



Monthly Program Statistics 2023–24

This report contains monthly statistics for the Voucher Scheme component of the hearing service program for the 2023-24 financial year. All figures are effective as of 7 August 2023.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
July	140	3,356	31	2,404	852	256	2,568	1,034	10,641
Total	140	3,356	31	2,404	852	256	2,568	1,034	10,641

Source: HSO Production data.

Note: Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
July	45	1,282	7	1,178	388	169	1,001	365	4,435
Total	45	1,282	7	1,178	388	169	1,001	365	4,435

Source: HSO Production data.

Note: On 1 July 2021 all current vouchers were extended from 3 years to 5 years, resulting in a significantly lower number of return vouchers issued in 2021-22 onwards. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
July	774	22,101	186	17,997	7,463	2,158	17,793	7,485	75,957
Total	774	22,101	186	17,997	7,463	2,158	17,793	7,485	75,957

Source: HSO Production data.

Note: This table shows the number of clients receiving at least one type of service in each month. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
July	396	9,233	92	6,841	2,935	847	7,382	2,868	30,594
Total	396	9,233	92	6,841	2,935	847	7,382	2,868	30,594

Source: HSO Production data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.