 2024-25 in line with the CHSP extension

Specialised Support Services (SSS)

- 2022 extensive reviews
- Services focusing on advisory services only
- No clinical service delivery under SSS
- Fact sheet available under CHSP Resources
- Further reviews underway

Proposed projects – Meals and Transport Pilots



Participants

30-35 CHSP
Meal Providers for a
**Meals Feasibility
Study**

30-35 CHSP
Transport Providers
for a **Community
Transport Pilot**



Key steps

1. Finalise both project proposals
2. Co-design alternative evidence-based funding policies
3. Test the new policies for 12 months (anticipated to commence on 1 July 2024)
4. Evaluate the results prior to in-home aged care reforms from July 2025.



Policy intent

The current pricing model for CHSP meals and community transport is simplistic and not fit for purpose.



Intended outcomes

Test and develop a more accurate way of accounting for service delivery components and their relationship to costs.

Implement a variable pricing matrix that better reflects the cost of a meal & meals service delivery.

Implement a variable pricing matrix that better reflects the distance of a trip & community transport service delivery.

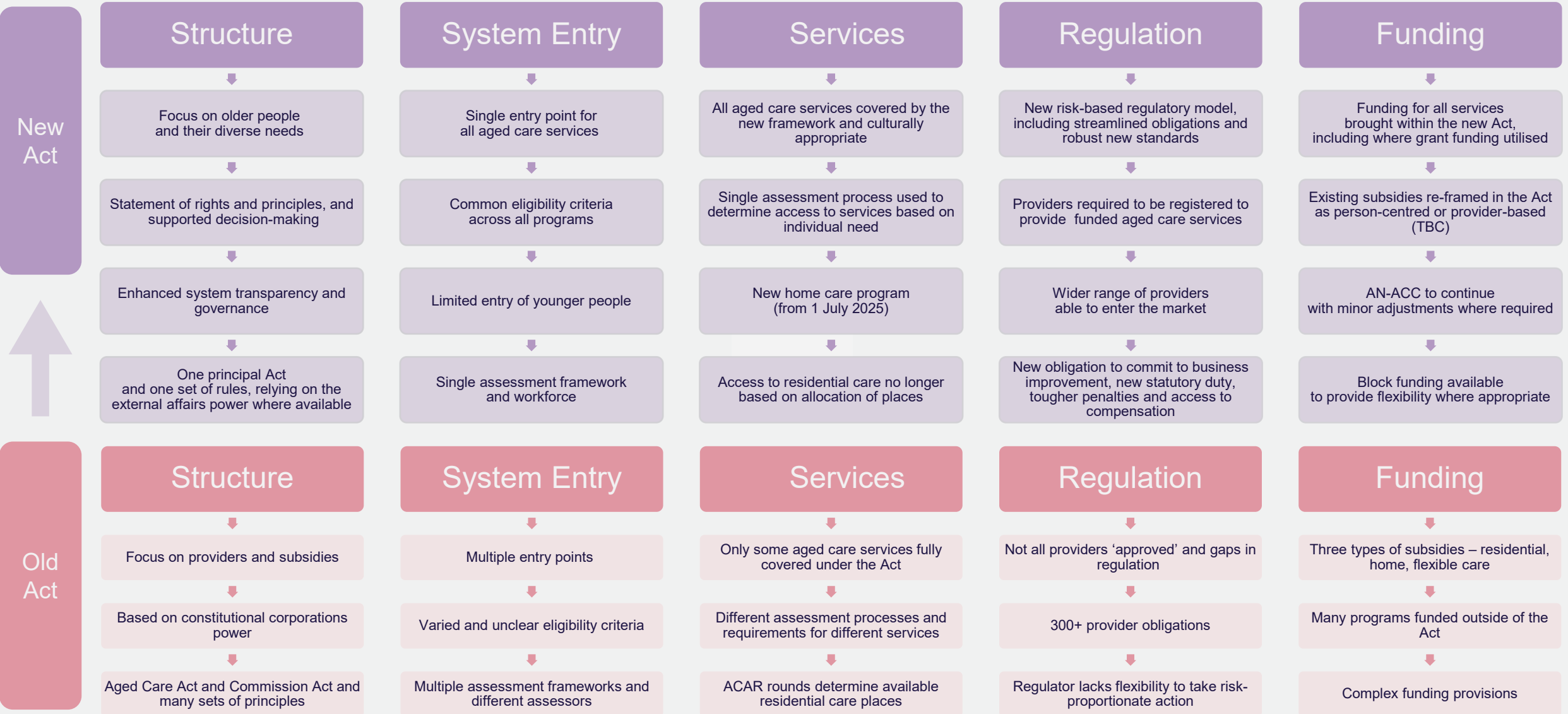
What do the wider aged care reforms mean for CHSP?



