



# Monthly Program Statistics 2023–24

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2023-24 financial year. All figures are effective as of 5 September 2023.

## Number of Vouchers Issued by Month

### New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	140	3,356	31	2,404	852	256	2,568	1,034	10,641
Aug	143	3,822	54	2,540	1,039	316	2,875	1,206	11,995
<b>Total</b>	<b>283</b>	<b>7,178</b>	<b>85</b>	<b>4,944</b>	<b>1,891</b>	<b>572</b>	<b>5,443</b>	<b>2,240</b>	<b>22,636</b>

Source: HSO Production data.

Note: Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

### Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	45	1,282	7	1,178	388	169	1,001	365	4,435
Aug	98	2,697	11	2,181	789	256	2,038	799	8,869
<b>Total</b>	<b>143</b>	<b>3,979</b>	<b>18</b>	<b>3,359</b>	<b>1,177</b>	<b>425</b>	<b>3,039</b>	<b>1,164</b>	<b>13,304</b>

Source: HSO Production data.

Note: On 1 July 2021 all current vouchers were extended from 3 years to 5 years, resulting in a significantly lower number of return vouchers issued in 2021-22 onwards. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

## Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	773	22,073	187	17,973	7,457	2,156	17,771	7,481	75,871
Aug	1,053	30,687	254	24,732	10,164	3,074	24,480	10,310	104,754
<b>Total</b>	<b>1,716</b>	<b>49,517</b>	<b>421</b>	<b>39,882</b>	<b>16,489</b>	<b>4,922</b>	<b>39,683</b>	<b>16,731</b>	<b>169,361</b>

Source: HSO Production data.

Note: This table shows the number of clients receiving at least one type of service in each month. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

## Number of Devices Fitted by Month

### Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	391	9,193	92	6,797	2,925	843	7,347	2,859	30,447
Aug	425	11,896	79	9,257	3,725	1,170	9,343	3,468	39,363
<b>Total</b>	<b>816</b>	<b>21,089</b>	<b>171</b>	<b>16,054</b>	<b>6,650</b>	<b>2,013</b>	<b>16,690</b>	<b>6,327</b>	<b>69,810</b>

Source: HSO Production data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.