



Approved providers with an exemption from the 24/7 registered nurse responsibility

In accordance with subsection 54-1A(5) of the *Aged Care Act 1997*, the Secretary (or delegate) is required to make information publicly available about an exemption, if a decision is made to grant an approved provider an exemption from the 24/7 registered nurse (RN) responsibility at a residential facility.

As a condition of exemption, providers must:

- notify the department in writing to exemptions@health.gov.au of any material changes to the information provided in the application for the exemption, including any additional information the delegate has requested.
- tell care recipients in the facility about the exemption, the period of exemption, and alternative arrangements in place.

See [Exemption from the 24/7 registered nurse responsibility for aged care](#) for more information about exemptions.

Table 1: Facilities with current exemptions

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Ada Cottage 93-95 Angus Avenue KANDOS NSW 2848	RSL LifeCare Ltd	10 August 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioner/s and/or other clinician/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Apsley Riverview 2E Hill Street WALCHA NSW 2354	The Presbyterian Church (New South Wales) Property Trust	9 August 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioners and/or other clinicians • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s - sleep overnight on-site

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Coates 1 James Street ST ARNAUD VIC 3478	Respect Group Ltd	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioners and/or other clinicians Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) Support arrangement/s with local hospital
Cypress View Lodge 16-24 Kookaburra Avenue COLEAMBALLY NSW 2707	Cypress View Lodge Ltd	8 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioners and/or other clinicians Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Eldercare – South Park Minlaton 1 South Terrace MINLATON SA 5575	Eldercare Australia Ltd	8 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Emily Gardens at the Rock 9 Emily Street THE ROCK NSW 2655	Lutheran Aged Care Albury	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioners and/or other clinicians
Forest View Aged Persons Home 4 Morgan St CHILDERS QLD 4660	Forest View Childers Inc	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioners and/or other clinicians Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Grace Munro Centre 2 Thunderbolts Way BUNDARRA NSW 2359	Grace Munro Aged Care Centre Ltd	10 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioner/s and/or other clinician/s Support arrangement/s with local hospital
Griffiths Point Lodge Davis Point Road SAN REMO VIC 3925	Bass Coast Health	26 July 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioners and/or other clinicians Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Gummun Place 14 - 18 Marquet Street MERRIWA NSW 2329	Upper Hunter Shire Council	4 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurses On-call arrangement/s with General Practitioners and/or other clinicians Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Halls Creek People Church Frail Aged Hostel 440 Neighbour Street HALLS CREEK WA 6770	Halls Creek Peoples Church Incorporated	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioner/s Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
Holbrook Hostel 47-55 Bowler Street HOLBROOK NSW 2644	United Protestant Association of NSW Ltd	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Hope Vale Aged Hostel Cnr Thiele & Thuppi Street HOPE VALE QLD 4895	Hope Vale Aged Hostel	3 August 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioner/s • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
Kaniva Hostel 7 Farmers Street KANIVA VIC 3419	West Wimmera Health Service	15 August 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioners and/or other clinicians • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service • Support arrangement/s with local hospital
Keith and District Hospital – Stirling Lodge 35 Hill Avenue KEITH SA 5267	Keith and District Hospital Inc	28 July 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) • On-call arrangement/s with General Practitioner/s and/or other clinician/s • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Koonambil Aged Care 140-148 Castlereagh Street COONAMBIE NSW 2829	Koonambil Aged Care Ltd	10 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
Mt View Homes 31 Arthur Street BOOLEROO CENTRE SA 5482	Mt View Homes Inc	3 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) Support arrangement/s with local hospital
Murravale Aged Care Facility 6-10 Haydon Street Murrurundi NSW 2338	Murravale Retirement Home Ltd	23 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioners and/or other clinicians Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Mutkin Residential Aged Care 87 Back Beach Road YARRABAH QLD 4871	Mutkin Residential and Community Care Indigenous Corporation	25 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
<p>Myoora Homestead Hostel Cnr Bartsch & Keighran Streets HENTY NSW 2658</p>	<p>United Protestant Association of NSW Ltd</p>	<p>1 August 2023 – 30 June 2024</p>	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioner/s and/or other clinician/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
<p>Nalya Lodge Hostel 11 Hill Street PETERBOROUGH SA 5422</p>	<p>Yorke and Northern Local Health Network</p>	<p>11 August 2023 – 30 June 2024</p>	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) • On-call arrangement/s with General Practitioners and/or other clinicians • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
<p>Nareeba Moopi Moopi Pa Aged Care Hostel 28 Dickson Way DUNWICH QLD 4183</p>	<p>North Stradbroke Island Aboriginal & Islanders Housing Co-Operative Society Ltd</p>	<p>24 August 2023 – 30 June 2024</p>	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
<p>Oolong Hostel 91-97 Sturt Street HOWLONG NSW 2643</p>	<p>United Protestant Association of NSW Ltd</p>	<p>1 August 2023 – 30 June 2024</p>	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) • On-call arrangement/s with General Practitioner/s and/or other clinician/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Orroroo Community Home 32 Fifth Street ORROROO SA 5431	Yorke and Northern Local Health Network Incorporated	6 August 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) • On-call arrangement/s with General Practitioners and/or other clinicians • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
Prunus Lodge 12 Bells Lane MOLONG NSW 2866	United Protestant Association of NSW Ltd	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) • Support arrangement/s with local hospital
Richardson House 24 Gotha Street BARRABA NSW 2347	Barraba and District Retirement Homes Association Inc	4 August 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
Riverside Hostel 39 Latje Road ROBINVALE VIC 3549	Robinvale District Health Service	9 August 2023 – 30 June 2024	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Southern Cross Care Allora 29 Darling Street ALLORA QLD 4362	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2023	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Southern Cross Care Allora – Homestead 62-64 Forde Street ALLORA QLD 4362	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2023	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Southern Cross Care Taroom – Leichhardt Villa 1 McCorley Court TAROOM QLD 4420	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) Support arrangement/s with local hospital
Springhaven Frail Aged Hostel 15 Barracks Place KOJANUP WA 6395	Shire of Kojanup	8 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioners and/or other clinicians Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Taralga Retirement Village 93 High Street JANDOWAE QLD 4410	Taralga Retirement Village Incorporated	10 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
The Whiddon Group – River Gum Lodge 29 Darling Street BOURKE NSW 2840	Frank Whiddon Masonic Homes of New South Wales	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s
The Whiddon Group – Weeronga 1 Rivers Street WEE WAA NSW 2388	Frank Whiddon Masonic Homes of New South Wales	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s
Tocumwal Lions Community Hostel 21-23 Jerilderie Steet TOCUMWAL NSW 2714	Tocumwal Lions Community Hostel Limited	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
Uniting Taralga 49-53 Bunnaby Street TARALGA NSW 2580	The Uniting Church in Australia Property Trust (NSW)	30 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service.