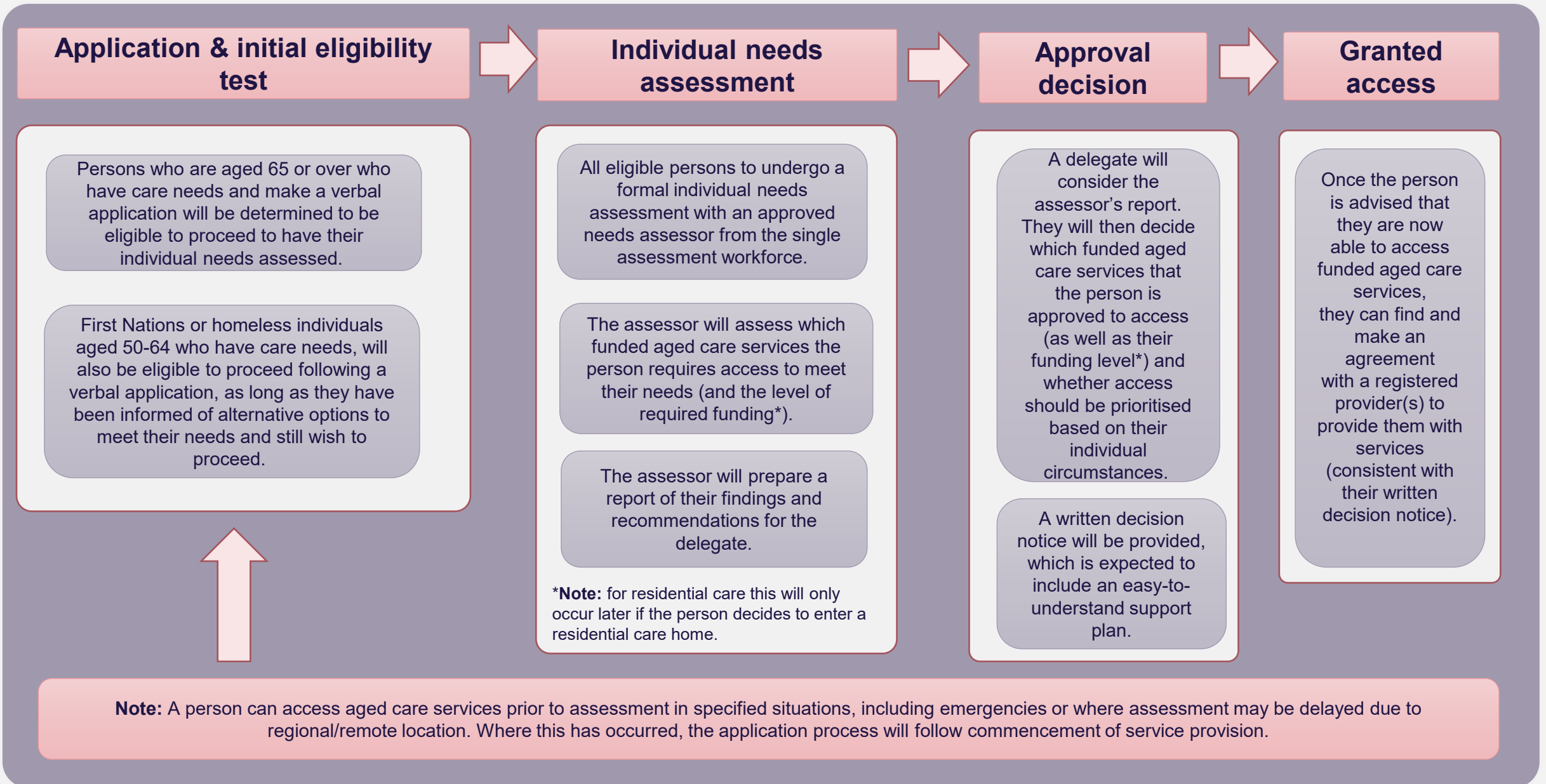
Reforms to in-home aged care

- Single assessment system from 1 July 2024
- Support at Home program from 1 July 2025
- New Aged Care Act from 1 July 2024
- For further information on the aged care reforms visit www.agedcareengagement.health.gov.au

The new Aged Care Act: What's new? What's different?



Who will be able to access Commonwealth funded aged care?



Upcoming webinar

- 2:00 – 3:30pm AEDT on 14 December 2023
- Webinar will cover:
 - New Aged Care Act
 - New regulatory model for aged care
 - Aged Care Quality Standards
 - Support at Home program
- Registrations will open soon



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agedcareengagement.health.gov.au



Phone **1800 200 422**
(My Aged Care's free call phone line)