

**From:** [Minister Butler](#)  
**To:** s47F  
**Subject:** RE: operation Covid Shield letter [SEC=OFFICIAL]  
**Date:** Wednesday, 24 August 2022 3:09:24 PM  
**Attachments:** [FW Outcome - COVID-19 Vaccine Roll-out Program Requirements Health Hub Doctors Morayfield SECOFFICIAL.msg](#)  
[image001.png](#)  
[image002.jpg](#)  
[image003.jpg](#)  
[image004.jpg](#)

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Hey s47F

Attached – area can answer any further qns you have. Tracey Lutton is the contact.

Kind regards

s22

Departmental Liaison Officer

Office of the Hon Mark Butler MP

Minister for Health and Aged Care

E: s47E(d) [@health.gov.au](#) T: 02 6277 7220

T: s22

Suite MG.50 | PO Box 6022

Parliament House, Canberra ACT 2600

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**From:** s47F

**Sent:** Monday, 22 August 2022 9:29 AM

**To:** Minister Butler; s47E(d)

**Cc:** s47F

**Subject:** RE: operation Covid Shield letter [SEC=OFFICIAL]

Thanks s22 – can you please let us know the department's response when it comes through

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**From:** Minister Butler <[Minister.Butler@Health.gov.au](mailto:Minister.Butler@Health.gov.au)>

**Sent:** Sunday, 21 August 2022 9:21 PM

**To:** s47E(d) [@health.gov.au](#)>

**Cc:** s47F [@Health.gov.au](#)>; s47F [@Health.gov.au](#)>

**Subject:** FW: operation Covid Shield letter [SEC=OFFICIAL]

**Importance:** High

For info -PIPCRD (although already received by staff in that area).

s47F and s47F - FYI

Kind regards

s22

Departmental Liaison Officer

Office of the Hon Mark Butler MP

Minister for Health and Aged Care

E: s47E(d) [@health.gov.au](#) T: 02 6277 7220

T: s22

Suite MG.50 | PO Box 6022

Parliament House, Canberra ACT 2600

---

**From:** Evan Jones s47F

**Sent:** Friday, 19 August 2022 11:27 AM

**To:** s47E(d) [@Health.gov.au](#)>; s22

[@health.gov.au](#)>; DAVIS, Carita <[Carita.Davis@health.gov.au](mailto:Carita.Davis@health.gov.au)>; Minister Butler <[Minister.Butler@Health.gov.au](mailto:Minister.Butler@Health.gov.au)>; s47F [@aph.gov.au](#); NOJA, Marcelle <[Marcelle.Noja@health.gov.au](mailto:Marcelle.Noja@health.gov.au)>

Cc: s47F

[racgp@racgp.org.au](mailto:racgp@racgp.org.au);[ama@ama.com.au](mailto:ama@ama.com.au)**Subject:** operation Covid Shield letter**Importance:** High**REMINDER:** Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Dear s22

My apologies in the delay in responding as I have needed to take advice on this matter considering its threatening and intimidatory tone.

I note in your letter firstly that it comes from Operation Covid Shield which I understand was wound up by the Albanese Government on the 1st August of this year. I note that it is reported that operation covid Shield was set up by the former Coalition government after the nation's vaccination program got off to a slow start. Operation COVID Shield was tasked with ensuring public confidence in the COVID-19 vaccine rollout by overseeing the logistics of vaccine supply and the community messaging around this.

This is an important function however you should realize how offensive the use of the words covid shield is to frontline health workers like myself and my staff who have daily put our lives and those of our families at risk in supplying health services over the last few years. Particularly with the shambolic way in which the program, vaccine supply, protective equipment and public messaging was delivered by the former government.

Front line workers who had to scramble to obtain adequate personal protective equipment and other vital resources have not felt "shielded" by the previous governments response .

The personal assurances of plentiful early vaccine supply personally given to me by the former Minister for Health (or rather Co-minister Hunt) proved to be nothing but lies.

No doubt the new governments decision to close the program considered many of these issues.

I want to point out to you some obvious errors in your letter. Firstly it is addressed to Health Hub Doctors Morayfield and talks about all services being required to be Bulk billed.

Health Hub Doctors Morayfield have supplied little or no covid 19 vaccine services that I am aware of.

All covid 19 vaccination services, as far as I am aware, have been supplied under a direct commonwealth contract and through our Morayfield GP Respiratory and Vaccination Centre and there has been no involvement with Medicare save for the treatment of later reactions and side effects that may have occurred in a small number of people.

Your letter also makes allegations and is couched in a threatening manner which is highly offensive to me and my staff.

Lets look at those allegations in detail

- You allege that The Practice has on the 23 April 2022 administered a booster dose of Comirnaty (Pfizer) vaccine to a patient who specifically requested Spikevax (Moderna). Upon investigation it was found that the patient did in fact receive the correct Spikevax Moderna as he requested . What had occurred was a data entry error which we have subsequently corrected and the patient has been informed. Given that the vaccination clinic has now delivered over 164 000 covid 19 vaccinations (we are one of the largest providers in the country) while we acknowledge that any error is unfortunate the minor nature of this is both understandable and easily rectifiable without resort to threats. Further my workers have had to spend large amounts of time correcting data entry errors for patients who have received vaccinations elsewhere. These errors , in our experience, have primarily involved vaccinations given at pharmacies or state vaccination clinics. I am reminded of the saying that that when you pay peanuts, in my experience you tend to attract monkeys. Not to disparage the efforts of these services but clearly

when there is poor remuneration then clearly there is an incentive for services to cut corners-particularly those that do not have a long experience in vaccination and do not have well established quality and safety protocols.

Further there have been large data transfer issues as you well know with ACIR at the beginning of this program.

- You allege a Vaccine Administration Error (VAE) whereby five patients were given Comirnaty 12+ years (Pfizer purple cap) vaccine where too little diluent (1.5mL of 0.9% sodium chloride) was added to a vial, resulting in a higher-than-approved dose. This was reported to the VOC on 7 June 2022.