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Walara Gilbert Valley 20 Masters Street RIVERTON SA 5412	Walara Incorporated	23 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Waratah Lodge 6 Arnott Street WAGIN WA 6315	Wagin Frail Aged Inc	02 September 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Wenonah Lodge 27-31 Mayne Street GULGONG NSW 2852	Gulgong Hostel Association Incorporated	10 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Woodhaven 55A Hebden Street LOCKHART NSW 2656	Respect Group Ltd	4 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
Yaandina Aged Care 56 Hampton Street ROEBOURNE WA 6718	Yaandina Community Services Ltd	9 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) On-call arrangement/s with General Practitioners and/or other clinicians Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)

Facility	Provider	Period of exemption	Alternative clinical care arrangements in place
Yeoval Community Nursing Home & Hazelholme Hostel 3-7 Lord Street YEOVAL NSW 2868	United Protestant Association of NSW Ltd	1 August 2023 – 30 June 2024	<ul style="list-style-type: none"> On-call arrangement/s with Registered Nurse/s On-call arrangement/s with General Practitioner/s and/or other clinician/s Access to Registered Nurses and/or clinicians in co-located or closely located health care service/s and/or aged care service

Table 2: Facilities that previously had exemptions in place

Facility	Provider	Period of exemption
Merton Court Hostel 91 Virginia Street DENMAN NSW 2328	Merton Living Ltd	6 August 2023 – 15 September 2023
Southern Cross Care Miles – Carinya 6 Wallen Street MILES QLD 4415	Southern Cross Care (QLD) Ltd	3 August 2023 – 27 August 2023
Southern Cross Care Tara – Tarcoola Lot 206 Sara Street TARA QLD 4421	Southern Cross Care (QLD) Ltd	3 August 2023 – 27 August 2023