This error did occur and was immediately reported. It involved a nurse adding 1.5mls of diluent instead of 1.8 mls a small but regrettable error and understandable in a program where there are multiple diluent volumes in different amounts and not a single dose vaccine supply as in the influenza program. This error that had occurred 7th June 2022 – A nurse within our Covid vaccination clinic had identified that she had diluted Pfizer 12+ with 1.5mls of normal saline instead of the appropriate 1.8mls. This was after already administering the vaccine to 5 patients. The Nurse immediately reported her error to a senior nurse and corrected the error straight away. The nurse in question had recently returned from extended leave (4 weeks), and was her first day back which she feels may have contributed to the error. This error was reported to VOC immediately, to which the advice given was: 'The Australian Technical Advisory Group on Immunisation (ATAGI) advises in the ATAGI clinical guidance on COVID-19 vaccine administration errors, document that if Comirnaty (Pfizer) vaccine is administered with too little diluent, resulting in a higher-than-approved dose being given, do not give a replacement dose. We have consulted with vaccine experts who have advised that dose escalation studies during the clinical development of the Pfizer vaccine included doses of up to 100µg which showed some associated increase in reactogenicity.' From this, all patients were contacted and advised of the error and to monitor for adverse reactions. Only 1 patient had experienced AE's and this was reported on as an AEFI to QLD Health. Nil further patient complaints or issues have arisen from this VAE. Internal incident reports were completed and as a response to this VAE, Health Hub Doctors Morayfield had instructed the nurse to re-complete the covid vaccination training modules through the COVID-19 vaccination training site. The nurse was offered support and debrief time with senior nursing staff to discuss the error and how to avoid such in the future. Health Hub Doctors Morayfield ensured appropriate posters and signage of all the COVID-19 vaccines was clearly and easily accessible for all clinical staff administering vaccines. HHDM also updated processes to include any nursing staff returning from extended leave receives time to have a refresher of vaccine processes. A documented procedure is in place for this.

- You allege a Vaccine Administration Error (VAE) whereby on 25 May 2022 and 27 May 2022, the site administered to five Patients Novavax vaccines after its expiry date of 22 May 2022. This was reported to the VOC on 30 May 2022.

This error that had occurred 25<sup>th</sup> May 2022 and 27<sup>th</sup> May 2022 – Upon our Senior nurses completing their random checks in our Covid Vaccination clinic – it was found that a batch of Novavax vaccine expiry was recorded incorrectly. Due to the recent expiry changes, the expiry date was incorrectly documented on the vaccine basket/boxes as the 31<sup>st</sup> May 2022, instead of 22<sup>nd</sup> May 2022 when the vaccines were due to expire. Upon investigation, the expired Novavax vaccine had been administered to 5 patients before the error was identified. The VAE was reported immediately to Vaccine operations centre as per normal processes. The following advice was provided by VOC: 'The VOC

Clinical Advisory Working Group have advised that, the stability and potency of the Nuvaxovid (Novavax) vaccine would likely maintain an acceptable level provided the vaccine was stored in appropriate cold chain conditions prior to administration. Given this advice, as the vaccines had been stored in the fridge at 2-8 degrees C until used, there is no need to readminister this dose to your patients.' The Novavax had maintained correct cold chain for the entire duration. Therefore, revaccination was not performed. Internal incident reports from staff involved were completed, and whilst communicating with patients, there was no documented adverse events experienced to our knowledge. In response to this incident, we have now ensured any memo's that include change of expiry's are stuck up on the fridges/walls for all staff to check prior to administering any vaccines with change of manufacturer expiry's. This is to ensure an extra check is performed. We have also enforced that all memo's that come through with extended expiries of vaccines require 2 senior nurses to update the current expiries on the vaccines, to ensure an initial second check is completed. It should be noted that while we regret the error the major contributor to this, we believe, has been the multiple and confusing vaccine expiry extensions that the Commonwealth have advised along with confusion about expiry dates on boxes vs expiry dates on Vials.

While it is regrettable to have any errors, these have all been minor and have not appeared to have caused any significant patient harm. Further it would appear that our vaccine error rate is about 0.0012 % which must be one of the lowest rates ever recorded for a vaccination site that has delivered the volume of vaccines that we have (164 000) especially given that we are delivering multiple vaccines that are in multi-dose format.(and so much more difficult to deliver than single dose vaccines)

Rather than berating and threatening my staff and service, I believe our extremely low error rate should be celebrated.

That these services have been delivered at a highly discounted rate by primary care (around half what they should be for the time involved) is a credit to primary care services who were prepared to work collaboratively with the government in the public interest.

- Lastly you allege that we Incorrectly charged a patient for COVID-19 vaccine items in particular a late fee for attending the Practice one hour late for the appointment. But do not provide specifics as to which patient/s, dates or times so that we can properly investigate this allegation.

I can confirm that we at all times that we believe that we have complied with the rules in our contract in relationship to noncharging for any covid 19 vaccine service delivery. This is even though the service fees paid to primary care are outrageously low compared with the true cost of delivering these professional services.

If you would like to supply the above details of the services which you allege there has been wrongful payments we will be happy to investigate and if an error has occurred we apologise and are happy to make amends with the patient/s.

Please realise that the entire Health Hub medical centre sees between 1500-2500 patients per day, 7days per week, 365 days per year and services a population of around 200 000 people.

We freely acknowledge that billing errors can and do occur when we are dealing with such large volumes of patients and are happy to investigate if you can provide specifics.

Lasting I am concerned that the approach of operation covid shield appears to be one of assumptions of guilt and intentional wrong doing with an issuing of associated threats. This is to front line health workers and their organisations who have been at the coal face of this pandemic and putting themselves and their families health at risk while doing this work.

We have had to be extraordinarily flexible, ramp up and down with interruptions of vaccine supply, and respond quickly to government announcements that occurred at all times of the day and without any forewarning.

We have had to take on rapidly evolving and changing new knowledge and recommendations while dealing with a public that has ranged from anxious and fearful to aggressive and demanding.

Your letter and the manner in which it is couched is an insult to my team and my colleagues.

May I suggest a new name for your project- "Operation Covid support and collaboration"

Rather than a punitive approach, I would suggest a collaborative/educative and supportive role that embraces, educates and supports frontline health workers who have served their country so well during this pandemic.

As this pandemic shows no sign of abating I would also suggest that the "living with Covid" slogan also be re-thought.

Here on the front line we see only sickness and death from Covid 19 and the living with covid slogan only encourages more complacency from the public and is, I believe, counterproductive.

Complacency is the chief ally of this virus - a virus that this year is on track to be the second most common cause of death in Australia.

Thank you for your consideration of these matters and I look forward to your reply

Yours faithfully

Evan

Adjunct Associate Professor Dr Evan Jones

Director

Health Hub Doctors Morayfield

19-31 Dickson Road,

Morayfield

QLD 4506

Postal Address: PO Box 270,

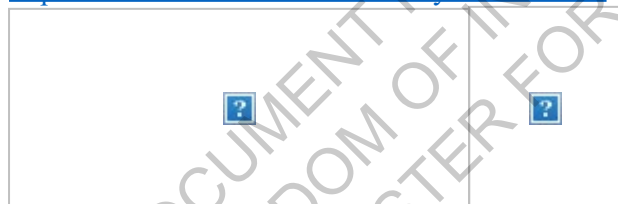
Morayfield Qld, 4506

Email: s47F

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Ph + 61 07 5322 4900 Fax s47F

<https://www.healthhubdoctorsmorayfield.com.au/>



**From:** s47E(d) @Health.gov.au>

**Sent:** Wednesday, 27 July 2022 11:19 AM

**To:** s47F | Assist. Practice Manager <nm@hhdm.com.au>

**Subject:** National COVID Vaccine Taskforce Notification Letter – Health Hub Doctors Morayfield Practice [SEC=OFFICIAL, ACCESS=Personal-Privacy]

Good morning s47F

Thank you for your time on the phone earlier today, 24 July 2022 at 10.27am.

As discussed please find attached formal correspondence from the National COVID Vaccine Taskforce (NCVTF) regarding the requirements for Health Hub Doctors Morayfield Practice.

I have also attached the latest version of the *GP COVID-19 Vaccine – Onboarding Pack Version 9 – 29 June 2022*, as promised in our call, for your convenience and information on the program requirements when charging patients for COVID-19 related services.

As detailed in the attached letter you are to provide any supporting documentation to the NCVTF by **close of business 8 August 2022**.

If you have any queries, please contact the NCVTF on s47E(d) @Health.gov.au.

Kind regards

s22

PCDCompliance

*National COVID Vaccine Taskforce*

*I acknowledge the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. I pay respect to Elders both past and present. I acknowledge that I live and work on Ngunuwal country.*

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THE FREEDOM OF INFORMATION ACT 1982 (CTH)  
BY THE MINISTER FOR HEALTH AND AGED CARE



**From:** s22  
**To:** [LUTTON, Tracey](#)  
**Subject:** FW: Outcome - COVID-19 Vaccine Roll-out Program Requirements – Health Hub Doctors Morayfield [SEC=OFFICIAL]  
**Date:** Wednesday, 24 August 2022 2:33:29 PM  
**Attachments:** [image003.png](#)

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FYI

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**From:** s47E(d) @Health.gov.au>  
**Sent:** Wednesday, 24 August 2022 12:54 PM  
**To:** s47F  
**Subject:** Outcome - COVID-19 Vaccine Roll-out Program Requirements – Health Hub Doctors Morayfield [SEC=OFFICIAL]

Dear Dr. Evan Jones

Thank you for providing the requested information and documents in relation to Health Hub Doctors Morayfield. We have reviewed the information provided and are satisfied the following actions are complete –

- the Practice has provided a detailed explanation of the VAEs and circumstances
- Practice staff have completed the required training modules, and
- the Practice has appropriate policies and procedures in place.

We believe that Health Hub Doctors Morayfield would benefit from the below suggested areas of improvements in policies, processes or procedures -

- **General** – mandate to provide physical space requirements at each clinic for Pre and Post vaccination observation and care.
- **Equipment** - Clearly communicate to all staff that the Practice has a anaphylaxis response kit and provide detail instructions for staff on when and how to use this equipment, in accordance with the specification and guidelines of the Australian Immunisation Handbook, and
- **Billing** – Provide staff and patients information that COVID-19 vaccine is free for all patients, including COVID related services or charges guidance to all staff about this requirement of the program.

The safety of patients is paramount and the National COVID Vaccine Taskforce (NCVTF) takes all allegations seriously.

All sites should regularly review their policies and procedures for participating in the COVID-19 Vaccine Roll-out Program (the Program) to ensure they are up to date with the relevant advice, recommendations, and training. A suggested timing of reviews is when new vaccines become available, staff commence and complete the COVID-19 Vaccination Training or when there are other changes at your site.

We appreciate your time and cooperation and now consider this matter resolved.

Thank you for your continued participation in the Program.



Regards,

s22

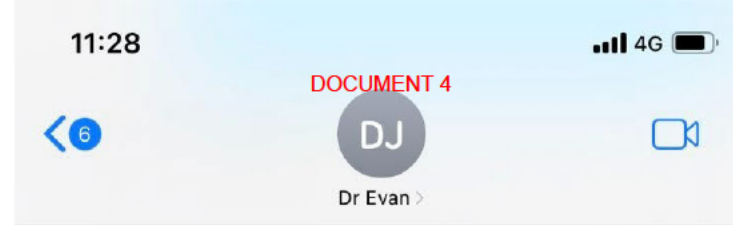
Compliance Officer

**National COVID Vaccine Taskforce**

Australian Government Department of Health and Aged Care

*The Department of Health and Aged Care acknowledges First Nations peoples as the Traditional Owners of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to all Elders both past and present.*

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BY THE MINISTER FOR HEALTH AND AGED CARE



Hi s47F  
Any luck with a contact in the policy team?  
Regards Evan

21 Jun 2022 at 2:35 pm

Hi Evan, please contact  
s47F@health.gov.au

Thanks

Thu, 11 Aug at 10:39 am

Hi s47F  
Just wanted to speak about urgent care ambulance ramping and the respiratory clinics  
Can you please give me a call  
Regards Evan  
Morayfield health hub

Thu, 25 Aug at 10:28 am

Sorry, I can't talk right now.

Thanks s47F  
Please give me a call when you are able  
Cheers Evan

Thu, 1 Sep at 3:18 pm



iMessage



**From:** s47E(d)  
**To:** s47F  
**Cc:** s47F  
**Subject:** RE: Re[2]: s47F - Morayfield Minor Accident and Illness Centre [SEC=OFFICIAL]  
**Date:** Sunday, 28 August 2022 11:39:18 PM  
**Attachments:** [RE D response - Re3 s47F - Morayfield Minor Accident and Illness Centre SECOFFICIAL.msg](#)  
[MC22-010821\\_001 MC22-010821 - Signed 20220819-1811.33.pdf](#)  
[Correspondence from the Department of Health and Aged Care MC22-010821 SECOFFICIAL.msg](#)  
[MC22-010821 - s47F - Morayfield Minor Accident and Illness Centre SECOFFICIAL.msg](#)  
[image001.png](#)

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Hi s22

It appears that a response was only sent on 23 Aug (attached), despite us sending to the dep in mid June. I can investigate the reason for the delay if you need.

In that time, the correspondent has written to Minister Butler multiple times re the same matter (refer attached).

Kind regards,

s22

s22

**Departmental Liaison Officer**

Office of the Hon Mark Butler MP  
Minister for Health and Aged Care  
T: 02 6277 7220 | M: s22  
E: s47E(d) @health.gov.au  
Suite MG.50 | PO Box 6022  
Parliament House, Canberra ACT 2600

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**From:** s47F @Health.gov.au>  
**Sent:** Tuesday, 26 July 2022 5:09 PM  
**To:** s47E(d) @Health.gov.au>  
**Cc:** s47F @Health.gov.au>  
**Subject:** RE: Re[2]: s47F - Morayfield Minor Accident and Illness Centre [SEC=OFFICIAL]

Hey has there been a response on this one?

The State MP for the area has reached out to see if this centre is still part of the policy.

Kind regards,

s47F

**Caucus Liaison Officer**

Office of the Hon Mark Butler MP  
Minister for Health and Aged Care  
T: s22 | T: 02 6277 7220  
E: s47F @health.gov.au  
Suite MG.50 | PO Box 6022  
Parliament House, Canberra ACT 2600

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**From:** Minister Butler Media <[Minister.Butler.Media@Health.gov.au](mailto:Minister.Butler.Media@Health.gov.au)>  
**Sent:** Thursday, 14 July 2022 10:44 AM  
**To:** s47F <[REDACTED]@Health.gov.au>; s47E(d) <[REDACTED]@Health.gov.au>  
**Cc:** Minister Butler Media <[Minister.Butler.Media@Health.gov.au](mailto:Minister.Butler.Media@Health.gov.au)>  
**Subject:** RE: Re[2]: s47F - Morayfield Minor Accident and Illness Centre [SEC=OFFICIAL]

I think just progress the dept's response. The urgent care clinics are set for mid 2023 so he's probably not going to be happy with that. It will need to explain what's occurring.

Thanks, s22

*Unless stated otherwise, this information is provided on a background basis and should not be attributed.*

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**From:** s47F <[REDACTED]@Health.gov.au>  
**Sent:** Thursday, 14 July 2022 10:35 AM  
**To:** s47E(d) <[REDACTED]@Health.gov.au>  
**Cc:** Minister Butler Media <[Minister.Butler.Media@Health.gov.au](mailto:Minister.Butler.Media@Health.gov.au)>  
**Subject:** RE: Re[2]: s47F - Morayfield Minor Accident and Illness Centre [SEC=OFFICIAL]

Hey s22 and s22

Do you have any thoughts on this?

Kind regards,

s22

**Caucus Liaison Officer**

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Office of the Hon Mark Butler MP  
Minister for Health and Aged Care  
T: s22 | T: 02 6277 7220  
E: s47F <[\[REDACTED\]@health.gov.au](mailto:[REDACTED]@health.gov.au)>  
Suite MG.50 | PO Box 6022  
Parliament House, Canberra ACT 2600

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**From:** s47E(d) <[REDACTED]@Health.gov.au>  
**Sent:** Wednesday, 13 July 2022 10:25 PM  
**To:** s47F <[REDACTED]@Health.gov.au>  
**Subject:** RE: Re[2]: s47F - Morayfield Minor Accident and Illness Centre [SEC=OFFICIAL]

Apologies for the delay – clearing through a backlog here.

Do we genuinely need an urgent reply on this one? It's with the dep for response, but can push for it more urgently. And a temp helper has coded it as a D response, are you happy with that (alternative = M response?).

Kind regards,

s22

s22

**Departmental Liaison Officer**

Office of the Hon Mark Butler MP

Minister for Health and Aged Care

T: 02 6277 7220 | M: s22

E s47E(d) @health.gov.au

Suite MG.50 | PO Box 6022

Parliament House, Canberra ACT 2600

**From:** s47F (M. Butler, MP) s47F @aph.gov.au>

**Sent:** Sunday, 26 June 2022 5:57 PM

**To:** s47F @Health.gov.au>; s47E(d)

s47E(d) @Health.gov.au>

**Subject:** Fwd: Re[2]: s47F - Morayfield Minor Accident and Illness Centre

Is there an update on this one?

s47F

s47F

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THE FREEDOM OF INFORMATION ACT 1982 (CTH)  
BY THE MINISTER FOR HEALTH AND AGED CARE

**From:** [Pumicestone Electorate Office](#)  
**To:** s47F  
**Subject:** RE: funding for Morayfield Health Hub [SEC=OFFICIAL]  
**Date:** Tuesday, 30 August 2022 11:29:18 AM  
**Attachments:** [image001.jpg](#)  
[image003.png](#)  
[image005.png](#)  
[image007.png](#)  
[image009.png](#)  
[image010.png](#)  
[image004.jpg](#)  
[image006.jpg](#)  
[image012.jpg](#)

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Hi s47F

Thanks for sending this through, much appreciated.

I hope everything is going well.

Kind regards

s47F

Electorate Officer for

**ALI KING MP**

Member for Pumicestone

---

☎ 07 347 42100

œ Shop 1/43 Benabrow Avenue BELLARA QLD 4507

Š Email: [Pumicestone@parliament.qld.gov.au](mailto:Pumicestone@parliament.qld.gov.au)



**From:** s47F [redacted]@Health.gov.au>  
**Sent:** Monday, 29 August 2022 5:00 PM  
**To:** Pumicestone Electorate Office <PUMICESTONE@parliament.qld.gov.au>  
**Subject:** RE: funding for Morayfield Health Hub [SEC=OFFICIAL]

Hi all,

The following lines can be used in response to enquiries about the Morayfield Health Hub:

Strengthening Medicare to ensure all Australians have access to a doctor when and where they need it, and relieving pressures on the health system is a priority for the Albanese Labor

Government. The election commitment to re-open the Minor Accident and Illness Centre at the Morayfield Health Hub is testament to this priority.

Election commitments will be considered by the Albanese Government in the upcoming Federal Budget to be handed down on 25 October 2022. Announcements about the Morayfield Minor Accident and Illness Centre are expected in that context.

Thank you for your patience with this one.

Kind regards,

s47F [redacted]

*Caucus Liaison Officer*

---

Office of the Hon Mark Butler MP  
Minister for Health and Aged Care  
M: s22 [redacted] | T: 02 6277 7220  
E: s47F [redacted]@health.gov.au  
Suite MG.50 | PO Box 6022  
Parliament House, Canberra ACT 2600

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**From:** Pumicestone Electorate Office <PUMICESTONE@parliament.qld.gov.au>  
**Sent:** Tuesday, 26 July 2022 7:02 PM  
**To:** s47F [redacted]@Health.gov.au>  
**Subject:** RE: funding for Morayfield Health Hub [SEC=OFFICIAL]

**REMINDER:** Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

All good s47F [redacted]! I bet it was exciting, and again thanks for the advice.

Kind regards

s47F [redacted]

Electorate Officer for



**ALI KING MP**

Member for Pumicestone

☎ 07 347 42100

☞ Shop 1/43 Benabrow Avenue BELLARA QLD 4507

✉ Email: [Pumicestone@parliament.qld.gov.au](mailto:Pumicestone@parliament.qld.gov.au)

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**From:** s47F <[s47F@Health.gov.au](mailto:s47F@Health.gov.au)>**Sent:** Tuesday, 26 July 2022 6:46 PM**To:** Pumicestone Electorate Office <[PUMICESTONE@parliament.qld.gov.au](mailto:PUMICESTONE@parliament.qld.gov.au)>**Subject:** RE: funding for Morayfield Health Hub [SEC=OFFICIAL]

Hi s47F

It's been busy but such an exciting mood here!

I do have a quick update about my response below, Morayfield was actually a separate announcement to our Urgent Care Clinics: [Murray Watt - Senator for Queensland Health Hub Doctors Morayfield Health Hub Morayfield](#)

It is confirmed as one of our election commitments though, and the holding line regarding the October budget is still fine to use.

Sorry about any confusion!

Kind regards,

s47F

**Caucus Liaison Officer**

Office of the Hon Mark Butler MP

Minister for Health and Aged Care

T: s22 | T: 02 6277 7220

E: s47F <[s47F@health.gov.au](mailto:s47F@health.gov.au)>

Suite MG.50 | PO Box 6022  
Parliament House, Canberra ACT 2600

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**From:** Pumicestone Electorate Office <[PUMICESTONE@parliament.qld.gov.au](mailto:PUMICESTONE@parliament.qld.gov.au)>  
**Sent:** Tuesday, 26 July 2022 6:07 PM  
**To:** s47F <[REDACTED]> <[\[REDACTED\]@Health.gov.au](mailto:[REDACTED]@Health.gov.au)>  
**Subject:** RE: funding for Morayfield Health Hub [SEC=OFFICIAL]

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That's great s47F, thanks so much.

I hope the first sitting day went well for you!

Kind regards

s47F

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**From:** s47F <[REDACTED]> <[\[REDACTED\]@Health.gov.au](mailto:[REDACTED]@Health.gov.au)>  
**Sent:** Tuesday, 26 July 2022 5:57 PM  
**To:** Pumicestone Electorate Office <[PUMICESTONE@parliament.qld.gov.au](mailto:PUMICESTONE@parliament.qld.gov.au)>  
**Subject:** RE: funding for Morayfield Health Hub [SEC=OFFICIAL]

Hi s47F

That's great to hear, feel free to tag the Minister in any posts

This election commitment was part of our Urgent Care Clinics announcement: [Medicare Urgent Care Clinics | Policies | Australian Labor Party \(alp.org.au\)](#)

I can see that Morayfield is indeed on our list of confirmed locations. The response we are using for constituents at the moment is: "This is expected to be considered as part of the October budget, so we will have more information at that time."

I hope that helps.

Kind regards,

s47F

**Caucus Liaison Officer**

---

Office of the Hon Mark Butler MP  
Minister for Health and Aged Care  
T: s22 | T: 02 6277 7220  
E: s47F <[\[REDACTED\]@health.gov.au](mailto:[REDACTED]@health.gov.au)>  
Suite MG.50 | PO Box 6022  
Parliament House, Canberra ACT 2600

**From:** Pumicestone Electorate Office <[PUMICESTONE@parliament.qld.gov.au](mailto:PUMICESTONE@parliament.qld.gov.au)>  
**Sent:** Tuesday, 26 July 2022 4:56 PM  
**To:** s47F [REDACTED] <[\[REDACTED\]@Health.gov.au](mailto:[REDACTED]@Health.gov.au)>  
**Subject:** funding for Morayfield Health Hub

Hi s47F [REDACTED]

s22 [REDACTED]  
[REDACTED]

However, now I have your contact details! Ali has asked if there is any chance you could provide some advice about funding for the accident and emergency clinic at the privately owned Morayfield

Health Hub – this was a Longman Electorate election commitment if Labor came into Government.

We are receiving quite a few enquiries so any update would be great.

Kind regards

s47F [REDACTED]

Electorate Officer for

**ALI KING MP**

Member for Pumicestone

☎ 07 347 42100

☪ Shop 1/43 Benabrow Avenue BELLARA QLD 4507

✉ Email: [Pumicestone@parliament.qld.gov.au](mailto:Pumicestone@parliament.qld.gov.au)



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BY THE MINISTER FOR HEALTH AND AGED CARE

**From:** [Evan Jones](#)  
**To:** s47F [@aph.gov.au](#)  
**Cc:** [Minister Butler](#); [operationsmanager@healthdevcorp.com.au](mailto:operationsmanager@healthdevcorp.com.au)  
**Subject:** Sod turning later this year for Logan Urgent care and specialist centre QLD  
**Date:** Wednesday, 19 October 2022 12:33:57 PM  
**Attachments:** [Information 220930.docx](#)  
[FIRST STOP.docx](#)

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**REMINDER:** Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Hi s47F

I am a partner in a firm about to start construction on a new urgent care and specialist centre close to the Logan Hospital in Queensland.

We are in the final stages of approval from the State government and expect that we may start construction on site later this year if the approvals are progressed as expected. See attached. Federal Labor made a commitment in 2019 for the \$33.4 that will fund half of this building. (see attached) That funding commitment was matched by the liberal government who won that election.

Obviously there will also be State Government representatives that we will also invite but I wanted to give you a heads up and ask whether the minister or his representative may be interested in attending the Sod turning?

We have no definite date at this stage but it is likely late November/early December and so wanted to see what availability the Minister may have at this time?

Best wishes

Regards

Evan

Adjunct Associate Professor Dr Evan Jones

Director

Health Developments Corporation

19-31 Dickson Road,

Morayfield

QLD 4506

Postal Address: PO Box 270,

Morayfield Qld, 4506

Email: s47F

Mobile s47F

Web: [www.healthdevcorp.com.au](http://www.healthdevcorp.com.au)



## **Meadowbrook Health Centre**

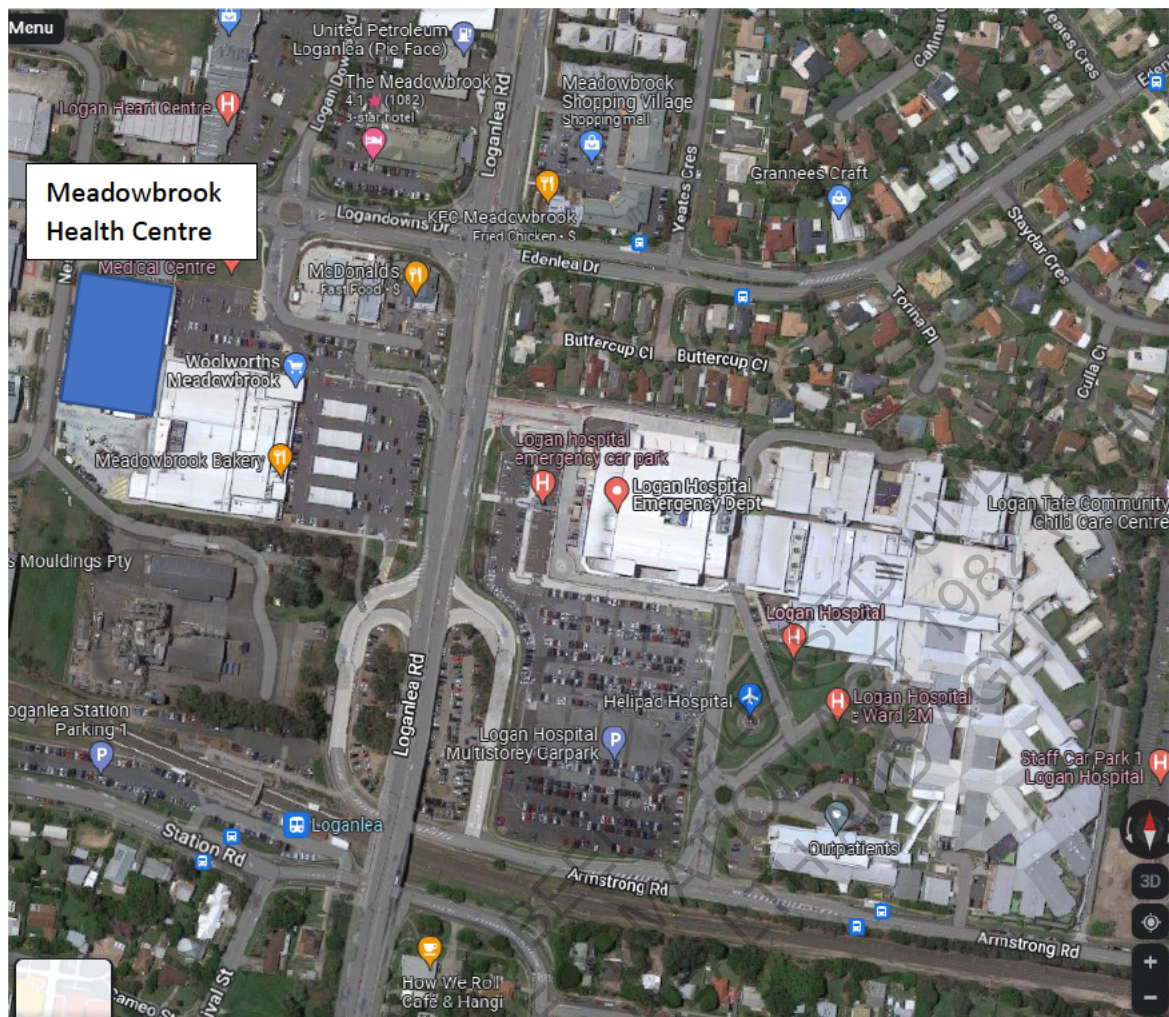
### **Overview**

Located adjacent to retail and the Logan Hospital, the 4000m<sup>2</sup> site will host a 4750m<sup>2</sup> lettable area and 170 car spaces across 4 levels

The facility is approved for Hospital and Health zoning and will be built to 9a Hospital Classification, allowing complex procedures which and overnight stay.

The closeness to Logan Hospital and the zoning is a unique offering and with the \$1 billion expansion of Logan Hospital, will provide tenants the opportunity to have an early presence in what will be the 3<sup>rd</sup> Largest Hospital precinct in Queensland and the busiest emergency.





## Current Situation

MSH have reached agreement to take 50% of the building (half on ground and half on level 3) to provide an Urgent care centre consisting of Minor Injury and Illness, and Womens Outpatients.

The remainder of the building will soon be marketed for tenants to buy or lease, with the following services targeted

1. Day Procedures
2. Endoscopy
3. Renal Dialysis
4. Specialists
5. Oncology
6. Support services (imaging, pathology, Labs, etc)

## Floor plans

### Ground floor

The ground floor provides opportunity for retail like frontage with flat access to the road and adjoining retail precinct. This level offers high (4m) slab to slab heights allowing hospital services.

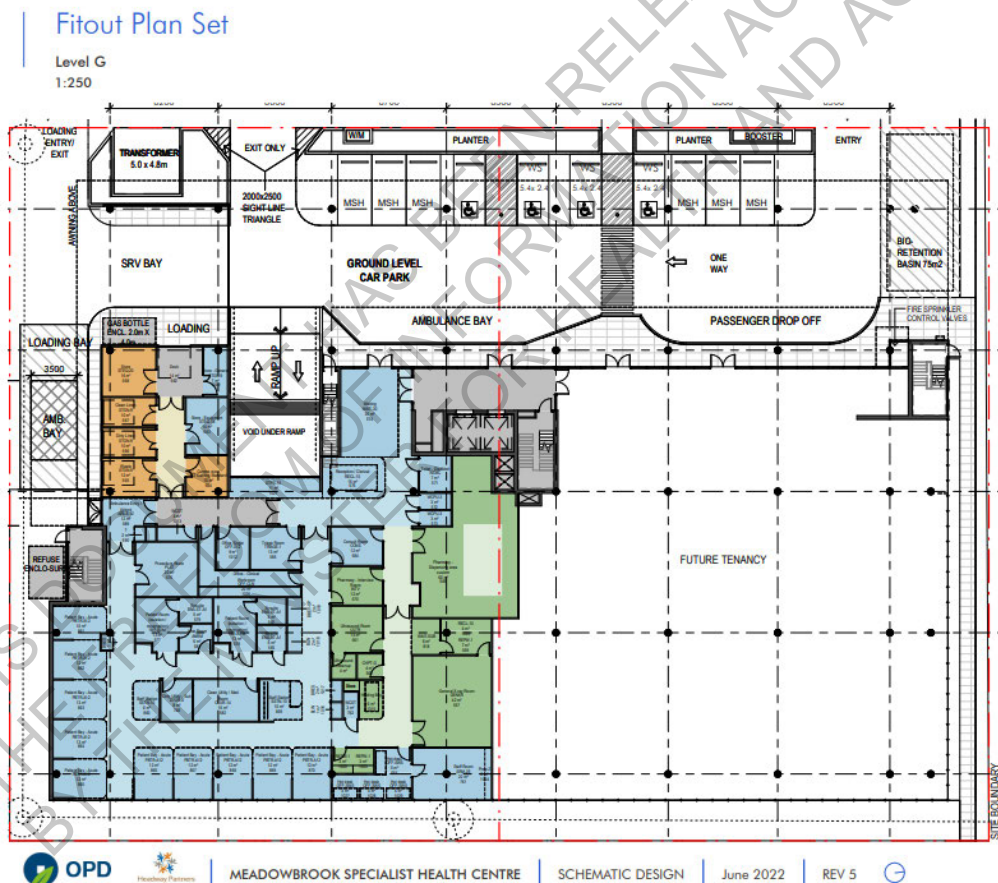
Also on ground are common area services along with parking bays for short term parking

### Level 1 and Level 2

Carparking is provided to Level 1 and 2, with stair access to tenant floors along with 2 Hospital Grade lifts. Space for dedicated plant and equipment is also provided on the floor

### Level 3

The top level offers tenant area with views over the district. The floor benefits from the roof plant room allowing ease of service integration.





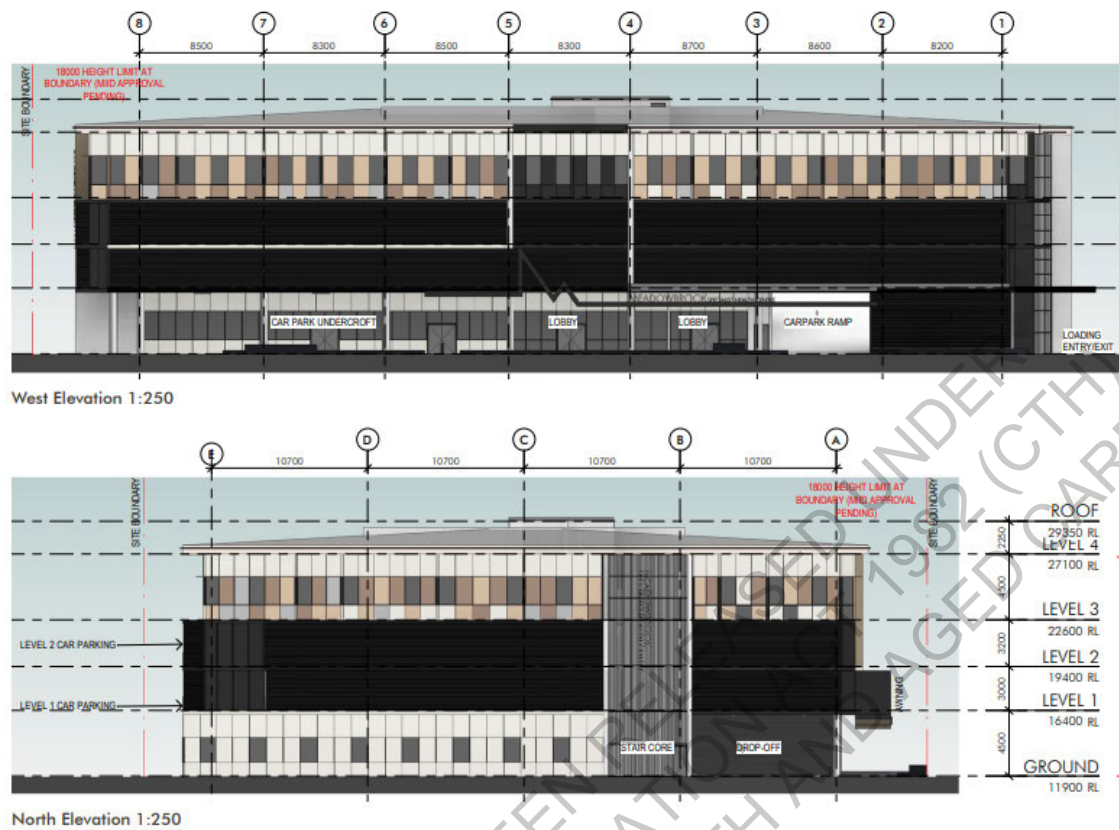
### Building design

The building offers a modern design which sits well in the surrounding neighbourhood.

High performance glazing adds to the environmental appeal whilst controlling noise.

Finishes are natural with wood and stone elements appearing through the internal areas.





### Timing

Construction commencement is currently scheduled for late 2023 with a completion date early 2025.

Both lease and strata options are available with full fit-out to a bespoke design included

We are in the process of updating our website and marketing material, and will forward you when completed

In the meantime please reach out with any questions



Nestor Drive - View from North-West



Nestor Drive - Vehicle Entrance



Nestor Drive - Elevation View



View from North-East

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BY THE MINISTER FOR HEALTH AND AGING CARE

## FIRST STOP: LOGAN - LABOR WILL BUILD URGENT CARE CLINIC AT LOGAN HOSPITAL - THURSDAY 17 JANUARY 2019

*17 January 2019*

A Shorten Labor Government will deliver better access to emergency and specialist outpatient care for the people of Logan – and reduce pressure on the local hospital's emergency department – by building a new Urgent and Specialist Care Centre.

This is part of Labor's Fair Go Action Plan to protect Medicare and fix our hospitals.

The Logan region is growing rapidly, and its population is ageing and has more complex health requirements than most, putting enormous pressure on local health services.

Labor will invest \$33.4 million to establish the new Centre, which will treat people with urgent but not life-threatening illnesses and injuries – meaning they won't end up in Logan Hospital, freeing up doctors and nurses to deal more quickly with more serious emergencies.

The Centre will be run by the hospital and include 11 urgent care beds to treat people with injuries such as minor fractures, dislocations, abrasions and lacerations, as well as respiratory tract infections.

Outpatient care will be a key focus of the Centre with the inclusion of 22 specialist consultation rooms – boosting Logan Hospital's capacity by a third – and boast pathology, diagnostic imaging and pharmacy services.

The new walk-in Centre will operate seven days a week and is expected to see over 15,000 patients a year.

This will not only reduce pressure on Logan's emergency department – and the hospital car park – but also reduce the need for people to travel for hospital services. More people will be able to access care in their own community.

This is another example of Labor's commitment to delivering the best possible health care for all Australians, no matter where they live or how much money they have.

The Liberals on the other hand just cut and cut and cut: including a \$6.1 million cut from Logan Hospital from 2017 to 2020, equivalent to 9,000 ED visits or 15,000 outpatient appointments. That's part of a \$160 million cut to Queensland and a \$715 million cut nationwide.

Now Scott Morrison is trying to lock in those cuts for another five years - but the Queensland Labor Government has rejected their inadequate deal.

Labor will reverse the Liberal cuts with our \$2.8 billion Better Hospitals Fund – including through projects such as this one.

This announcement builds on Labor's proud record in Logan. In 2011, federal Labor invested \$175 million to deliver 50 new beds and a new ED building at Logan Hospital.

And in 2017 Queensland Labor committed \$281 million for the Logan Hospital redevelopment, including a bed increase from 448 to up to 640, and \$12.6 million for a new maternity ward. This project will support the redevelopment.

The site for the new Centre will be determined in consultation with Logan Hospital and the local community, including the council and local education institutions.

Labor can afford to protect Medicare and fix our hospitals because we are tackling unfair tax loopholes and making multinationals pay their fair share.

Only Labor can be trusted to fix Queensland's hospitals.

**THURSDAY, 17 JANUARY 2019**

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BY THE MINISTER FOR HEALTH AND AGED CARE



s22

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**From:** s47F (M. Butler, MP) s47F @aph.gov.au>

**Sent:** Wednesday, October 19, 2022 11:19 AM

**To:** Evan Jones s47F

**Cc:** minister.butler@health.gov.au; operationsmanager@healthdevcorp.com.au

**Subject:** Re: Sod turning later this year for Logan Urgent care and specialist centre QLD

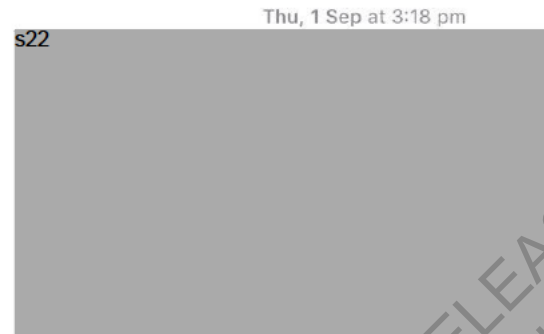
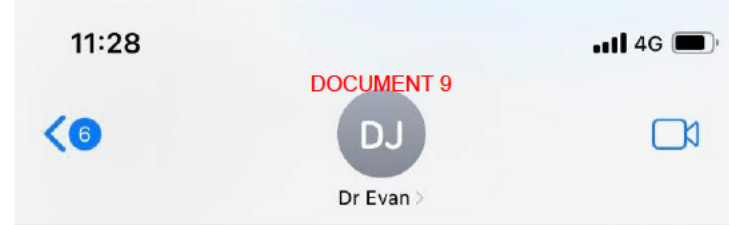
Hi Evan,

Will forward this onto our diary manager.

Thanks

s22

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BY THE MINISTER FOR HEALTH AND AGED CARE



Thu, 8 Dec at 10:55 am

Hi <sup>s47F</sup>

Just wanted to discuss the future of Gp respiratory clinics given the current increase we are seeing in COVID and respiratory disease. Most standard GP practices still not seeing patients and referring to our Gprc. If funding is not continued for GPRC's then many of these patients will end up in already overwhelmed EDs as we have seen in Melbourne with the subsequent consequences to patients. Our contract ends 31 and we still don't know what happens after. Regards Evan Morayfield health hub

Thu, 11 May at 8:11 am

